# **PURPOSE:**

The purpose of U3A organisations world-wide is to enhance the life of the Third Age community through connecting seniors to lifelong learning.

# **BELIEFS:**

- Lifelong learning contributes to a good quality of life.
- The Third Age is a special period of life with opportunity for continued learning
- An active mind and body moderates the aging process and maximizes the quality and duration of our life
- Sharing our knowledge expands our own capacity as well as others'
- ➤ When we listen respectfully to others we learn from them
- Volunteering our time, knowledge and skills enhances our own well-being, as well as the well-being and joy of others
- > When we respect our volunteers, our organization will thrive
- > Learning in the company of others develops friendships
- Working together as focused teams creates a vibrant and attractive organization

#### MISSION:

Our mission as an organisation is to:

- Create a culture
  - to support and encourage other members
  - in which every member desires to improve their well-being through exercising their minds and bodies
  - in which members see U3A as an integral part of their daily life helping to achieve their own personal goals and ambitions
  - that has systems and processes which are both effective and efficient and keeps appropriate records which are compliant with the legislation for not-for-profit organisations
- Create a self-sustaining organisation with an energetic membership, far-ranging programmes, and a sound financial base

## STRATEGY:

 Membership Strategy: strengthen members' involvement in planning and conduct of the organisation and increase membership to 500 by end 2017 and 800 by end 2018,

# How:

- ➤ 1: involve our members in choosing activities and learning opportunities (following up on new members preferences, survey existing members)
- 2: ensure all members agree to a Code of Conduct via membership application & renewal
- > 3: **Implement** our Promotion Strategy
- Volunteers Strategy: Encourage all members to volunteer their time and their expertise:

### How:

- ➤ 1: have a minimum of 10% of our members engaged the conduct of our activities (committee, facilitators, tutors, record keepers, maintenance of facilities and equipment, event organizers, administration tasks and other ad hoc needs of the organization)
- 2: provide development and training for our volunteers
- > 3: **develop** succession plans for key positions on the committee.
- Programme Strategy: Conduct programmes which are appealing to our current members and are in line with the needs of potential members:

# How:

- ➤ 1: conduct 50 programmes a week by the end of 2018, under the following categories:
  - Activity and Social learning
  - Creative Learning
  - Financial management learning
  - STEM learning (Science, Technology, Engineering and Math)
  - Humanities learning
  - Regular Lectures which are eclectic in nature and have a wide appeal
  - University Studies (partnership with JCU)
- 2: identify individuals and groups who are willing to voluntarily share their knowledge
- > 3: **develop** programmes in emerging disciplines (Modern technology, Medical advances etc)

 Compliance Strategy: document and implement systems and processes that are compliant with the legislation,

# How:

- ➤ 1: educate our committee and others about the legislation through Training
- > 2: **create** and implement an operational manual
- > 3: annual audit of our Financial statements, further to our Financial Strategy
- 4: pass all transactions through U3A accounting system, further to our Financial Strategy
- > 5: manage our records as required by legislation
- ➢ 6: Implement our Promotion Strategy
- Promotions Strategy: raise recognition for our brand and what we offer lifelong learning

# How:

- ➤ 1: conduct periodic open days (minimum of one per year)
- > 2: maintain promotion initiatives of 2017
  - Newspaper notices (weekly)
  - Seniors expo
  - Occasional information stands at malls or other events.
- 2: conduct a bring a friend campaign through existing members
- > 3: maintain and build relationships with community leaders and media outlets
- > 5: maintain and enhance our promotional material
- ➤ 6: investigate (and adopt) other channels of communication with existing and potential members (e.g. 1. use of social media, 2. enhancing the capability of our web site)
- > 7. **Implement** membership strategy initiatives

• Finance Strategy: ensure that we conduct our business with sufficient income and retained earnings for current needs and maintain the organization in sound financial position.

## How:

- 1: encourage our members recognise that all our classes have a value and people need to contribute
- ➤ 2: **establish** a 'Grants and Sponsorship' team headed by a committee member to apply for money from a variety of government and non-government organizations
- > 3: **set aside/quarantine** funds sufficient for the continuing upgrade of our computers and other equipment
- → 4: create a reserve of three years running cost (Approximately \$45,000.00); this will
  be done incrementally over time, aiming for the \$45 thousand by the end of
  2020. This will ensure we have sufficient money to meet our fiduciary obligations
  under the legislation and protect current and future office bearers)
- 5. implement Compliance Strategy annual audit and passage of all financial transactions through U3A accounting system
- Office and equipment Strategy: have a well-equipped office, meeting and training facilities, sufficient for our current needs and the foreseeable growth of the organisation

#### How:

- ➤ 1: open our office daily, at times advertised
- 2: ensure that our office equipment is of a standard that is aligned to our current and foreseeable needs
- 3: upgrade the website to allow for our members to interact directly with the organisation