Joelle Rudolph

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EDUCATION

Bellevue University, Bellevue, NE   March 2023 - Current
Cumulative GPA: 4.0
Master of Science in Data Science

University of Southern California, Los Angeles, CA   August 2018 - May 2022
Bachelor of Arts in Psychology, Minor in Musical Studies
Cumulative GPA 3.86

SKILLS

Qualtrics, Google Forms, Survey Design, Interviews, Microsoft Excel, Microsoft Powerpoint, Google Sheets, MongoDB, SPSS, Tableau, Power BI, HTML, CSS, SQL, noSQL, R, Python, Statistical Analysis, Data Manipulation

EXPERIENCE

Disneyland Resort, Anaheim, CA   August 2022 - Current
Attractions Hostess

- Monitored and managed attraction performance by conducting regular safety checks, troubleshooting technical issues, and performing routine maintenance to ensure consistent operation
- Provided excellent customer service by engaging with guests, answering questions, and handling concerns with professionalism and a positive attitude, contributing to a memorable park experience

University of Southern California, Los Angeles, CA   March 2021 - May 2022
Resident Assistant

- Gained a deep understanding of the needs and pain points of 26 first year students and worked as a liaison between students and administration
- Collaborated in a team of 4 to organize 4 staff development events for a team of 25 coworkers
- Planned, designed and presented 6 programming initiatives for 26 first year students as well as 2 large-scale events for the 650+ occupancy community
- Created quick-turn digital assets and marketing for community initiatives and programming to encourage higher attendance and participation
- Communicated through intentional interactions 3 times a semester with each of 26 first year students in order to build community and provide a confidential support for students

University of Southern California, Los Angeles, CA   September 2018 - May 2022
Music Library Assistant

- Provided guidance to patrons on locating materials and resources and utilizing databases
- Prepared, organized, and cataloged library materials, and processed new content donations
- Managed data and digital assets in the Alma Library Management Software and Microsoft Excel
- Greeted patrons as they entered the library and produced immediate solutions to research questions and technical issues
- Supported university and conference events held in the library facilities on a weekly basis

HONORS

USC Dean's List   August 2018-May 2022
USC Renaissance Scholar Distinction   March 2022