

Jasraj Singh Chhina

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EDUCATION

The University of Texas at Dallas, Richardson, TX
B.S. , Information Technology and Systems; Minor in Computer Science

May 2019

GPA 3.675

Collin County Community College, Plano, TX
General Studies

May 2016

GPA 3.889

CERTIFICATIONS & TECHNICAL SKILLS

Analysis Tools: MS Excel, Google Analytics
Programming: HTML, SQL, JavaScript, Python, CSS, Ruby, Java, C++
Operating Systems: Windows, Mac
Software: MS Office, Adobe Photoshop
Databases: MS Access

BUSINESS EXPERIENCE

5 Star Hotel Management, McKinney, TX

June 2017 – December 2017

Intern

- Analyzed and evaluated future trends in order to create forecasting models
- Uncovered additional potential future opportunities through follow up with permanent corporate customers
- Analyzed, compiled, and reported sales figures to higher management
- Managed Accounts Payable and Accounts Receivable

Chevron, Allen, TX

July 2014 – Present

Shift Manager

- Promoted strong customer service by fulfilling needs of 120 to 130 customers per shift
- Reconciled and managed daily revenue to ensure it was safely deposited twice a week
- Stocked and organized beverages in the beverage cooler to ensure product was available, increasing customer satisfaction and business revenue
- Resolved customer issues to ensure complete satisfaction and encourage repeat business
- Implemented strategy to help reduce beverage fountain theft by almost 100 percent
- Analyzed daily paperwork and reported sales figures to higher management
- Monitored and maintained pricing of inventory to ensure appropriate profit margins, increasing business revenue

ORGANIZATIONS

Phi Theta Kappa – Member

Fall 2014 – Spring 2016

Tau Sigma – Member

Spring 2017 – Present

Association of Information Systems – Member

Fall 2017 – Present

ADDITIONAL INFORMATION

Languages: conversational French, conversational Spanish, conversational Punjabi, conversational Japanese

Eligibility: (USPR) Eligible to work in the U.S. with no restrictions