



CHASE HUSKEY

INTERNATIONAL BUSINESS

Highly motivated and curious individual seeking to pursue professional marketing/finance career and focus on long term growth. Developing skillset to exceed expectations and make measurable contribution to company.

CONTACTS



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Address
1260 Sherman St.
Denver, CO 80203

SKILLS

- ▶ Experienced in website content management/DAM soulutions
- ▶ Excellent with Excel and Microsoft applications.
- ▶ Skilled in basics of global marketing and finance.
- ▶ Unique creative thinking and leadership skills

EDUCATION

2014 - 2018
Bachelor's Degree in
International Business
Arkansas State University
Jonesboro, AR 72401

Spring 2017
Studied abroad in
Europe - Harding University
Spent Spring semester 2017 in
Florence, Italy.
Study included 16 hours in travel
across Europe with student
groups as well as
individual excursions.
Participated in video/media
project for trip using Final Cut
Pro.

WORK EXPERIENCE

8/20 **AUTOPAY**
CURRENT Denver, CO

CUSTOMER SUCCESS

- Spearheading customer retention by monitoring company reviews and conducting quality assurance.
- Guiding customers through onboarding experience via email communication, phone chats, and website navigation.
- Cross-collaboration with sales department and lending agencies to resolve complex issues and provide innovative solutions in time sensitive manner.
- Identifying opportunities to upsell products and transitioning clients to sales to departments to finalize new deals.
- Implementing new processes to increase workflow and efficiency.
- Other duties include leading facilitating cancellations, product refunds, and escalations.

5/19 **T. ROWE PRICE**
5/20 Colorado Springs, CO

FINANCIAL REPRESENTATIVE

- Supporting high value transactions working with Amazon Connect digital interface.
- Assisting customers in the navigation of company website, including technical tutorials on how to process updates.
- Reporting cross-functional information between multiple departments to support client inquiries and write summary reports.
- Educating individuals on retirement plan benefits and resolving complex issues regarding dollar value exchanges in the account.
- Exchanging investments in retirement plans.
- Advanced customer service and time management skills acquired.

5/18 **PANDROL**
6/19 United Kingdom

MARKETING INTERN

- Purchasing and integrating digital management system to host company media.
- Assisting in creating writing material for new website launch, researching product information with internal employees and website vendors to create technical product summaries.
- Interviewing business department in a one-on-one setting to obtain customer success stories and draft case studies.
- Coordinating large-scale trade shows in the United Kingdom and assisting with logistical accommodations for conferences in Chicago and Berlin.
- Posting articles to LinkedIn and Twitter.
- Branding exhibition content/merchandise.
- Videoing product tutorials and editing footage for website.