

# Working Effectively with People in Government on Open Source Projects

<http://jden.us/talk-2014-osbridge>

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why government?

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CODE *for*  
AMERICA

civic hacking

hack

systems are  
*fundamentally hackable*

“civic hacker”



you might *already* be a civic hacker

01010111 01100101 00100000 01110100 01101000 01100101  
00100000 01010000 01100101 01101111 01110000 01101100  
01100101 00100000 01101111 01100110 00100000 01110100  
01101000 01100101 00100000 01010101 01101110 01101001  
01110100 01100101 01100100 00100000 01010011 01110100  
01100001 01110100 01100101 01110011 00101100 00100000  
01101001 01101110 00100000 01001111 01110010 01100100  
01100101 01110010 00100000 01110100 01101111 00100000  
01100110 01101111 01110010 01101101 00100000 01100001  
00100000 01101101 01101111 01110010 01100101 00100000  
01110000 01100101 01110010 01100110 01100101 01100011  
01110100 00100000 01010101 01101110 01101001 01101111 01101110

**-James Madison**

System Architect, 1787

I. hacking with *humility*

*still ahead:* II. what the hell?

why hack?

why be humble?

how might we be humble?

how might we be humble?

- inclusivity

“routing around the damage”



no one likes to be called  
*damaged goods*

“if you want to go fast,  
go alone.

If you want to go far,  
go together”

- organizery aphorism

# how might we be humble?

- inclusivity
- communication

communicate!

no ego

when I see \$observation  
I feel \$emotion  
because I need \$need  
could you please \$request

- Isaac Schuleter, slide 31, <http://bit.ly/1pchusv>

Speak plainly

existing words

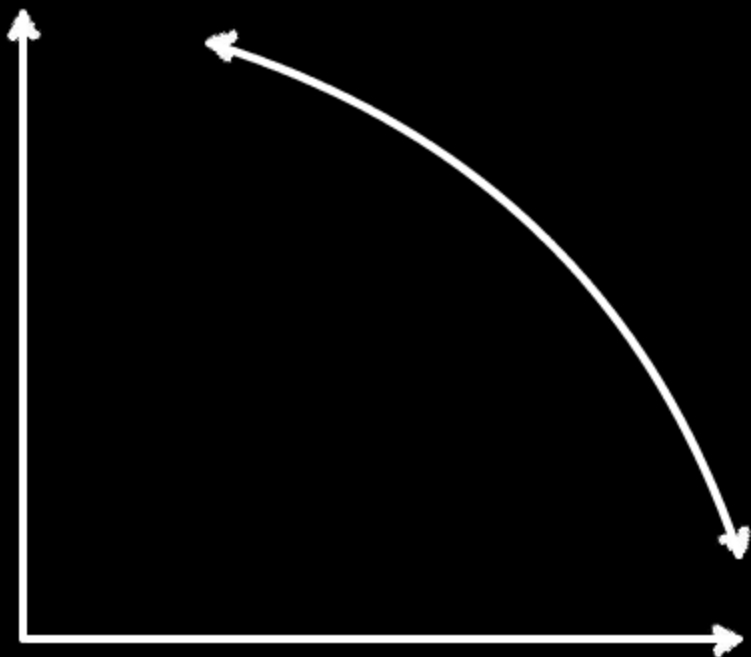


negotiation

negotiation: prepare

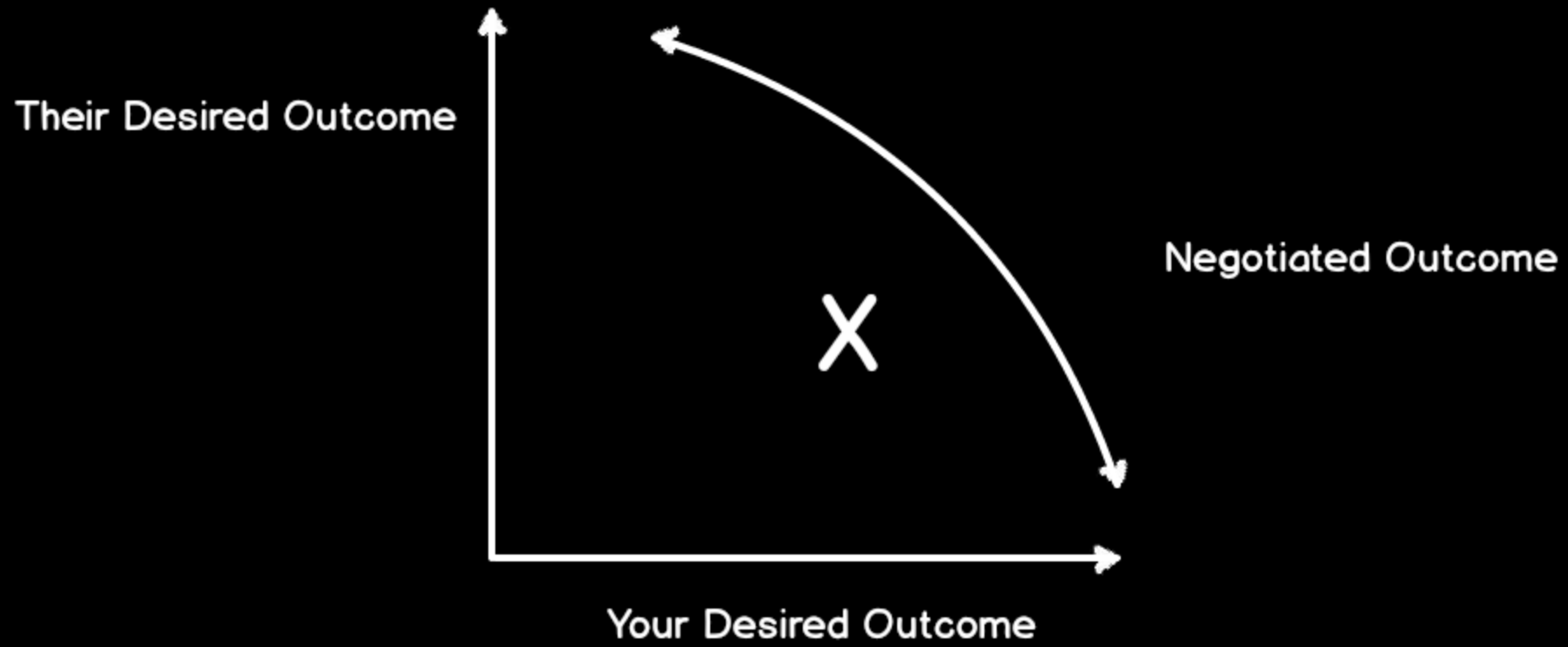
negotiation: be open

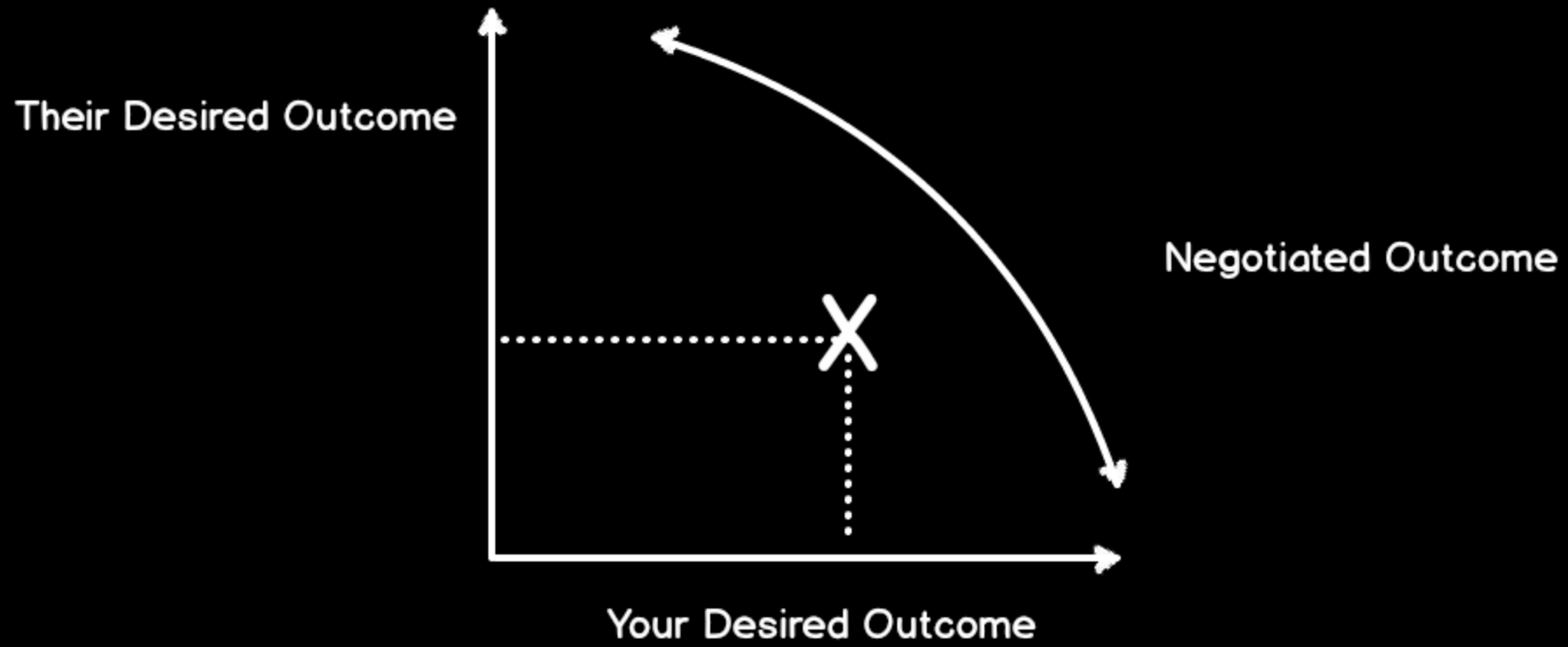
Their Desired Outcome

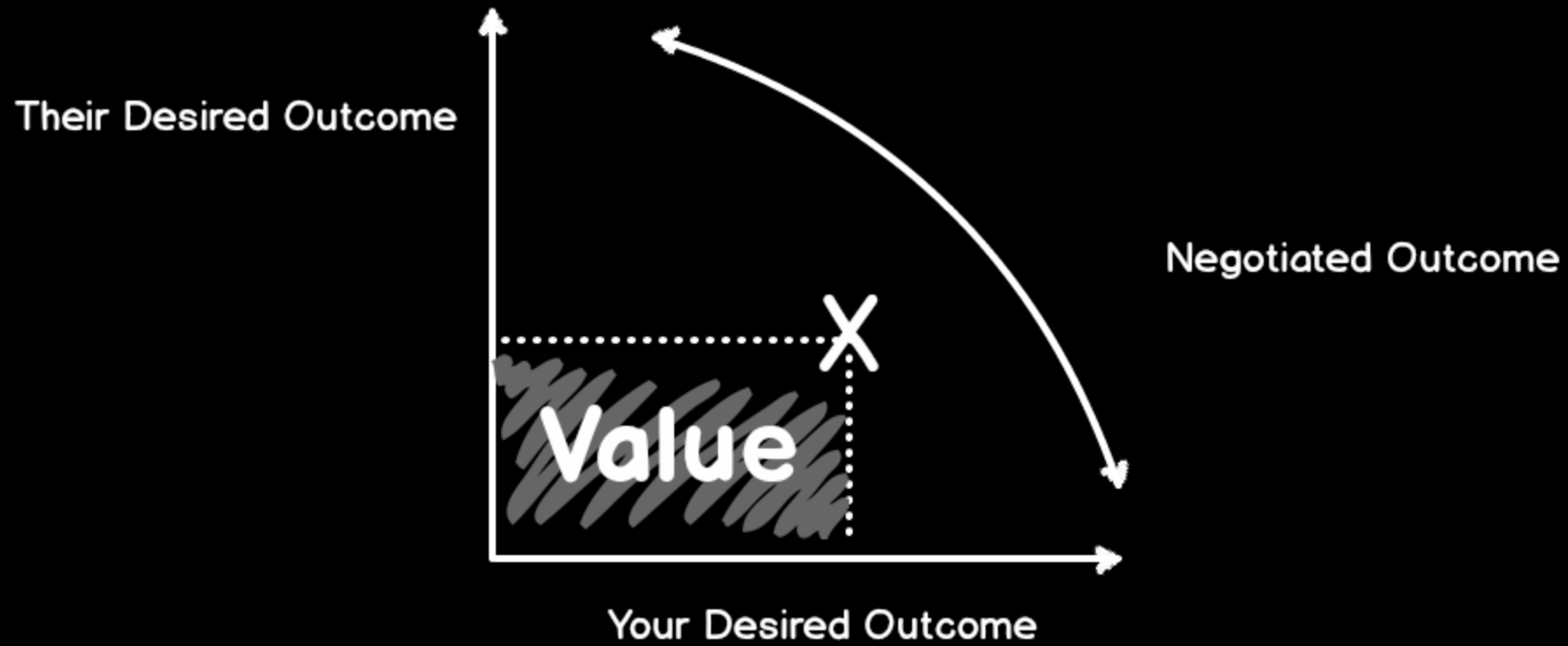


Negotiated Outcome

Your Desired Outcome











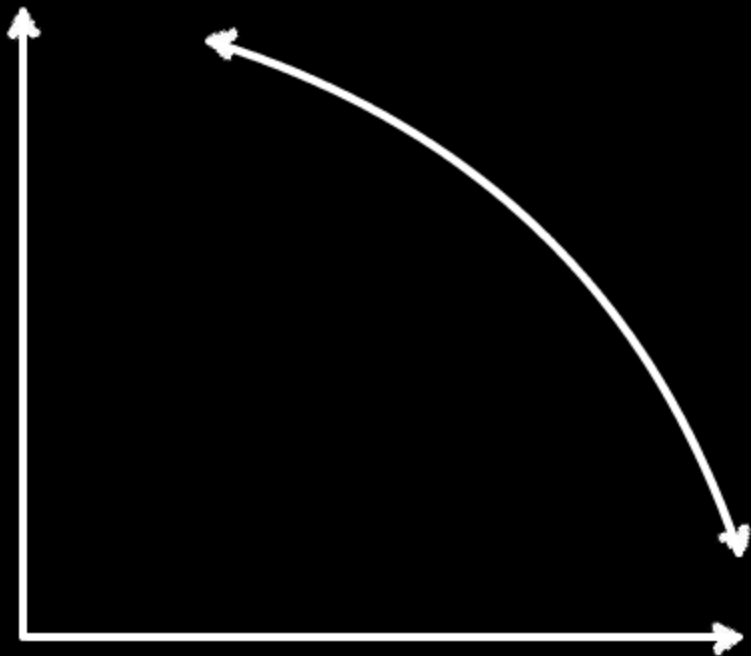
X

Negotiated Outcome



Your Desired Outcome

Their Desired Outcome



Your Desired Outcome

build trust

delivery as a strategy

share credit

II. what the *hall*?

bureaucracy is hard to spell but it's not a bad word

“we’re from the government  
and we’re here to help”



follow the \$

elections

appointed? classified?

know who you're working with

keep following the \$  
procurement and purchasing

operations & sustainability

context is key

# Thank you

- Questions, comments, feedback
  - @\_jden (that's an underscore) / jason@denizac.org
- Slides, etc
  - <http://jden.us/talk-2014-osbridge>