



March 4, 2018  
Account Number: 8354 15 004 0152504  
Security Code: 6351  
Service At: 1234 ANY STREET TRL  
ANYTOWN CA 54321-6789

#### Have questions about your bill?

Visit us at [spectrum.net/billing](http://spectrum.net/billing)  
Or, call us at 855-75-SPECTRUM (1-855-757-7328)

#### Summary

Service from 03/14/18 through 04/14/18  
details on following pages

Previous Balance	0.00
<b>Remaining Balance</b>	<b>\$0.00</b>
Spectrum TV™	106.92
Spectrum Internet™	49.99
Other Charges	6.05
Taxes, Fees and Charges	10.25
One-Time Charges	5.99
Current Charges	\$179.20
<b>Total Due by 03/24/18</b>	<b>\$179.20</b>

#### Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.



4145 S FALKENBURG RD RIVERVIEW FL 33578-8652  
8634 0040 NO RP 15 08162017 YYNNNNYNN 01 002196 0010

JOHN DOE  
1234 ANY STREET TRL  
ANYTOWN CA 54321-6789



#### SPECTRUM NEWS

**Privacy Notices.** Spectrum's current Privacy Policy is enclosed in this month's statement.

**Annual Notices.** Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Spectrum TV™ service. To obtain the current channel lineup available in your area, please go to [Spectrum.com/channels](http://Spectrum.com/channels) or contact us at 1-855-757-7328, to request a paper copy be mailed to your home. To obtain a current rate card for TV services, please go to [Spectrum.com/ratecard](http://Spectrum.com/ratecard) or contact us at 1-855-757-7328, to request a paper copy be mailed to your home.

**Reminder.** The terms and conditions applicable to your services contain a binding arbitration provision, which includes a waiver of class actions and provisions for opting out of arbitration and affects your rights with respect to all services.

**Billing Statements.** Braille or large print billing statements are available by request and can be provided within 30 days of Spectrum's receipt of the request. To request these statement options, contact Spectrum's Customer Care Billing Department at 1-855-757-7328.

March 4, 2018

**John Doe**

Account Number: 8354 15 004 0152504  
Service At: 1234 ANY STREET TRL  
ANYTOWN CA 54321-6789

<b>Total Due by 03/24/18</b>	<b>\$179.20</b>
<b>Amount you are enclosing</b>	<b>\$</b>

#### Please Remit Payment To:

CHARTER COMMUNICATIONS  
PO BOX 790086  
SAINT LOUIS MO 63179-0086



835415004015250400105916

Account Number: 8354 15 004 0152504  
 Security Code: 6351

John Doe

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8634 0040 NO RP 15 08162017 YNNNNYNN 01 002196 0010

## Charge Details

Previous Balance	0.00
<b>Remaining Balance</b>	<b>\$0.00</b>

Payments received after 03/25/18 will appear on your next bill.

Service from 03/14/18 through 04/13/18

## Spectrum TV™

Spectrum TV Select	62.99
Basic TV & Expanded Basic TV Services	
Select TV \$44.99 12mo	-18.00
Dvr Service	19.99
Digital Receivers and Interactive Services	41.94
6 Receivers at \$6.99 each	
	<b>\$106.92</b>

Taxes	Sales Tax	2.10
Fees & Charges	FCC Admin Fee	0.09
	Franchise Fee	8.06
		<b>\$10.25</b>

Spectrum TV™ Total \$117.17

## Spectrum Internet™

Internet Service	58.99
Internet Discount	-9.00
	<b>\$49.99</b>

Spectrum Internet™ Total \$49.99

## Other Charges

Broadcast TV Surcharge	6.05
<b>Other Charges Total</b>	<b>\$6.05</b>

## One-Time Charges

Blade Runner HD	03/01 11:42PM	5.99
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One-Time Charges Total \$5.99

## Current Charges

Total Due by 03/24/18 \$179.20

## Billing Information

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](http://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](http://spectrum.com/policies).

**Programming Changes** - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on [spectrum.net/programmingnotices](http://spectrum.net/programmingnotices).

**Past Due Fee / Late Fee Reminder** - A late fee will be assessed for past due charges for service.

**Video Closed Captioning Inquiries** - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment. For immediate closed captioning inquiries, call 1-855-757-7328 or email [PriorityEscalationTeam@chartercom.com](mailto:PriorityEscalationTeam@chartercom.com). For assistance with an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, or email [closedcaptioningissues@charter.com](mailto:closedcaptioningissues@charter.com). To follow up on a written closed captioning concern only, please call 1-877-276-7432.

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Local Spectrum Store: 183 Hwy 50, Ste A, Zephyr Cove NV 89448 Store Hours: Mon thru Fri - 9:00am to 6:00pm; Sat - 9:00am to 1:00pm

Visit [spectrum.net/locations](http://spectrum.net/locations) for store locations. For questions or concerns, visit [spectrum.net/support](http://spectrum.net/support) or call 1-855-757-7328.

## Your WAY can be the GREEN way!

## GO GREEN with Spectrum.

Online Bill Pay is helping the environment one customer at a time.  
 It's easy - all you need to do is sign up for Online Bill Pay.  
 It will save you money on postage and time - and it will also save trees!

Enrolling is easy, just go to [spectrum.net/gogreen](http://spectrum.net/gogreen).

Each month, you'll receive a paperless e-bill that you pay online with your choice of payment options.

- Debit Card - Credit Card - Electronic Funds Transfer
- Receive a quick summary of your account at any time
- Access up to 6 months of statements

## Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [spectrum.net/myaccount](http://spectrum.net/myaccount).

**Pay by Mail** - Detach payment coupon and enclose with your check made payable to Charter. Please do not include correspondences of any type with payments.

For questions or concerns, please call 1-855-757-7328.

