Jahred Danker

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Education

UNIVERSITY OF SOUTH CAROLINA

- *Bachelor of Science in Computer Information Systems, Minor in Business Information Management*
  - GPA: 3.33/4.0; Dean's List: 2 Semesters

Skills

- **Languages:** Java, C++, HTML5
- **Frameworks:** Jenkins, Azure DevOps, Maven, AngularJS, HTML5, NodeJS
- **Tools:** Git, Linux/Unix, Eclipse

Experience

WIPRO, PROJECT ENGINEER   *Nov. 2020 – Present*

- Familiar in DevOps fundamentals including Jenkins, Chef, Ansible, AWS, and Maven
- Proficient in Java development utilizing Object Oriented Principles and Agile methodologies
- Microservices training utilizing Spring, Java, Mysql

TECHNOLOGY SERVICES, TECHNICAL SUPPORT SPECIALIST   *Nov. 2017 – Mar. 2020*

- Provided day to day technical support to university housing employees
- Installed and maintained new hardware and software
- Aided with device imaging, remote installations, and onsite assistance to full time staff
- Managed hundreds of client windows 10 PCs with Office and Adobe applications using IBM Bigfix

SOFTDOCS, INTERN   *Summer 2019*

- Gained experience in sales, marketing, support, and development of a software product
- Designed a screen-scraping PowerShell script to enable consistent and repeatable software upgrades
- Wrote and researched technical articles to assist in

SOUTH STATE BANK, INTERN   *Summer 2018*

- Created an internship framework and curriculum and presented it to the Chief Operating Officer and other management
- Assisted in the rollout of project management and resource management software using a combination of Sharepoint and Microsoft Project software
- Created an approval process and accompanying documentation for project approval for the Enterprise Initiatives Committee

Projects

CABLE COMPANY SUPPORT CHATBOT (CAPSTONE)   *AngularJS, Firebase, NodeJS, Dialogflow*
https://github.com/SCCapstone/CCChatbot

- Our team created an AI chatbot for a fictional cable company to answer and maintain a basic online support system using Google's Dialogflow for text recognition.
- Utilized Google calendar API to create scheduling functionality
- Chatbot uses firebase to log technician appointment information and customer service reports created by users