Juan Carlos Flores Mendoza

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PROFESIONAL SUMMARY

Systems Engineer with over 5 years of experience in networks and cloud solutions within the private technology sector. Recognized for adaptability, strong communication skills, and dedication to achieving results. Eager to explore new opportunities and contribute to organizational growth through technological innovation.

EDUCATION

2015 – 2020 | Lambayeque, Peru
Bachelor's Degree in Systems Engineering
Universidad Nacional Pedro Ruiz Gallo

2023 | Lima, Peru
Master's Degree in Systems Engineering and Informatics – ICT Management
Universidad Nacional Mayor de San Marcos

PROFESSIONAL EXPERIENCE

PACIFICO | Cloud Engineer – September 2025 – Present

Responsibilities:

- Led cloud infrastructure projects and teams, implementing PaaS solutions and AKS (Azure Kubernetes Service) clusters.
- Designed and deployed scalable PaaS and IaaS architectures.
- Implemented DevOps pipelines and CI/CD practices for multiple projects.
- Led cross-functional teams in cloud adoption and automation initiatives.
- Oversaw project delivery from planning to execution, ensuring operational excellence.

TIVIT PERÚ | Cloud Specialist – February 2025 – August 2025

Project: Pacífico Salud – Lima

- Implemented Microsoft Azure infrastructure (IaaS, PaaS).
- Executed security projects: Cloud Workload Protection, Cloud Security Posture Management, Privileged Access Management, Dynamic Application Security Testing.
- Provisioned resources using Infrastructure as Code (IaC).
- Configured and managed virtual networks (VNet), subnets, and network peering.
- Managed Firewalls and Private Endpoints for secure communications.
- Administered Virtual Machines and AKS clusters for container orchestration.
- Managed Azure databases (creation, configuration, backup, monitoring).
- Configured Azure Monitor and Log Analytics for observability and event management.

NTT DATA S.A.C | Cloud Specialist – October 2024 – February 2025

Project: Telefónica del Perú – Credicorp | Lima

- Managed Kubernetes clusters and containers in Azure.
- Configured monitoring with Azure Monitor and Log Analytics.
- Managed encryption keys, certificates, and application secrets.
- Implemented New Relic, DataDog, and Grafana for infrastructure monitoring.
- Provisioned IaaS and PaaS resources in Azure.

NTT DATA S.A.C | Cloud Specialist – April 2024 – September 2024

Project: Alicorp – Lima

- Hands-on experience with Azure DevOps and Airflow configuration.
- Deployed AKS clusters and monitored APIs.
- Managed PostgreSQL databases.
- Provisioned IaaS and PaaS resources in Azure.
- Implemented API exposure and security in Azure.

NTT DATA S.A.C | Middleware Specialist – January 2024 – April 2024

Project: Business IT – Middleware | Spain

- Managed application servers: Oracle WebLogic, Microsoft IIS, Apache Tomcat.
- Containerized applications using Docker and Kubernetes (microservices).
- Worked with Oracle Databases and Big Data technologies (Hadoop, Spark).
- Version control with Git.

NTT DATA S.A.C | Support Specialist – January 2023 – January 2024

Cloud – Lima

- Provisioned AWS IaaS resources (Compute, Storage, Networking, Security).
- Configured AWS PaaS services: CloudFormation, RDS, DynamoDB, Aurora DB, API Gateway.
- Managed AWS container services (ECS, EKS, ECR) and serverless (Fargate, Lambda).
- Implemented API exposure and security via API Gateway.
- Managed Windows Server and Linux systems.
- Configured pipelines, Azure Cosmos DB, and Google Cloud IaaS services.

SKILLS

- CISCO
- FORTINET
- MIKROTIK
- NAGIOS
- ACTIVE DIRECTORY, DHCP, DNS
- WINDOWS SERVER
- LINUX
- AWS
- AZURE
- GOOGLE CLOUD
- ORACLE CLOUD

CERTIFICATIONS

- AWS Certified Solutions Architect – Associate
- Microsoft Certified: Azure Administrator
- Microsoft Certified: Azure Fundamentals
- AWS Certified Cloud Practitioner
- Oracle Certified Foundations Associate
- SCRUM Foundation Professional Certificate (SFPC)
- CNSS Certified Network Security Specialist (ICSI)
- CCNP Enterprise: Core Networking 1 (CISCO)
- CCNA Security (CISCO)
- DevNet Associate (CISCO)
- CyberOps Associate (CISCO)

- CCNA Routing and Switching: Introduction to Networks (CISCO)
- CCNA Routing and Switching: Basic Routing and Switching Principles (CISCO)
- CCNA Routing & Switching: Network Scaling (CISCO)
- Cybersecurity Essentials (CISCO)
- Introduction to Cybersecurity (CISCO)
- CCNAv7: Bridging (CISCO)
- Emerging Technologies Workshop (CISCO)
- Introduction to IoT (CISCO)

AWARDS

- All Builders Grant AWS– 2024

LENGUAGES

- Spanish: Native.
- English: Intermediate