# Singapore COVID-19 Travel Survey Wave 3

22 May 2020

There are two versions of this survey:

- 1. A longer version that was sent to respondents from the 2019 wave 1 survey who did not take the wave 2 survey in March 2020 and
- 2. A shorter version that was sent to respondents who completed both waves 1 and 2

## **Longer Version**

#### **Informed Consent**

Thank you for your interest in participating in our research study! This study is being conducted by the Massachusetts Institute of Technology (MIT) as a follow-up to a survey you took in 2019 that collected information about your travel behavior and preferences among different transportation modes. We are following up with you to understand how your travel behavior changed given large disruptions like the circuit breaker enacted to halt the spread of the novel coronavirus (COVID-19). This is part of a study over time and we intend to reach out to you again with a follow-up survey once the outbreak of the novel coronavirus is over.

#### **Procedure**

The study consists of a simple questionnaire survey, which should take about 12 minutes to complete. The survey is best completed on a large-screen device such as a tablet, laptop, or personal computer; some questions may not display properly on mobile phones.

#### **Risks/Discomforts**

Risks are minimal for involvement in this study. However, you may feel emotionally uneasy when asked to pass judgment on certain questions. Although we do not expect any harm to come upon any participants due to electronic malfunction of the computer, it is possible though extremely rare and uncommon.

#### **Benefits and Participation**

Participation in this research study is completely voluntary. Through your participation, researchers will learn more about how individuals are adapting their activities and travel in response to the ongoing novel coronavirus global epidemic. This knowledge will help inform policymakers in how they might best meet the changing needs of travelers when providing various transportation services. At any time during the study, you have the right to withdraw or refuse to participate entirely. If you desire to withdraw, please close your internet browser.

#### Confidentiality

This survey does not ask you for any information that can be used to identify you. All data obtained from participants will be kept strictly confidential and will only be reported in an aggregate format (as combined results), never as individual responses. This includes answers to questions asking about your views on and compliance with the current circuit breaker policy in Singapore. The data collected will be stored in a secure database until it has been deleted by the primary investigator. No one other than the primary investigator listed below and their assistant researchers will have access to the data, unless additional permissions are received.

#### Questions about the Research or about your Rights as Research Participants?

If you have questions regarding this study, you may contact Joanna Moody at +1-434-409-5679 / <a href="mailto:jcmoody@mit.edu">jcmoody@mit.edu</a> or Professor Jinhua Zhao of the Department of Urban Studies and Planning at +1-617-324-7594 / <a href="mailto:jinhua@mit.edu">jinhua@mit.edu</a>. If you have questions you do not feel comfortable asking the researcher listed above, you may contact MIT's Committee on the Use of Humans as Experimental Subjects (COUHES) via email at couhes@mit.edu or securely through the web at <a href="mailto:https://couhes.mit.edu/contact-us">https://couhes.mit.edu/contact-us</a>.

I have read and understood the above consent form and desire of my own free will to participate in this study.

- Yes
- No

[If "No" is selected, skip to end of survey]

Are you currently residing in Singapore?

- Yes
- No

[If "No" is selected, skip to end of survey]

#### **Past Travel Behavior**

Think back to your travels in a time **before** the start of the novel coronavirus outbreak. How many trips did you take in a typical month, for example **in April of 2019** (one year ago)?

A trip can include any travel among home, work, school, shopping, food, recreation, healthcare or other social services/facilities, etc.

\_\_\_\_\_\_ [open entry; numeric]

## Coronavirus Risk Perceptions and Preventative Actions<sup>1</sup>

First, we would like to ask you a few questions about your perceptions of the novel coronavirus (COVID-19) and general actions you are taking to mitigate your risk of infection.

Please indicate your level of agreement with the following statements about the novel coronavirus.

|                |                | Neither                         |  |   |
|----------------|----------------|---------------------------------|--|---|
| Strongly agree | Somewhat agree | agree nor<br>disagree           | Somewhat disagree  | Strongly disagree   |
| 0              | 0              | 0                               | 0  | 0   |
| 0              | 0              | 0                               | 0  | 0   |
| 0              | 0              | 0                               | 0  | 0   |
| 0              | 0              | 0                               | 0  | 0   |
| 0              | 0              | 0                               | 0  | 0   |
| 0              | 0              | 0                               | 0  | 0   |
|                | agree O O O O  | agree agree O O O O O O O O O O | Strongly agree     Somewhat agree     agree nor disagree       O     O     O       O     O     O       O     O     O       O     O     O       O     O     O       O     O     O       O     O     O | Strongly agreeSomewhat agree nor disagreeSomewhat disagreeOOOOOOOOOOOOOOOOOOOOO |

Have you taken any of the following actions to limit your risk of being infected by the novel coronavirus? **Please select all that apply.** 

[option order randomized; allow multiple responses]

- Made sure to get sufficient sleep
- Wore a mask
- Took an herbal supplement
- Ate a balanced diet
- Avoided large gatherings of people
- Avoided specific types of people
- Washed hands more often
- Used disinfectants
- Was more attentive to cleanliness

- Did not go to work or school
- Avoided shaking hands
- Avoided travel by airplane
- Avoided travel by taxis or ridehailing
- Avoided travel on subways or buses
- Avoided eating in restaurants
- Exercised regularly
- Other (please specify): \_\_\_\_\_

<sup>&</sup>lt;sup>1</sup> Questions modeled after a survey by the SARS Psychosocial Research Consortium.
Brug, Johannes, Arja A. Aro, Anke Oenema, Onno de Zwart, Jan Hendrik Richardus, and George D. Bishop. (2004).
SARS risk perception, knowledge, precautions, and information sources, the Netherlands. *Emerging Infectious Diseases*, 10(8): 1486-1489.

Singapore instituted a circuit breaker starting 7 April 2020 to control the spread of the novel coronavirus. The measure was recently extended for an additional month through 1 June. We would like to ask you a few questions regarding your perceptions of this measure.

A reminder that your answers in this and all other parts of the survey are strictly confidential. Your individual responses will not be shared with anyone except the immediate research team.

|  | Neither        |                |                       |                   |                      |  |
|--|----------------|----------------|-----------------------|-------------------|----------------------|--|
|  | Strongly agree | Somewhat agree | agree nor<br>disagree | Somewhat disagree | Strongly<br>disagree |  |
| The circuit breaker has been effective in limiting the spread of the novel coronavirus in the country.       | 0              | 0              | 0                     | 0                 | 0                    |  |
| The extension of the circuit breaker for an additional month was necessary given the extent of the pandemic. | 0              | 0              | 0                     | 0                 | 0                    |  |
| There is broad public support for the circuit breaker.   | 0              | 0              | 0                     | 0                 | 0                    |  |
| The economic cost of the circuit breaker outweighs its benefits. [rev]                                       | 0              | 0              | 0                     | 0                 | 0                    |  |
| I have made substantial changes to my daily life as a result of the circuit breaker.                         | 0              | 0              | 0                     | 0                 | 0                    |  |
| My actions in the past month have been in complete compliance with the circuit breaker.                      | 0              | 0              | 0                     | 0                 | 0                    |  |

#### **Current Travel Behavior**

Now we would like to ask you a set of questions about your current travel behavior since 7 April, **during the circuit breaker** enacted to limit the spread of the novel coronavirus.

In the past month **during the circuit breaker**, how many trips did you take? A trip can include any travel among home, work, school, shopping, food, recreation, healthcare or other social services/facilities, etc. \_\_\_\_\_\_ [open entry; numeric]

What percentage of your trips in the past month **during the circuit breaker** did you take by each of the following modes? (totals must add up to 100%)

[slider bars 0-100%; constant sum]

- Private/personal car
- Taxi
- Ridehailing: private service (e.g. GrabCar Economy or Premium, Ryde, or GOJEK GOCAR)
- Motorcycle or scooter
- MRT/LRT
- Bus
- Bicycle
- Walk

What share of your trips in the past month **during the circuit breaker** were made for each of the following purposes? (totals must add up to 100%)

[slider bars 0-100%; constant sum]

- To/from work or school
- Working as a driver (for passengers or package delivery)
- Other work- or school-related business
- Shopping or household errands (including groceries)
- Medical visit
- Accompanying someone (including pick-up or drop-off
- Dining or refreshment
- Social, recreation, or leisure

#### **Ridehailing/Ridesharing**

Smartphone applications have enabled "ride-hailing" or "mobility-on-demand" services, which allow individuals to input their origin and destination and book a vehicle/driver to serve their trips in real-time. There are many companies that operate these services, which come in two types:

Private: where the vehicle is reserved exclusively for yourself (and your guests). Examples of private ridehailing services include GrabCar Economy or Premium, Ryde, or GOJEK GOCAR.

Shared: in which you are matched with another rider in the system with an overlapping trip. Examples of shared ridehailing services include GrabShare or RydePOOL.

Have you ever worked as a driver for a ridehailing service?

- Yes
- No

Have you ever used these ridehailing services (as a passenger)?

[allow multiple responses]

- No: I have never used a ridehailing service
- Yes: I have used a private (or exclusive) ridehailing service
- Yes: I have used a shared ridehailing service

If "Yes: I have used a private (or exclusive) ridehailing service" is selected:

In the past month **during the circuit breaker**, how many trips have you made using a private ridehailing service? [slider bar; 0-30]

*If response to previous question > 0 trips:* 

If the private ridehailing service had not been available, what percentage of these private ridehailing trips would you have made by the following modes instead?

(responses must add up to 100%) [slider bars 0-100%; constant sum]

- Personal car
- Motorcycle
- Taxi

- Public transit (MRT, LRT, and/or bus)
- Nonmotorized transport (walking or biking)
- None; would not have made the trip

What is your overall satisfaction with private ridehailing services? [star rating; 0-5 with half steps]

#### **Pooled Ridehailing Attitudes**

In early February, ridehailing companies stopped providing shared ridehailing services (like GrabShare) as a social distancing measure. Please indicate your level of agreement with the following statements about this action.

|   | Strongly<br>agree | Somewhat<br>agree | Neither<br>agree nor<br>disagree | Somewha<br>t disagree | Strongly<br>disagree |
|---|-------------------|-------------------|----------------------------------|-----------------------|----------------------|
| Suspending shared ridehailing service was the right thing to do for public health   | 0                 | 0                 | 0                                | 0                     | 0                    |
| It is a significant inconvenience to me personally that shared ridehailing services are no longer offered.                            | 0                 | 0                 | 0                                | 0                     | 0                    |
| In the past month, I would have used shared ridehailing if the service had been offered   | 0                 | 0                 | 0                                | 0                     | 0                    |
| Even after the coronavirus outbreak is over, I will be less likely to use shared ridehailing due to concerns about infectious disease | 0                 | 0                 | 0                                | 0                     | 0                    |

#### **Public Transit Attitudes**

Please indicate your level of agreement with the following statements about public transit service (including MRT/LRT and bus) during the coronavirus outbreak.

|   | Strongly<br>agree | Somewhat<br>agree | Neither<br>agree nor<br>disagree | Somewhat<br>disagree | Strongly<br>disagree |
|---|-------------------|-------------------|----------------------------------|----------------------|----------------------|
| Maintaining public transit services is important for ensuring access to jobs, healthcare, and other services during the coronavirus outbreak    | 0                 | 0                 | 0                                | 0                    | 0                    |
| I'm personally concerned about being exposed to the virus while taking public transit due to proximity to others in an enclosed space           | 0                 | 0                 | 0                                | 0                    | 0                    |
| If I had access to alternative means of<br>transport, I would prefer to use public<br>transit less than I am currently (during the<br>outbreak) | 0                 | 0                 | 0                                | 0                    | 0                    |

| I am confident that Singapore's buses and<br>trains are carefully sanitized to reduce<br>public health risks                      | 0 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|
| Even after the coronavirus outbreak is over, I will be less likely to use public transit due to concerns about infectious disease | 0 | 0 | 0 | 0 | 0 |

## **Change in Travel/Activity**

The following set of questions will ask you about how the circuit breaker has impacted your travel behavior recently. Again, your answers in this and all other parts of the survey are strictly confidential; reports will only reference aggregate statistics, never individual responses.

Thinking of your travel in the past month during the circuit breaker (e.g. 7 April 2020 – 7 May 2020), how much more or less have you traveled using each of the following modes compared to a previous month during the coronavirus outbreak but before the circuit breaker (e.g., March 2020)?

If you did not use a mode during the coronavirus outbreak at all (either before or after the circuit breaker), please select "Not applicable".

|                     | Stopped using | Reduced | Use about | Increased | Not        |
|---------------------|---------------|---------|-----------|-----------|------------|
|                     | completely    | use     | the same  | use       | applicable |
| Private car         | 0             | 0       | 0         | 0         | 0          |
| Motorcycle          | 0             | 0       | 0         | 0         | 0          |
| Bus                 | 0             | 0       | 0         | 0         | 0          |
| MRT/LRT             | 0             | 0       | 0         | 0         | 0          |
| Walk                | 0             | 0       | 0         | 0         | 0          |
| Bicycle             | 0             | 0       | 0         | 0         | 0          |
| Taxi                | 0             | 0       | 0         | 0         | 0          |
| Private ridehailing | 0             | 0       | 0         | 0         | 0          |
| Shared ridehailing  | 0             | 0       | 0         | 0         | 0          |

Thinking of your travel in the past month during the circuit breaker (e.g. 7 April 2020 – 7 May 2020), how much more or less have you traveled using each of the following modes compared to a previous month during the coronavirus outbreak but before the circuit breaker (e.g., March 2020)?

If you did not use a mode during the coronavirus outbreak at all (either before or after the circuit breaker), please select "Not applicable".

|  |   |   | Travel                                   |  |                   |
|--|---|---|--|--|-------------------|
|  | Stopped traveling for this purpose completely | Reduced<br>traveling<br>for this<br>purpose | about the<br>same for<br>this<br>purpose | Increased<br>travel for<br>this<br>purpose | Not<br>applicable |
| To/from work or school                                   | 0   | 0   | 0  | 0  | 0                 |
| Working as a driver (for passengers or package delivery) | 0   | 0   | 0  | 0  | 0                 |
| Other work- or school-related business                   | 0   | 0   | 0  | 0  | 0                 |
| Shopping or household errands (including groceries)      | 0   | 0   | 0  | 0  | 0                 |
| Medical visit  | 0   | 0   | 0  | 0  | 0                 |
| Accompanying someone (including pick-up or drop-off)     | 0   | 0   | 0  | 0  | 0                 |
| Dining or refreshment Social, recreation, or leisure     | o<br>o  | 0   | 0  | 0  | 0                 |

## **Remote Work/Study**

In general (before the coronavirus outbreak), did you have a fixed school and/or workplace?

- Yes: school and/or workplace away from home
- Yes: school and/or work at home
- No fixed school or workplace
- Not currently employed or going to school

If "Yes: school and/or workplace away from home" or "No fixed school or workplace" is selected:

Do you have the option/capability for conducting your work/classroom activities remotely?

- Yes
- No

Before the coronavirus outbreak, what percentage of your work/classroom activities did you conduct remotely? Classroom activities do not include homework.

(If your response is 0%, click on the slider to confirm) [slider bar; 0-100%]

In the past month **during the circuit breaker**, what percentage of your work/classroom activities have you conducted remotely? Classroom activities do not include homework.

(If your response is 0%, click on the slider to confirm) [slider bar; 0-100%]

Once the coronavirus outbreak is resolved, what percentage of your work/classroom activities do you hope to conduct remotely? Classroom activities do not include homework.

(If your response is 0%, click on the slider to confirm) [slider bar; 0-100%]

If "Not currently employed or going to school" is <u>not</u> selected:

In general, how effectively do you complete your work/school activities remotely **during the circuit breaker** compared to when you are in the office/classroom?

- I am much less efficient when conducting activities remotely
- I am less efficient when conducting activities remotely
- I am equally as efficient when conducting activities remotely
- I am more efficient when conducting activities remotely
- I am much more efficient when conducting activities remotely

## **Sociodemographics**

In this final section of the survey, we ask that you provide us additional information about yourself and your household. For the purposes of this survey, a household refers to a group of two or more persons living together in the same house and sharing common food or other arrangements for essential living. It also includes a person living alone or a person living with others but having his/her own food arrangements. Although persons may be living in the same household, they may not be members of the same household.

As with all other responses, data will be kept completely anonymous and confidential.

How many people are there in your household (including yourself)?

[dropdown menu: 1, 2, 3, 4, 5, 6, 7 or more]

How many working adults are there in your household?

[dropdown menu: 0, 1, 2, 3, 4 or more]

How many kids (ages 10 and younger) are there in your household?

[dropdown menu: 0, 1, 2, 3, 4 or more]

How many individuals over the age of 60 are there in your household?

[dropdown menu: 0, 1, 2, 3, 4 or more]

How many of the following vehicles does your household currently lease or own? (If your response is 0 for any of these vehicles, click on the slider to confirm)

[slider bars from 0 to 5]

- Personal car
- Motorcycle or scooter
- Goods vehicle or (mini)bus
- Bicycle

## What is your household monthly income (including employer CPF contributions, if applicable) in Singapore dollars?

[dropdown menu]

- Household currently has no source of earned income
- Below S\$1,000
- \$\$1,000 \$\$2,499
- \$\$2,500 \$\$3,999
- \$\$4,000 \$\$4,999
- \$\$5,000 \$\$5,999
- \$\$6,000 \$\$6,999
- \$\$7,000 \$\$7,999

- \$\$8,000 \$\$8,999
- S\$9,000 S\$9,999
- \$\$10,000 \$\$10,999
- S\$11,000 S\$12,999
- S\$13,000 S\$14,999
- \$\$15,000 \$\$17,499
- \$\$17,500 \$\$19,999
- \$\$20,000 or more

How has your household income been affected by the coronavirus pandemic?

- Very negatively
- Negatively
- Somewhat negatively
- Not affected
- Somewhat positively
- Positively
- Very positively

What is the highest level of education you have completed/attained?

- Pre-primary or primary
- Secondary: N & O levels
- Junior college or upper secondary: A level
- Diploma: Polytechnic or other
- University: Bachelor's degree
- University: Master's degree
- University: Doctoral degree or other advanced professional training

Which option best describes your current employment status?

- Employed: full time
- Employed: part time
- Self-employed: full time
- Self-employed: part time
- Contributing family worker (assist in the operation of family business without receiving regular wages)
- Furloughed with pay
- Furloughed without pay
- Unemployed: looking for work
- Unemployed: unable to work or not looking for work
- Retired
- Student

If "Employed: full time", "Employed: part time", "Self-employed: full time", or "Self-employed: part time" is selected:

Have you been designated as a worker in an essential service?

- Yes
- No

How are you compensated for your work?

- Salaried
- Not salaried (for example, paid hourly or daily wages or by commission)

Which option best describes your area of employment? If you have more than one job, please refer to your main occupation.

- Accommodations and food services (e.g., hotels, restaurants)
- Retail services and sales
- Wholesale retail or trade
- Agriculture and fishery
- Clerical or religious services
- Legislation, senior government office
- Community, social, and personal services (e.g., public administration, civil service, education, social services)
- Professional services (e.g., legal, financial, accounting, engineering, real estate, other)
- Arts, entertainment, or journalistic services (e.g., writer, critic, social media or other content creator)
- Construction
- Manufacturing and production crafts
- Information technology and communication
- Medical or public health practitioner
- Military
- Taxi or ridehail driving
- Package or food delivery
- Transportation and storage (other than professional driver for taxi, ridehail, or delivery)
- Higher education (university) or research
- Other (please specify): \_\_\_\_\_

If "Unemployed: looking for work," "Unemployed: unable to work or not looking for work," "Furloughed with pay," or "Furloughed without pay" is selected:

Did you lose your employment or become furloughed due to the coronavirus outbreak and/or the circuit breaker?

[check boxes; allow multiple selection]

- No, I was furloughed or unemployed prior to the coronavirus outbreak
- No, I became furloughed or unemployed for other reasons

- Yes, I became furloughed or unemployed due to the coronavirus outbreak, before the circuit breaker was announced
- Yes, I became furloughed or unemployed due to the coronavirus outbreak once the circuit breaker was announced

Thank you very much for taking the time to answer our survey! The results from this survey will help inform policymakers and other stakeholders about how best to respond to the travel and activity needs of residents during and after epidemic outbreaks. We wish you and your families the best of health during these turbulent times.

#### **Shorter Version**

#### **Informed Consent**

Thank you for your interest in participating in our research study! This study is being conducted by the Massachusetts Institute of Technology (MIT) as a follow-up to a survey you took in 2019 and another you took just over a month ago that collected information about your travel behavior and preferences among different transportation modes. We are following up with you to understand how your travel behavior changed given large disruptions like the circuit breaker enacted to halt the spread of the novel coronavirus (COVID-19). This is part of a study over time and we intend to reach out to you again with a follow-up survey once the outbreak of the novel coronavirus is over.

#### **Procedure**

The study consists of a simple questionnaire survey, which should take about 9 minutes to complete. The survey is best completed on a large-screen device such as a tablet, laptop, or personal computer; some questions may not display properly on mobile phones.

#### Risks/Discomforts

Risks are minimal for involvement in this study. However, you may feel emotionally uneasy when asked to pass judgment on certain questions. Although we do not expect any harm to come upon any participants due to electronic malfunction of the computer, it is possible though extremely rare and uncommon.

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Participation in this research study is completely voluntary. Through your participation, researchers will learn more about how individuals are adapting their activities and travel in response to the ongoing novel coronavirus global epidemic. This knowledge will help inform policymakers in how they might best meet the changing needs of travelers when providing various transportation services.

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I have read and understood the above consent form and desire of my own free will to participate in this study.

- Yes
- No

[If "No" is selected, skip to end of survey]

Are you currently residing in Singapore?

- Yes
- No

[If "No" is selected, skip to end of survey]

#### **Past Travel Behavior**

Think back to your travels in a time **before** the start of the novel coronavirus outbreak. How many trips did you take in a typical month, for example **in April of 2019** (one year ago)?

A trip can include any travel among home, work, school, shopping, food, recreation, healthcare or other social services/facilities, etc.

\_\_\_\_\_\_[open entry; numeric]

## **Coronavirus Risk Perceptions and Preventative Actions<sup>2</sup>**

First, we would like to ask you a few questions about your perceptions of the novel coronavirus (COVID-19) and general actions you are taking to mitigate your risk of infection.

Please indicate your level of agreement with the following statements about the novel coronavirus.

|                |                | Neither                         |   |   |
|----------------|----------------|---------------------------------|---|---|
| Strongly agree | Somewhat agree | agree nor<br>disagree           | Somewhat disagree   | Strongly disagree   |
| 0              | 0              | 0                               | 0   | 0   |
| 0              | 0              | 0                               | 0   | 0   |
| 0              | 0              | 0                               | 0   | 0   |
| 0              | 0              | 0                               | 0   | 0   |
| 0              | 0              | 0                               | 0   | 0   |
| 0              | 0              | 0                               | 0   | 0   |
|                | agree O O O O  | agree agree O O O O O O O O O O | Strongly agreeSomewhat agreeagree nor disagreeOOOOOOOOOOOOOOO | Strongly agreeSomewhat agree nor disagreeSomewhat disagreeOOOOOOOOOOOOOOOOOOOOO |

Have you taken any of the following actions to limit your risk of being infected by the novel coronavirus? **Please select all that apply.** 

[option order randomized; allow multiple responses]

- Made sure to get sufficient sleep
- Wore a mask
- Took an herbal supplement
- Ate a balanced diet
- Avoided large gatherings of people
- Avoided specific types of people
- Washed hands more often
- Used disinfectants
- Was more attentive to cleanliness

- Did not go to work or school
- Avoided shaking hands
- Avoided travel by airplane
- Avoided travel by taxis or ridehailing
- Avoided travel on subways or buses
- Avoided eating in restaurants
- Exercised regularly
- Other (please specify): \_\_\_\_\_

<sup>&</sup>lt;sup>2</sup> Questions modeled after a survey by the SARS Psychosocial Research Consortium. Brug, Johannes, Arja A. Aro, Anke Oenema, Onno de Zwart, Jan Hendrik Richardus, and George D. Bishop. (2004). SARS risk perception, knowledge, precautions, and information sources, the Netherlands. *Emerging Infectious Diseases*, 10(8): 1486-1489.

Singapore instituted a circuit breaker starting 7 April 2020 to control the spread of the novel coronavirus. The measure was recently extended for an additional month through 1 June. We would like to ask you a few questions regarding your perceptions of this measure.

A reminder that your answers in this and all other parts of the survey are strictly confidential. Your individual responses will not be shared with anyone except the immediate research team.

|  | Neither        |                |                       |                   |                      |  |
|--|----------------|----------------|-----------------------|-------------------|----------------------|--|
|  | Strongly agree | Somewhat agree | agree nor<br>disagree | Somewhat disagree | Strongly<br>disagree |  |
| The circuit breaker has been effective in limiting the spread of the novel coronavirus in the country.       | 0              | 0              | 0                     | 0                 | 0                    |  |
| The extension of the circuit breaker for an additional month was necessary given the extent of the pandemic. | 0              | 0              | 0                     | 0                 | 0                    |  |
| There is broad public support for the circuit breaker.   | 0              | 0              | 0                     | 0                 | 0                    |  |
| The economic cost of the circuit breaker outweighs its benefits. [rev]                                       | 0              | 0              | 0                     | 0                 | 0                    |  |
| I have made substantial changes to my daily life as a result of the circuit breaker.                         | 0              | 0              | 0                     | 0                 | 0                    |  |
| My actions in the past month have been in complete compliance with the circuit breaker.                      | 0              | 0              | 0                     | 0                 | 0                    |  |

#### **Current Travel Behavior**

Now we would like to ask you a set of questions about your current travel behavior since 7 April, **during the circuit breaker** enacted to limit the spread of the novel coronavirus.

In the past month **during the circuit breaker**, how many trips did you take? A trip can include any travel among home, work, school, shopping, food, recreation, healthcare or other social services/facilities, etc. [open entry; numeric]

What percentage of your trips in the past month **during the circuit breaker** did you take by each of the following modes? (totals must add up to 100%)

[slider bars 0-100%; constant sum]

- Private/personal car
- rax
- Ridehailing: private service (e.g. GrabCar Economy or Premium, Ryde, or GOJEK GOCAR)
- Motorcycle or scooter
- MRT/LRT
- Bus
- Bicycle
- Walk

What share of your trips in the past month **during the circuit breaker** were made for each of the following purposes? (totals must add up to 100%)

[slider bars 0-100%; constant sum]

- To/from work or school
- Working as a driver (for passengers or package delivery)
- Other work- or school-related business
- Shopping or household errands (including groceries)
- Medical visit
- Accompanying someone (including pick-up or drop-off
- Dining or refreshment
- Social, recreation, or leisure

#### **Ridehailing/Ridesharing**

Smartphone applications have enabled "ride-hailing" or "mobility-on-demand" services, which allow individuals to input their origin and destination and book a vehicle/driver to serve their trips in real-time. There are many companies that operate these services, which come in two types:

- 1. Private: where the vehicle is reserved exclusively for yourself (and your guests). Examples of private ridehailing services include GrabCar Economy or Premium, Ryde, or GOJEK GOCAR.
- 2. Shared: in which you are matched with another rider in the system with an overlapping trip. Examples of shared ridehailing services include GrabShare or RydePOOL.

If "Yes: I have used a private (or exclusive) ridehailing service" is selected:

In the past month **during the circuit breaker**, how many trips have you made using a private ridehailing service? [slider bar; 0-30]

*If response to previous question > 0 trips:* 

If the private ridehailing service had not been available, what percentage of these private ridehailing trips would you have made by the following modes instead?

(responses must add up to 100%) [slider bars 0-100%; constant sum]

- Personal car
- Motorcycle
- Taxi
- Public transit (MRT, LRT, and/or bus)
- Nonmotorized transport (walking or biking)
- None; would not have made the trip

What is your overall satisfaction with private ridehailing services? [star rating; 0-5 with half steps]

#### **Public Transit Attitudes**

Please indicate your level of agreement with the following statements about public transit service (including MRT/LRT and bus) during the coronavirus outbreak.

|   | Neither        |                |                       |                   |                   |
|---|----------------|----------------|-----------------------|-------------------|-------------------|
|   | Strongly agree | Somewhat agree | agree nor<br>disagree | Somewhat disagree | Strongly disagree |
| Maintaining public transit services is important for ensuring access to jobs, healthcare, and other services during the coronavirus outbreak    | 0              | 0              | 0                     | 0                 | 0                 |
| I'm personally concerned about being exposed to the virus while taking public transit due to proximity to others in an enclosed space           | 0              | 0              | 0                     | 0                 | 0                 |
| If I had access to alternative means of<br>transport, I would prefer to use public<br>transit less than I am currently (during the<br>outbreak) | 0              | 0              | 0                     | 0                 | 0                 |
| I am confident that Singapore's buses and<br>trains are carefully sanitized to reduce<br>public health risks                                    | 0              | 0              | 0                     | 0                 | 0                 |
| Even after the coronavirus outbreak is over, I will be less likely to use public transit due to concerns about infectious disease               | 0              | 0              | 0                     | 0                 | 0                 |

## **Change in Travel/Activity**

The following set of questions will ask you about how the circuit breaker has impacted your travel behavior recently. Again, your answers in this and all other parts of the survey are strictly confidential; reports will only reference aggregate statistics, never individual responses.

Thinking of your travel in the past month during the circuit breaker (e.g. 7 April 2020 – 7 May 2020), how much more or less have you traveled using each of the following modes compared to a previous month during the coronavirus outbreak but before the circuit breaker (e.g., March 2020)?

If you did not use a mode during the coronavirus outbreak at all (either before or after the circuit breaker), please select "Not applicable".

|                     | Stopped using | Reduced | Use about | Increased | Not        |
|---------------------|---------------|---------|-----------|-----------|------------|
|                     | completely    | use     | the same  | use       | applicable |
| Private car         | 0             | 0       | 0         | 0         | 0          |
| Motorcycle          | 0             | 0       | 0         | 0         | 0          |
| Bus                 | 0             | 0       | 0         | 0         | 0          |
| MRT/LRT             | 0             | 0       | 0         | 0         | 0          |
| Walk                | 0             | 0       | 0         | 0         | 0          |
| Bicycle             | 0             | 0       | 0         | 0         | 0          |
| Taxi                | 0             | 0       | 0         | 0         | 0          |
| Private ridehailing | 0             | 0       | 0         | 0         | 0          |
| Shared ridehailing  | 0             | 0       | 0         | 0         | 0          |

Thinking of your travel in the past month during the circuit breaker (e.g. 7 April 2020 – 7 May 2020), how much more or less have you traveled using each of the following modes compared to a previous month during the coronavirus outbreak but before the circuit breaker (e.g., March 2020)?

If you did not use a mode during the coronavirus outbreak at all (either before or after the circuit breaker), please select "Not applicable".

|  |   |   | Travel                                   |  |                   |
|--|---|---|--|--|-------------------|
|  | Stopped traveling for this purpose completely | Reduced<br>traveling<br>for this<br>purpose | about the<br>same for<br>this<br>purpose | Increased<br>travel for<br>this<br>purpose | Not<br>applicable |
| To/from work or school                                   | 0   | 0   | 0  | 0  | 0                 |
| Working as a driver (for passengers or package delivery) | 0   | 0   | 0  | 0  | 0                 |
| Other work- or school-related business                   | 0   | 0   | 0  | 0  | 0                 |
| Shopping or household errands (including groceries)      | 0   | 0   | 0  | 0  | 0                 |
| Medical visit  | 0   | 0   | 0  | 0  | 0                 |
| Accompanying someone (including pick-up or drop-off)     | 0   | 0   | 0  | 0  | 0                 |
| Dining or refreshment<br>Social, recreation, or leisure  | 0   | 0   | 0  | 0  | 0                 |

## **Remote Work/Study**

In general (before the coronavirus outbreak), did you have a fixed school and/or workplace?

- Yes: school and/or workplace away from home
- Yes: school and/or work at home
- No fixed school or workplace
- Not currently employed or going to school

If "Yes: school and/or workplace away from home" or "No fixed school or workplace" is selected:

Do you have the option/capability for conducting your work/classroom activities remotely?

- Yes
- No

In the past month **during the circuit breaker**, what percentage of your work/classroom activities have you conducted remotely? Classroom activities do not include homework.

(If your response is 0%, click on the slider to confirm) [slider bar; 0-100%]

Once the coronavirus outbreak is resolved, what percentage of your work/classroom activities do you hope to conduct remotely? Classroom activities do not include homework.

(If your response is 0%, click on the slider to confirm) [slider bar; 0-100%]

If "Not currently employed or going to school" is not selected:

In general, how effectively do you complete your work/school activities remotely **during the circuit breaker** compared to when you are in the office/classroom?

- I am much less efficient when conducting activities remotely
- I am less efficient when conducting activities remotely
- I am equally as efficient when conducting activities remotely
- I am more efficient when conducting activities remotely
- I am much more efficient when conducting activities remotely

## **Sociodemographics**

In this final section of the survey, we ask that you provide us additional information about yourself and your household. For the purposes of this survey, a household refers to a group of two or more persons living together in the same house and sharing common food or other arrangements for essential living. It also includes a person living alone or a person living with others but having his/her own food arrangements. Although persons may be living in the same household, they may not be members of the same household.

As with all other responses, data will be kept completely anonymous and confidential.

Since the start of the circuit breaker, have there been any of the following changes in your household composition or assets? Check if yes there has been a change:

[check boxes; allow multiple responses]

- Number of people in your household (including yourself)
- Number of working adults in your household
- Number of kids (aged 10 and younger) in your household
- Number of individuals over the age of 60 in your household
- Number of vehicles owned or leased, including personal cars, motorcycles/scooters, goods vehicles, (mini)buses, or bicycles.
- Monthly household income
- None of the above [exclusive option]

Ask only if the corresponding item in the above question is checked:

How many people are there in your household (including yourself)?

[dropdown menu: 1, 2, 3, 4, 5, 6, 7 or more]

How many working adults are there in your household?

[dropdown menu: 0, 1, 2, 3, 4 or more]

How many kids (ages 10 and younger) are there in your household?

[dropdown menu: 0, 1, 2, 3, 4 or more]

How many individuals over the age of 60 are there in your household?

[dropdown menu: 0, 1, 2, 3, 4 or more]

How many of the following vehicles does your household currently lease or own? (If your response is 0 for any of these vehicles, click on the slider to confirm)

[slider bars from 0 to 5]

- Personal car
- Motorcycle or scooter
- Goods vehicle or (mini)bus
- Bicycle

What is your household monthly income (including employer CPF contributions, if applicable) in Singapore dollars?

[dropdown menu]

- Household currently has no source of earned income
- Below S\$1,000
- \$\$1,000 \$\$2,499
- S\$2,500 S\$3,999
- \$\$4,000 \$\$4,999
- \$\$5,000 \$\$5,999
- \$\$6,000 \$\$6,999
- S\$7,000 S\$7,999

- \$\$8,000 \$\$8,999
- \$\$9,000 \$\$9,999
- \$\$10,000 \$\$10,999
- \$\$11,000 \$\$12,999
- S\$13,000 S\$14,999
- S\$15,000 S\$17,499
- \$\$17,500 \$\$19,999
- S\$20,000 or more

How has your household income been affected by the coronavirus pandemic?

- Very negatively
- Negatively
- Somewhat negatively
- Not affected
- Somewhat positively
- Positively
- Very positively

Which option best describes your current employment status?

- Employed: full time
- Employed: part time
- Self-employed: full time
- Self-employed: part time
- Contributing family worker (assist in the operation of family business without receiving regular wages)
- Furloughed with pay
- Furloughed without pay
- Unemployed: looking for work
- Unemployed: unable to work or not looking for work
- Retired
- Student

If "Employed: full time", "Employed: part time", "Self-employed: full time", or "Self-employed: part time" is selected:

Have you been designated as a worker in an essential service?

- Yes
- No

How are you compensated for your work?

- Salaried
- Not salaried (for example, paid hourly or daily wages or by commission)

If "Unemployed: looking for work," "Unemployed: unable to work or not looking for work," "Furloughed with pay," or "Furloughed without pay" is selected:

Did you lose your employment or become furloughed due to the coronavirus outbreak and/or the circuit breaker?

[check boxes; allow multiple selection]

- No, I was furloughed or unemployed prior to the coronavirus outbreak
- No, I became furloughed or unemployed for other reasons
- Yes, I became furloughed or unemployed due to the coronavirus outbreak, before the circuit breaker was announced
- Yes, I became furloughed or unemployed due to the coronavirus outbreak **once the circuit** breaker was announced

Thank you very much for taking the time to answer our survey! The results from this survey will help inform policymakers and other stakeholders about how best to respond to the travel and activity needs of residents during and after epidemic outbreaks. We wish you and your families the best of health during these turbulent times.