JEJ // MIS 0.6 – 0.7

USER'S

MANUAL

Integrated Web-based Solution

JEJ CELLMANIA TRADING CORPORATION

Second Revision - October 8, 2015

Document Revision Control Sheet

Revision No.	Date	Revision Description
Rev. 1	08/29/15	First User's Manual Version
Rev. 2	10/8/15	Second Revision, Added System Name

User's Manual Certification

I have carefully assessed the User's Manual for the (Integrated Web-based Solution). This document has been completed in accordance with the requirements of the System Analysis and Design II (ITC 52/CSC42) Standards and (JEJ CELLMANIA TRADING CORPORATION).

MANAGEMENT CERTIFICATION - Please	check the appropriate statement.		
The document is accepted.			
The document is accepted pending the c	hanges noted.		
The document is not accepted.			
We fully turn-over and accept the changes as needed improvements and authorize initiation of work to proceed. Based on our authority and judgment, the continued operation of this system is authorized.			
Hazel Sheena Chua Delrosario Group Leader	DATE		
Mr. Rudolph Val Guarin Technical Adviser	DATE		
Engr. Daniel Dasig Jr. ITC 52/CSC 42 Subject Adviser	DATE		
NAME Company Official Representative	DATE		

USER'S MANUAL

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		1.0 General Information
	1.0	GENERAL INFORMATION
Management Information System User's Manual		

1.0 GENERAL INFORMATION

1.1 System Overview

Explain in general terms the system and the purpose for which it is intended. The description shall include:

1.1.1 Integrated Web-based Solution

1.1.1.1 Sales and Order Management System

- This module would focus on Sales and Ordering Stocks for JEJ Cellmania Trading Corporation. The system would be available online both intranet and internet connections.
- Ordering is strictly not available for customers
- Can manage records only for specific users and Administrator in respective fields
- System category:
 - Major application: performs clearly defined functions for which there is a readily identifiable security consideration and need
 - General support system: provides general ADP or network support for a variety of users and applications
- Operational status:
 - Operational
 - Under development

1.1.1.2 Asset Management System

- This module would focus on Sales and Ordering Stocks for JEJ Cellmania Trading Corporation. The system would be available online both intranet and internet connections.
- Only management can use this module including Administrator from respective branches
- System category:
 - Major application: performs clearly defined functions for which there is a readily identifiable security consideration and need
 - General support system: provides general ADP or network support for a variety of users and applications
- Operational status:
 - Operational
 - Under development

1.1.1.3 Customer Relationship Management System

- This module would focus on Sales and Ordering Stocks for JEJ Cellmania Trading Corporation. The system would be available online both intranet and internet connections.
- Open ticket for all about products and services to all customers
- Requires Technical Support with some limitations
- System category:
 - Major application: performs clearly defined functions for which there is a readily identifiable security consideration and need
 - General support system: provides general ADP or network support for a variety of users and applications
- Operational status:
 - Operational
 - Under development
 - Undergoing a major modification

1.2 Project References

- Google
- Former Rizalian Researchers / Proponents
- Some IT Project Papers
- Subject Adviser

1.3 Authorized Use Permission / Access Policy

Authorized users for this system are the Employees of Respective Departments based on their Official Master lists (especially Sales), The MIS Department (Administrators), and Top Management of JEJ Cellmania Trading Corporation. Authorized users would grant to access the system through their designated user accounts provided by the Administrator. Each user has distinct privileges on the system based on their level, fields and branches. Unauthorized users will be logged/tracked with their basic information and device specifications

1.4 Points of Contact (POC)

1.4.1 Information

- JEJ Cellmania Trading Corporation
- THE BIG FIVE GROUP
- Downloadable Technical Information / Bulletin File

1.4.2 Coordination and Capacity Management

- Main Branch's General Manager
- Sales Department

1.4.3 Availability and Help Desk (Contact Numbers)

This section contains information of the developers that they could help maintain and update the system as soon as possible.

Corsanes, John Cyrill C. – Main Programmer - 0948 502 4618 - 0917 241 0215

Del Rosario, Hazel Sheena C. – Project Leader Bagsican, Angelica M. – System Analyst - 0926 558 2895

Tabuso, John David C. - 0917 548 3643

Quiben, Gerald P. - 0927 695 7927

1.5 Organization of the Manual

(Provide a list of the major sections of the User's Manual (1.0, 2.0, 3.0, etc.) and a brief description of what is contained in each section.)

- 1.0 General Information Contains General Information about the system, Different User Levels, Help Desks, Project Information, Terms and Conditions
- 2.0 System Summary General System Overview. Contains system flows, configurations, contingencies and modes of operations
- 3.0 Getting Started User's Beginners Guide to the system
- 4.0 Using the System Contains procedures and steps how the system would flow
- 5.0 Querying Contains query capabilities and procedures
- 6.0 Reporting Contains report capabilities and procedures

1.6 Acronyms and Abbreviations

- **JEJ_MIS** Project Repository Title
- **PHP** PHP Hypertext Preprocessor
- MYSQL My Structured Query Language
- **HTML** Hypertext Markup Language
- CSS Cascaded Style Sheet
- **JS** JavaScript
- MIS Management Information System
- GIT Distributed revision control system software. Used for maintaining source code structure
- **MVC** Model View Controller
- **OS** Operating System (e.g. Windows 7, 8.1)
- **IDE** Integrated Development Environment

1.7 Terms and Conditions

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Version 2, June 1991

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		2.0 System Summary
	2.0	SYSTEM SUMMARY
Managament Information System Heav's Manual		

2.0 SYSTEM SUMMARY

This section provides a general overview of the system written in non-technical terminology. The summary should outline the uses of the system in supporting the activities of the user and staff.

Sales and Order Management System

- Can record Sales including Invoices
- Can update Sales on the fly
- Can modify Sales as much as possible
- Can void Sales information
- Can request for stocks using Order management
- Can manage Orders from different branches
- Can validate or reject Order information

Asset Management System

- Only Administrators could handle Company Assets every branch
- Can add Asset Information
- Can update / validate Asset Information
- Can modify Asset Information
- Can delete Asset Information

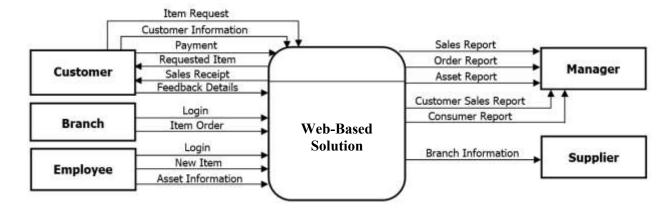
Customer Relationship Management System

- Can add open ticket from customers without logging in through our website
- Can monitor feedbacks
- Can monitor various customer information
- Could improve management by providing support
- Can set response to the ticket number and can close the issue

2.1 System Configuration

Users can use any Computer including Mobile Devices with Browsers (Smartphones and Tablets must be good at least 1024x768 resolution for optimal UI look) and stable internet connection to manipulate the system. For input devices, at least Printer is the requirement to print various reports and exported data.

2.2 Data Flows and the Granularity



2.3 User Access Levels

This system consists of 2 kinds of levels; Users, Administrators (For System and Management only) and Super Administrators (Higher Level, For Backend only). Based on the Limitations of the Company, the Users can do only manage records from their respective branch while the Administrator only can manage all records available in all branches and do actions requested from the users, such as registration and validating records. For Super Administrators can do only in hosting (payments, tickets, system critical reports) and the backend.

2.4 Contingencies and Alternate Modes of Operation

For lower level users should be expected the site may be causing minor issues anytime such as server-side slowdowns or poor internet connection and unable to process transactions. If it occurs, they should always rely on the Help Page every time they've logged in or call the Administrator.

For Administrators, they must be aware what will happen at all times by using the Audit Trail. They can submit fatal issues such as syntax errors, database errors at Super Administrators or the Developer.

For higher level management such as Super Administrators, should be expected what would happen anytime worse in case of emergency or disasters, both hosting and their surroundings. The Hosting we've been using already manages these issues but, FOR MANUAL OPERATION: In order to go back to the system full swing anytime, they can do a backup database anytime (always is recommended) at hosting's control panel, while the source code is hosted using the GIT System, they can clone the JEJ_MIS repository to the hosting/server directory. They can submit fatal issues and reports to the Developer.

If the Administrator was currently busy, the management can request to the users such as Reports and Data at any time.

When the server runs the system, server users are not allowed to access the system through internet.

	3.0 Getting Started
3.0	GETTING STARTED

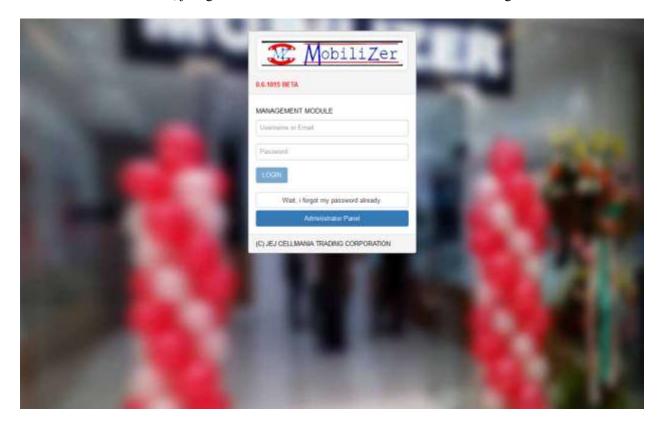
3.0 GETTING STARTED

3.1 Logging On

NOTE: Please check Section 1.3 if you don't know what to do

In order to enter the module, type <THE URL>/mis (e.g. jejmobilizer.com/mis) and type your user details provided from your Administrator.

For ADMINISTRATORS, just go to Administrator Panel Button under the MIS login form.

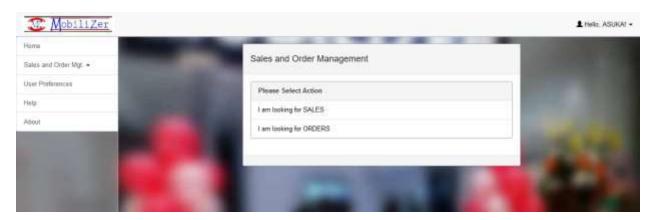


3.2 System Menu

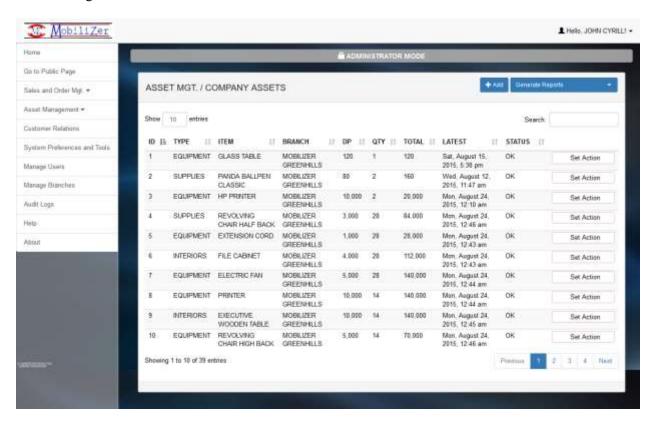
NOTE: System UI, Images and Menu may vary depending on version and user's preferences

3.2.1 Web-based Solution (Management Information System)

Sales and Order Management System



Asset Management



Customer Relationship Management System

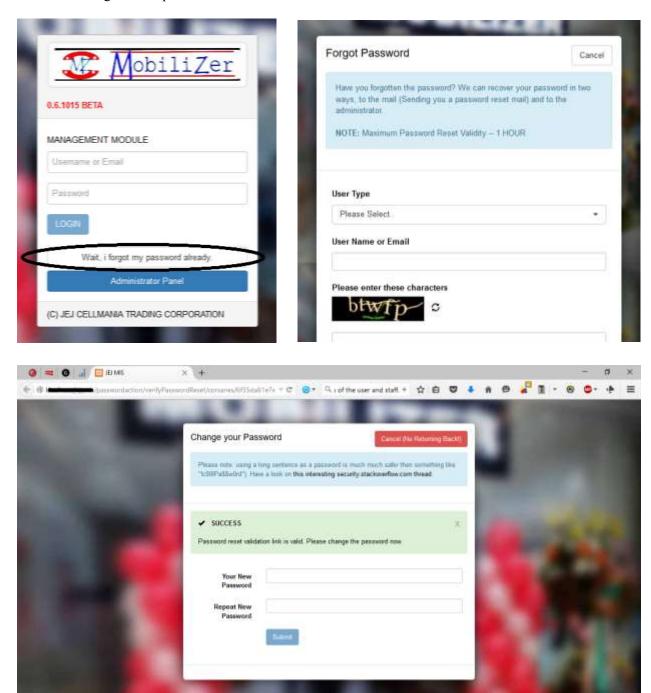


Administrator's Dashboard



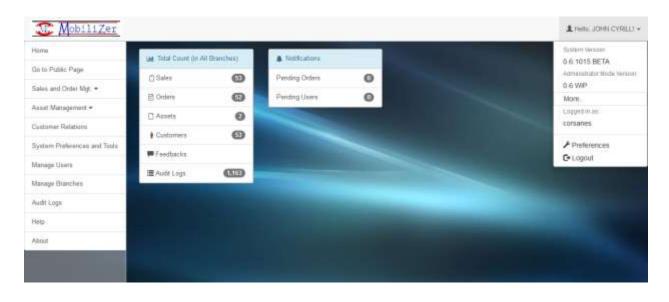
3.3 Changing User ID and Password/Feedback Mechanism

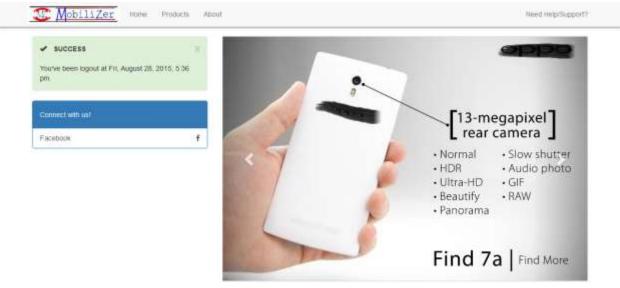
Changing User ID/Name is not allowed but they can change passwords every time but it requires user validation using their respective email address.



3.4 Exit System

In order to leave the system, click your name on the top right of the screen, and then click LOGOUT. It will redirect you to the public main page.





	4.0 Using the System
4.0	USING THE SYSTEM

4.0 USING THE SYSTEM

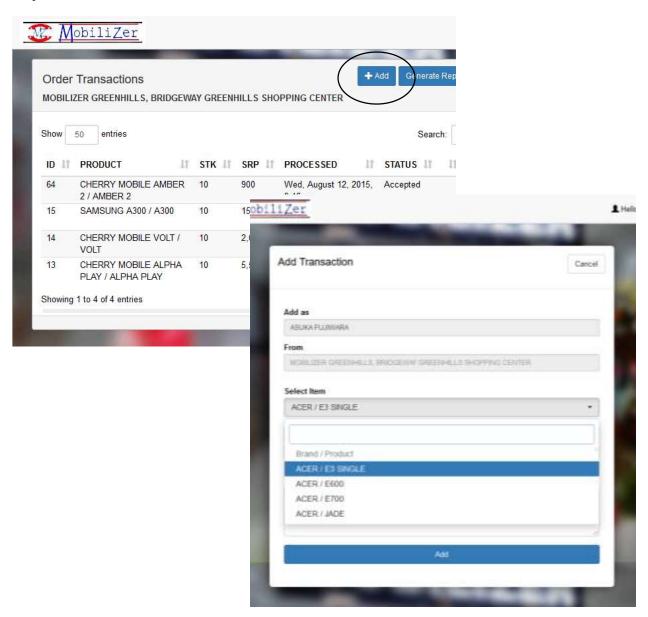
4.1 Web-based Solution

Provide a system function name and identifier here for reference in the remainder of the subsection. Describe the function in detail and depict graphically. Include screen captures and descriptive narrative.

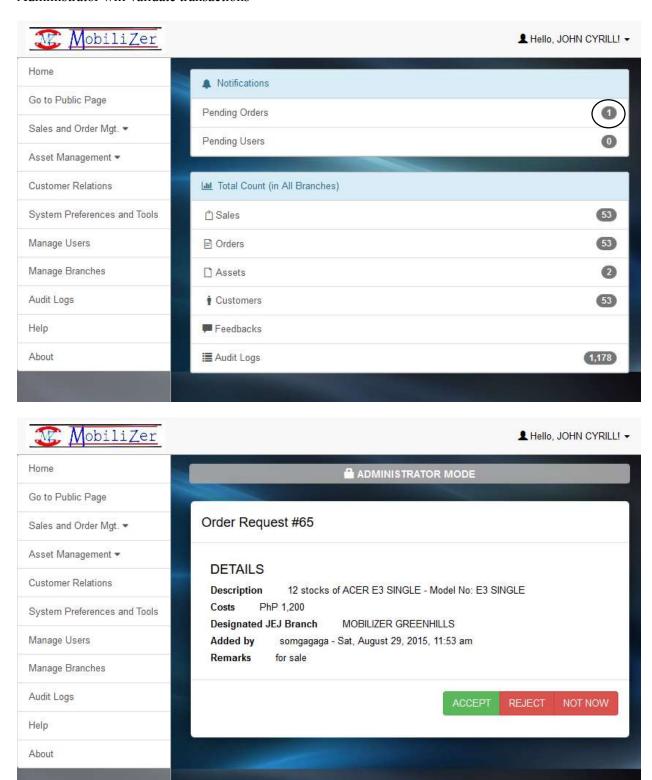
4.1.1 Sales and Order Management System

This system will focus on managing sales and stocks by using order management as well.

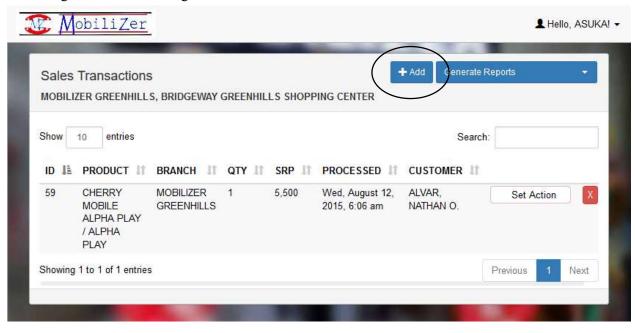
Request for stocks

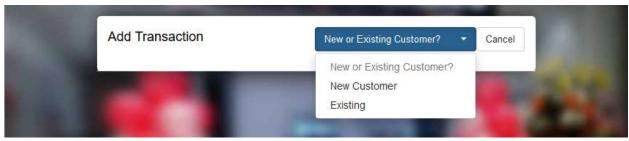


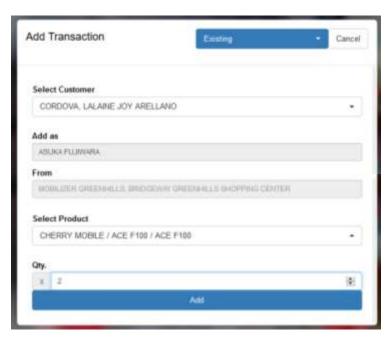
Administrator will validate transactions

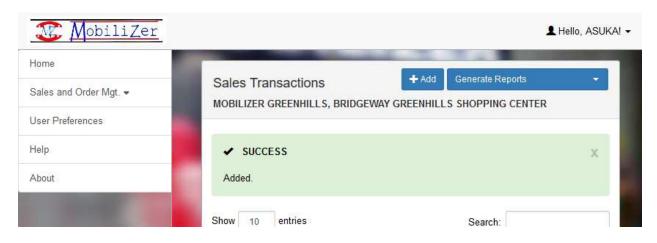


Recording Transactions through Sales



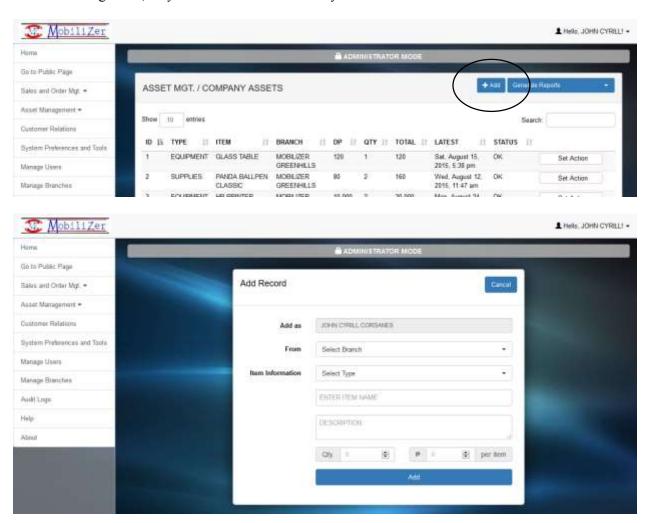


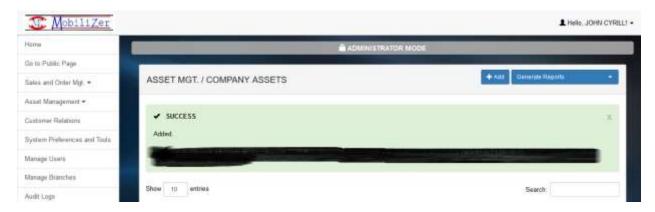




4.1.2 Asset Management System

In Asset Management, they can monitor assets in every branch



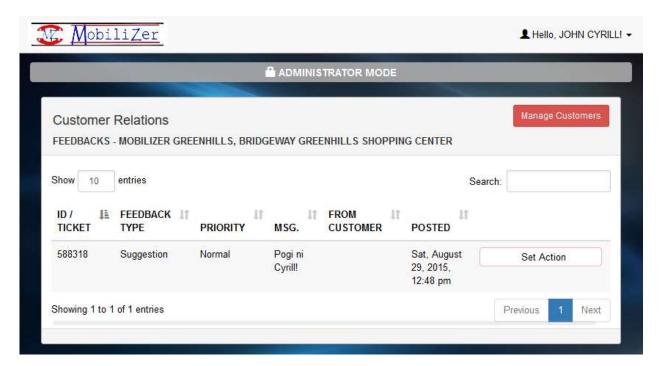


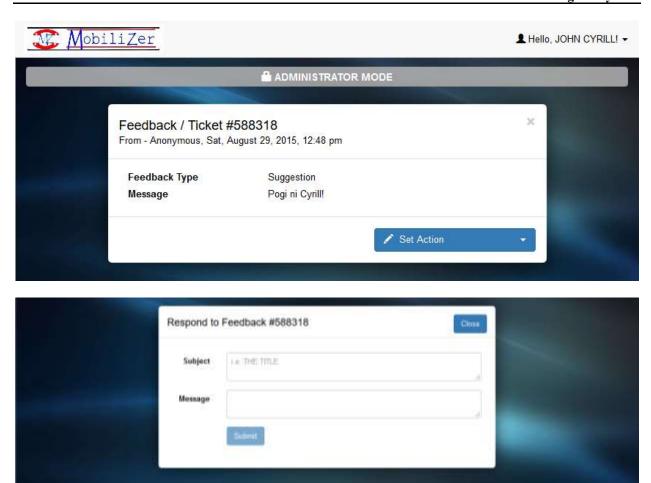
4.1.3 Customer Management System

In public page, all users can submit ticket by clicking this button, and submit required details (Form under improvements)



In MIS, users can manage feedbacks and send response to specific email address

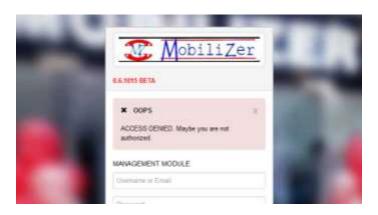




4.2 Special Instructions for Error Correction

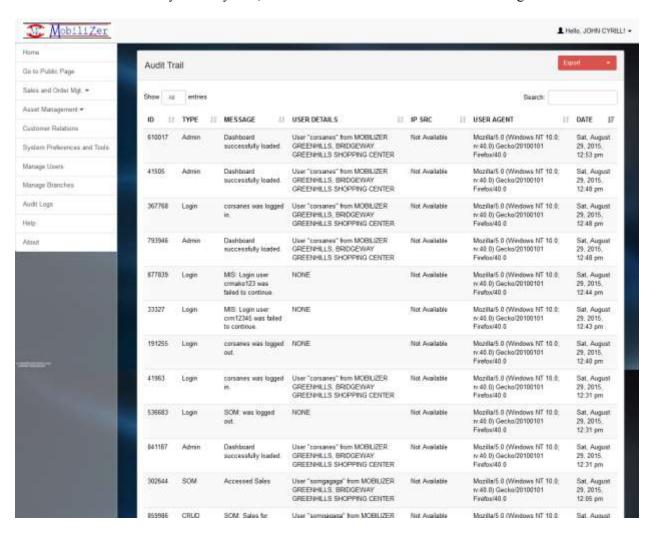
4.2.1 LOGIN form

When the system says ACCESS DENIED, it may be you are not yet registered or activated/verified and please contact the Administrator immediately for more details.



4.3 Caveats and Exceptions

To ensure full functionality of the system, Administrators can check transactions using Audit Trail



		5.0 Using the System (Batch)
	5.0	USING THE SYSTEM (BATCH)
Ianagement Information System User's Ianual		

5.0 USING THE SYSTEM (BATCH)

5.1 Web-based Solution

Provide a system function name and identifier here for reference in the remainder of the subsection. Describe the function in detail and depict graphically. Include screen captures and descriptive narrative.

5.1.1 Sales and Order Management System

5.1.2 Asset Management System

5.1.3 Customer Relationship Management System

5.2 Special Instructions for Error Correction

Describe all recovery and error correction procedures, including error conditions that may be generated and corrective actions that may need to be taken.

5.3 Caveats and Exceptions

If there are special actions the user must take to insure that data is properly saved or that some other function executes properly, describe those actions here. Include screen captures and descriptive narratives, if applicable.

5.4 Input Procedures and Expected Output

Prepare a detailed series of instructions (in non technical terms) describing the procedures the user will need to follow to use the system. The following information should be included in these instructions:

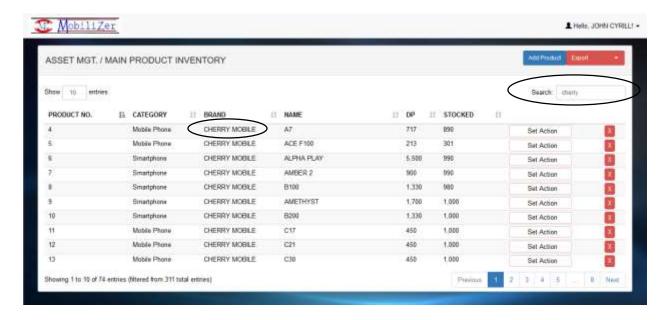
- Detailed procedures to initiate system operation, including identification of job request forms or control statements and the input's frequency, reason, origin, and medium for each type of output
- Illustrations of input formats
- Descriptions of input preparation rules
- Descriptions of output procedures identifying output formats and specifying the output's purpose, frequency, options, media, and location
- Identification of all codes and abbreviations used in the system's output

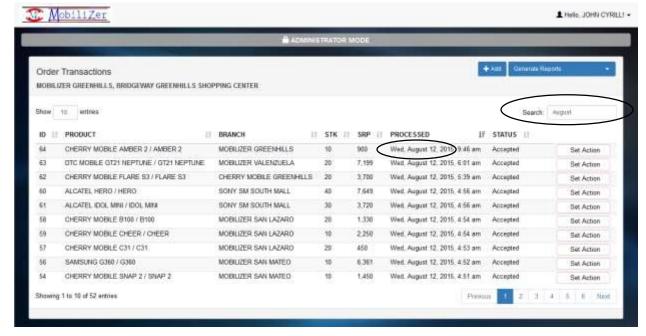


6.0 QUERYING

6.1 Query Capabilities

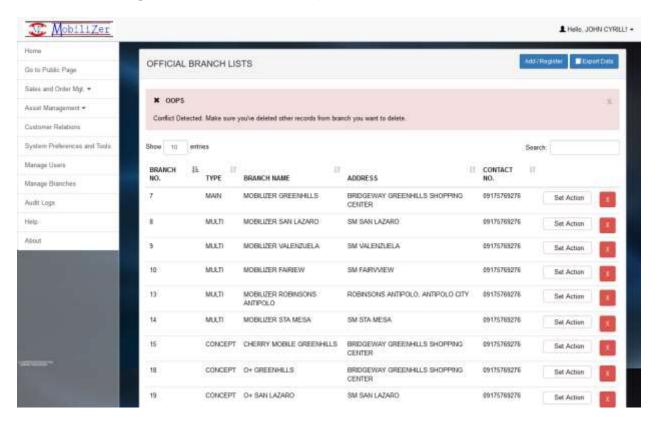
This section describes pre-programmed and ad hoc query capabilities provided by the system. Include query name or code the user would invoke to execute the query. Include query parameters if applicable as we can see in this screenshot.





6.2 Query Procedures

In every table shown, some records displayed based from other tables, the user must aware the relationships and conflicts in the database such as by deleting branch record requires empty record on particular branch (also it will occur in products, users, and customers) like this screenshot.



	7.0 Reporting
7.0	REPORTING

7.0 REPORTING

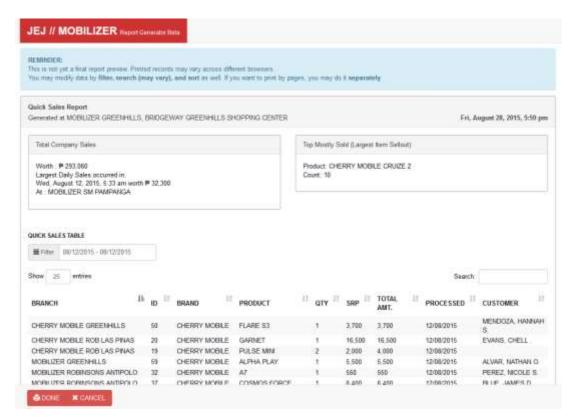
7.1 Report Capabilities

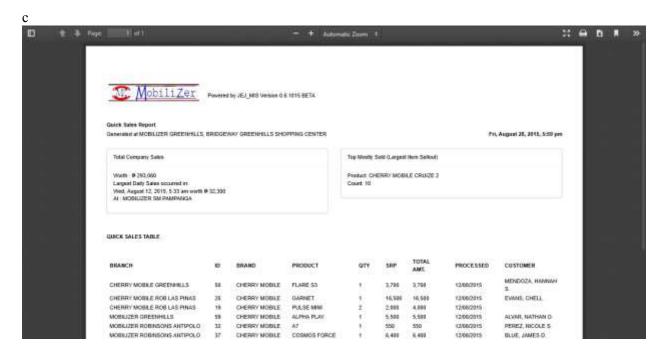
Reports can do anytime by using the Report Generator Module

7.1.1 The Report Generator Module

With this module, they can filter/manage options/columns and arrange data before clicking the DONE/PRINT button, they can also export data to CSV, Excel and PDF formats respectively. However, the user must aware that generated reports are based on the data entries listed/filtered in generator.

Report Generator for Sales

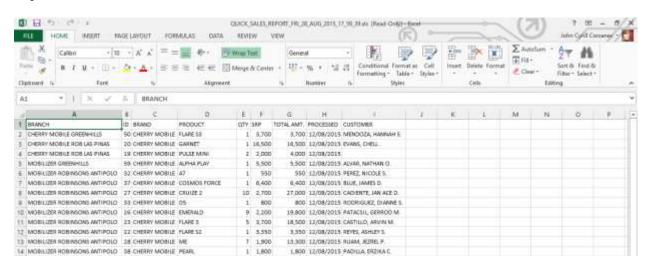




Export Data to Different Formats



Exported Data in Excel Format



7.2 Report Procedures

To generate a report, go to the respective modules, locate and click the GENERATE REPORTS button and it will redirect you to REPORT GENERATOR page

NOTE: Some Procedures are Different for Administrators like this screenshot

