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📍 Congreso, CABA, Argentina

in Profile Linkedin

⊙ Portfolio Github

EDUCATION

- **Instituto Almirante Guillermo Brown**

  Primary school and high school

  2001 - 2011

- **Instituto Nueva Escuela del Sur**

  Bachelor of Social Sciences

  Completed in 2014

SKILLS

- SQL (PL/SQL - MsSQL)
- Power BI
- Excel
- AWS (Cloudwatch)
- ETL
- JIRA
- Service Now

LANGUAGES

English

Oral level: Professional
Written level: Professional

Spanish

Native

Juan Manuel Chuit Berzoni
Application Support

PROFILE

I am an Application Support Analyst with experience in the IT industry. I have a solid understanding of the software development life cycle. I am also an excellent communicator and have a proven track record of resolving customer issues in a timely and efficient manner.

WORK EXPERIENCE

Global Processing | Application Support Analyst

2022 – Present

• Analysis and monitoring of productive incidents in acquisition.

• Perform development tests on incident resolution.

Stefanini Group | Help Desk
2021 – 2022

• Resolution of incidents with first level tools

• Resolution with internal and external users.

YEL Solutions | Access Management
2020 – 2021

• Add, remove, and modify users in Active Directory.

• Unlocks and rehabilitation of accounts.

CERTIFICATES

Drive with courses and certificates