Carlos Alarcon

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● QA ● Software Testing ● Automation ● Management ● UX

EXPERIENCE

Quality Assurance Lead, Piksel (Spain)   **Apr 15 – Present**

Piksel people create and manage OTT video monetization solutions for some of the world's leading media brands worldwide.
- Establish QA organization from the ground-up
- Introduce test automation as part of Continuous Integration process
- Responsible for definition and implementation of test process and strategies as well as test automation design and architecture
- Implement regression and smoke tests execution as separate step of deployment process
- Proficient in software development and quality assurance life cycle
- Actively involve in Scrum and sprint meetings, managed product backlog, re-allocated resources where necessary, prioritized and reviewed milestones and accomplishments

Quality Assurance Engineer, Amadeus (France)   **Nov 12 – Mar 15**

Founded in 1987, Amadeus is the worlds leading technology provider to the travel industry, providing marketing, distribution and IT services worldwide.
- Tested web product in Waterfall and Scrum methodologies
- Designed and performed functional, regression and end-to-end testing
- Coordinated activities for QA team, generating weekly reports and following up the release issues, activities and status from kick-off to sign-off phases

Quality Assurance Engineer & Lead, Indra Systems   **Jan 10 - Nov 12**

Consultant at National Air Traffic Service (UK)   *Mar 11 – Nov 12*

NATS is the UK's leading provider of air traffic control services. Each year we handle 2.2 million flights and 220 million passengers in UK airspace.
- Performed system, regression and user acceptance testing employing black-box technique
- Contact point between system testers and software factory developers
- Managed project deliverables including test specifications, requirements tractability, status reports, test plans and test reports
- Responsible for the test team newcomers' instruction and internal testing tools documentation

Indra Systems (Spain)   *Jan 10 – Mar 11*

Indra is a global technology, innovation and talent company, on the cutting edge of high value-added solutions and services and which operates worldwide.
- Leveraged strong testing experience, employing white-box technique
- Developed, executed and maintained automatic test scripts (shell/bash)
- Analyzed requirements landscape to generate specific test processes and procedures

Support Engineer, AMD – Advanced Micro Devices Ltd (UK)   **Jan 09 – Dec 09**

Advanced Micro Devices, Inc. operates as a semiconductor company worldwide. It operates in two segments, Computing Solutions and Graphics.
- Provided technical support, marketing and after-sales assistance for EMEA customers and resellers (Spanish, Italian and English languages)

EDUCATION

- **PGCert** in **Usability, Interaction Design and User Experience** (2014 -2015). University Pompeu Fabra (Barcelone), Spain
- **Thesis** (Cum Laude) – Exchange Program (Erasmus) (2007-2008). University of Bologna, Italy
- **MSc** in **Telecommunications Engineering** (2002-2008). University of Seville, Spain

CERTIFICATIONS AND COURSES

- User Centered Design (Sept 2014). System Concept, London.UK
- *ISTQB* - International Software Testing Qualifications Board. (March 2014)
- Creativity, Innovation and Change (Online - 2014). The Pennsylvania State University. USA
- An Introduction to interactive programming in Python (Online -2013). Rice University, Texas. USA

TECHNICAL SKILLS

- Exceptional expertise on Scrum, Kanban and Waterfall methodologies
- Excellent knowledge of JIRA, TestRail and QC (ALM) testing software
- Experience with Git and Jenkins
- **Programming skills**: Protractor (JS), Capybara (Ruby), Cucumber, Python, SQL, HTML, CSS, UNIX/Linux shell

LANGUAGE SKILLS

- Spanish: Mother tongue
- English: Proficiency level
- French: Conversational level
- Italian: Basic level

SOFT SKILLS

- Strong leadership and good communication skills
- Excellent analytical and problem solving skills, having the ability to submit innovative and profitable solutions on time
- Ability to handle multiple competing priorities in a fast-paced environment
- Willing to go the extra mile to get the job done
- Open-minded, enthusiastic, friendly, self-confident and creative

GENERAL INFORMATION

- 6-month internship at *Dipartimento di Bio-Imagini di Bologna* with the goal of create a software for the creation of an aortic root 3D model (Thesis)
- Hobbies: music (saxophone), practice sports, traveling and photography (www.flickr.com/jchuerva)