# Jacob Gasper

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

# Work Experience

#### **Preservation Cost Analyst**

A2Z FIELD SERVICES - Plain City, OH June 2019 to March 2020

Promoted to Preservation Cost Analyst in June 2019. Responsibilities expanded to include Providing client with estimates to preserve properties based on scope of work provided by contractor. Negotiate with clients and contractors to maximize profit, and lower operating costs. Utilize company, client, and third-party software programs to provide estimates, and to accurately transfer data between systems. Maintaining telephone, and email communication between team members, clients, and contractors. Utilizing Microsoft Excel to run reports and spreadsheets to assist in performing work tasks.

# **Quality Assurance Analyst**

A2Z FIELD SERVICES - Plain City, OH April 2019 to June 2019

Responsibilities included data entry, and checking for accuracy. Transfer data between company, client, and third party systems. Maintaining telephone and email communication between team members, clients, and contractors.

#### **CASHIER**

THE HILLS MARKET
March 2018 to February 2019

Responsible for checking out customers, accurately ringing up items, handling cash correctly, and ensuring the transaction is completed. Responsible for authorizing and processing refunds in accordance with store policy. Responsible for answering telephone calls and redirecting the caller to the appropriate in-store department. Developed excellent customer service by assisting customers with finding items and answering general questions about the store.

#### **Store Associate**

Tommy's Pizza - Columbus, OH August 2016 to January 2017

Made/assembled pizzas as specified by order. Bussed tables and carried out drinks to tables. Was

responsible for cleaning kitchen area.

#### CAFÉ ASSOCIATE

PANERA BREAD June 2014 to 2015 Responsible for making salads/assembling sandwiches. Prepping/stocking food in the morning, and maintaining a clean/hygienic kitchen environment

## Education

# **Bachelor of Science in Computer Science & Engineering**

The Ohio State University

August 2020 to Present

# **Associate of Applied Science in Business Management**

COLUMBUS STATE COMMUNITY COLLEGE

December 2019

HIGH SCHOOL DIPLOMIA, THOMAS WORTHINGTON HIGH SCHOOL 2013

## Skills

- Microsoft Office (8 years)
- Java (2 years)
- HTML5 (1 year)
- CSS (1 year)
- JavaScript (1 year)
- jQuery (1 year)
- Node.js (Less than 1 year)
- SQL
- React
- REST
- Test automation
- Software development

## Certifications and Licenses

# Foundations of Business - Columbus State Community College

December 2016 to Present