## Problem 1: Prediction errors from custom form recognizer model

The first custom Form Recognizer models I trained were not able to identify the “baggage” information correctly. For some reason, “baggage” was not identified, and “date” was something like “April 20, 2022 YES” – so the actual baggage information (“YES”) was recognized as part of the date.

I was only able to solve the problem by adding more labeled documents to the training, even including the original sample documents which I planned to use as my “productive” documents. It’s not a good practice to include productive documents (validation data) into the training, but it seems like all the boarding passes I created on my own had some small differences, maybe font sizes or font style. So only adding the original sample documents to the training lead to 100% correct results on these same sample documents.