

Mensaje nuevo

Para mycostumer@hisdomain.com

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Asunto Answer to your requirement #20240418-2200

Dear Customer,

We apologize for the issue with your PC.

When you mentioned that you can't hear anything, we initially suspected the sound card. However, we would feel more confident if we could check a few things first:

1. Please ensure that your speakers are turned on.
2. Check if your speakers are properly connected to the PC via USB connectors or plug connections, and confirm that the colors of the connections match those of the plugs.
3. Verify the system volume settings.
4. Check the volume settings within the application you are using.

If none of these steps resolve the issue, please feel free to contact us. We can arrange to pick up your PC from your home/office, repair it, and return it to you within 24 hours.

Thank you for your patience and cooperation.

Best regards,

Juan Carlos Francisco Mesa / PC Store

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Juan Carlos Francisco M.  
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