J.C. Chadwell

josephchadwell2@gmail.com ❖ (210) 867-3041 ❖ San Antonio, TX

SKILLS & CERTIFICATIONS

- **Skills:** Java programming; Spring framework; SQL; RESTful APIs; technical training; leadership; PHP; HTML; CSS; Python; JavaScript; Git; Full stack web development
- **Certifications:** CompTIA Security+

EDUCATION

University of Texas at San Antonio
December, 2023

B.S., Computer Science   *San Antonio, TX*
- 3.98 Institutional GPA
- Graduated summa cum laude

PROJECTS

Ecommerce Bookstore Web App
- I developed a full-stack web app with a team of 5 people that functioned as a bookstore.
- I spearheaded development of the backend using Java with Spring Boot to build the RESTful API for interfacing with the MySQL database containing product, inventory, and user data.
- <u>Technologies used:</u> Java, Spring Boot, Next.js, React, HTML/CSS, JavaScript, Git, AWS, MySQL

WORK EXPERIENCE

Black Belt Secure   **May 2021 – Present**
Software Developer | June, 2023 - Present   *Remote*
- Black Belt Secure provides cybersecurity and managed I.T. services to businesses and nonprofit organizations in the Dallas-Fort Worth metropolitan area.
- As a software developer, I design, implement and maintain secure software solutions for clients and the Black Belt team.
  - Developed and maintained EDI solutions using PHP and SQL for collecting, processing, and transmitting critical invoice data.
  - Built internal tools to automatically generate billing, ticket status, and project status reports using Python, HTML/CSS, and RESTful APIs.
  - Utilized web-scraping libraries and APIs in Python to significantly reduce time for finding business leads and populating product data for ecommerce.
- I provide Tier 2 technical support and assistance to the help desk team in the effort to keep company operations running smoothly during periods of higher ticket volume.

Technical Services Associate | May, 2021 – May, 2023
- Prior to my role shifting to Software Developer, I provided remote support for clients experiencing technical issues, maintained backups, and performed server administration duties.
  - Completed over 1000 help desk tickets across 20 different client businesses and nonprofit organizations.
- I trained junior associates on using our technology stack, implementing best security practices, and providing excellent customer service for our clients.
- I created and maintained detailed documentation, including knowledge base articles, for client devices and configurations to increase work efficiency as well as retain accuracy of the company's information.

References available upon request.