

# Jordan Conard

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## Work Experience

Feb '18 - *Current* | Senior Security Operations Engineer - MailChimp, Atlanta

- Created and lead the Security Operations team of three people to oversee defensive security in the Operations department.
- Lead a year long project to revamp Secure Shell (SSH) access across the company into Okta Advanced Server Access (Okta ASA), an Okta-based zero-trust service.
- Collaborated with senior engineering leadership to implement secure best practices during Google Cloud Platform (GCP) adoption and migration.
- Implemented a security logging, monitoring, and alerting pipeline in GCP using Forseti, Cloud Security Command Center (CSCC), and other GCP managed services.
- Coordinated annual third-party penetration test engagements and lead mitigation efforts across departments based on test report findings.
- Commanded security incident responses and assisted on-call teams on security issues.

Jan '15 - Feb '18 | Systems Engineer - MailChimp, Atlanta

- Scaled infrastructure, monitoring and tooling to support a 10 million doubling of customers in just over three years.
- Migrated hundreds of hosted servers from Softlayer to collocated infrastructure to reduce security risk and operational expense.
- Oversaw build out of a customer shard from ordering the approximately 50 servers, to software installation and configuration, production code deployment and QA testing.
- Lead a five person team to perform a risk analysis against Spectre/Meltdown, plan the mitigation strategy, and execute it across the entire company.
- Provided on-call support for infrastructure, internal services and public facing sites.
- Routinely presented an 'Intro to Puppet' ([https://github.com/jconard3/puppet\\_demo](https://github.com/jconard3/puppet_demo)) workshop for new engineers and junior developers.

## Skills

Languages: Go, Python, Bash, Puppet, Terraform, C  
Platforms: CentOS, Ubuntu, GCP, Amazon Web Services (AWS)  
Software: Elasticsearch (ES), Kubernetes, Docker, Git, Github, Jira  
Security Tools: auditd, OpenSSH, CVE/CVSS/NVD, GCP CSCC, Forseti, IAM, ES SIEM, Okta ASA, Vault

## Education

2009 - 2014 Bachelor of Science in Computer Engineering  
Georgia Institute of Technology, Atlanta