# Jordan Scales

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# **Experience**

Stripe, Senior Software Engineer

Nov 2017 - Aug 2020

Support in the Dashboard - stripe.com/support-and-services

- Lead a team of three engineers to develop a capstone feature for a new paid support product
- Built React frontend and API for businesses to view status and details of support interactions
- Six-month effort involving Operations, Design, and Marketing functions up to the executive level Support Products - support.stripe.com
  - Built entire frontend infrastructure with Webpack to catch up with existing best practices
- Sped up developer iteration and reduced page size, enabling a full site redesign soon after Stripe Home - stripe.com/blog/stripe-home
  - Created new homepage and office pages using design system from Stripe's user-facing products
  - Supported the Communications team's efforts to keep employees connected and informed during the COVID-19 pandemic with featured announcements and video content

# Khan Academy, Software Engineer

Jul 2014 - Apr 2017

**Content Library** 

- Built pages for articles, videos, subject/grade-level curations, and the global navigation menu
- Implemented best practices using React with an emphasis on accessibility and developer velocity Frontend Accessibility
  - Reviewed and prioritized results of an external audit of Khan Academy's SAT prep product
  - Built and open sourced tota11y, a utility for identifying common accessibility violations and fixes

**Medium**, Software Engineering Intern **Ghostery**, Software Engineering Intern

Summer 2013 Summer 2011, 2012

## **Selected Projects**

98.css, jdan.github.io/98.css - A design system for building faithful recreations of old UIs
An attempt to bring the nostalgia and usability of Windows 98's user interface to the web using CSS

**tota11y**, khan.github.io/tota11y - An accessibility visualization toolkit Highlights common accessibility issues (color, labels, headings) in-context with suggested fixes

Additionally on github.com/jdan

- hashart art generated from SHA256 hashes (hash.jordanscales.com)
- isomer isometric graphics library for the HTML canvas in JavaScript
- fizzbuzz-polyglot series of FizzBuzz implementations in a variety of languages using Docker
- ocaml-web-framework low-level, typed web server with basic routing and templating

### Education

B.S. Computer Science, *Stevens Institute of Technology* GPA: 3.80/4.0 · Minor: Mathematics, Science and Technology Studies

2010 - 2014

### **Interests**

Technical Writing (thatjdanisso.cool) • React • Accessibility • Design Systems • Developer Experience JavaScript Performance • Functional Programming • API Documentation • Education • Mentorship