

# JEAN RUIZ MUÑOZ

Heredia, Costa Rica | +506 8708-4384 | [LinkedIn](#) | [GitHub](#)

---

## About

Experience professional in the tech industry, industrial engineer by profession tech worker by passion. Always curious always learning, I have the skills and experience necessary to fully delve into the task at hand that being managing the developer group, managing the key stakeholders and business needs, gathering technical requirements as product analyst or jumping in as a front-end developer.

## Skills Summary

- React & Redux
- jQuery
- JavaScript
- Bootstrap
- Agile Methodologies
- Project Management & Sales
- Business Development
- Team Management
- Scrum Master
- Jira & Trello

## Education

Front-End Developer | freeCodeCamp.org | 2023

Six Sigma Green Belt | PXS | 2023

Scrum Master (SMC) | SCRUM study | 2022

Industrial Engineer | Universidad Latina de Costa Rica | 2021

## Experience

### **Ernst & Young (EY)**

*Blockchain technology Consultant - Remote | 2022 - Present*

- Product Analyst & Scrum Master for blockchain software development projects.
- Gather technical specifications and requirements with key business stakeholders.
- Lead business developer for the Central America blockchain department exposing the practice and services to internal clients and external costumers in coordination with international coworkers.
- Lead presenter
- Lead the development of blockchain educational webinars aim at internal and external clients, to pursue business opportunities.
- Established the program for blockchain certifications within the development unit.
- Panelist for the annual EY Blockchain Summit delving into risk management for crypto assets

### **Amazon**

*Senior Operations Associate - Remote | 2021 - 2022*

- Developed FMEAs analysis for each activity within the department quarterly.
- Lead to implementation a machine learning solution for the creation of the proper files on the stakeholder side upon task creation.
- Developed a method to gather cleaner data regarding each case so future analysis and metrics could be easier to prepare internal tools based on SQL.
- Lead the development of the standard operation procedure (SOP) of my activity, which is currently the one being used.
- Provide stakeholders with a clear to get solution for each problem that might present in day-to-day operations.

## Languages

- Spanish (Native)
- English (Advance-C2)