

# Jonathan C Ploucha

jcploucha@gmail.com  
**Mobile** (610) 442-4048

429 Edgemont St., FL2  
Pittsburgh, PA 15211

---

## RELEVANT EXPERIENCE

### Director of Infrastructure

*Branding Brand* Pittsburgh, PA

October 2019 - present

- Designed, built, and implemented new Kubernetes-based infrastructure to replace a legacy Apache Mesos-based one.
- Realized approximately \$250,000 annually in cloud hosting savings for Branding Brand by leveraging managed services and open source software.
- Upgraded, improved logging and monitoring platforms to achieve an uptime of 99.99% across mobile web retail sites and elastic.
- Implemented infrastructure-as-code paradigm using Terraform.
- Overseeing all new information security and privacy policies including PCI, GDPR and CCPA compliance.
- Managing a team of four direct reports.
- Responsible for managing a 24/7/365 on-call infrastructure and security rotations. Acted as primary point of contact for client communications.
- Designing cost-reduction strategies for an external client's infrastructure.

### DevOps Engineer II

*Branding Brand* Pittsburgh, PA

March 2019 - October 2019

- Upgraded the operating system in a legacy Ubuntu-based infrastructure by two major releases on a compressed schedule for security compliance.
- Concurrently maintained three bespoke infrastructures on a 24/7/365 as part of a team of two.
- Migrated to an entirely cloud-based (AWS) infrastructure from a hybrid setup.
- Introduced Istio service mesh into an external client's infrastructure, allowing for advanced deployments and microservice routing.
- Responsible for creating and implementing a PCI compliant internal network as an extension of the CDE.

### Operations Engineer

*Branding Brand* Pittsburgh, PA

July 2017 - March 2019

- Built a GCP GKE infrastructure and CI/CD system as well as wrote CI/CD pipelines for external client.
- Re-engineered deployment processes and infrastructure to allow for blue/green deployment.
- Created an organizational GitHub mirror in AWS CodeCommit providing codebase redundancy.
- Rebuilt Jenkins CI system from the ground up, implementing a microservice infrastructure allowing for a flexible and scalable platform utilizing AWS Elastic Container Service.
- Designed and implemented automated network and web hosting architecture for distributed applications, both through Chef architecture and ad hoc methods.
- Managed configuration and administration of linux virtual servers and networks, particularly within Amazon Web Services.
- Built a recommendation engine to suggest appropriate memory, CPU and container instance count for all applications across internal environments and AWS regions to optimize infrastructure resource allocation amongst EC2 instances.
- Handled service monitoring and alert response, scaling applications and infrastructure as needed.

## Automation Developer

Branding Brand Pittsburgh, PA

November 2015 - July 2017

- Assisted in building a robust, automated functional testing system for websites and native applications.
- Successfully redesigned and rebuilt the NoSQL database powering the functional testing system into a fully normalized, relational database.

## Analyst

Branding Brand Pittsburgh, PA

December 2014 - November 2015

- Responsible for end to end integration and regression testing for new website and native application projects.
- Developed, launched, and managed the native app build and release management processes.

## Data Coordinator

University of Pittsburgh Pittsburgh, PA

November 2011 - December 2014

## EDUCATION

**University of Pittsburgh School of Arts and Sciences**, Pittsburgh PA

**Bachelor of Arts, Cum Laude**, August 2010

Majors: Economics, Political Science

**University of Pittsburgh School of Information Science**, Pittsburgh PA

**Bachelor of Science**, Ongoing

Major: Information Science

## HONORS/AWARDS

Phi Eta Sigma Honor Society

National Society of Collegiate Scholars

Dean's List

## APPLICABLE SKILLS

- **Containers:** Docker
- **Container Orchestration:** Mesos + Marathon, AWS ECS, AWS Fargate, AWS EKS, Kubernetes, GKE
- **Continuous Integration:** Jenkins, Travis, GCP Cloud Build
- **Databases:** AWS ElastiCache, AWS RDS, MongoDB, MySQL, Redis
- **Infrastructure:** Apache Mesos, Apache Zookeeper, AWS EC2, Chef, AWS CloudFormation, Terraform
- **Languages:** Groovy, Java, Javascript, Python, Ruby, SQL
- **Logging:** AWS CloudTrail, Elasticsearch, Grafana, Logstash, Kibana
- **Operating Systems:** Linux (Ubuntu, Debian), MacOS
- **Serverless:** AWS Lambda, GCP Cloud Function
- **Version Control:** Git, Github, AWS CodeCommit