




JOHN WILLIAMS

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EDUCATION

University of Houston, Houston, TX

Bachelor of Science, Computer Science

Expected May 2026

GPA: 3.57

Relevant Coursework: Software Design, Operating Systems, Algorithms and Data Structures, Fundamentals of Software Engineering, Computer Organization & Architecture

WORK EXPERIENCE

Residential Pressure Washing

Self Employed

October 2021 - Present

- Surveyed to acquire new clients
- Assessed size and difficulty of projects and provided quote accordingly
- Scheduled service intervals for over 100 customers
- Provided excellent customer service

Automotive Service Advisor

April 2020 - October 2021

Christian Brothers Automotive

- Provided clear communication to an average of 50 customers per week
- Collaborated with team to ensure timely and efficient service completion
- Efficiently sourced and ordered parts while minimizing costs and inventory discrepancies
- Built long term relationships with customers
- Exhibited problem solving skills to maintain workflow

Automotive Technician

Caliber Auto Care

July 2019 - April 2020

- Provided superior customer service to over 100 customers per week
- Performed oil changes, fluid checks, and multi-point inspections
- Maintained an organized work environment
- Completed tasks efficiently with team by using effective communication

PROJECT EXPERIENCE

Full Stack Group Project

Software Design

January 2025 - Present

- Created full UI for basic users and admins
- Implemented backend through Azure
- Worked effectively with team members to provide a functioning product

SKILLS

Programming: C++, HTML/CSS, Java, JavaScript, Python, SQL

Applications: Azure Portal, GitHub, Flask, Microsoft Suite, Teams, Slack, Prezi