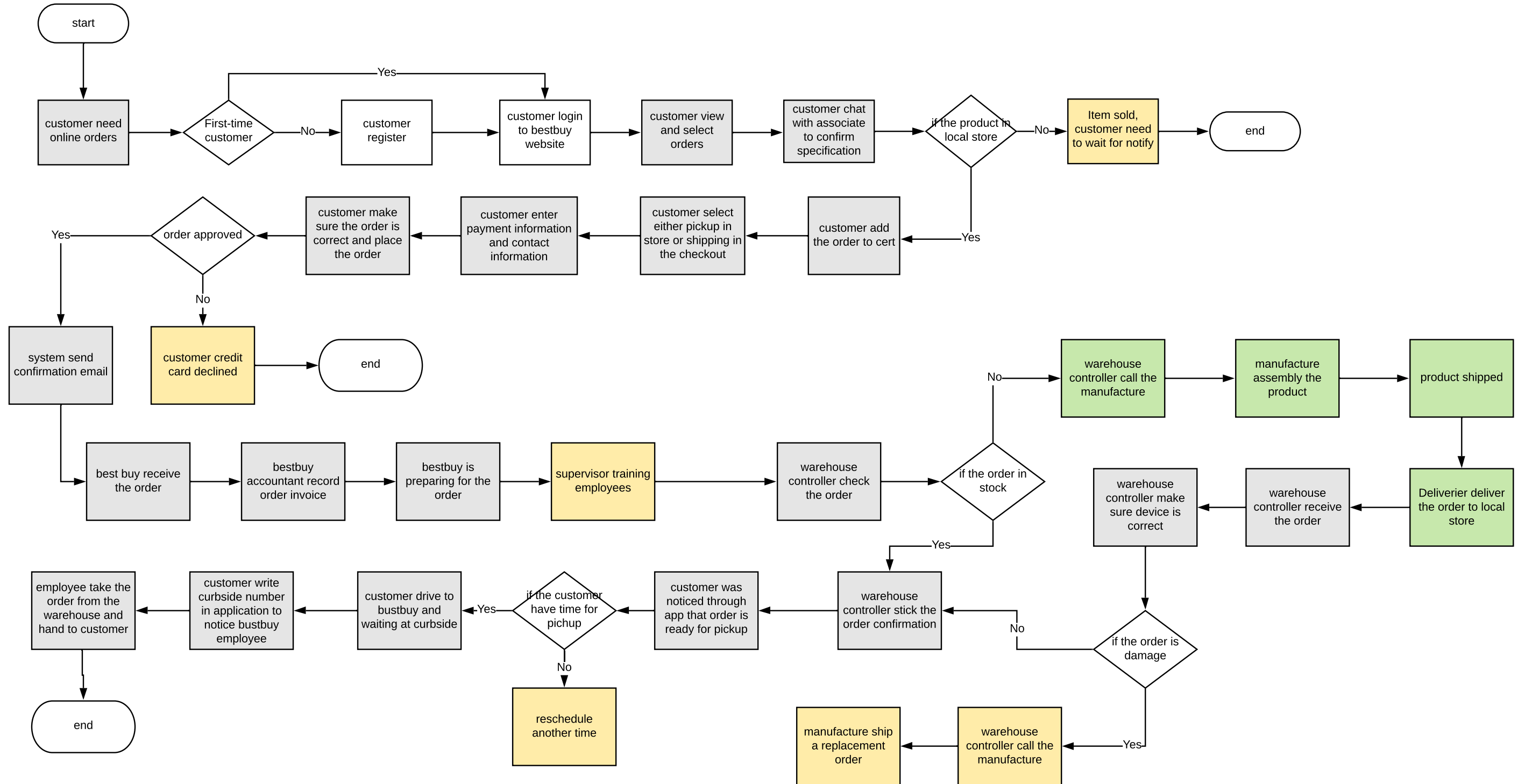


BUSINESS PROCESS MAPPING

Process Flowchart Map for Bestbuy Online Purchasing



value added



non-value added



necessary non-value added