**Alejandra “Allie” Alvarez, Director of Corporate Operations**

*What makes you perfectly suited for your job?*

Throughout my career, I’ve naturally shifted toward working with people of different cultures—people of different nationalities and who spoke different languages. That natural desire has fed perfectly into my most successful roles in international marketing, multicultural event planning and operations management for traveling patients, and has allowed me to develop strong interpersonal relationships with patients, international vendors and hospital partners alike.

With HIH specifically, I’m very good at seeing the industry challenge we’re tackling as one big picture and then breaking it down into more manageable processes and projects. It’s like a math problem that I can convert into a system of workflows.

*What moments in your professional history are you most proud of?*

Definitely the moment I landed in healthcare—that’s when I started to see the impact my work could have on other people. I worked in medical tourism just before joining HIH, helping people access healthcare abroad, and even when I grew to oversee my entire department within that company, the greatest moments of satisfaction still came from helping someone find the care they needed. Nothing rivaled the joy and gratitude patients would share with us after their procedures, and seeing that difference we made justified all the long hours we spent managing their care.

*Why do you believe Hospitals International is the right place for you?*

As part of Hospitals International, I have an opportunity to help our organization and each of our partner facilities flourish into a living, breathing operation. It’s not every day you have a chance to work for a company where you can have that kind of impact. In this role, I’m taking something from its vision stage and am part of its physical manifestation—that has to be the most enriching experience one can have!

*What makes healthcare a valuable pursuit for you?*

I’m passionate about making a positive impact on someone else’s life, and I want there to be a purpose in everything I do. Healthcare is always changing, and it always has the ability to change lives. When medicine can be the difference between someone living or dying, being able to elevate the level of healthcare in a community and increase the likelihood of someone living is priceless.