

# Jasraj Singh Chhina

972-816-7322; jsc160330@utdallas.edu

www.linkedin.com/in/jaschhina

## EDUCATION

**The University of Texas at Dallas**, Richardson, TX

*B.S. , Information Technology and Systems; Minor in Computer Science*

May 2019

**GPA 3.675**

**Collin County Community College**, Plano, TX

*General Studies*

May 2016

**GPA 3.889**

## CERTIFICATIONS & TECHNICAL SKILLS

Analysis Tools: MS Excel, Google Analytics

Programming: HTML, SQL, JavaScript, Python, CSS, Ruby, Java, C++

Operating Systems: Windows, Mac

Software: MS Office, Adobe Photoshop

Databases: MS Access

## BUSINESS EXPERIENCE

**Chevron**, Allen, TX

July 2014 – Present

*Shift Manager*

- Promoted strong customer service by fulfilling needs of 120 to 130 customers per shift
- Reconciled and managed daily revenue to ensure it was safely deposited twice a week
- Stocked and organized beverages in the beverage cooler to ensure product was available, increasing customer satisfaction and business revenue
- Resolved customer issues to ensure complete satisfaction and encourage repeat business
- Analyzed daily paperwork and reported sales figures to higher management
- Monitored and maintained pricing of inventory to ensure appropriate profit margins, increasing business revenue

**5 Star Hotel Management**, McKinney, TX

June 2017 – December 2017

*Intern*

- Analyzed and evaluated future trends in order to create forecasting models
- Uncovered additional potential future opportunities through follow up with permanent corporate customers
- Analyzed, compiled, and reported sales figures to higher management
- Managed Accounts Payable and Accounts Receivable

## ORGANIZATIONS

Phi Theta Kappa – Member

Fall 2014 – Spring 2016

Tau Sigma – Member

Spring 2017 – Present

Association of Information Systems – Member

Fall 2017 – Present

## ADDITIONAL INFORMATION

*Languages:* conversational French, conversational Spanish, conversational Punjabi, conversational Japanese

*Eligibility:* (USPR) Eligible to work in the U.S. with no restrictions