

JOHN WILLIAMS

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EDUCATION

University of Houston
B.S. in Computer Science

Expect to Graduate Spring 2026

EXPERIENCE

Residential Pressure Washing

Self Employed

October 2021 - Present

- Survey to acquire new clients
- Assess size and difficulty of projects and provide quote
- Schedule service intervals
- Provide excellent customer service

Automotive Service Advisor

Christian Brothers Automotive

April 2020 - October 2021

- Provide clear communication to customers
- Collaborate with team to ensure timely and efficient service completion
- Efficiently source and order parts while minimizing costs and inventory discrepancies
- Build long term relationships with customers
- Exhibit problem solving skills to maintain workflow

Automotive Technician

Caliber Auto Care

July 2019 - April 2020

- Provide superior customer service
- Perform oil changes, fluid checks, and multi-point inspections
- Maintain an organized work environment
- Complete tasks efficiently with team by using effective communication

SKILLS

Programming: C++ | HTML/CSS | Java | JavaScript | Python

Applications: Outlook, Teams, Slack, Prezi, Microsoft Suite

REFERENCES

Kyle Cordell: Owner/Operator at Christian Brothers Automotive
281.743.6618

Josh Hill: Former Service Manager at Christian Brothers Automotive
713.429.2181