

Joshua Nichols

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Summary

Dedicated and detail-oriented professional with a proven ability to effectively manage and prioritize multiple tasks in fast-paced environments. Known for a strong work ethic and a positive attitude, I consistently seek opportunities to take on additional responsibilities to support team objectives. Committed to continuous learning and growth, I aim to enhance my expertise in technology and business to contribute to organizational success

Experience

Lakeland Regional Medical Center | EKG Monitor Technician 02/2022 - 12/2024

- Recorded and analyzed test results, identifying any abnormalities and reported findings to physicians.
- Maintain a vigilant watch on patients' cardiac activity by conducting telemetry monitoring
- Demonstrated strong knowledge of cardiovascular anatomy coupled with comprehensive understanding of medical terminology.
- Maintain detailed patient records and test documentation in compliance with regulations.

Lowes Home Improvement | Associate Technology Support Technician 02/2022 - 02/2024

- Diagnosed system errors and provided solutions for various IT-related incidents.
- Created user accounts and passwords while ensuring data security protocols were maintained.
- Guided on how best to utilize information technology resources to maximize efficiency.
- Identified and resolved technical problems by using established procedures and resources.
- Maintained detailed records of repairs completed to track performance trends over time

Forsyth County EMS | Emergency Medical Technician 12/2019 - 07/2021

- Experienced in maintaining composure amidst high-pressure, critical situations and skillfully determining task priorities to ensure prompt delivery of life-saving medical care.
- Executed consistent checks on equipment and vehicles to uphold continuous, reliable operation.
- Assessed patient condition and promptly administered emergency medication, ensuring quick response and monitoring of any reactions.
- Worked in conjunction with other healthcare professionals to maintain high quality standards of patient treatment.

Hobby Lobby | Assistant Manager 08/2010 - 12/2019

- Organized regular staff assemblies to inspire employees, tackle concerns and queries, devise enhancements, and appraise goal achievements.
- Collaborated on creating operational strategies that optimize efficiency and productivity.
- Ensured accurate record-keeping of all sales transactions through the use of point-of-sale systems.

- Oversaw operational tasks such as shift scheduling and duty assignments.
- Worked closely with management to formulate strategic plans that were instrumental in meeting business objectives.
- Evaluated employee performance to determine areas for growth.

Education

Guilford Technical Community College, Associate In Applied Science	2023
Information Technology – Computer programming	
North Lincoln High School	2007
High School Diploma	

Skills & abilities

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| • Management | • Problem solving |
| • Communication | • Leadership |
| • Adaptability | • Critical Thinking |
| • Detail Oriented | • Problem Solving |
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