

# Joseph Collicoat

Graphic & Web Designer josephcollicoat.com

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#### **Experience**

#### Westpac New Zealand

Customer Service Representative

JUL '17 - PRESENT

Customer-facing role in multiple Wellington branches, carrying out teller duties including account transactions and enquiries, term investment maintenance, foreign exchange and international transactions. Role requires good interpersonal skills, the ability to provide optimal banking solutions based on both expressed and unexpressed customer needs, and adaptability in a variety of branch teams and environments.

## Jim's Mowing Wellington

Landscaping NOV '14 – JUL '17

Role involved landscaping, gardening, and green-waste removal, often working independently on specific job sites. Also working directly with clients determining and fulfilling their specific needs.

#### Study

## Massey University Wellington

Bachelor of Design (Honours)
Option in Visual Communication Design

JAN '14 - DEC '17

Graduated May 2018

## California State University, Chico, USA

Massey University Student Exchange Programme

JAN '16 - DEC '16

#### **Achievements**

## **Legends Award Nomination**

Westpac New Zealand

APR '18

'Innovation' award nomination, for design work done for Wellington leadership group, outside usual role in the company.

## **Exchange Student Scholarship**

Massey University

NOV '15

Awarded on educational merit, personal suitability and referees report.

## **New Zealand NCEA Scholarship**

Art Design

DEC '13

Awarded to top 3% of students within individual subjects. Written submission accompanying final high school portfolio.

## Skills

#### Software

Adobe Creative Suite

Proficient in: Photoshop, InDesign, Illustrator

Learning: XD, Premiere, AfterEffects

Web Development

Proficient in: HTML, CSS Learning: Javascript, Git

Microsoft Office

Word, Excel, Outlook, Powerpoint

#### **Personal Skills**

Sound communicator, both written and face-to-face.

Keen problem solver, through careful assessment and consideration of situations.

Proficient in group work environments, working in the team branch environment as well as group projects in university.