

Jarod D Doak
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Education

Bachelor of Science in Computer Science

Neumont University, Salt Lake City, Utah

Information Technology

United Technologies Center Region 4, Bangor, Maine

Experience

DevOps Engineer **VPT, Inc.**

February 2019 – Present

Blacksburg, Virginia

- Fully developed a file sharing system from business to customer.
- Checked and maintained company backups at all locations.
- Implemented new company software solutions.
- Researched new software solution packages.
- Negotiated with vendors for best prices on materials and products.
- Ordered computers and parts as needed.
- Setup and maintained ETL and integration processes.
- Customized and developed Microsoft Dynamics NAV/BC.
- Customized and developed Microsoft Dynamics CRM.
- Setup, administered, and configured Jet Report software.
- Rewrote many reports to Jet Reports.
- Modified SSRS reports.
- Administrated Microsoft Office 365.
- Helped with help desk tickets and call queue.
- Documented IT processes, server information, and network information.
- Wrote custom web applications and websites for internal use.
- Trained a few new employees on basic IT tasks.

Adjunct Professor **Virginia Western Community College**

August 2022 – Present

Roanoke, Virginia

- ITD 110 - Web Page Design I
- ITP 140 - Client Side Scripting

Senior Software Developer **VirPack**

April 2013 – August 2018

Blacksburg, Virginia

- Built two customizable and brandable websites for loan originators, borrowers, and third-party providers to streamline mortgage processes. Using Bootstrap, jQuery, ASP.NET MVC, and Ninject.
- Integrated several web services to collect data, send messages, get downloadable documents, get eSign documents, and upload documents to main product.
- Refactored existing backend to fit new requirements, scalability, and response time.
- Developed several different cache layers to help improve performance.
- Wrote extensive JavaScript for site interactions.