

James Enright

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Education

Bachelor of Arts, Coe College, Cedar Rapids IA

Computer Science

Relevant Coursework

Data Structures

Principles of Computer Systems

Operating Systems

Software Engineering

Analysis of Algorithms

Computers in Business

Object Oriented Programming

Computer Graphics

Skills

Languages: Java, C/C++, HTML, Python, C#, OpenGL.

Operating Systems: Microsoft Windows (98, XP, Vista, 7, 10), Linux

Troubleshooting, Communication, Leadership, Problem Solving, Management, Customer Service

Experience

Amazon, Markham IL — Area Manager

July 2023 - April 2024

- Gained leadership and management skills by helping our associates.
- Lead a team of over 100 associates.
- Helped develop labor plans and volume projections per each shift.
- Developed great relationships with our associates and was voted in as the most inclusive manager.
- Used data and several other metrics to make proactive decisions to lead our team and run an efficient operation. As well as developing labor plans and volume projections per each shift.
- Performed audits around the building and escalated any mechanical/safety issues to our teams.

Jewel Osco, Oak Lawn, IL — Deli

June 2022 - August 2022

- Gained lots of experience in customer service.
- Learned how to manage time under lots of stress.

Umbrella, Chicago, IL — Landscaping

June 2019 - August 2021

- Worked many different jobs across the Chicago land area doing yard work, painting, deck building, paving, etc.
- Gained experience working with various kinds of machinery/tools.

IT Office, Cedar Rapids, IA — Work Study

January 2021 - May 2021

- Performed audits around the school.
- Learned how to troubleshoot devices and software and how to assist others over the phone.
- Helped restock printers and projector lenses all across campus.

Walmart, Cedar Rapids, IA — OGP

August 2020 - January 2021

- Learned the importance of area organization.
- Helped deliver groceries to our customers.

Arby's, Oak Lawn IL — Crew Member

February 2018 - August 2019

- First experience in the workforce.
- Learned a lot about customer service.
- Assisted in taking customer orders and delivering their meals.
- Learned the importance of food safety and prepared many meals for our customers.