

Jean Carlo Ruiz Muñoz | Arquitecto de Software | Product Owner

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Summary

Software architect and product owner with experience in cloud-based solutions and user-centered interface design. Specialized in optimizing legacy systems, enhancing UI performance, developing smart contracts, and managing projects throughout the entire SDLC. Strong ability to lead multidisciplinary teams and deliver high-impact projects.

Experience

Ernst & Young | Senior Technology Consultant | 2022 - Present | Remote

Full Stack | Taxation Web App Project for Euroclear

- Improved first contentful paint by 30% by optimizing server response and refining CSS paths.
- Built high-performance components capable of seamlessly interacting with blockchain data and presenting it through the UI, enhancing user experience and interaction.
- Enhanced endpoint communication by reducing unnecessary data load in the user interface.
- Identified all necessary AWS cloud services for development and configured them to easily integrate.

Technical Product Owner | Disney Embarkation Project

- Product Owner for the development of Disney Cruise Line's passenger control, check-in, and management app, utilizing Flutter, Java, and Node Assembly.
- Gathered technical requirements for various endpoints to be consumed by the app and ensured updates to the different Sources of Record (SOR).
- Collaborated closely with the client's tech lead to identify the optimal architecture for implementing all necessary calls, ensuring maximum efficiency in our orchestration layer.
- Maintained daily communication with technical and business clients to identify API requirements and backend business logic.
- Translated business requirements into actionable features and executable rules for various backend services.

Amazon | 2021 - 2022 | Remote

Senior Business Analyst | Large Vendors Analyst

- Implemented internal processes that reduced SLAs for each associate by 40% through Lean Six Sigma practices and Kanban visualizations for graphic process tracking.
- Created strategies for collecting key sales and customer data using Python scripts and visualizing the results.
- Developed processes that reduced client shipping and storage costs by 35% by selecting the warehouse closest to their largest market.

Education

Master Arquitectura y Desarrollo de Software | La Salle Ramon Llull | Barcelona | 2024

Bsc. Ingeniería Industrial | Universidad Latina | Costa Rica | 2021

Idiomas

- Español: Nativo
- Inglés: C2

Skills

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|------------------------------|----------------|-----------------------|
| • AWS & Azure Cloud Services | • Git & GitHub | • Python |
| • Software Architecture | • Swift | • SQL |
| • React.js | • JavaScript | • Material UI library |
| • Next.js | • TypeScript | |