# JOHN WILLIAMS

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https://github.com/jcwill23-uh

# **EDUCATION**

University of Houston, Houston, TX **Bachelor of Science, Computer Science** 

**Expected May 2026** 

**Relevant Coursework:** Software Design, Operating Systems, Algorithms and Data Structures, Fundamentals of Software Engineering, Computer Organization & Architecture

# WORK EXPERIENCE

# **Residential Pressure Washing**

Self Employed

October 2021 - Present

- Surveyed to acquire new clients
- Assessed size and difficulty of projects and provide quote
- Scheduled service intervals
- Provided excellent customer service

## **Automotive Service Advisor**

April 2020 - October 2021

Christian Brothers Automotive

- Provided clear communication to customers
- Collaborated with team to ensure timely and efficient service completion
- Efficiently source and order parts while minimizing costs and inventory discrepancies
- Built long term relationships with customers
- Exhibited problem solving skills to maintain workflow

#### **Automotive Technician**

Caliber Auto Care

July 2019 - April 2020

- Provided superior customer service
- Performed oil changes, fluid checks, and multi-point inspections
- Maintained an organized work environment
- Completed tasks efficiently with team by using effective communication

## **SKILLS**

**Programming:** C++, HTML/CSS, Java, JavaScript, Python Applications: Outlook, Teams, Slack, Prezi, Microsoft Suite

#### REFERENCES

Kyle Cordell: Owner/Operator at Christian Brothers Automotive

281.743.6618

Josh Hill: Former Service Manager at Christian Brothers Automotive

713.429.2181