## Block 9

You have been asked to complete this survey as part of a project being conducted by the Middlebury Libraries, ITS, and DLINQ to ascertain your views about various services offered by these departments.

Your responses are entirely voluntary. You may refuse to complete any part or all of this survey. The survey is confidential, meaning only certain members of the survey team will be able to link your identity to your responses, and they will keep that information confidential. By completing and submitting the survey, you affirm that you are at least 18 years old and that you give your consent for the survey team to use your answers in their research.

If you have any questions about this research before or after you complete the survey, please contact Terry Simpkins at tsimpkin@middlebury.edu.

If you have any concerns or questions about your rights as a participant in this research, please contact the Middlebury Institutional Review Board at IRB@middlebury.edu.

**MISO Survey - Faculty Template** 

Over the course of a semester, on average, how often do you use the following services?

				iviore
			One to	than
		One to	three	three
	Once or	three	times	times
	twice a	times a	а	а
Never	semester	month	week	week

Canvas	0	0	0	0	0
Technology in meeting spaces/classrooms	0	0	0	0	0
Support for technology in meeting spaces/classrooms	0	0	0	0	0
Instructional technology support	0	0	0	0	0
DLINQ Instructional Design consultations or workshops	0	0	0	0	0
Online collaborative software (e.g. Teams, Google Drive or Office 365)	0	0	0	0	0
Generative AI tools (e.g., ChatGPT, Bard, ChatPDF) for academic or work purposes	0	0	0	0	0
	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week
Library research instruction for academic courses	0	0	0	0	0
LibrarySearch (go/primo)	0	0	0	0	0
Library Subject Guides (go/guides)	0	0	0	0	0
Library databases (e.g. JSTOR, Electronic Journals)	0	0	0	0	0
Technology help desk	0	0	0	0	0
Technology help desk ticketing system	0	0	0	0	0
Campus computing labs	0	0	0	0	0
			One to	One to three	More than three

	Never	Once or twice a semester	three times a month	times a week	times a week
Data analysis support services	0	0	0	0	0
High performance computing	0	0	0	0	0
Digital Scholarship/Digital Humanities services	0	0	0	0	0
Borrowing laptops	0	0	0	0	0
Borrowing technology equipment	0	0	0	0	0
Institutionally provided network & cloud file storage	0	0	0	0	0

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How important are these services to you?

		Not important	Somewhat important	Important	Very important	
Canvas		0	0	0	0	
Canvas support		0	0	0	0	
Technology in meeting spaces/classrooms		0	0	0	0	
Support for technology spaces/classrooms	in meeting	0	0	0	0	
The time it takes to res classroom technology	•	0	0	0	0	
Instructional technolog	y support	0	0	0	0	
DLINQ Instructional Deconsultations or works	•	0	0	0	0	

Online collaborative software (e.g. Teams, Google Drive or Office 365)	0	0	0	0
	Not important	Somewhat important	Important	Very important
Generative AI tools (e.g., ChatGPT, Bard, ChatPDF) for academic or work purposes	0	0	0	0
Support for the use of Generative Al Tools (e.g., ChatGPT, Bard, ChatPDF)	0	0	0	0
Library research instruction for academic courses	0	0	0	0
Library support for your scholarly research	0	0	0	0
Library support for your students' scholarly research	0	0	0	0
Support for your specialized computing needs	0	0	0	0
LibrarySearch (go/primo)	0	0	0	0
Library Subject Guides (go/guides)	0	0	0	0
	Not important	Somewhat important	Important	Very important
Library databases (e.g. JSTOR, Electronic Journals)	0	0	0	0
Access to free or low cost course textbooks and other materials	0	0	0	0
Technology help desk	0	0	0	0
Technology help desk schedule	0	0	0	0
Technology help desk ticketing system	0	0	0	0
Support when you have a desktop/laptop computing problem	0	0	0	0

The time it takes to resolve your desktop/laptop computing problems	0	0	0	0
Campus computing labs	0	0	0	0
	Not important	Somewhat important	Important	Very important
Data analysis support services	0	0	0	0
High performance computing	0	0	0	0
Digital Scholarship/Digital Humanities services	0	0	0	0
Borrowing laptops	0	0	0	0
Borrowing technology equipment	0	0	0	0
Availability of wireless access on campus	0	0	0	0
Performance of wireless access on campus	0	0	0	0
Ease of logging into campus systems	0	0	0	0
	Not important	Somewhat important	Important	Very important
Institutionally provided network & cloud file storage	0	0	0	0
Responsiveness to your changing information technology needs	0	0	0	0
Your input into computing decisions that affect you	0	0	0	0
Your input into library decisions that affect you	0	0	0	0

## How dissatisfied or satisfied are you with the following resources and services?

	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied
Canvas	0	0	0	0
Canvas support	0	0	0	0
Technology in meeting spaces/classrooms	0	0	0	0
Support for technology in meeting spaces/classrooms	0	0	0	0
The time it takes to resolve your classroom technology problems	0	0	0	0
Instructional technology support	0	0	0	0
DLINQ Instructional Design consultations or workshops	0	0	0	0
Online collaborative software (e.g. Teams, Google Drive or Office 365)	0	0	0	0
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied
Generative AI tools (e.g., ChatGPT, Bard, ChatPDF) for academic or work purposes	0	0	0	0
Support for the use of Generative Al Tools (e.g., ChatGPT, Bard, ChatPDF)	0	0	0	0
Library research instruction for academic courses	0	0	0	0
Library support for your scholarly research	0	0	0	0
Library support for your students' scholarly research	0	0	0	0

Support for your specialized computing needs	0	0	0	0
LibrarySearch (go/primo)	0	0	0	0
Library Subject Guides (go/guides)	0	0	0	0
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied
Library databases (e.g. JSTOR, Electronic Journals)	0	0	0	0
Access to free or low cost course textbooks and other materials	0	0	0	0
Technology help desk	0	0	0	0
Technology help desk schedule	0	0	0	0
Technology help desk ticketing system	0	0	0	0
Support when you have a desktop/laptop computing problem	0	0	0	0
The time it takes to resolve your desktop/laptop computing problems	0	0	0	0
Campus computing labs	0	0	0	0
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied
Data analysis support services	0	0	0	0
High performance computing	0	0	0	0
Digital Scholarship/Digital Humanities services	0	0	0	0
Borrowing laptops	0	0	0	0
Borrowing technology equipment	0	0	0	0
Availability of wireless access on campus	0	0	0	0

Performance of wireless access on campus	0	0	0	0			
Ease of logging into campus systems	0	0	0	0			
	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied			
Institutionally provided network & cloud file storage	0	0	0	0			
Responsiveness to your changing information technology needs	0	0	0	0			
Your input into computing decisions that affect you	0	0	0	0			
Your input into library decisions that affect you	0	0	0	0			
Page 5							
What one thing would you like to see done to enhance information echnology services? (Please limit your response to 250 characters or ess.)							

What one thing would you like to see done to enhance library services? (Please limit your response to 250 characters or less.)

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How informed do you feel you are about the following?

	Not informed	Somewhat informed	Informed	Very informed
Available technology services	0	0	0	0
Available library services	0	0	0	0
Availability of assistive technologies to address disabilities	0	0	0	0
Availability of technology learning resources and workshops	0	0	0	0
Generative AI tools (e.g., ChatGPT, Bard, ChatPDF)	0	0	0	0
Who to contact for your instructional technology needs	0	0	0	0

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How strongly do you disagree or agree with the following statements with regard to the DLNIQ staff?

Somewhat Somewhat Not
Disagree disagree agree Agree applicable

Friendly	0	0		0		0	(	$\supset$
Knowledgeable	0	0		0		0		
Reliable	0	0		0		0		
Responsive	0	0		0		0		
Block 8								
How do you use the foll	owing	tools, if at	all?					
	Do not use	Entirely academic use	Mos acad	emic	Equa for acader and persor use	mic I N nal pe	Mostly ersonal use	Entirel person use
Generative AI tools (e.g., ChatGPT, Bard, ChatPDF)	0	0	C		0		0	0
Page 9								
How interested are you	in leaı	rning more	abou	t the 1	ollowi	ng?		
			lot ested	Some		Interes	ted ir	Very nterested
Canvas		(	C			0		0
Technology in meeting spaces/classrooms		(	C			0		0
Generative AI tools (e.g., C Bard, ChatPDF)	hatGPT	· (	O			0		0

## How interested are you in learning new technical or research skills by the following methods?

	Not interested	Somewhat interested	Interested	Very interested
One-on-one instruction	0	0	0	0
Workshop/Training Session	0	0	0	0
Peer group learning	0	0	0	0
Self-directed with documentation	0	0	0	0
Self-directed with online tutorial	0	0	0	0
Trial and error	0	0	0	0

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In this section we will ask some information about you including age, gender, and race. The primary purpose of these questions is to compare the demographic profile of the survey's respondents to that of the institution as a whole. It will help ensure that the results are representative of the school. You are not obliged to answer these questions. If you do not feel comfortable providing this information you may choose to submit the rest of your responses without completing any of these items. Thank you.

What year did you begin at Middlebury College?



Are you considered a full-time employee of Middlebury College for at least nine months of the current academic year?

$\bigcirc$	Yes
0	No
Wr	nat is your rank?
0	Instructor/Lecturer
0	Assistant Professor
0	Associate Professor
0	Professor
0	Other (please specify)
Wh	nat is your tenure status?
0	Not on tenure track
	Tenure track, but not tenured
	Tenured
Wh	nat is your primary academic division?
0	Arts
0	Foreign Language
0	Humanities
0	Literature
0	Natural Sciences
0	Social Sciences
0	Interdisciplinary And Other Programs

What is your gender?

$\cup$	Female						
0	Male						
0	Transgender						
0	Genderqueer or non-binary						
0	l identify using a different term						
0	I prefer not to answer						
Wh	nat is your age?						
0	24 or younger	0	50-54				
0	25-29	0	55-59				
0	30-34	0	60-64				
0	35-39	0	65-69				
0	40-44	0	70-74				
0	45-49	0	75 or older				
What is your race? (Please select all that apply)							
	American Indian or Alaska Native		Native Hawaiian or Other Pacific Islander				
	Asian		White				
	Black or African American		Other				
Are you of Hispanic, Latino, or Spanish origin?							
0	Yes						
0	No						

Do you have any additional comments or suggestions?



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