Jon Carlo Vargas

Technical Product Manager

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Summary

I'm a detail-oriented, adaptable Technical Product Manager and full-stack engineer, with experience working in a variety of team environments to build and deliver sleek, user-friendly technology products. My additional experience in managing in the energy efficiency field has molded me into well-rounded inspirational team member that brings the best out of my staff and colleagues.

Skills

Product Management: Agile and Waterfall Methodologies, Team management and Leadership, Client Relationship Management, Scrum Master, Process Optimization, Quality Assurance, Data Analysis, Proficient in Adobe Suite, Figma, Jira, & Trello

Software Development: ES6 JavaScript, NodeJS, Express, React.js, MongoDB, Mongoose, Django, Python, HTML5, CSS3, JQuery, MySQL, PostgreSQL, AWS S3, Object-oriented programming, Squarespace, Wix, Shopify, & Wordpress

Experience

Technical Product Manager & Full-Stack Software Engineer | JC-Consulting | 02/2020 - Present
JC-Consulting is my personal freelance dev shop that I founded in 2020 after graduating from a software engineer boot camp. It is aimed to help small businesses so they can grow. Not only am I the software engineer, but I am also the product manager as well as the lead designer.

- Designed, developed, and deployed multiple websites for businesses who needed fully redesigned websites in various fields of work such as energy efficiency, insurance, artificial Intelligence, ecommerce, & healthy living.
- Met with CEOs and Business owners regarding their ideas on how they envisioned their applications, and I translated that information into user stories and milestones in order of priority to get the users their product completed efficiently using agile methodology
- Configured and launched Facebook and Google ad campaigns for clients to market their products and guide incoming traffic to landing pages I set up through their websites.

Chief Information Officer | Clean Initiative | 05/2020 - 10/2021
Clean Initiative is an energy-efficiency start-up that helps homeowners in Southern California to lower their electrical-grid consumption through government-subsidized programs and solar installations. I managed operations and developed technology systems to improve all sales, enhance customer experience, and ensure regulatory requirements were met.

- Managed sales support teams, product managers, software engineers; and coordinated with human resource admins, construction managers, financial partners, utility companies, government partners, and vendors in a fast-paced startup environment
- Conducted daily scrum meetings with technology services and product management team to design, develop and deploy new CRM integration for all company aspects and operational functions.
- Designed, developed, and deployed new company website from scratch
- Created and audited sales, operations, technology, and commission reports for weekly C-suite briefs
- Implemented new company wide procedures on multiple occasions after refining and developing more efficient work flows across all departments

Operations Manager | Clean Initiative | 12/2016 - 10/2019
As one of the first employees to join Clean Initiative, I started from the bottom and learned all aspects of the business. I started in marketing and sales and moved my way to the operations in about 6 months. As the first employee of the operations department, I created and implemented many standard operating procedures that are still being using by the business to this day. Over the course of 3 years, I was able to grow the department from 1 to 20 employees.

- Oversaw product management teams using Kanban methodology while focusing on energy efficiency product lifecycles
- Supervise and coach product management team--- communicated regularly with staff to ensure all products were moving forward on schedule & meeting client expectations
- Handled all client relations and contracting, plus invoicing and payment processes
- Ensured compliance and safe practices from all parties involved in the business and within each project
- Resolved accounting system inefficiency that had caused a 15% discrepancy in project funds
- Received 2018 Annual Leadership & 2017 MVP awards

Manager & Supervisor | Pooch Hotel | 1/2015 – 11/2016
Pooch Hotel is an upscale boarding and daycare facility for dogs in West Los Angeles. I managed 25 employees and made sure the 20 to 100 dogs onsite were safe and well cared for.
- Created weekly schedules for staff; approved time cards and payroll; made sure staff was on time and on task; organized and held staff meetings; interviewed new job candidates
- Balanced and recorded register tills at open & close of day
- Provided customer care to both pets and "pet parents," including resolving customer issues

Projects

My Compawdre | Developer & UX/UI Designer
This application is used to help keep track of your dog's well-being by helping the user manage its daily routines.
- This is a full-stack MERN application that lets users add their dog's feeding and medication schedules to the app so the user can check them off as they complete them.
- Tools: MongoDb, Express, Node.js, React

Job Application Tracker | Developer & UX/UI Designer
Keeping track of job applications can be confusing. This app helps you manage your job applications with ease.
- This full-CRUD app lets you: Add Job Applications, Add Notes, View Details, Add Interviews, Edit & Update.
- Tools: HTML, CSS, NodeJS, MongoDB, mongoose, and express

Education

General Assembly | Santa Monica | 2019-2020 | Software Engineer Immersive

Los Angeles City College | Los Angeles | 2014-2015 | Audio Engineering

University of California | Riverside | 2013-2014 | Economics