JOHN WILLIAMS

346-298-8359 ✉ jackcwill@icloud.com 🔗 www.linkedin.com/in/john-williams-3587ab12a 🔗 https://github.com/jcwill23-uh

EDUCATION

University of Houston, Houston, TX
Bachelor of Science, Computer Science   **Expected May 2026**
GPA: 3.57
Relevant Coursework: Software Design, Operating Systems, Algorithms and Data Structures, Fundamentals of Software Engineering, Computer Organization & Architecture

WORK EXPERIENCE

Residential Pressure Washing
Self Employed   October 2021 - Present
- Surveyed to acquire new clients
- Assessed size and difficulty of projects and provided quote accordingly
- Scheduled service intervals for over 30 customers
- Provided excellent customer service

Automotive Service Advisor   April 2020 - October 2021
Christian Brothers Automotive
- Provided clear communication to an average of 50 customers per week
- Collaborated with team to ensure timely and efficient service completion
- Efficiently sourced and ordered parts while minimizing costs and inventory discrepancies
- Built long term relationships with customers
- Exhibited problem solving skills to maintain workflow

Automotive Technician
Caliber Auto Care   July 2019 - April 2020
- Provided superior customer service to over 100 customers per week
- Performed oil changes, fluid checks, and multi-point inspections
- Maintained an organized work environment
- Completed tasks efficiently with team by using effective communication

PROJECT EXPERIENCE

Full Stack Group Project (https://github.com/jcwill23-uh/Swan-River-Group-Project)
Software Design   January 2025 - May 2025
- RBAC web app that uses Office365 for authentication
- Users submit forms and then it is reviewed by admins and sent back to basic users
- Hierarchy system implemented for admins. Allows higher level admins to delegate forms to review to lower level admins and assign delegation to managers.

SKILLS

Programming: C++, HTML/CSS, Java, JavaScript, Python, SQL, Flask
Applications: Azure Portal, GitHub, Microsoft Suite, Teams, Slack