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# Cost Effectiveness and Complexity Assessment in Ship Design within a $Concurrent\ Engineering$ and " $Design\ for\ X$ " Framework

Thèse de Doctorat présentée en vue de l'obtention du grade de

Docteur en Sciences de l'Ingénieur

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# Chapter 5

## Conclusion and recommendations

This PhD thesis concludes with an evaluation of the proposed prototypes related to cost effectiveness and complexity assessment in ship design and a discussion about the obtained results with regards to performance, their wider implication and their future development.

#### 5.1 Introduction

After 20 years of high activity and good earnings, the shipbuilding and shipping industry are today facing the consequences of a of world economy recession and the financial crisis. The above developments are expected to lead to a consolidation of the maritime industry and increase pressure towards sustainable development and competitive products and services.

The ability of a shipyard to compete effectively on the increasingly competitive global market is influenced to a large extent by the cost as well as the quality of its ships. A wider understanding of the methods and problems of cost assessment will result in clearer specifications, more economical and prompt performance, and a consequent saving of time, effort, and money for both the operators of ships and the shipyards that build and repair them.

The author has provided some valuable insights into the mechanisms that have been established in shipyards for the real time control of cost process trends. That will allow the designers to take corrective actions in sufficient time to actually improve or overcome projected unfavourable performance.

## 5.2 Key findings and achievements

The implications of the research for further understanding of the research problem are explored in this section.

#### 5.2.1 Key findings and achievements

Every ship owner wants a cost-effective ship. But what does this mean? In many respects the interpretation is influenced by an individual's interests and objectives.

• Is it the lowest construction cost of a ship structure that meets the initial requirements?

- Is it the design with the lowest operating and maintenance costs?
- Is it the ship in which users are most productive?
- Is it the ship that offers the greatest return on investment?

While an economically efficient ship is likely to have one or more of these attributes, it is impossible to summarize its cost-effectiveness by a single parameter. Determining true cost-effectiveness requires a life-cycle perspective where all the costs and benefits of a given project are evaluated and compared over its economic life. In economic terms, a ship design is deemed to be cost-effective if it results in benefits equal to those of alternative designs and has lower life-cycle costs.

These grounds provide the elements to reply to the research problem developed in this PhD thesis.

Nowadays, the current estimating methods do not take into account life cycle costs. This is major impediment when making trade off studies between different designs. Operating costs over the life of a vessel can amount to over 33% of the total life cycle costs. Thus a cost assessment system that only focuses on initial acquisition costs without consideration of life cycle costs is inherently flawed. It is important and necessary that designers would be able to conduct both reliable cost benefit analysis and design trade-offs at the early stage of ship development; and that managers ensure that the initial design for X requirements are realistic and can be met in an efficient and cost effective manor.

Considering the life cycle cost of a product means looking at all the phases of product life and analysing the cost effective and cost sensitive elements.

#### 5.2.2 Main contributions

This section describes the specific outcomes of the research developed in this PhD thesis and describes their importance.

Systematic and objective analysis of cost effectiveness and complexity in ship design are important for several reasons. First, it helps design engineers to develop a better understanding of various aspects of complexity and thereby evolve toward simpler design solutions. Second, it enables design automation tools to systematically evaluate different design alternatives based on their inherent complexities.

As the complexity of a ship increases, the life cycle costs of the ship will typically increase as well. Also, a complex ship is commonly the result of a lengthy and complicated, and therefore, costly, design process. Furthermore, because of the interconnection of various components and sub-assemblies in a complex ship, the engineering change process is often a complex and cumbersome task. Next, the manufacturing of a complex ship entails adaptation of complex process plans and sophisticated manufacturing tools and technologies. Additionally, a complex ship results in a complex supply chain which introduces various managerial and logistic problems. Finally, serviceability in a complex ship is a challenging issue as well, due to the existence of numerous failure modes with multiple effects having varying levels of predictability. Therefore, it is beneficial to objectively measure the cost effectiveness and complexity of ship design and systematically reduce their inessential details.

Various cost effectiveness and complexity estimation methods intended to be used by ship designers have been presented in this PhD study. Two types of complementary measures have been investigated: the *cost assessment* and the *complexity assessment*. A feature based costing, a complexity metric, two straightening cost assessment modules, a statistical cost evaluation and a cost assessment through production simulation have been described, and the results have been extensively discussed.

These methodologies will provide:

- an aid for designers in order to compare various design alternatives on the basis of cost effectiveness and complexity,
- an environment which supports strategic decisions made as early as possible to make ship design more cost-effective
- a monitoring of the sources of complexity and cost which helps to determine the consequences of decision making early on during the design process
- a spotting of the sources of complexity and cost which helps to reduce "design effort", that is, shortening production time and cutting project costs.

Fundamentally, these methods will provide design engineers with objective, quantifiable measures of cost and complexity, aiding rational design decision making. The measures proposed in this PhD are objective as they are dependent not on an engineer's interpretation of information, but rather on the model generated to represent the ship design. This objectivity is essential to using the complexity and cost measures in design automation systems. A prospective computer-aided system should also be capable of assisting innovative design. It should not just provide a limited series of conventional solutions.

To this end, design engineers should be provided with well-defined and unambiguous metrics for the measurement of different types of cost effectiveness and complexities in engineered artefacts. Such metrics aid designers and design automation tools in objective and quantitative comparisons of alternative design solutions, cost estimation, as well as design optimisation.

#### 5.3 SWOT analysis

This final section is written to help PhD and other researchers in the selection of future researches. Tab. 5.1 shows the SWOT analysis of this PhD thesis, where Strength, Weaknesses, Opportunities and Threats (SWOT) are presented. This table discusses and also outlines limitations that became apparent during the progress of the research.

	Helpful to achieve the objectives	Harmful to achieve the objectives
e ect	Strengths	Weaknesses
Internal Origine  Attributes of the project	<ul> <li>This study provides some innovative solutions for cost and complexity assessment during ship design to enhance the "design for X" concept.</li> <li>The study places the developments in a holistic ship design optimisation strategy where all conception and design objectives are considered simultaneously.</li> <li>The real-time evaluation of design complexity metrics which requires less computing time than the cost assessment is a new concept.</li> <li>An optimized fuzzy straightening cost metric has been introduced. In parallel, the limitation of the neural network analysis and production simulation to handle innovative design or to manage design optimisation has been highlighted.</li> </ul>	<ul> <li>It is difficult to model some design criteria such as safety with the lifecycle cost.</li> <li>The research study has been confined to a ship's structure (i.e. mainly steel parts and not outfitting).</li> <li>The applications have been mainly focused on labour cost and complexity assessment (i.e. not on material cost).</li> <li>The majority of the developments have been applied only to large passenger ships.</li> </ul>
ine onment	Opportunities	Threats
External Origine Attributes of the environm	<ul> <li>The maintenance part of the lifecycle cost should be investigated more deeply; it requires that the ship will be considered as a whole i.e. not only the steel structure.</li> <li>This research may ultimately lead to the implementation of the cost and complexity assessment in a commercial CAD/CAM tool for ship design.</li> <li>This research on holistic ship design optimisation may be used as an education and training guide for industry.</li> </ul>	<ul> <li>The availability of historical data for small shipyards is often compromised; without them it will be difficult to apply the developed tool.</li> <li>If the maintenance cost rises rapidly in the near future compared to the initial cost, current development becomes minor.</li> </ul>

Table 5.1: SWOT analysis of the PhD thesis

# List of Figures

1	Metaphor on cost electiveness and complexity of sinps
1.1	Framework of the PhD Thesis
2.1	Ship production progressed considerably
2.2	Shipbuilding in the United States during WWII (1943)
2.3	Welding and riveted assemblies
2.4	Exploded view of ship by blocks
2.5	Shape of simple and complex sections
2.6	Turning over of a section
2.7	Vessel deliveries <sup>1</sup> by year and by building country
2.8	The key players over the world – Marketability
2.9	Shipbuilding industry versus other industries
2.10	The ship complexity - three actors, three points of view
2.11	1 01
2.12	Largest passenger ship size (GT) from 1810 to 2010
	The shipbuilding progression between 1985 and 2004 in CESA
2.14	Oder book of European shipbuilders (CESA) by ship types (in $\%$ of CGT) . $34$
	Design stage during the timeline of the project
2.16	The design spiral
	Production and fabrication process flow
	Hierarchical ship structure
2.19	Ship work breakdown structure
2.20	Ship cycle
	Some general competitiveness factors
	Accuracy and precision of cost assessment
	Top-down and bottom-up methodology
	Application of bottom-up approach
	Cost Breakdown structure of ships
	Relative cost of shipbuilding labour
	Price comparison for hot rolled plate
	Degree of commitment costs to ship design 6
2.29	Design stages within shipbuilding industry
2.30	Concurrent engineering
3.1	Scheme of sustainable development
3.2	Acquisition and maintenance cost of a VLCC ship
3.3	Design for X and Life Cycle Cost
3.4	A manhole with and without DFP 78
3.5	Minimizing the LCC while meeting other constraints
3.6	Case based reasoning process (CBR)

3.7	Simple linear cost estimating relationship	95
3.8	Example of ship section with assembly and design features	97
3.9	Comparison of a conventional set and a fuzzy set	99
3.10		99
	Membership function, variable and linguistic term	100
	Schematic diagram of a fuzzy logic system	101
	Artificial Neuronal Network Architecture	102
	Neuronal structure	102
	Tree classification of cost methods	109
	Cost assessment methodology versus time line of the project	109
	Aggregated outranking flows of the alternatives	113
	Spider representation of ranking matrix for each alternative	113
	GAIA view of criterion, alternatives and scenarios	115
3.20	Weight sensitivity analysis for each scenario	115
4.1	The proposed holistic optimisation strategy during the ship cycle	119
4.2	Unitary cost variation for different welding positions	127
4.3	Effect of learning on cost	128
4.4	Man-hour reduction for the learning effect in FSG shipyard	129
4.5	Escalation index for shipbuilding labour in France from 1990 to 2008	130
4.6	Engine room of a STX shipbuilding and CO., Ltd	132
4.7	Data extraction from the CAD/CAM object database	133
4.8	Workflow architecture of the FBC	134
4.9	Main frame of the EncodeCost module	135
		136
	Main frame of the EncodeCost module	139
	Relative complexity of ship sections	139
	Wrong detection of welds	140
	Complexity of ships delivered in (CGT/GT) for a 50 000 GT ship	146
	Ship complexity subdivision	147
	Aggregated outranking flows of the alternatives	154
	Spider representation of ranking matrix for each alternative	155
	GAIA view of criteria, alternatives and scenarios	156
	Weight sensitivity analysis for each scenario	156
	Comparison of the complexity with expert intuition	157
	Comparison between delta complexity and delta cost	158
	Influence of component complexity and part count on cost	160
	Example of a breakdown structure for a block of a passenger ship (750 tons)	162
	Hierarchical assembly structure	163
	Diagram of the total complexity versus the production time $(r^2 = 0.7557)$ .	166
	Micro complexity of ship $A  cdots  $	167
		168
	Micro complexity of ship B	169
	Micro complexity of ship C	
	Welding distortion and straightening operation	170
	The CRISP-DM Methodology	171
	Distribution histograms of some attributes	175
	Box-and-whisker plot	176
	Dendrogram of attributes from straightening database	177
4.34	Histogram of straightening workload $(h/m^2)$ for different values of plate thick-	150
	ness	178

4.35	Dot clouds of the straightening database	178
4.36	Decision tree relating to straightening work	179
4.37	Artificial Neural Network (ANN) results – Straighteningtime	182
4.38	Artificial Neural Network (ANN) results $-\log(Straighteningtime)$	183
	Sensitivity towards family attribute	183
4.40	Amidships section of two types of ship	184
4.41	Fuzzy membership functions of plate thickness, stiffener spacing and relative	
	straightening cost	186
4.42	Decision surface of the straightening metric	188
	Decision surface with real cost data	188
	Convergence of the error objective function	190
	Optimized decision surface with real cost data	190
	Amidships section of three types of ships	191
	The passenger ship sections database	194
	Principal Component Analysis principle	194
	Principal Component Analysis results	195
	Section group definition	196
		190 $197$
	Database normalisation	
	Dendrogram analysis of the most relevant fields of the database	198
	Multi linear regression analysis	200
	Top view of the assembly shop and dry dock	202
	Two designs of LNG carriers	202
	Section and block splitting strategy	203
	Warm-up period and sister ships	203
	Production simulation work flow	205
	Data flow of the budget assessment module	206
	Block erection production simulation model	208
4.61	Surface occupation of areas over time for the $M09$ scenario	210
A.1	Alternative and criteria in the GAIA plane	260
C.1	Weld type definition	275
C.1	· · · · · · · · · · · · · · · · · · ·	$\frac{275}{276}$
_	Welding position definition	$\frac{270}{277}$
C.3	Weld position definition	
C.4	Combination of the $\beta$ angle and the $\gamma$ angle of welds in a 3D view	278
C.5	ERD of the CAD/CAM relational database	280
C.6	ERD of the COST database – Cost structure	282
C.7	ERD of the COST database – Design variables – Preparation	283
C.8	ERD of the COST database – Design variables – Welding	284
C.9	ERD of the COST database – Cost results	286
	Main frame of the EncodeCost module	287
C.11	Relation between working time (hour) and units (plate thickness, welding	
<u></u>	throat, etc.)	287
	Selection frame for cost calculation (manual trigger)	288
	Main frame of the server cost module	288
	Main frame of the View Cost module	289
	Windows for steel contour part visualization	289
	Details meta data on assemblies and steel parts	290
C.17	Main frame of the datawarehouse module	290

D.1	Objects and methods of the production simulation model	293
D.2	Entity Relationship Diagram (ERD) of the SWBS relational database	294

# List of Tables

1.1	Producibility and cost criterion	5
2.1 2.2	High and low value ships	24 25
2.3	List of typical hierarchical work stage for a ship	42
2.4	List of typical hierarchical work types for a ship	43
2.5	Main cost factors on different production stages	56
2.6	Potential Concurrent Engineering benefits	67
3.1	Comparison of Lean and Six Sigma methodology	86
3.2	Advantages and limitations of cost assessment methods	107
3.3	Cost assessment methods versus design stages	109
3.4	Effectiveness of various types of cost assessment methods	110
3.5	Definition of preference functions	110
3.6	Definition of scenarios	111
4.1	List of components for cost hierarchy	126
4.2	Typical learning rates	130
4.3	Typical accessibility/complexity coefficient for passenger ship working areas .	131
4.4	FBC validation results	139
4.5	a and $b$ factors for the calculation of CGT	145
4.6	Complexity of various passenger ships – Part 1	148
4.7	Complexity of various passenger ships – Part 2	149
4.8	Complexity of various passenger ships – Part 3	150
4.9	Criteria of ship macro complexity – Part 1	151
4.10		152
4.11	Definition of scenarios by group of criteria	152
4.12	Straightening database description	174
4.13	Comparison of the ANN straightening metric in hour per tons	184
4.14	Output fuzzy rule matrix	187
4.15	Comparison of the fuzzy straightening metric in hour per tons	192
4.16	Multi linear regression analysis	199
	Ship alternative properties	204
4.18	Budget evaluation results	209
	Budget comparison	209
	Surface allocation comparison	210
	Production cost comparison	211
	Lead-time comparison	212
4.23	Final production simulation results	213
5.1	SWOT analysis of the PhD thesis	220

A.1	PROMETHEE preference functions $P(d)$	259
C.1	Weld position definition	276
	Main STS production simulation objects – Part I	
E.1	How to increase productivity	296

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28

# Glossary

NotationDescription2DTwo Dimensions3DThree Dimensions

ANAST Architecture Navale et Analyse des Systèmes

de Transport

ANN Artificial Neural Networks AOD Assembly-Oriented Design

ARGENCO Département d'Architecture, Géologie, Envi-

ronnement et Constructions

CAC Computer Aided Costing
CAD Computer Aided Design
CAD Computer aided design

CAE Computer Aided Engineering
CAM Computer Aided Manufacturing
CAM Computer aided manufacturing
CAPP Computer Aided Process Planning

CBR Case Based Reasoning
CE Concurrent Engineering

CEF Cost Estimate Formulae is a simple mathe-

matical relationship, connecting the cost of a product or an activity to a limited number of technical parameters specifying the product

CER Cost Estimating Relationship is a simple

mathematical relationship, connecting the cost of a product or an activity to a limited number of technical parameters specifying the

product

CESA Community of European Shipyard Associa-

tions

CFD Computational Fluid Dynamics

Notation Description

CGT Compensated Gross Tonnage (CGT) is calcu-

lated by multiplying the tonnage of a ship by a coefficient, which is determined according to type and size of a particular ship. CGT is used as an indicator of volume of work that is necessary to build a given ship. The Compensated Gross Tonnage of a ship is given by the following equation where a and b depend only on the type of ship and GT is the Gross

Tonnage:  $CGT = a \times GT^b$ 

CGT Compensated Gross Tonnage

CIM Computer Integrated Manufacturing

DA Design Alternatives

DB Database

**DBMS** DataBase Management System DES Discrete Event Simulation DFA Design For Assembly DFE Design For Environment DFM Design For Maintenance DFM Design For Manufacturing DFP Design For Production Design For Robustness DFR DFS Design For Safety DFSP Design For Simplicity DFSS Design For Six Sigma

DFX Design For X
DM Data Mining

DMADV Six Sigma Methodology – Define, Measure,

Analyse, Design, Verify

DMAIC Six Sigma Methodology – Define, Measure,

Analyse, Improve, Control

DPMO Defective Parts Per Million Opportunities

DT Decision Trees
DTC Design To Cost

DWT DeadWeight Tonnage (DWT) is a measure of

how much mass or weight of cargo or burden a ship can safely carry. Deadweight tonnage was historically expressed in long tons but is now largely replaced internationally by tonnes. Deadweight tonnage at any given time is defined as the sum of the weights or masses of cargo, fuel, fresh water, ballast water, pro-

visions, passengers and crew.

ERD Entity Relationship Diagram
ERP Enterprise Resource Planning

Notation Description

FBC Feature-Based Costing
FEM Finite Element Modelling
FLM Fuzzy Logic Method

FSA Faculté des Sciences Appliquées

GA General Arrangement

GT Gross Tonnage (GT) is a unit less index re-

lated to a ships overall internal volume. GT is calculated based on the moulded volume of all enclosed spaces of the ship (V) and is used to determine things such as a ships manning regulations, safety rules, registration fees and port dues. The Gross Tonnage of a ship is given by the following equation:

 $GT = V \times (0.2 + 0.02 \times \log_{10} V)$ 

GTech Group Technology

GUI Graphical User Interface

HVAC Heating, Ventilation and Air-Conditioning HVSA Hamburgische Schiffbau-Versuchsanstalt

IACS International Association of Classification So-

cieties

IM Intuitive Method

IMO International Maritime Organisation

IMPROVE European STREP Project entitled: Design of

Improved and Competitive Products Using an

Integrated Decision Support System

InterSHIP European IP Project entitled: Integrated Col-

laborative Design and Production of Cruise

Vessels, Passenger Ships and RoPax

IP European Integrated Project

ISO International Organisation for Standardisa-

tion

IT Information Technology

KSA Korean Shipbuilders Association

LBR5 French acronym of Stiffened PanelsSoftware,

version 5.0

LCA Life Cycle Assessment

LCC Life Cycle Cost

LCP Life Cycle Performance

Notation Description

Lean manufacturing Lean manufacturing which is often known sim-

ply as Lean, is a production practice that considers the expenditure of resources for any goal other than the creation of value for the end customer to be wasteful, and thus a target for

elimination.

Lean production see Lean manufacturing

MARIN Maritime Research Institute Netherlands
MARPOL International Convention for the Prevention of

Pollution from Ships

MARSTRUCT European Project entitled: Network of Excel-

lence in Maritime Structures

MCA Multiple Criteria Analysis
MCDA Multiple Criteria Decision Aid
MCDM Multiple Criteria Decision Making
MHI Mitsubishi Hoovy Industries

MHI Mitsubishi Heavy Industries MSC Maritime Safety Committee

NAPA Software Solutions for Design and Operation

of Ships

NNM Neural Networks Method

NPV Net Present Value

OECD Organisation for Economic Co-operation and

Development

PCA Principal Components Analysis PDM Product Data Management

PM Parametric Method

PROMETHEE Preference Ranking Organization METHod

for Enrichment Evaluations

PWBS Product oriented Work Breakdown Structure

RBD Risk Based Design Ro-Ro Roll-On/Roll-Off

SAJ Shipbuilders Association of Japan

SES Surface Effect Ship

SOLAS international convention for Safety Of Life At

Sea

SPM Smart Product Model

STREP Specific Targeted Research Projects
SWATH Small Waterplane Area Twin Hull
SWBS Ship Work Breakdown Structure

SWOT Strengths, Weaknesses, Opportunities, and

Threats

Notation Description

TLU+C Secteur – Transport, Logistique, Urbanisme,

Conception

TRIBON Integrated Design, Production and Life-cycle

Management Solutions for Marine Industry

ULG Université de Liège

VIRTUE European project entitled: The Virtual Tank

Utility in Europe

VISION European Project entitled: Network of Excel-

lence of Visionary Concepts for Vessels and

Floating Structures

VLCC Very Large Container Carrier

VM Virtual Manufacturing

WWI World War I WWII World War II

# Index

${f A}$	117, 121–123, 130, 136, 140, 157, 170,
Accessibility	192, 217, 220
Accuracy7, 27, 30, 37, 46, 48, 50, 51, 55,	Design cost
57, 104, 105, 107, 108, 111, 112, 122,	Direct cost
140, 193, 201	Environmental cost
Automation6, 10, 46, 56, 129, 170, 218	Feature based costing
В	Historical cost52, 55, 62, 101, 137
Block construction	Indirect cost
Block splitting 120, 134, 202, 208, 212, 213	Labour cost
Diock spiroting120, 104, 202, 200, 212, 210	30, 39, 46, 49, 52, 53, 63, 70, 75, 77,
$\mathbf{C}$	97, 119, 122–124, 126, 127, 129, 138,
Competitiveness 1–4, 6, 7, 12, 13, 30, 33, 46,	170, 211, 212, 220
47, 49, 58, 63, 72, 75, 145, 201, 217	Life cycle cost 6–9, 12, 15, 34, 47, 58, 68,
Competitivity	71, 72, 81–83, 89, 105, 118, 142, 218,
Complexity $1-10$ , 12, 28-30, 52-54, 60,	220 Maintenance cost 15 165 218
73, 77, 78, 80, 81, 98, 101, 104, 105,	Maintenance cost
117-120, 129, 131, 137, 138, 140-147,	Manufacturing cost84, 201 Material cost39, 49, 61–63, 122, 126,
153, 157-160, 163, 165, 166, 218-220	165, 211, 220
Computer aided engineering27	Operating cost
Computer aided costing	Overhead cost . 49, 60, 122, 124–126, 159
Computer aided design 4, 6, 9,	Production cost
11, 27, 46, 47, 65, 132, 134, 137, 165,	51–53, 56, 57, 95, 119, 121, 124, 136,
193, 214, 220	144, 165, 192, 193, 201, 208, 210
Computer aided manufacturing6, 9,	Straightening cost170, 172, 177, 178,
27, 46, 47, 62, 65, 132, 134, 137, 165,	180, 181, 184, 187, 189, 191, 192, 219
214, 220 Computer sided process planning 28	, , , , , , , ,
Computer aided process planning 28 Computer integrated manufacturing . 27,	D
28, 46, 47	Data mining103, 143, 170–172, 180, 184,
Enterprise resource planning27, 62	185, 194
Product data management27	Deadweight
Concurrent engineering 6–9, 17, 33, 66, 68,	Design for X
70, 75, 76, 105	Assembly oriented design
Cost	Design for assembly $\dots 72, 75, 79$
Construction $\cos 12$ , 7, 35, 36, 48, 61,	Design for environment
122, 127, 165, 217	Design for lean manufacturing76
Consumable cost	Design for life cycle
Cost assessment $\dots 2-4, 8-10,$	Design for maintenance 72, 75, 81
12, 17, 48–57, 60–63, 65, 71, 73, 82,	Design for manufacturing
83, 90, 91, 94–98, 101, 103–105, 107,	Design for process86

Design for production3, 6, 39, 46, 50, 72, 75–77, 106, 122, 170, 192	Multi criteria analysis108, 109, 145, 147, 153, 257
Design for quality	Multiple criteria decision making108, 146
Design for reliability       76         Design for robustness       72, 76, 85         Design for safety       3, 72, 76, 83, 106         Design for simplicity       72, 75, 80	N Neural network . 101–103, 108, 170–172, 180, 184, 185, 220
Design for six sigma	0
Design to cost	Optimisation
Distortion	98, 103, 117–122, 157–159, 165, 166,
${f E}$	170, 181, 185, 189, 191, 192, 199, 201, 208, 209, 212–214, 220
Effectiveness . 2, 4, 13, 30, 46, 47, 58, 60, 65, 66, 68, 72, 79, 90–92, 94, 98, 104	Outfitting 19, 29, 34, 40, 50, 52, 78, 220
Efficiency 3, 8, 10, 12, 27, 37, 38, 40, 103,	P
104, 125	Planning21, 27, 29, 40, 46, 48, 55, 57, 62, 79, 104, 120, 205
F	Pollution
Fatigue	Prefabrication
Fuzzy logic10, 91, 98–100, 108, 170, 185, 187, 189, 191, 192	Product work breakdown structure . 39, 124, 129
<b>G</b> Group technology	Production simulation
I Innovation 4, 7, 9, 12, 14, 33, 34, 70, 94, 103,	Productivity 5, 12, 23, 27, 29, 33, 38, 40, 46, 50, 61, 67, 68, 78, 104, 130, 144, 192, 193
135, 185, 192, 219, 220	Prototype 17, 24, 28, 121, 134–136, 138, 140,
K	201
Knowledge . 21, 29, 35, 56, 62, 73, 90–92, 94, 97, 98, 101	Q
${f L}$	Quality 2, 3, 6, 7, 10, 12, 21, 23, 27, 39, 46, 47, 49, 62, 63, 65, 66, 68, 72, 75, 77,
Lead time2, 12, 38, 75, 79, 81, 120, 121, 201,	81, 120, 122, 132, 158, 172, 199, 217
208, 211–213 Lean manufacturing6	R
Learning effect	Recyclability
Life cycle . 7, 9, 24, 27, 34, 58, 66, 68, 71–73,	75, 81, 213
75, 81–84, 95, 96, 101, 105, 107, 118, 218	Riveting17, 19
${f M}$	S Cofotre 12 15 20 24 25 71 75 76 82 84
Maintenability	Safety8, 12–15, 29, 34, 35, 71, 75, 76, 83, 84, 101, 220
Man-hour 55, 56, 60, 122, 126, 127, 129, 138, 144, 165	Scheduling 6, 12, 27, 29, 39, 46, 50, 51, 134, 201
Modular . 19, 34, 37, 39, 40, 52, 77, 124, 129, 162, 165	Sensitivity 8, 112, 153, 156, 181, 218 Ship design

```
Concept design .... 3, 35, 36, 50, 72, 118
  Conceptual design . . . . . . . . . 8, 80, 121
  Contract design. 35–37, 50, 143, 157, 166
  Detailed design ........36, 37, 51, 60, 97
  Early design......3, 8, 15, 39, 50, 52,
     54, 70, 71, 77, 80, 82, 83, 95, 97, 158,
      196, 213, 219
  Initial design . . . . . . . . 35, 37, 50, 54, 119
  Post contract design......35
  Preliminary design......35, 36, 50
  Ship work breakdown structure...39, 52, 57,
      124, 131, 133, 134, 162, 205
Simulation.....34, 57, 60, 61, 103–105
Standardisation......6, 29, 46, 77–79, 165
Statistic......52, 54, 57, 91, 101
Straightening...119, 170–173, 177, 179, 180,
      184, 185, 187, 191, 192
Straightening cost.....9
\mathbf{T}
Tonnage
  Compensated gross tonnage . 21, 33, 144,
  \mathbf{W}
46, 52, 54, 56, 57, 78, 91, 96, 98, 119,
      120, 124–126, 134, 135, 138, 165, 170,
      191, 193, 199, 204, 205, 207, 208, 212
Workforce......29, 33, 34, 61
Workload 11, 50, 51, 104, 119, 121, 144, 170,
     208
```

# Appendix A

# Multicriteria analysis

This appendix is partially based on the following bibliography reference [BM92, BM03, BM05].

#### A.1 Introduction

Most of the industrial or economical decision problems are multicriteria. Nobody buys a product on base of the price only (financial criterion). Obviously people always consider several criteria such as the cost, the comfort, the quality, the performance, the time to delivery, the prestige, etc. As there is no product optimising all the criteria at the same time, a compromise solution should be selected. Most decision problems have such a multicriteria nature. On the other hand nobody reacts in the same way. The selection is submitted to each individual's personal taste. Everybody allocates a different set of weights to the criteria. The solution of a multicriteria problem depends not only on the basic data included in the evaluation table but also on the decision-maker himself. There is not absolute best solution! The best compromise solution also depends on the individual preferences of each decision-maker

The problem of the selection or the ranking of alternatives submitted to a multicriteria evaluation is not an easy problem. Neither economically nor mathematically! Usually there is no optimal solution; no alternative is the best one on each criterion. A better quality implies a higher price. The criteria are conflicting. Compromise solutions have to be considered.

In this appendix we give, on basis of a short example, an overview of the PROMETHEE-GAIA methodology for treating multicriteria problems. This methodology is known as one of the most efficient but also one of the easiest to use.

#### A.2 Multicriteria Problems

Let us consider the following multicriteria problem:

$$\max\{g_1(a), g_2(a), \dots, g_j(a), \dots, g_k(a) | a \in A\}$$
 where  $\{a_1, a_2, \dots, a_i, \dots, a_n\}$  is a set of possible alternatives,  $\{g_1(\bullet), g_2(\bullet), \dots, g_j(\bullet), \dots g_k(\bullet)\}$  a set of evaluation criteria. (A.1)

There is no objection to consider some criteria to be maximised and the others to be minimised. The expectation of the decision-maker is to identify an alternative optimising all the criteria.

#### A.3 PROMETHEE method

The PROMETHEE method is used for solve problems presented in equation A.1.

The ranking of alternatives is carried out by pairwise comparison of the alternatives for each criterion. The comparison is measured using a predefined preference function. For a preference function P, alternatives a and b, and criterion j,

$$P_i(a,b) = F_i[d_i(a,b)] \qquad \forall a,b \in A \quad and \quad 0 \le P_i(a,b) \le 1 \tag{A.2}$$

$$d_i(a,b) = g_i(a) - g_i(b) \tag{A.3}$$

where equation A.3 gives the difference in measurement for a criterion j.

The PROMETHEE method gives a choice of six generalized criteria to define the preference function. These generalized criteria are shown in Tab. A.1.

The aggregate ranking or preference of the two alternatives is determined by summing up the weighted values of the preference functions of the complete set of criteria. That is the overall measure is given by equation A.4 where  $w_i$  is the weight given to criterion j.  $\pi(a, b)$  is expressing with which degree a is preferred to b over all the criteria and  $\pi(b, a)$  how b is preferred to a.

$$\begin{cases}
\pi(a,b) = \sum_{j=1}^{k} w_i P_j(a,b) \\
\pi(b,a) = \sum_{j=1}^{k} w_i P_j(b,a)
\end{cases}$$
(A.4)

The weights  $w_i$  are obtained from the decision maker and they are normalized to sum up to unity. If the number of alternatives is more than two, the overall ranking is done by aggregating the measures of pairwise comparisons.

For each alternative  $a \in A$ , the two outranking dominance flows shown in equations A.5 and A.6 can be obtained with respect to all the other alternatives  $x \in A$ . The positive outranking flow expresses how an alternative a is outranking all the others. The higher  $\phi^+(a)$ , the better the alternative character. The negative outranking flow expresses how an alternative a is outranked by all the others. The lower  $\phi^-(a)$  the better the alternative.

• the positive outranking flow:

$$\phi^{+}(a) = \frac{1}{n-1} \sum_{x \in A} \pi(a, x)$$
 (A.5)

• the negative outranking flow:

$$\phi^{-}(a) = \frac{1}{n-1} \sum_{x \in A} \pi(x, a)$$
 (A.6)

Generalised criterion	Definition	Parameters to fix
Tips 1: P   Utual   Criterion   1	$P(d) = \begin{cases} 0 & d \le 0 \\ 1 & d > 0 \end{cases}$	-
Tipe 2: P A U-shape Criterion  0 9 d	$P(d) = \begin{cases} 0 & d \leq q \\ 1 & d > q \end{cases}$	q
Tipe 3: PA Criterion I	$P(d) = \begin{cases} 0 & d \leq 0 \\ \frac{d}{p} & 0 \leq d \leq p \\ 1 & d > p \end{cases}$	p
Type 4: P A Level   Criterion    1  0   q   P   d	$P(d) = \begin{cases} 0 & d \leq q \\ \frac{1}{2} & q < d \leq p \\ 1 & d > p \end{cases}$	p,q
Tope 5: P Value with indifficulty ference Criberium  0 q P d	$P(d) = \begin{cases} 0 & d \leq q \\ \frac{d-q}{d-p} & q < d \leq p \\ 1 & d > p \end{cases}$	p,q
Type 6: P A Generalize 1 Criterion 1	$P(d) = \begin{cases} 0 & d \le 0 \\ 1 - e^{-\frac{d^2}{2s^2}} d > 0 \end{cases}$	8

Table A.1: PROMETHEE preference functions P(d) [BM03]

The complete ranking of the set of alternatives is obtained by computing, for each alternative, the next outranking flow given by equation A.7. The higher the complete outranking flow, the better the alternative.

$$\phi(a) = \phi^{+}(a) - \phi^{-}(a) \tag{A.7}$$

## A.4 GAIA representation

The GAIA plane is the plane for which as much information as possible is preserved after projection. According to the Principal Components Analysis (PCA) technique it is defined by the two eigenvectors corresponding to the two largest eigenvalues of the covariance matrix M0M of the complete outranking flow  $\phi(a)$ . Of course some information get lost after projection.  $\delta$  is the quantity of information preserved (ofen bigger than 80%)

Let  $\{A_1, A_2, \ldots, A_i, \ldots, An\}$  be the projections of the n points representing the alternatives and let  $\{C_1, C_2, \ldots, C_j, \ldots, C_k\}$  be the projections of the k unit vectors of the coordinates axes of  $\Re^k$  representing the criteria. We then obtain a GAIA plane shown on Fig. A.1. The projection of the unit vector of the weights  $\pi$  plays a crucial role in the GAIA plane. This vector is called PROMETHEE decision axis.

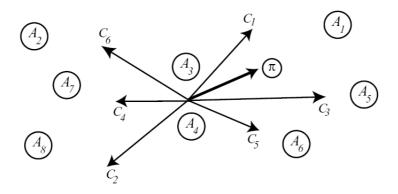


Figure A.1: Alternative and criteria in the GAIA plane

The following properties can be assume:

- The longer a criterion axis in the GAIA plane, the more discriminating this criterion.
- Criteria expressing similar preferences are represented by axes oriented in approximatively the same direction.
- Criteria expressing conflicting preferences are oriented in opposite directions.
- Independent criteria are represented by orthogonal axes.
- Similar alternatives are represented by points located close to each other.
- Alternatives being good on a particular criterion are represented by points located in the direction of the corresponding criterion axis.

- When the weights  $w_i$  are modified, the positions of the alternatives  $A_i$  and of the criteria  $C_j$  remain unchanged in the GAIA plane.
- If  $\pi$  is long, the PROMETHEE decision axis has a strong decision power and the decision-maker is invited to select alternatives as far as possible in its direction.
- If  $\pi$  is short, the PROMETHEE decision axis has no strong decision power. It means, according to the weights, that the criteria are strongly conflicting and that the selection of a good compromise is a hard problem.

#### A.5 Conclusion

The PROMETHEE method, with its pairwise comparisons and its choices of generalized criteria for the decision-making criteria proved to be easy for understanding and applications among the decision makers. The advantages is that the decision makers could input criteria of their interest into the model as separate entities. The impact of the decisions on these criteria could be perceived directly. They could also examine the sensitivity of the decisions to the changes in the subjective weights given to the criteria.

# Appendix B

# Survey about life cycle cost management

### B.1 Form of the survey

This survey is conducted by University of Liege (Belgium) concerning the life cycle cost management in the maritime industry. The purpose of this survey is to determine what are the main methods and tools used to evaluate/assess/control costs during the life cycle of a ship (design, manufacturing, operation and retirement). This survey is primarily intended for design offices, shipyards and ship owners. We expect answers from office, IT, R& D, design, production, finance managers, or all other people working with cost evaluations.

We invite you to take a few moment (3-5 minutes) to complete our survey. The survey will end on 31 March 2009. We guarantee that the information provided will be kept confidential and anonymous. The data will be exclusively used for the research study. Moreover, this study is performed without any connection with software providers.

Thank you for taking the time to participate in this evaluation. Your comments will enable us to improve our study and meet our objectives.

\* Required

01/20 - What is the main activity of your company? \*

O Shipyard
O Ship owner
O Research center or University
O Design office
O Other:

02/20 - What are the main industrial sectors of your company? \*

Select all possible options
□ Naval
☐ Offshore
□ Navy
□ Other:
03/20 - Where is the main site of your company? *
O Asia
O Europe
O North America
O South America
O Other:
04/20 - Among the following Concurrent Engineering tools, what are those
you've implemented in your company? *
you've implemented in your company? *  Select all possible options
Select all possible options
Select all possible options  ☐ Design for Production or Design for Manufacturing
Select all possible options  □ Design for Production or Design for Manufacturing □ Design for Assembly or Assembly-Oriented Design
Select all possible options  □ Design for Production or Design for Manufacturing □ Design for Assembly or Assembly-Oriented Design □ Design to Cost
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance Design for Environment
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance Design for Environment Design for Safety
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance Design for Environment Design for Safety Design for Disposal
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance Design for Environment Design for Safety Design for Disposal Design for Life Cycle
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance Design for Environment Design for Safety Design for Disposal Design for Life Cycle Design for Robustness
Select all possible options  Design for Production or Design for Manufacturing Design for Assembly or Assembly-Oriented Design Design to Cost Design for Simplicity Design for Maintenance Design for Environment Design for Safety Design for Disposal Design for Robustness Design for Robustness

05/20 - Among the following Concurrent Engineering tools, could you select two options that you feel is the future for your company?  $\ ^*$ 

Select 2 possible options
☐ Design for Production or Design for Manufacturing
☐ Design for Assembly or Assembly-Oriented Design
□ Design to Cost
□ Design for Simplicity
☐ Design for Maintenance
□ Design for Environment
□ Design for Safety
□ Design for Disposal
□ Design for Life Cycle
☐ Design for Robustness
□ Design for Six Sigma
☐ Design for Lean Manufacturing
□ Not allowed or not used in my company
□ Other:
implemented in your company during the "concept design stage" of a ship (before contract)? *
Select all possible options
☐ Intuitive method (expertise analysis)
☐ Case based reasoning (analogy analysis)
☐ Parametric method (statistical analysis)
☐ Feature-Based Costing (analytical analysis)
□ Not allowed or not used in my company
□ Other:
07/20 - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "basic design stage" of a ship (after contract)? *
Select all possible options
☐ Intuitive method (expertise analysis)
☐ Case based reasoning (analogy analysis)
☐ Parametric method (statistical analysis)
☐ Feature-Based Costing (analytical analysis)
□ Not allowed or not used in my company
□ Other:

08/20 - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "manufacturing" of a ship?  $^\ast$ 

Select all possible options
☐ Intuitive method (expertise analysis)
☐ Case based reasoning (analogy analysis)
☐ Parametric method (statistical analysis)
☐ Feature-Based Costing (analytical analysis)
□ Not allowed or not used in my company
□ Other:
$09/20$ - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "operation" of a ship? $^\ast$
Select all possible options
☐ Intuitive method (expertise analysis)
☐ Case based reasoning (analogy analysis)
☐ Parametric method (statistical analysis)
☐ Feature-Based Costing (analytical analysis)
$\Box$ Not allowed or not used in my company
□ Other:
$10/20$ - If you use the "parametric method (statistical analysis)" for cost evaluation, what are the mathematical model that you use frequently? $^\ast$
Select all possible options
☐ (Multi) Linear regression methods
☐ Fuzzy logic method
□ Neural networks method
□ Not allowed or not used in my company
□ Other:
11/20 - Do you use commercial software for "cost evaluation" during the life cycle of the ship (design, manufacturing, operation and retirement)? *
If "NO" please pass to question 13
O Yes
O No
12/20 - What are the name of the commercial softwares that you use for "cost evaluation" during the life cycle of the ship?
Optional information - If you use more than one, please specify

$13/20$ - How effective do you consider your "cost evaluation" software during the life cycle of the ship? $^\ast$
1  2  3  4  5
Inefficient O O O O Very effective
14/20 - What are the 4 best qualities of your "cost evaluation" software? *
Select 4 possible options
☐ Good logic visibility
□ Reusable
☐ High accuracy of results
☐ Good ability to reflect design changes
☐ Good ability to reflect production changes
☐ Good ability to reflect operational behaviour changes
☐ Few historical data needs
☐ Low cost database size
□ Quick computation time
☐ Low development cost
$\square$ Ability to use the same software at different stage of the design/manufacturing/operation process
$\square$ Good compatibility with the other IT company softwares
$\Box$ Ease of use
□ Other:
$15/20$ - Did you failed to answer to some questions for confidentiality reasons? $\ensuremath{^{*}}$
O Yes
O No
16/20 - What is your occupation? *
O Office Manager & Supervisor
O Computer & Information Systems Manager
O Research & Development Manager
O Design & Conception Manager
O Production & Manufacturing Manager
O Finance & Cost Manager
O Other:
17/20 - What is the country where you work? *

18/20 - What is your company name?

\_\_\_\_\_

#### 19/20 - What is your email address?

Optional information - To receive the survey results

\_\_\_\_

#### 20/20 - Could you leave your comments or questions about this topic?

 $Optional\ information$ 

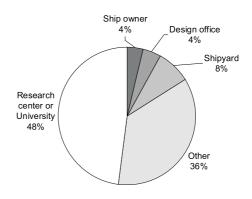
\_\_\_\_

## B.2 Results of the survey

The survey as been sent to 1250 people. Only 2% (25) of respondents have sent a reply.

#### 01/20 - What is the main activity of your company? \*

Ship owner	1	4%	
Design office	1	4%	
Shipyard	<b>2</b>	8%	
Other	9	36%	
Research center or University	12	48%	



#### 02/20 - What are the main industrial sectors of your company? \*

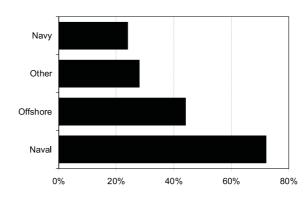
People may select more than one checkbox, so percentages may add up to more than 100%.

 Navy
 6
 24%

 Other
 7
 28%

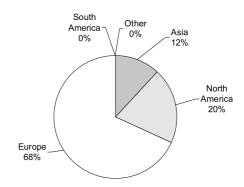
 Offshore
 11
 44%

 Naval
 18
 72%



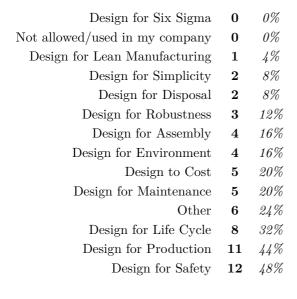
#### 03/20 - Where is the main site of your company? \*

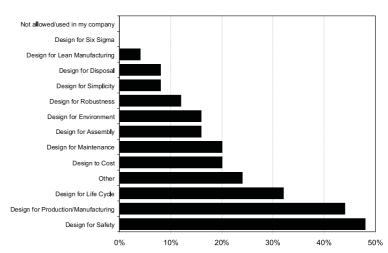




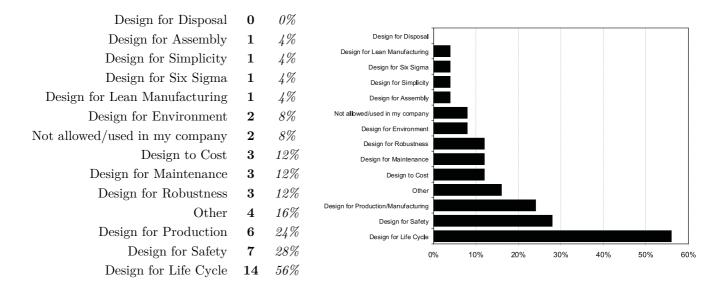
04/20 - Among the following Concurrent Engineering tools, what are those you've implemented in your company? \*

People may select more than one checkbox, so percentages may add up to more than 100%.



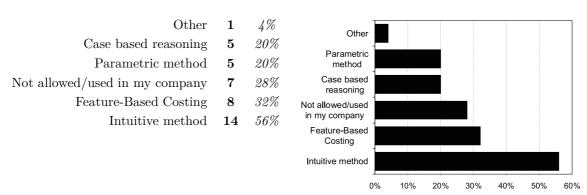


05/20 - Among the following Concurrent Engineering tools, could you select two options that you feel is the future for your company?  $\ ^*$ 

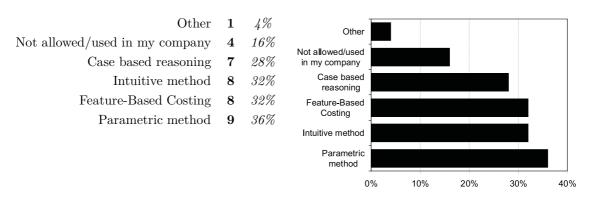


06/20 - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "concept design stage" of a ship (before contract)? \*

People may select more than one checkbox, so percentages may add up to more than 100%.

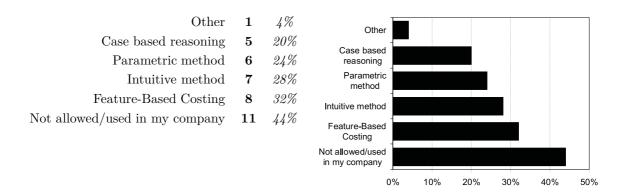


07/20 - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "basic design stage" of a ship (after contract)?  $^\ast$ 



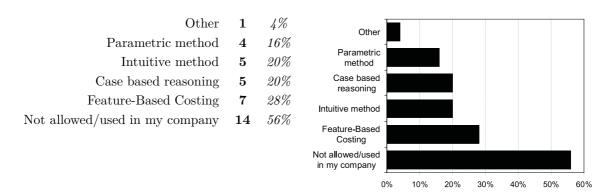
08/20 - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "manufacturing" of a ship? \*

People may select more than one checkbox, so percentages may add up to more than 100%.

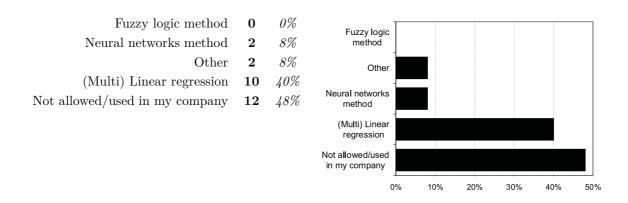


09/20 - Among the following "Cost evaluation" methods, what are those you've implemented in your company during the "operation" of a ship? \*

People may select more than one checkbox, so percentages may add up to more than 100%.



10/20 - If you use the "parametric method (statistical analysis)" for cost evaluation, what are the mathematical model that you use frequently? \*



11/20 - Do you use commercial software for "cost evaluation" during the life cycle of the ship (design, manufacturing, operation and retirement)? \*

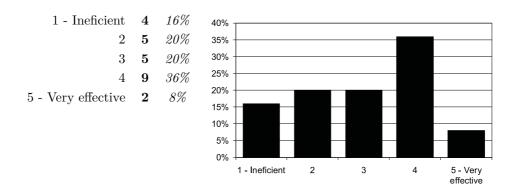
Yes **5** 20% No **20** 80%

12/20 - What are the name of the commercial softwares that you use for "cost evaluation" during the life cycle of the ship?

80%

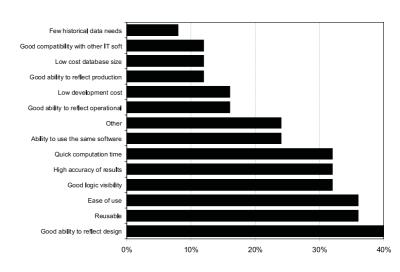
- As a university research team, we developed a life cycle costing (LCC) and life cycle assessment (LCA) software application under a research grant from the United States Office of Naval Research (ONR) for use by the Navy yards and the US private shipyards. Concepts developed by our research group can be used to develop LCC/LCA models for other processes used for ship production (design and fabrication), ship operation, and ship dismantling/breaking. Also, these concepts can be used for other industrial sectors.
- SPAR's PERCEPTION ESTI-MATE
- Private methods that are introduced by experts following actual cases
- In house development
- Excel

13/20 - How effective do you consider your "cost evaluation" software during the life cycle of the ship?  $\mbox{*}$ 

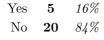


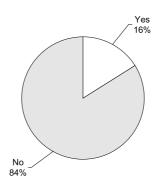
14/20 - What are the 4 best qualities of your "cost evaluation" software? \*

8%	<b>2</b>	Few historical data needs
12%	3	Good ability to reflect production $\dots$
12%	3	Low cost database size
12%	3	Good compatibility with other IT $\dots$
16%	4	Good ability to reflect operational $\dots$
16%	4	Low development cost
24%	6	Ability to use the same software
24%	6	Other
32%	8	Good logic visibility
32%	8	High accuracy of results
32%	8	Quick computation time
36%	9	Reusable
36%	9	Ease of use
40%	10	Good ability to reflect design



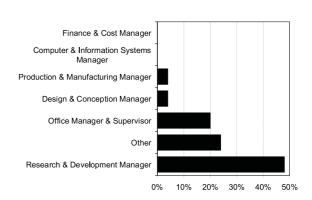
15/20 - Did you failed to answer to some questions for confidentiality reasons?  $\ast$ 





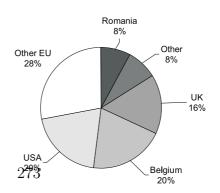
16/20 - What is your occupation? \*

Computer & Information Systems Manager	0	0%
Finance & Cost Manager	0	0%
Design & Conception Manager	1	4%
Production & Manufacturing Manager	1	4%
Office Manager & Supervisor	5	20%
Other	6	24%
Research & Development Manager	<b>12</b>	48%



17/20 - What is the country where you work?  $\mbox{*}$ 

2	8%
<b>2</b>	8%
4	16%
<b>5</b>	20%
5	20%
7	28%
	2 4 5 5



# Appendix C

# Feature based costing prototype

## C.1 Welding considerations

#### C.1.1 Definition of the welding type

Two welding type are available for the shipbuilding industry:

- Fillet weld<sup>1</sup> is used to make lap joints, corner joints, and T joints. As showed on Fig. C.1(a), weld metal is deposited in a corner formed by the fit-up of the two members and penetrates and fuses with the base metal to form the joint.
- Butt weld is commonly used to make edge-to-edge joints, although it is also often used in corner joints, T joints, and joints between curved and flat pieces. As showed on Fig. C.1(b), weld metal is deposited within the groove and penetrates and fuses with the base metal to form the joint. They are various type of butt welds.

The angle  $\alpha$  between two steel parts has been used in order to define the welding type feature. The  $\varepsilon$  angle parameter determines the angle interval in which welds are declared as "butt weld". This interval is included between  $(180^{\circ} - \varepsilon)$  and  $(180^{\circ} + \varepsilon)$ . For any other connecting angles the welds are defined as fillet weld. In this study we took  $\varepsilon = 5^{\circ}$ .

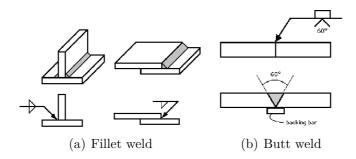


Figure C.1: Weld type definition

<sup>&</sup>lt;sup>1</sup>pronounced "fill-it," and not "fil-lay"

#### C.1.2 Definition of the welding position

During the assembly process of a ship several welding position are used i.e. flat (F), horizontal (H), vertical (V) and overhead (O) (see Fig. C.2).

Fig. C.3 define the weld position according to the inclination angle  $\beta$  and the rotation angle  $\gamma$  of the weld seems. These angle definitions are based on the ANSI/AWS A.3.0 SECTION IX standard and were modified to fit with the CAD/CAM tool and the requirements of the shipyards. Fig. C.4 represents a 3D view of the combination of the  $\beta$  angle and the  $\gamma$  angle. This figure also indicates the considered welding direction. As example, the welding position of a fillet weld having a  $\beta$  angle of 7° and a  $\gamma$  angle of 110° is flat. As against, if it is a butt weld his position will be defined as horizontal.

The weld position database, Tab. C.1, has been filled thanks to the Fig. C.3.

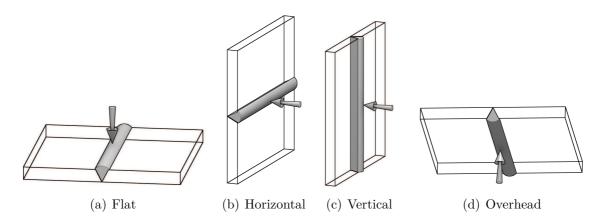


Figure C.2: Welding position

(	α	ŀ	β	,	$\gamma$ Weld type		Weld position		
min	max	min	max	min	max				
0°	175°	0°	15°	90°	180°	Fillet	F	Flat	F
0°	175°	$15^{\circ}$	80°	80°	180°	Fillet	F	Vertical	V
0°	175°	80°	90°	0°	180°	Fillet	F	Vertical	V
0°	175°	$15^{\circ}$	80°	0°	80°	Fillet	F	Overhead	Ο
0°	175°	0°	15°	0°	90°	Fillet	F	Overhead	Ο
175°	185°	15	80	0	80	Butt	В	Overhead	О
175°	185°	0	15	150	180	Butt	В	Flat	F
175°	185°	0	15	80	150	Butt	В	Horizontal	Н
175°	185°	15	80	80	180	Butt	В	Vertical	V
175°	185°	80	90	0	180	Butt	В	Vertical	V
175°	185°	0	15	0	80	Butt	В	Overhead	О
185°	360°	0°	15°	90°	180°	Fillet	F	Flat	F
185°	360°	$15^{\circ}$	80°	80°	180°	Fillet	F	Vertical	V
185°	360°	80°	90°	0°	180°	Fillet	F	Vertical	V
185°	360°	15°	80°	0°	80°	Fillet	F	Overhead	О
185°	360°	0°	15°	0°	90°	Fillet	F	Overhead	Ο

Table C.1: Weld position definition

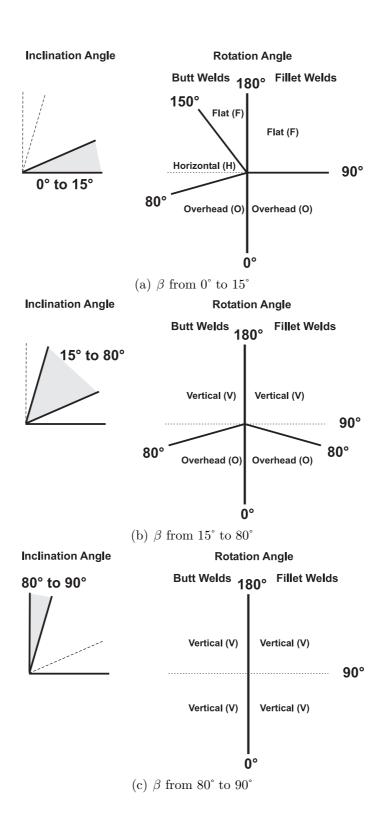


Figure C.3: Weld position definition

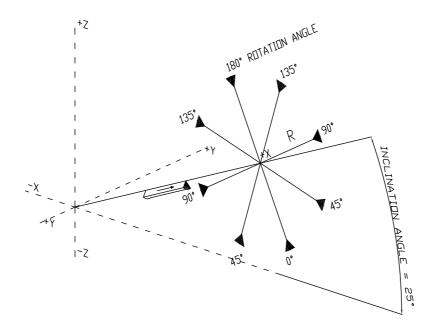


Figure C.4: Combination of the  $\beta$  angle and the  $\gamma$  angle of welds in a 3D view

#### C.2 Database structures

All databases presented here have been implemented using the Oracle9i DataBase Management System (DBMS).

#### C.2.1 CAD/CAM relational database

The CAD/CAM relational database is designed to store the data related to the Ship Work Breakdown Structure (SWBS) including all features of the ship structure like blocks, section, assemblies, plates, stiffeners, geometries and cutting contours, seams, welds, etc. Some additional details about the internal structure of the relational CAD/CAM database are presented in Fig. C.5.

#### C.2.2 Cost relational database

The cost relational database is designed to store:

- the hierarchical work stage and hierarchical work type see section C.2.2.1
- the CER's and their related parameters see section C.2.2.1 and C.2.2.2
- the unitary costs see section C.2.2.2
- the cost results see section C.2.2.3
- the global variables of the software

#### C.2.2.1 Data relating to the cost structure

Fig. C.6 shows the Entity Relationship Diagram (ERD) of a part of the cost database related to the storage of the Product Work Breakdown Structure (PWBS).

As presented in section 4.3.2.2, the hierarchical work stage and the hierarchical work type can be represented by the path sectors – workshops – stages – operation – nature. This structure is stored into the following tables:

- CST\_TA\_SECTEURS,
- CST\_TA\_ATELIERS,
- CST\_TA\_POSTES,
- CST\_TA\_ETAPES,
- CST\_TA\_OPERATION.

One CER and his attached parameters described in the section 4.3.2.3 can be store inside each leaf of the hierarchical structure. The following tables are involves in this purpose:

- $\bullet \quad CST\_TA\_ETAPE\_T\_OPERATION,$
- CST\_TA\_POSTE\_ETAPES,
- $\bullet \quad CST\_TA\_TYPE\_OPERATION,$
- $\bullet \quad CST\_TA\_FILTER\_WELD.$

However, three specific cost natures, i.e. "Preparation", "Welding" and "Machining" require a particular treatment due to the possible link with design variables like plate thickness, weld throat, weld type (butt or fillet), weld position, bevels, profile scantling, etc. Theze features are stored inside the tables:

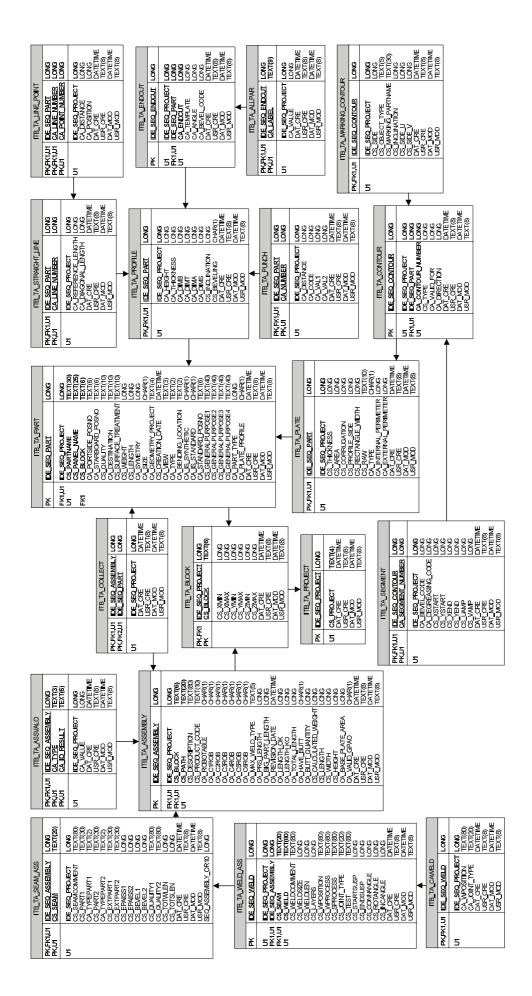


Figure C.5: Entity Relationship Diagram (ERD) of the CAD/CAM relational database

- CST\_TA\_TOLERIE,
- CST\_TA\_ETAPE\_TOLERIE,
- CST\_TA\_SOUDURES,
- CST\_TA\_ETAPE\_SOUDURE
- CST\_TA\_USINAGE,
- CST\_TA\_ETAPE\_USINAGE.

#### C.2.2.2 Data relating to the cost scales and design variables

**Preparation activity** Fig. C.7 shows a part of the Entity Relationship Diagram (ERD) of the cost database which highlight the influence of the various design variables on the unitary *preparation* costs. The following design variables were taken into account:

- profile height,
- plate thickness,
- angle of profiles,
- etc.

The table  $CST\_TA\_SOUDURE$  stores the list of all possible preparation strategies inside the shipyard while the table  $CST\_TA\_COUT\_HORAIRE\_SOURURE$  stores the related unitary cost in function of each variation of the design variables.

The intermediate tables  $CST\_TA\_TOLE\_XXX$ , in a similar way to welding activities, stores for each preparetion strategy which are the possible values of the design variables. From there, we will be able to create various automatic tables for scales introduction in the GUI.

Welding activity Fig. C.8 shows a part of the Entity Relationship Diagram (ERD) of the cost database which highlight the influence of the various design variables on the unitary welding costs. The following design variables were taken into account:

- $\bullet~$  the wedling type (fillet or butt see appendix C.1.1),
- ullet the welding position (see appendix C.1.2),
- the plate tickness,
- the welding throat,
- the welding continuity (continuous one or two sides, discontinuous, etc.),
- the welding chamfer,
- the profile height,
- etc.

The table  $CST\_TA\_TOLERIE$  stores the list of all possible welding strategies inside the shipyard while the table  $CST\_TA\_COUT\_HORAIRE\_TOLE$  stores the related unitary cost in function of each variation of the design variables e.g. 0.6 hour per meter length of a discontinuous welding in horizontal position with a welding throat of 4 mm.

The intermediate tables  $CST\_TA\_SOUD\_XXX$  stores for each welding strategy which are the possible values of the design variables. From there, we will be able to create various automatic tables for scales introduction in the GUI. For example, the butt welding for the blocks adjustment in the dry dock is valid only in vertical position and for 10 to 25 plate thicknesses.

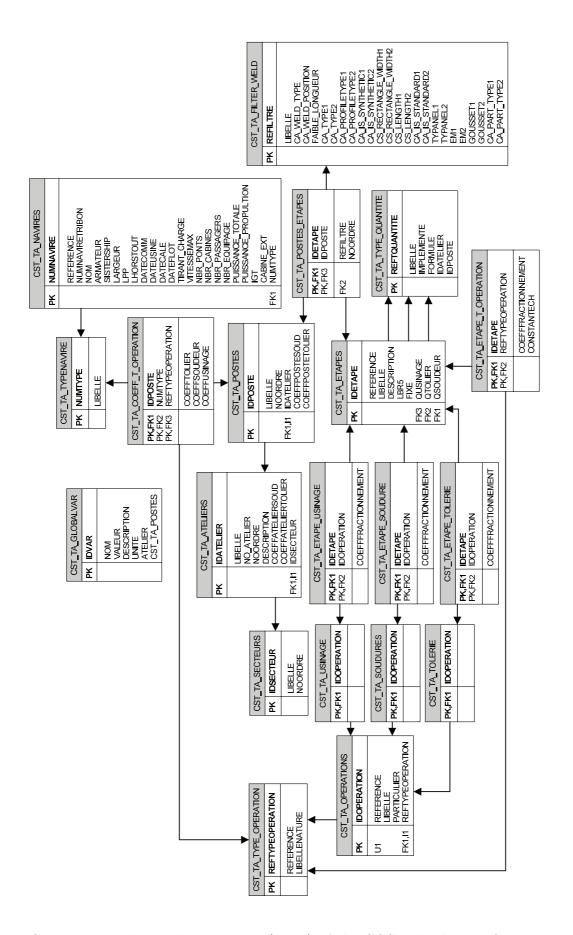


Figure C.6: Entity Relationship Diagram (ERD) of the COST database – Cost structure

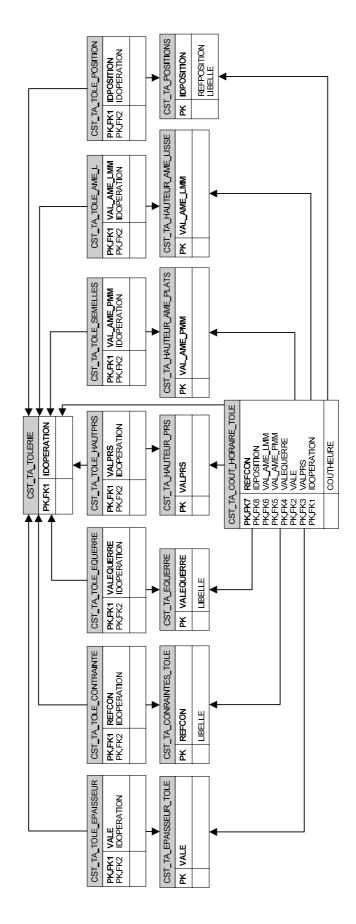


Figure C.7: Entity Relationship Diagram (ERD) of the COST database – Design variables – Preparation

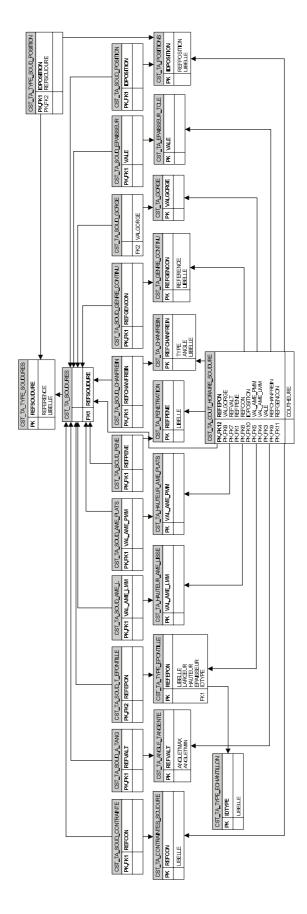


Figure C.8: Entity Relationship Diagram (ERD) of the COST database – Design variables – Welding

#### C.2.2.3 Data relating to the cost results

Fig. C.9 shows the various tables where the cost results are stored. We created 8 different tables according the cost natures and the type of ship elments (parts, assemblies, blocks, ships) in order to allow the parallel processing of the CER's so that the computation time was reduced.

## C.3 Graphical User Interface (GUI)

Fig. C.10 shows the main frame of the Encode Cost module. Left side of the main frame of the FBC prototype module (Fig. 4.9) shows the different cost levels as defined in Tab. 4.1: the sectors – workshops – stages – operation. The fifth level related to cost natures are presented on the right side of the Fig. 4.9.

For each cost operation a production process can be choose. An for each process a unit cost can be defined. Curves which represent actual costs of operations devoted to a specific production technique, and which show the relation between the time (in hours) and the units (plate thickness, welding throat, etc.) can be stored in the model (see Fig. C.11).

Fig. C.12 is the frame to launch manually the cost evaluation. Some assemblies can be selected in the SWBS and then the user can start the cost computation. During calculation the user can control the calculation progress trough the progress bars. Fig. C.13 shows the main frame of the server cost module.

Fig. C.14 shows the main frame of the visualization module. This frame is divided in two hierarchical structure which represent on the first hand the ship hierarchy (upper left side) and on the second hand the cost structure (lower right side). These two parts interact to show the cost results in a user friendly way.

Fig. C.15 and Fig.C.16 shows some additional information available for the designer during the cost assessment process. These information are important to identify what are the causes of the over costs.

Fig. C.17 shows the GUI of the data warehouse module.

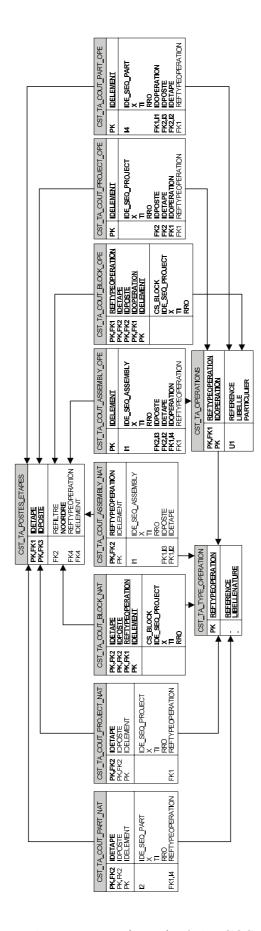


Figure C.9: Entity Relationship Diagram (ERD) of the COST database – Cost results

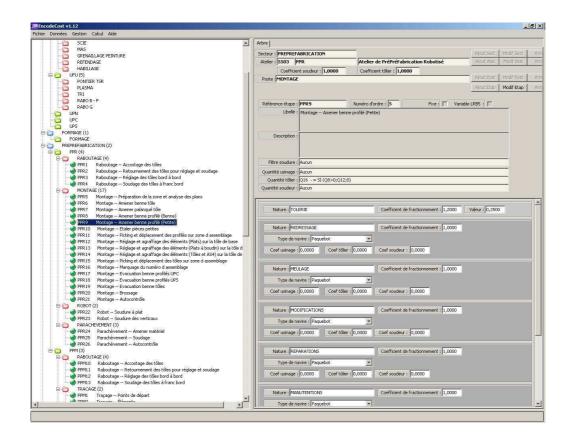


Figure C.10: Main frame of the EncodeCost module

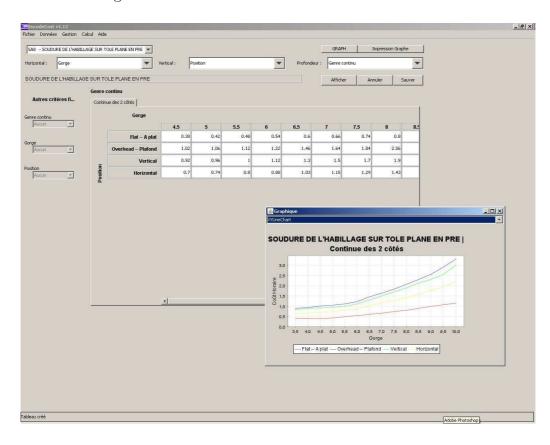


Figure C.11: Relation between working time (hour) and units (plate thickness, welding throat, etc.)

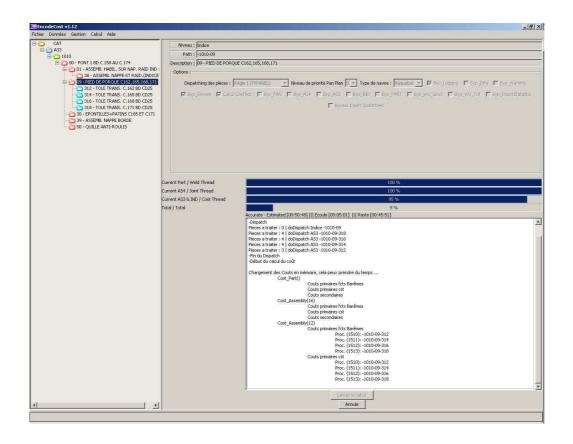


Figure C.12: Selection frame for cost calculation (manual trigger)

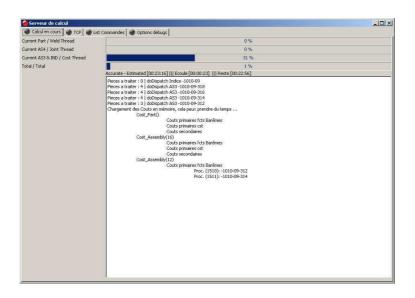


Figure C.13: Main frame of the server cost module

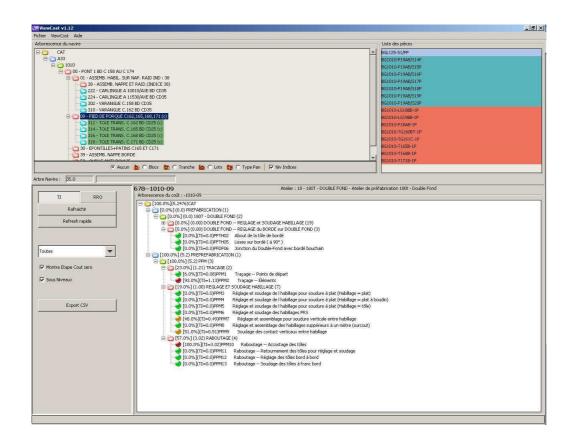


Figure C.14: Main frame of the View Cost module

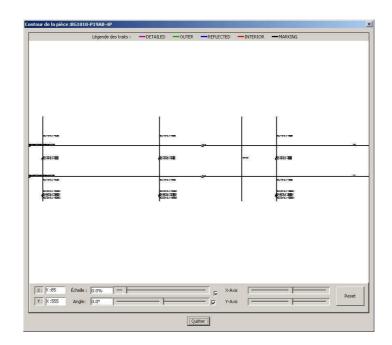


Figure C.15: Windows for steel contour part visualization



Figure C.16: Details meta data on assemblies and steel parts

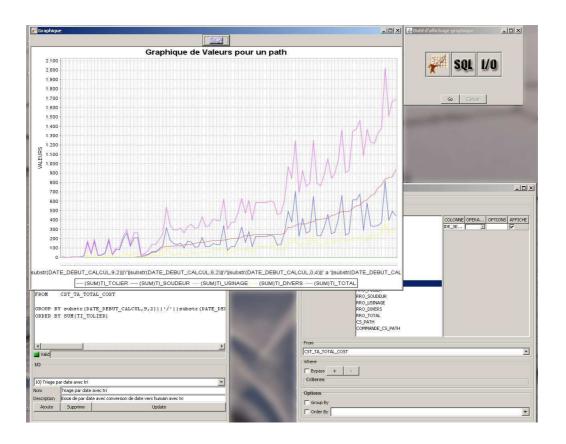


Figure C.17: Main frame of the datawarehouse module

# Appendix D

## Production simulation

## D.1 STS tool set for shipbuilding

The implementation of simulation models is based on the discrete event simulation software called (Plant Simulation) and developed by Siemens. The development presented in the PhD are performed using the additional library Simulation Tool set for Shipbuilder (STS). This toolkit conatains the whole variety of simulation functions needed for modelling the production of a shipyard or its suppliers. The STS is programmed shipyard independently. The tools can be easily implemented in all kind of simulation models. They can be adapted to certain tasks and specifics by adjusting their parameters. Because the STS can be used universally and to speed up the development in the field of simulation in shipbuilding an international cooperation community has been established consisting of shipyards, universities and research centres called SIMCOMAR consortium. From this tool set different objects has been used. The Simulation Toolkit Shipbuilding offers a variety of tools to model assembly processes. The main aspects of the block assembly can be considered by combination of the simulation tools assembly control and space. A short explanation of the objects is described in Tab. D.1 and Tab. D.2.

In a production simulation model the different modules interact considering simulation rules and constraints. It is event driven and controlled by different additional methods (see Fig. D.1).

#### D.2 Database structure

Fig. D.2 shows the Entity Relationship Diagram (ERD) of the Ship Work Breakdown Structure (SWBS) database used foe the production simulation. This database has been implemented in Microsoft Access software for the study.

Icon	Object	Description
f <sub>h</sub>	Model administration	To administrate the models a special tool is implemented. It allows the user to configure
		the main frame of the simulation. Configurations regarding scale, animation, paths,
		user menus, etc. could be done in this module.
<b>*</b>	Personnel control	The central personnel control was implemented to consider the personnel as an essential
		resource within the assembling process. The central personnel control enables it to
		meet the incoming requirements with the existing personnel. Whereas qualification,
		workload as well as allocation are considered, e.g. performing group.
***	Calendar	Working shifts and operation calendars can be defined for the personal. For the shifts
		start, end and breaks will be defined. The operation calendar contains the working
		days. The allocation of the shifts and the operation calendar is done by the personal
		control.
	Transport control	The transportation control is used for the management of the transport actions within
		the model. The transport requests, coming from assembling areas, are collected, sup-
		plied with priorities and accordingly sorted via the transportation control. The trans-
		portation orders will be processed according to the resulting hierarchy, which means
		that the orders are allocated to every free or just about to be free vehicle. The vehicles
		heading towards the loading area and will transport the ordered part to its destination.
		A special method manages the ongoing procedure for the special place, e. g. order a
		crane to load or unload a part as well as a call for the material management.
	Material control	Essential is the material controlling or management which administrates the orders
		and locations of the manufactured products. Those products will be sent to the re-
		quired location according to the defined priorities. The approach within the material
		management is as follows. The produced parts will be registered with the location at
		the material management after the manufacturing of the parts is complete. All parts
		will be logged off after the loading and fetching process and will be registered again
		at the new station. This is valid for all stations except the assembly station where the
		parts will not be available after the assembling process. The parts needed within the
		assembly area are ordered by a request. The transportation process will be started
		when the requested parts are available. In the case that the ordered part does not exist
		so far, the order stays active until the part is produced.
	Assembly Control	The assembly control is the central control for the processes dedicated to the assem-
		bly processes. Considering the specific assembly procedure all necessary steps will
		be defined and control here. It implies all processes from the order of material until
		the welding and declaration of the construction or ship. The assembly contains also
		methods to order material and parts for the assembly, to manage the transport from
		different places to the assembly shop, to handle the transport equipment, to assemble
		parts, to manage breaks. To keep the right assembly sequence the constraint manager
_		was installed.
_//2		
7//	Ctuanta	Streets are connection different areas and will be used by ushiples
	Streets	Streets are connecting different areas and will be used by vehicles.
	Vehicles	Heavy lifter, trucks or fork lifter could be considered in the model. The vehicle use
	Crane	streets to transport parts or assemblies between different manufacturing places.  In the manufacturing process different kinds of grapes are in use. Health it nicks up a
ф	Crane	In the manufacturing process different kinds of cranes are in use. Usually it picks up a
		part and moves it to another location or a destination like a vehicle. Each crane could
		be configured by lifting capacity, dimensions and speed. It is also possible to request
<u> </u>		personnel.

Table D.1: Main STS production simulation objects – Part I

Icon	Object	Description				
	Order generator	A production starts with the generation of orders. A order could be a virtual part which symbolize the request of material and work. The order will be finalised when a				
EL A		construction is assembled. It needs a implementation of controls to generate, identify and				
		distribute orders for the assembly areas.				
<b>!</b>	Model statistic	For the aggregation and preparation of the results of the simulation run the model statis				
		will be used. Therefore a summary of the detail statistics will be created. The doc				
		tation of the statistic could be done daily or weekly. The interface of the model statistic				
		allows to define the period of statistic, the interesting resources (machines and personal)				
		as well as the transports (vehicles). It can be used for a very fast detection of bottlenecks				
		or other interesting aspects. But the user who will read and process the statistics should				
		be experienced in this field. He has to be careful by the interpretation of the statistic				
	results.					
	Constraint manager	Considering the assembly strategies there are sometimes technical restrictions for the				
		sequence of processes. The constraint manager allows with global and local rules to				
		restrict the assembly procedures.				
	Import and export	The import and export interface allows a complete and automatically import of all simu-				
		lation data from the various database. Via ODBC the data will be imported and stored				
		locally during the simulation. When the simulation run is finished the results (statistical				
		data from the transport resources, human resources and constructions) will stored into				
		the simulation database.				

Table D.2: Main STS production simulation objects – Part II

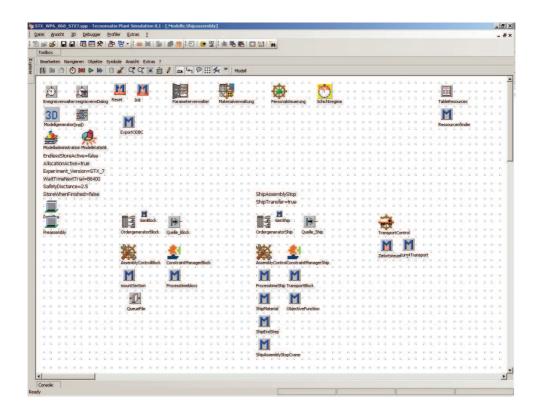


Figure D.1: Objects and methods of the production simulation model

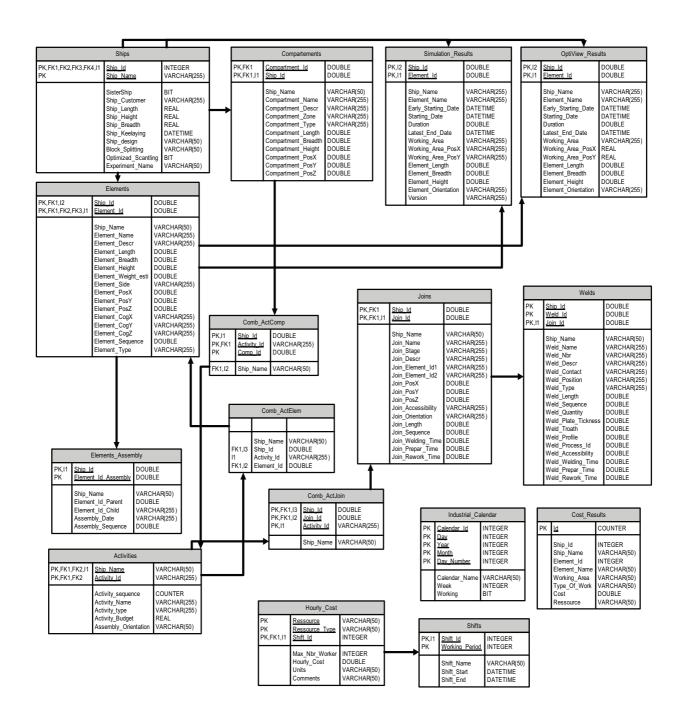


Figure D.2: Entity Relationship Diagram (ERD) of the SWBS relational database

# Appendix E

# Productivity measurement and improvement

### E.1 Productivity measurement

There are a wide variety of productivity measures in use in shipyards. Their primary use is to set targets, at trade, department or work station level. The main requirement of each productivity parameter is that it should provide a consistent measure of the time taken to complete a specific task. Rather than simply recording the time taken, the system of productivity measurement should encourage performance and quality improvement.

There are several generally accepted methods of determining the work content of a task (see section 3.4). In all cases, the method depends on accurate feedback of current performance data. This in turn depends on accurate values of work content. In order to determine the work content accurately, it is initially necessary to work from detailed production information. As discussed in section 3.4, some cost assessment are better than others especially when there is no past performance data. As has been noted, feature base costing or production simulation will typically predict results which are far better than has previously been achieved.

It is therefore necessary to review the outcome alongside the past data, and to arrive at a consensus estimate which satisfies [BC92]:

- the target improvement in productivity;
- the acceptance of the targets by production management and supervisors.

An essential requirement is the establishment of suitable indices which enable the impact of action, aimed at improvement of any process, taken at any level to be quantified, even such major changes as the introduction of new management quality or lean production.

The indices chosen must be flexible in that they can be used on an ongoing basis, despite technology changes and working practices. They must be as useful for cost assessment as for work content or performance measurement. Good estimates are made by accurate comparison with the previous costs, allowing for any special changes in equipment or method, and hence a good estimate becomes a standard with which to compare the actual cost when the production is completed, and thus show any increase or decrease in efficiency of the

shipyards in respect to the particular product. The change in efficiency of operations can be localized and investigated. It is one of benefit to know that inefficiency exists unless it can be localized, investigated and possibly remedied.

Productivity metrics, when properly structured and applied, help management to:

- monitor productivity
- forecast manpower requirements and allocate manpower to workloads such that these are levelled
- monitor the man-hour used and project the amount of man-hour required to complete new contract
- prevent waste such as waiting time, rework, etc. by identifying their sources and impacts.

## E.2 Productivity improvement

Improving the productivity of a shipyard is demanding a larger effort from management than automation, mechanisation or extra personnel. Labour productivity will increase, leading to reductions in production time. As long as the investment for the change is low, the affection the overall cost is evident. The effects on cost of automation and mechanisation are claimed to be less (see E.1). The improvement of the productivity can be made through a higher grade of automation, production-friendly design, optimal material flow, and other "engineering solution".

	Required effort in		Improvement in	
	Management	Investment	Productivity	Lead Time
Improve organisation	• • • •	•	• • • •	• •
Improve ship design	• •	• •	• • •	•
Improve production schedule	• •	•	• •	•
Improve production flows	•	• •	• • • •	• •
Automation and mechanisation	•	• • •	• • •	• •
Improve standardisation	• • •	• •	• • •	•
Improve $prefabrication^1$	• •	• • •	• • • •	• • •
Add personnel	•	• • •		• •
Add a new equipment or workshop <sup>2</sup>	• • •	• • • •	•	• • • •

Table E.1: How to increase productivity

<sup>&</sup>lt;sup>1</sup>(Block, sections, pre-outfitting, etc. -> Group Technology)

<sup>&</sup>lt;sup>2</sup>To work in parallel