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| Date: 5 May | Tester(s): Katelin |
| What is being tested:  Login and Sign up page | |
| Goals of test:  Simplicity to use the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do | |
| Results:  Team code placeholder should tell them that they would have got their code from the coach.  Moderately simple | |
| Conclusions:  Placeholder changed with more information on what the user need to put in. | |

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| Date: 5 May | Tester(s): Sonali |
| What is being tested:  First reaction on seeing the homepage of the app; | |
| Goals of test:  To check the level of simplicity in using the app | |
| Script steps:  Login  services | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do | |
| Results:  Sonali said it looks good. She wants the pictures to match the description  Moderately simple | |
| Conclusions:  Change pictures to match | |

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| Date: 6 May | Tester(s): Ishawn |
| What is being tested:  First reaction when you see the home page | |
| Goals of test:  To check the level of simplicity of using the app | |
| Script steps:  Introduction- Navigate the home page, the design, look and feel of it. | |
| Questions:  Any suggestions? | |
| Results:  Ishawn said :  The calendar button is bigger than the rest of the three buttons. They should all be of the same size. | |
| Conclusions:  Fixing the size of all buttons and making them the same. | |

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| Date: 5 May | Tester(s): Peta |
| What is being tested:  Navigation to schedule | |
| Goals of test:  Peta clicked on the schedule button at the Home Page to open the schedule. To return to the Home Page he clicked on the home icon at the navbar. | |
| Script steps:  Introduction- This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do | |
| Results:  Nope, everything is simple to use. | |
| Conclusions:  Peta found it easy to navigate and return from that page back to the home page. | |

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| Date: 5 May | Tester(s): Dan |
| What is being tested:  Login then request services | |
| Goals of test:  To check usability | |
| Script steps:  Introduction- Request food. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do | |
| Results:  Dan suggested: Placeholder for password. | |
| Conclusions:  Add requirements in placeholder for password. | |

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| Date: 5 May | Tester(s): Ameed |
| What is being tested:  The whole app | |
| Goals of test:  Simplicity to use the app | |
| Script steps:  This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do | |
| Results:  Very convenient and easy to use, I would like to see more services  Very simple | |
| Conclusions:  More services needed | |

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| Date: 12 May | Tester(s): Mark |
| What is being tested:  Home page and clickable buttons | |
| Goals of test:  Simplicity to use the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  Simple, pretty easy to use. | |
| Results:  he didn’t like the color | |
| Conclusions:  Application is easy to navigate. Color scheme should be changed. | |

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| Date: 13 May | Tester(s): Katelin |
| What is being tested:  Navigation | |
| Goals of test:  Simplicity to use the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  Add colors to the background  Simple | |
| Results:  Minimal features and objects makes it quite simple to access the app. | |
| Conclusions:  More background colors. | |

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| Date: 13 May | Tester(s): Moody |
| What is being tested:  Login and Sign up page | |
| Goals of test:  Easy to use app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  I really like your login page, it looks very professional and nice. | |
| Results:  Moody likes the login page of the app.  Very simple | |
| Conclusions:  Nothing to be changed on the login page. | |

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| Date: 10 May | Tester(s): Andrei |
| What is being tested:  Login and Sign up page | |
| Goals of test:  Simplicity to use the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  Should send verification email after you’re signed up.  Simple | |
| Results:  User wants more database features. | |
| Conclusions:  Database connectivity to be implemented | |

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| Date: 12 May | Tester(s): Arshad |
| What is being tested:  The whole app | |
| Goals of test:  Consistency and Standards | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  User said “I don’t have to remember anything”, I get to know from the navbar icons.  Very simple | |
| Results:  User said the icons and buttons used are really nice and she gets to know what they are about. | |
| Conclusions:  Nothing to be changed as far as icons and buttons are concerned. | |

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| Date: 12 May | Tester(s): Jack |
| What is being tested:  Navigating Alerts, and Roster page | |
| Goals of test:  How did the user feel while using the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  User comment-“I really like the functions of the app but it needs more color”  Very simple | |
| Results:  Jack wants more colors to be used. | |
| Conclusions:  Color combination to be implemented | |

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| Date: 12 May | Tester(s): Sudeep |
| What is being tested:  Login and Sign up page | |
| Goals of test:  How did the user feel while using the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  User comment-“How will I get my login”  Very simple | |
| Results:  Users should know what they have to do as soon as they land on a page. | |
| Conclusions:  Added statement that hotel provides the login. | |
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| Date: 16 May | Tester(s): Lin |
| What is being tested:  Navigating Alerts, Calendar and Roster page | |
| Goals of test:  How did the user feel while using the app | |
| Script steps:  Introduction – This is the hotel app where our goal is to provide effective communication channel for the guest and the hotel. | |
| Questions:  Any suggestions?  Would you rate this task  Very simple, simple, moderately simple, difficult, I don’t know what to do  Lin said “It’s very very good !” | |
| Results:  User satisfied with the flow of the app. | |
| Conclusions:  Nothing to be changed on the pages, need to add more database functionalities. | |

Summary: App is good, but needs work on design and color. Some users were also confused where they get the login from. Will have to clarify that it’s given from the hotel. As well some users would like additional services.