

# Honeywell

THE POWER OF CONNECTED

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AUG 29 2017

August 28, 2017

Robert Higby  
Chief Executive Officer  
TurbineAero, Inc.  
50 South 56th Street  
Chandler, AZ, 85226

Dear Mr. Higby:

Honeywell has recently become aware that TurbineAero, Inc.'s website includes statements and representations indicating that Honeywell has authorized TurbineAero to perform repairs on Honeywell equipment. While Honeywell previously authorized Triumph Air Group to operate as a Honeywell Authorized Service Center, the agreement establishing that relationship has long since expired. Accordingly, Honeywell considers any statement by TurbineAero that indicates or suggests that Honeywell has authorized TurbineAero to test, repair, maintain, overhaul, or otherwise provide services for any Honeywell equipment to be false and misleading.

We are enclosing screenshots of TurbineAero's website that identify several examples of these false and misleading statements and Honeywell's specific concern with each statement. In each of the examples, the language used on the website suggests that TurbineAero is acting with Honeywell's authorization, which is simply not accurate.

We request that you immediately remove or correct these statements, and any other statements that imply or suggest that Honeywell has authorized TurbineAero to perform work on Honeywell products, from your website and any other marketing materials that include these or similar statements.

Please confirm that TurbineAero has taken the requested action at your earliest convenience.

Sincerely,

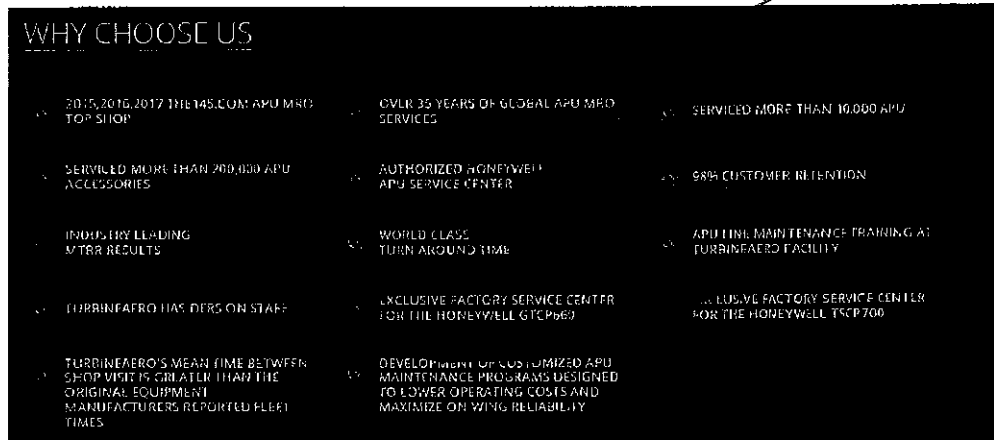


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Enclosures: TurbineAero Website Screen Prints – dated August 23, 2017

## www.turbineaero.com Web Site – August 23, 2017

1. <http://www.turbineaero.com>: Home Page:



### **Honeywell Concerns:**

TurbineAero is not an Authorized Honeywell APU Service Center;

TurbineAero is not the Exclusive Factory Service Center for the Honeywell GTCP660; and

TurbineAero is not the Exclusive Factory Service Center for the Honeywell TSCP700

2. <http://www.turbineaero.com/company-history/>

~~As an Authorized Honeywell Service Center~~, TurbineAero Air Repair became the ~~Exclusive~~ Factory Service Center for the GTCP 660 product line in October of 2000 and the TSCP700 in October of 2001.

The Company provides Line Maintenance Training to the Military and Commercial Customers for the 85,331 and 700 APU Models. Training was conducted both on site at TurbineAero or at the customers location.

We also provided on site Bore Scope Inspections and APU Repair. Other units serviced by TurbineAero include: APS 3200, PW901, Honeywell 331-350, 331-500, 131-9B/9A, 331-200/250P and the Military 331-250G.

### **Honeywell Concerns:**

TurbineAero is not an Authorized Honeywell Service Center or an Exclusive Factory Service Center

3. <http://www.turbineaero.com/apu-mro/>

#### Test Cells

- Three (3) identical, State-of-the-Art, digital test cells in the United States
- Two (2) identical, State-of-the-Art, digital test cells in Thailand
- Test cells provide complete redundancy
- Ability to triple capacity
- Test cells are "correlated" to all OEM specifications.

Remove the word "all"

#### Honeywell Concerns:

Honeywell has not correlated any TurbineAero test cells for the Honeywell models identified on this webpage at your current Chandler, AZ location.

4. <http://www.turbineaero.com/brochures/>

Each of the brochures available on this page, "APU Sale, Lease & Exchange Services," "Component MRO Services," "Specialty Processes," "TET-Brochures," and "APU MRO Services" include the following statement:

Exclusive Factory Service  
Center for the Honeywell  
GTCP660

Exclusive Factory Service  
Center for the Honeywell  
TSCP700

As an Authorized Honeywell  
Service Center, Triumph Air  
Repair became the Exclusive  
Factory Service Center for the  
GTCP 660 product line in  
October of 2000 and the  
TSCP700 in October of 2001.

Remove from brochures

#### Honeywell Concerns:

TurbineAero is not an Authorized Honeywell Service Center or an Exclusive Factory Service Center