JOHN CHUNG

FULL-STACK SOFTWARE ENGINEER

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SUMMARY

Full-Stack Software Engineer driven by strong critical thinking skills, fast-paced environments, and continuous learning. I am persevering, detail-oriented, and dedicated to product development. I would thrive in a technical thinking role within a collaborative mentor environment. Great communication skills, passion for problem-solving, along with my strong work ethic makes me a dedicated asset to any team.

EDUCATION

General Assembly – Software Engineering   June 2022
Remote Bootcamp

Completion of a 24 Week Immersive Bootcamp showcasing my ability to learn new programming concepts, quickly and efficiently. Over 500 hours of live classes, 4 units, 4 Projects, 3 Assessments and 20+ labs. Started with foundations of HTML, CSS, and JavaScript. To which we built on knowledge of REACT front-end and Node.js back-end development.

WORK EXPERIENCE

Manager of Member Appeals & Grievances   April 2022 - Present

UnitedHealthcare, Kansas

- Analyze, route and communicate moderately to highly complex issues with internal and external partners for resolution
- Work directly with KDHE and KDADS to provide necessary documentation, prepare legal briefs and act as a witness during State Fair Hearings

Provider Relations Advocate   July 2020 - April 2022

UnitedHealthcare, Kansas

- Worked closely with providers to promote issue resolution regarding claim status, claim disputes, appeals and grievances, and other provider concerns
- Acted as a collaborative resource for internal and external partners
- Reviewed claims to determine if claims align with contractual and State Medicaid guidelines

Senior Clinical Administrative Coordinator   November 2018 - July 2020

UnitedHealthcare, Kansas

- Analyzed member specific care plans to ensure authorizations are correct and crosschecked with external and internal databases
- Met with and led authorization and care plan teams biweekly to streamline a process for that becomes more efficient in cutting down task turn-around time

SKILLS

HTML - CSS - JavaScript ES6 - Git - GitHub - Express - Node.js - MVC - Mongoose - MongoDB - Bootstrap - React.js - MERN - ERDs - Git Workflow - Zoom - React - JSX - Chrome DevTools - Object-Oriented Programming - Wireframes - Postman - REST API