

Jessica Chang

UX Designer

My goal is to work in a collaborative team that allows me to combine my recruitment experience, empathetic personality and psychology background to implement designs that create the best user experience.

Contact

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Skills

User Research
User-Centered Design
Information Architecture
User Interface Design
Wireframes
Interviewing
Storymapping
Prototyping
Recruiting/Sourcing

Tools

Figma
Sketch
InVision
Adobe XD
HTML & CSS

Projects

EveryDollar - Mobile App Redesign

Resdesigned the budgeting app by Ramsy using the user-centered design approach and changing the UI for easier use.

Coffee Enthusiasts - Mobile App

Designed the entire mobile app from research to final prototyping using the user-centered design approach.

Experience

TransPerfect — Recruitment Specialist

2018 - Present

Oversee the full lifecycle recruitment process for the US Production department at the #1 leading company in the Translation/ Language services industry

University of Massachusetts Amherst — Research Assistant

2014-2016

Assisted graduate student with the collection of data by recruiting participants based on generic pre-screen survey and facilitating the trial sessions on a weekly basis.

Education

University of Massachusetts Amherst – Amherst, MA

Fall 2017

Bachelors of Arts – Psychology, GPA: 3.74