Jordan Conard

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Objective

I am seeking new opportunities to enable others to be more secure against ever-changing security threats. I am passionate about securing emerging cloud-native technologies and developing automation to empower teams.

Work Experience

Feb '18 - *Current* │ Senior Security Operations Engineer - MailChimp, Atlanta

- Created and lead the Security Operations team to oversee defensive security in the Operations department.
- Designed and lead interdepartmental projects to meet security initiatives and reduce risk across the company's infrastructure.
- Increased collaboration and communication between Security and other Operations teams by providing subject matter expertise on new projects.
- Coordinated third-party penetration test engagements and lead mitigation efforts based on test report findings.
- Commanded security incident responses and assisted on-call teams on security issues.

Jan '15 - Feb '18 │ Systems Engineer - MailChimp, Atlanta

- Scaled infrastructure, monitoring and tooling to support a magnitude increase in servers over three years.
- Provided on-call support for infrastructure, internal services and public facing sites.

Projects

Okta Advanced Server Access Adoption for SSH Access

- Enumerated shortcomings of existing Secure Shell (SSH) access solution, defined acceptance criteria for a new solution and researched potential solutions.
- Identified Okta Advanced Server Access (Okta ASA), a zero-trust model solution, and evaluated it through a proof-of-concept test.
- Lead the project team to roll ASA out company-wide and then to deprecate the previous solution.

Security Logging and Monitoring

- Implemented security monitoring and alerting in Google Cloud Platform through Forseti and Cloud Security Command Center.
- Created an Elasticsearch Security Information and Event Management (SIEM) platform to aggregate security logs from software across the company.
- Used ElastAlert to page and alert on-call teams of potential security incidents from SIEM logs.

Skills

Languages:	Go, Python, Bash, Puppet, C
Platforms:	CentOS, Ubuntu, Google Cloud Platform, Amazon Web Services
Tools:	Elasticsearch, Kubernetes, Docker, Git

Education

2009 - 2014 Bachelor of Science in Computer Engineering
Georgia Institute of Technology, Atlanta