Summary

I'm a detail-oriented, adaptable Software Engineer who spent the last few years managing in the energy efficiency field. An inspirational team member that brings the best out of my staff and colleagues. Knowledgeable full-stack engineer.

Skills

JavaScript, NodeJS, Express, MongoDB, Mongoose, Django, Python, HTML, CSS, JQuery, SQL, Git, Mac Os, Microsoft Suite, Google Suite, Adobe Suite, Trello, Salesforce, Agile, SuiteCRM, SugarCRM, Photoshop, Spanish

Projects

My Compawdre | Developer & UX/UI Designer

This application is used to help keep track of your dog's well-being by helping the user manage its daily routines.

- This is a full-stack MERN application that lets users add their dog's feeding and medication schedules to the app so the user can check them off as they complete them.
- Tools: MongoDb, Express, Node.js, React

Job Application Tracker | Developer & UX/UI Designer

Keeping track of job applications can be confusing. This app helps you manage your job applications with ease.

- This full-CRUD app lets you: Add Job Applications, Add Notes, View Details, Add Interviews, Edit & Update.
- Tools: HTML, CSS, NodeJS, MongoDB, mongoose, and express

Experience

Operations Manager | Clean Initiative | 12/2016-9/2019

Clean Initiative is an energy-efficiency start-up that helps homeowners in Southern California to lower their electrical-grid consumption through government-subsidized programs and solar installations. I managed operations and developed systems to improve sales, enhance customer experience, and ensure regulatory requirements were met.

- Managed sales support teams and project managers; and coordinated with construction managers, financial partners, utility companies, government partners, and vendors in a fast-paced startup environment
- Consulted with technology services team on new CRM integration for all company reports and functions
- Created and audited sales, installation, and commission reports for weekly C-suite briefs
- Resolved accounting system inefficiency that had caused a 15% discrepancy in project funds
- Received 2018 Annual Leadership & 2017 MVP awards

Manager & Supervisor | Pooch Hotel | 1/2015 - 11/2016

Pooch Hotel is an upscale boarding and daycare facility for dogs in West Los Angeles. I managed 25 employees and made sure the 20 to 100 dogs onsite were safe and well cared for.

- Created weekly schedules for staff; approved time cards and payroll; made sure staff was on time and on task; organized and held staff meetings; interviewed new job candidates
- Balanced and recorded register tills at open & close of day
- Provided customer care to both pets and "pet parents," including resolving customer issues

Education

General Assembly | Santa Monica | 2019-2020 | Software Engineer Immersive

Los Angeles City College | Los Angeles | 2014-2015 | Audio Engineering

University of California | Riverside | 2013-2014 | Economics