

Carlos Alarcon

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• QA • Software Testing • Automation • Management • UX

EXPERIENCE

Quality Assurance Lead, Piksel (Spain)

Apr 15 – Present

Piksel people create and manage OTT video monetization solutions for some of the world's leading media brands worldwide.

- Established organization QA process from ground-up
- Responsible for definition and implementation of test process and strategies as well as test automation design and architecture
- Implemented regression and smoke tests execution as separate step of deployment process
- Introduced test automation execution on different environment as part of Continuous Integration Process
- Proficient in software development and quality assurance life cycle
- Actively involved in Scrum and sprint meetings, managed product backlog, re-allocated resources where necessary, prioritized and reviewed milestones and accomplishments

Quality Assurance Engineer, Amadeus (France)

Nov 12 – Mar 15

Founded in 1987, Amadeus is the world's leading technology provider to the travel industry, providing marketing, distribution and IT services worldwide.

- Tested web product in Waterfall and Scrum methodologies
- Designed and performed functional, regression and end-to-end testing
- Coordinated activities for QA team, generating weekly reports and following up the release issues, activities and status from kick-off to sign-off phases

Quality Assurance Engineer, Indra Systems

Jan 10 - Nov 12

Consultant at National Air Traffic Service (UK)

Mar 11 – Nov 12

NATS is the UK's leading provider of air traffic control services. Each year we handle 2.2 million flights and 220 million passengers in UK airspace.

- Performed system, regression and user acceptance testing employing black-box technique
- Contact point between system testers and software factory developers
- Managing project deliverables including test specifications, requirements tractability, status reports, test plans and test reports
- Responsible for the test team newcomers' instruction and internal testing tools documentation

Indra Systems (Spain)

Jan 10 – Mar 11

Indra is a global technology, innovation and talent company, on the cutting edge of high value-added solutions and services and which operates worldwide.

- Leveraged strong testing experience, employing white-box technique
- Developed, executed and maintained automatic test scripts (shell/bash)
- Analyzed requirements landscape to generate specific test processes and procedures

Support Engineer, AMD – Advanced Micro Devices Ltd (UK)

Jan 09 – Dec 09

Advanced Micro Devices, Inc. operates as a semiconductor company worldwide. It operates in two segments, Computing Solutions and Graphics.

- Provided technical support, marketing and after-sales assistance for EMEA customers and resellers (Spanish, Italian and English languages)

EDUCATION

- **PGCert in Usability, Interaction Design and User Experience** (2014 -2015). University Pompeu Fabra (Barcelona), Spain
- **Thesis** (Cum Laude) – Exchange Program (Erasmus) (2007-2008). University of Bologna, Italy
- **MSc in Telecommunications Engineering** (2002-2008). University of Seville, Spain

CERTIFICATIONS AND COURSES

- User Centered Design (Sept 2014). System Concept, London.UK
- **ISTQB** - International Software Testing Qualifications Board. (March 2014)
- Creativity, Innovation and Change (Online - 2014). The Pennsylvania State University. USA
- An Introduction to interactive programming in Python (Online -2013). Rice University, Texas. USA

TECHNICAL SKILLS

- Exceptional expertise on Scrum, Kanban and Waterfall methodologies
- Excellent knowledge of JIRA, TestRail and QC (ALM) testing software
- Experience with Git and Jenkins
- **Programming skills:** Python, Ruby, Cucumber, Javascript, Protractor and shell

LANGUAGE SKILLS

- | | |
|------------------------------|--------------------------------|
| • Spanish: Mother tongue | • French: Conversational level |
| • English: Proficiency level | • Italian: Basic level |

SOFT SKILLS

- Strong leadership and good communication skills
- Excellent analytical and problem solving skills, having the ability to submit innovative and profitable solutions on time
- Ability to handle multiple competing priorities in a fast-paced environment
- Willing to go the extra mile to get the job done
- Open-minded, enthusiastic, friendly, self-confident and creative

GENERAL INFORMATION

- 6-month internship at *Dipartimento di Bio-Imagini di Bologna* with the goal of create a software for the creation of an aortic root 3D model (Thesis)
- Hobbies: music (saxophone), practice sports, traveling and photography (www.flickr.com/jchuerva)