# Joseph Collicoat

Graphic & Web Designer

josephcollicoat.com          jcollicoat@gmail.com          027 554 2255

## Experience

### Westpac New Zealand
Customer Service Representative                         JUL '17 – PRESENT

Customer-facing role in multiple Wellington branches, carrying out teller duties including account transactions and enquiries, term investment maintenance, foreign exchange and international transactions. Role requires good inter-personal skills, the ability to provide optimal banking solutions based on both expressed and unexpressed customer needs, and adaptability in a variety of branch teams and environments.

### Jim's Mowing Wellington
Landscaping                                            NOV '14 – JUL '17

Role involved landscaping, gardening, and green-waste removal, often working independently on specific job sites. Also working directly with clients determining and fulfilling their specific needs.

## Study

### Massey University Wellington
Bachelor of Design (Honours)                           JAN '14 – DEC '17
Option in Visual Communication Design
Graduating May '18

### California State University, Chico, USA
Massey University Student Exchange Programme            JAN '16 – DEC '16

## Achievements

### Legends Award
Westpac New Zealand                                     APR '18

'Innovation' award achieved for design work done for Wellington leadership group, outside usual role in the company.

### Exchange Student Scholarship
Massey University                                      NOV '15

Awarded on educational merit, personal suitability and referees report.

### New Zealand NCEA Scholarship
Art Design                                             DEC '13

Awarded to top 3% of students within individual subjects. Written submission accompanying final high school portfolio.

## Skills

### Software
Adobe Creative Suite
Proficient in: Photoshop, InDesign, Illustrator
Learning: XD, Premiere, AfterEffects
Web Development
HTML, CSS, Javascript
Microsoft Office
Word, Excel, Outlook, Powerpoint

### Personal Skills
Sound communicator, both written and face-to-face.
Keen problem solver, through careful assessment and consideration of situations.
Proficient in group work environments, working in the team branch environment as well as group projects in university.