




JOHN WILLIAMS

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EDUCATION

University of Houston, Houston, TX

Bachelor of Science, Computer Science

Expected May 2026

GPA: 3.57

Relevant Coursework: Software Design, Operating Systems, Algorithms and Data Structures, Fundamentals of Software Engineering, Computer Organization & Architecture

WORK EXPERIENCE

Residential Pressure Washing

Self Employed

October 2021 - Present

- Surveyed to acquire new clients
- Assessed size and difficulty of projects and provided quote accordingly
- Scheduled service intervals for over 30 customers
- Provided excellent customer service

Automotive Service Advisor

April 2020 - October 2021

Christian Brothers Automotive

- Provided clear communication to an average of 50 customers per week
- Collaborated with team to ensure timely and efficient service completion
- Efficiently sourced and ordered parts while minimizing costs and inventory discrepancies
- Built long term relationships with customers
- Exhibited problem solving skills to maintain workflow

Automotive Technician

Caliber Auto Care

July 2019 - April 2020

- Provided superior customer service to over 100 customers per week
- Performed oil changes, fluid checks, and multi-point inspections
- Maintained an organized work environment
- Completed tasks efficiently with team by using effective communication

PROJECT EXPERIENCE

Full Stack Group Project (<https://github.com/jcwill23-uh/v0.4---Swan-River-Group-Project>)

Software Design

January 2025 - May 2025

- RBAC web app that uses Office365 for authentication
- Users submit forms and then it is reviewed by admins and sent back to basic users
- Hierarchy system implemented for admins. Allows higher level admins to delegate forms to review to lower level admins and assign delegation to managers.

SKILLS

Programming: C++, HTML/CSS, Java, JavaScript, Python, SQL, Flask

Applications: Azure Portal, GitHub, Microsoft Suite, Teams, Slack