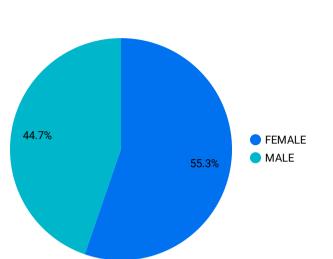
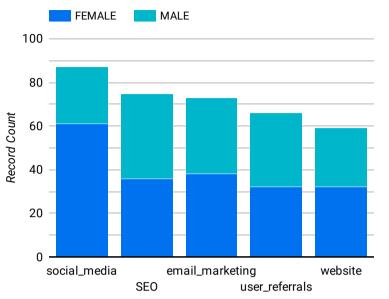
Leads' Demographic Breakdown

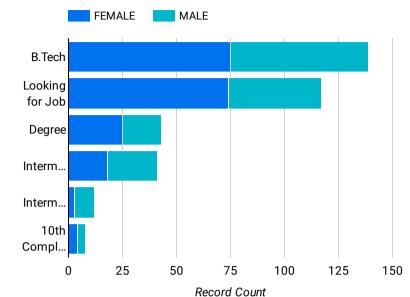
Gender ratio



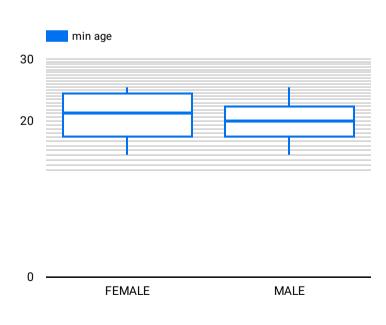
Lead Generation Source



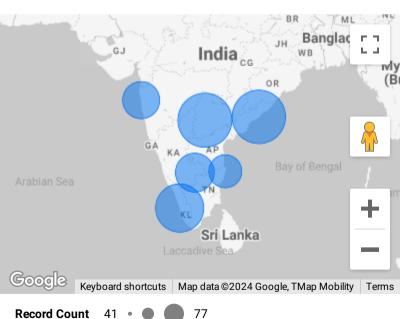
Current Education Breakdown



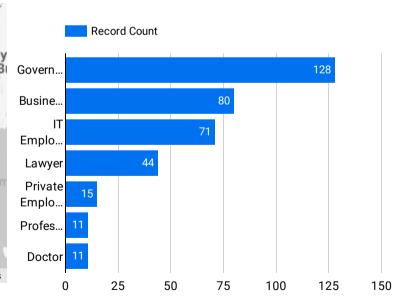
Age Distribution



Where are leads coming from?



Parent Occupation Breakdown



Summary:

- 1. most of the leads are attending B.Tech or looking for jobs.
- 2. most of their parents are government employees, doing business, or IT employees.

Note: leads USR1018 and USR1301 have usual age, 211 and 116, which are excluded from the age distribution plot.

Source: leads_basic_details

Call Interaction at Different Stages of Marketing Funnel

Total Leads

360

Leads Reached

358

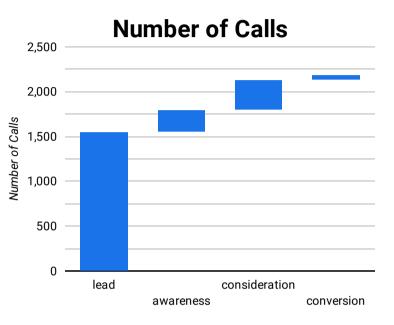
Calls

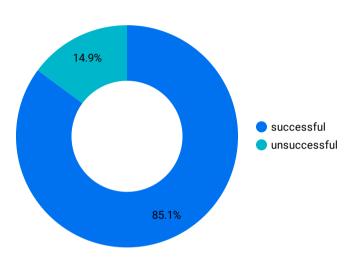
Successful Calls

2,192

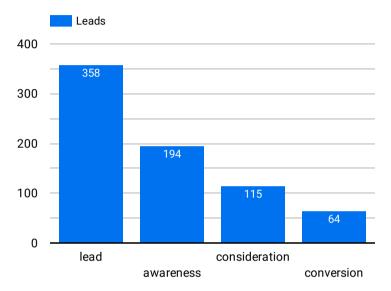
1,866

Call Success Rate

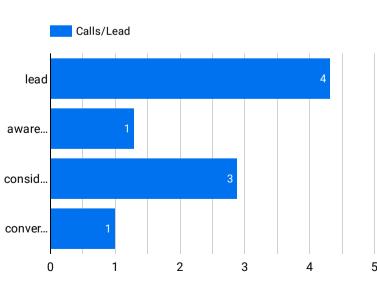




$\begin{array}{ccc} \text{Calls / Lead} & \text{Conversions} \\ \mathbf{2} & \mathbf{64} \\ \text{Number of Leads} \end{array}$



Calls/Lead

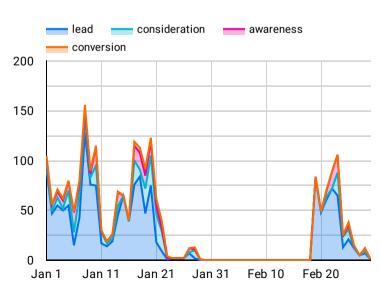


Call Reasons

	lead_stage	call_reason	calls
1.	lead	lead_introduction	499
2.	lead	demo_schedule	347
3.	lead	demo_not_attended	701
4.	awareness	followup_for_consideration	53
5.	awareness	post_demo_followup	197
6.	consideration	interested_for_conversion	142
7.	consideration	followup_for_conversion	189
8.	conversion	successful_conversion	64

1-8/8 < >

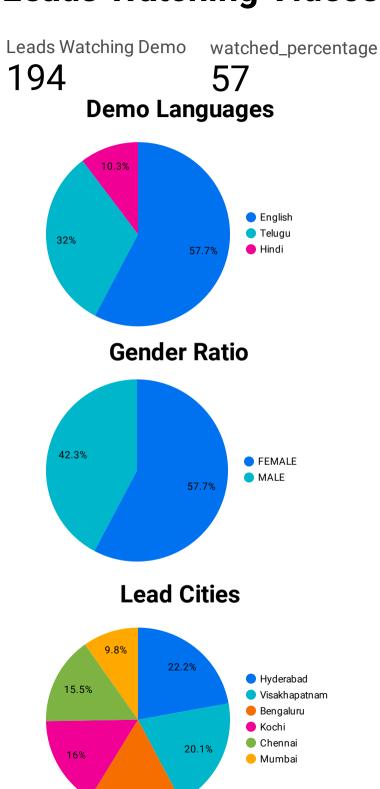
Calls over Time



Source: leads_interaction_details

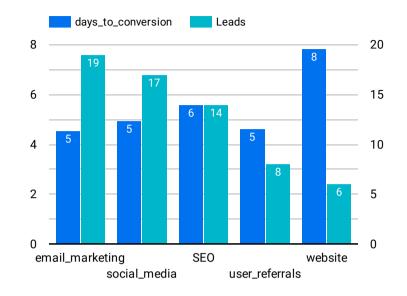
Summary: most of the calls are successful and lead and consideration stages have the most calls/lead

Leads Watching Videos

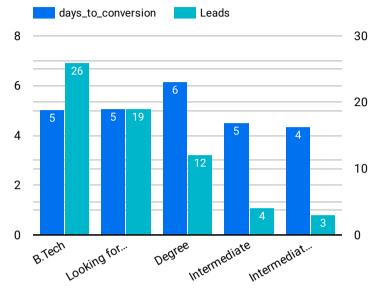


Converted Leads Info

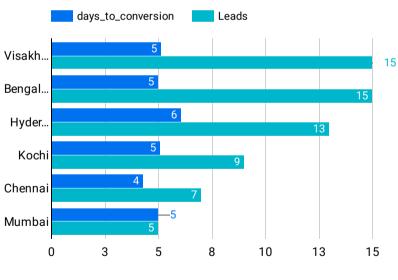
Converted Lead Gen Source



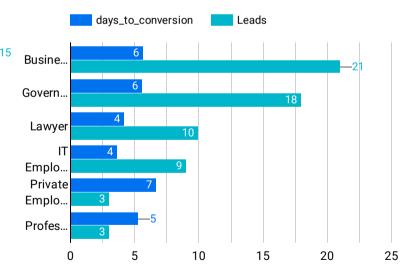
Converted Lead Current Edu



Converted Lead City



Lead Parent Occupation

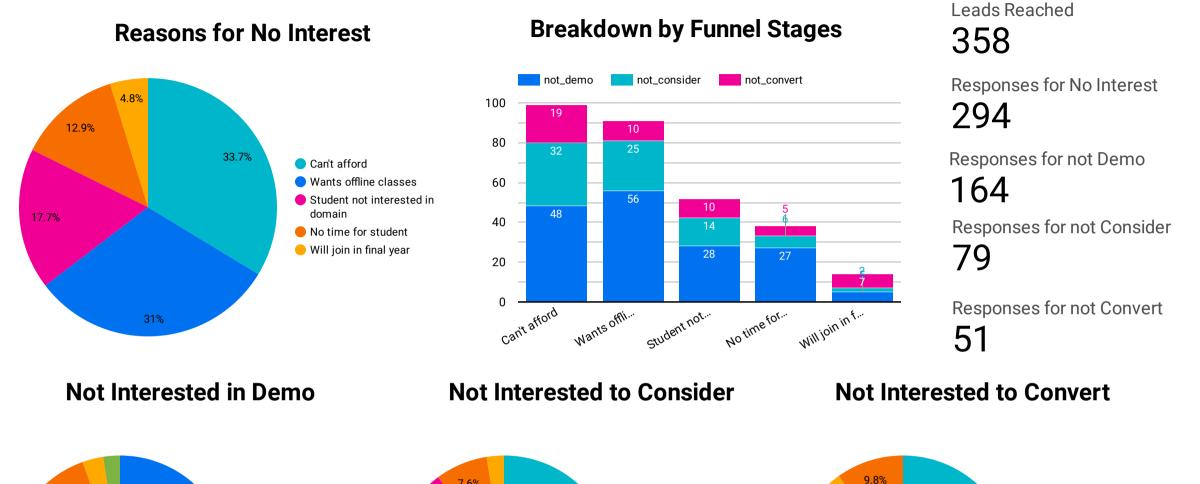


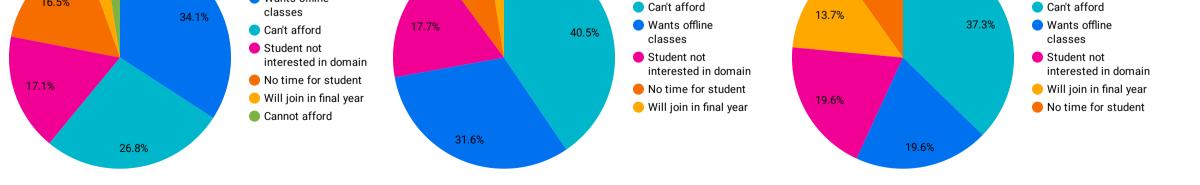
Summary:

- 1. leads generated from email marketing have the most converted leads;
- 2. most converted leads are from Visakhapatnam, Bengaluru, and Hyderabad.
- 3. food for thought: compute the lead-sale conversion rate for each lead generation source, current education, city, and parent occupation.

Note: days to conversion is calculated based on leads who convert; Source: leads_demo_watched_details, leads_basic_details, and leads_interaction_details

Why Leads Not Interested? Can't afford and Wants offline classes





Note: Cannot afford and Can't afford are used as reasons for people not interested in demo and thus some data engineering needs to be done.

Source: reasons_for_not_interested_in_demo

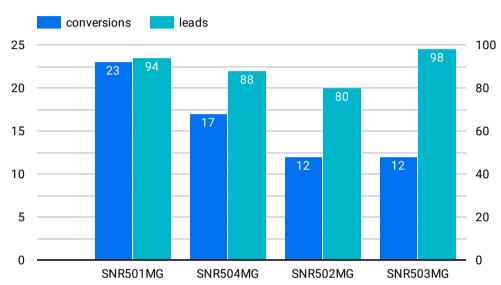
16.5%

Wants offline

Performance of Sales Team



Sr Sales Performance

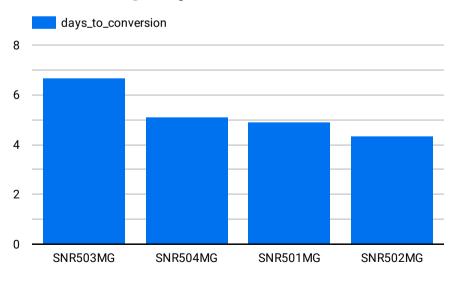


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jnr_sm_id	conversions	leads	conversio

		jnr_sm_id	conversions	leads	conversion rate %	days to convert
٠.	1.	JNR1002MG	7	20	35	5
00	2.	JNR1003MG	6	20	30	4
)	3.	JNR1016MG	8	27	30	5
·	4.	JNR1014MG	4	20	20	6
,	5.	JNR1004MG	4	20	20	5
)	6.	JNR1006MG	4	20	20	3
	7.	JNR1008MG	4	20	20	4
,	8.	JNR1010MG	4	21	19	5
	9.	JNR1001MG	6	34	18	5

1 - 16 / 16

Avg Days to Conversion







Conversion Rate %

days_to_conversion 5.19

Note: conversion rate % is lead-sale conversion rate, calculated by dividing leads by conversions; days to conversion are calculated based on leads who convert; each senior sales manager is assigned to 4 junior sales managers.

Source: sales_managers_assigned_leads_details AS sales_team and leads_interaction_details