

Joseph Deshaies

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Permanent Address:
6 Francis Drive
Seabrook, NH 03874

EDUCATION:

Bentley University, Waltham, MA

Candidate for Bachelor of Science in Computer Information Systems

May 2020

Minors: Finance & Spanish

GPA: 3.51

Honors: President's Academic Scholar; President's List; Dean's List

University of Seville, Seville, Spain

May 2018 – June 2018

Enhanced Spanish speaking skills while participating in courses taught in Spanish

RELEVANT COURSEWORK:

Database Management Systems

Fall 2018

- Designed and implemented databases using Oracle to establish a database management foundation
- Utilized SQL to maintain the data stored and produce relevant queries and reports

Business Information Systems Analysis and Modeling

Fall 2018

- Implemented UML techniques to effectively analyze, design, and document business information systems
 - Integrated process, data, and behavioral abstractions to create models that focus on the articulation of business functions
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WORK EXPERIENCE:

Bentley University: Waltham, MA

August 2017 - Present

Resident Assistant

- Supervise 29 residents in setting academic and personal goals
- Collaborate with the professionals on campus to ensure safety and community building among residents
- Develop two monthly floor programs to promote academic and social development
- Meet with fellow Resident Assistants weekly to discuss updates and concerns in an open setting

Market Basket: Seabrook, NH

April 2014 - Present

Cashier

- Manage \$2,000+ to ensure accurate transactions
 - Consult with 100+ customers and resolve their problems and complaints to provide exemplary service daily
 - Train 10 employees and demonstrate to them how to properly use the cash register
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LEADERSHIP EXPERIENCE:

Service Learning and Civic Engagement Center: Bentley University

January 2018 - Present

Program Manager

- Oversee an adult ESOL program to ensure a positive experience for the 7 volunteers
- Provide English tutoring for non-native English speakers to promote an enriching learning environment
- Meet with professional staff weekly to discuss the program experience and to make any necessary improvements

Alpha Kappa Psi, Professional Business Fraternity

August 2017 – Present

Director of Community Service (September 2017 – May 2018)

- Oversaw the community service committee to coordinate events that benefit the local community
 - Participated in weekly meetings with the VP of Administration and other directors to provide and receive feedback on events
 - Engage in weekly chapter meetings to assist in the decision making of the 50-60 member organization
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TECHNICAL SKILLS:

- Microsoft Office (Word, PowerPoint, Excel, Outlook, Access), Oracle, SQL, Java, SAP Lumira, SPSS
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LANGUAGE SKILLS:

- Conversational Spanish