

Jorge I. Rodriguez

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Experienced IT Professional

Career Overview: 8+ year IT experience with proven success in both operations and development. Well-established ability to succeed in small and large scale projects. Diversified experience in many technologies from on-the-job experience and a Master of Science degree in Management Information Systems.

Business Strengths: Self-starter, expert communication and presentation skills in English and Spanish, empathetic and able to unite and drive team results. Passion for technology, strong research skills, and problem resolution coupled with an understanding of the business it supports.

Experience, Key Contributions and Performance Milestones

Tracfone Wireless - 2009 to present

America's largest and number one prepaid cell phone provider in the U.S. with over 22 million subscribers

IT Development: Continuous Integration Engineer - September 2012 - present

ITQ Team. Providing rapid analysis and creation of automated test cases to meet the needs of a fast-paced environment

- Functional and Stress testing for Commerce Brands using Apache JMeter, Twist, and SQL
- Instrumental in learning new CA LISA Service Virtualization technology, mastering it and creating over 100 operations, saving millions of dollars in infrastructure cost and increasing business velocity.
- Creation of over 3000 automated test cases in less than a year. This has 'left-shifted' defect identification, validation and resolution, this giving the company of 16-28% faster time to market.
- Development and maintenance of Environment Sanity Dashboard – built from the ground-up – an end-to-end application with 187 data points covering 5 environments. It is built to maximize testing efficiency and reduce project time-lines. Built with freely available open source tools – providing maximum benefit for a minimal investment.
- Comprehensive load-testing of IBM Portal v8 projects using open-source tools. Again providing valuable insight and defect discovery with freely available tools.
- Graduate of the Focus on Excellence management training course.

IT Operations – Junior Java Administrator – June 2009 - September 2012

Production Web Application Support Team. Supporting multiple software environments to maximize system uptime and successful projects.

- Administration and deployment of all Oracle Weblogic Java applications used to control company Production and Test environments. Excelled in providing 24/7/365 support of test and Production environments.
- Research, installation, and maintenance of CA-CEM hardware capture devices for end-to-end customer facing application monitoring – allowing for greater insights into consumer behavior which translate into more effective designs.
- Monitoring of Production systems and applications, both internal and external, using HP SiteScope combined with custom UNIX scripts and programs. Achieved 25% increase in meeting departmental Service Level Agreements (SLAs)

- Liaison between all teams in and out of IT with our group to foster communication and results that benefit the company as a whole, not just a single individual or team

Additional Experience

Epocorp - Miami, FL - 2006 – 2009

Providing all technical expertise required to support Epocorp's construction service

- Achieved and excelled in making technology purchase decisions for the company.
- On-Call IT Specialist; Installation and setup of all office computers and network.
- Maintenance and troubleshooting of PCs, Printers, Network, and Blackberry devices.

EDUCATION

Master of Science in Management Information Systems

Florida International University, Miami, Florida – August 2011

Bachelor of Science in Information Technology

Florida International University, Miami, Florida – April 2009

Concentration: Linux/Unix Administration; Database Administration

Minor: Marketing Management

RELEVANT PROJECTS

- Systems Analysis and Design: mapping out a complex e-commerce / Amazon like application comprised of object oriented designs using inheritance and generalization.
- Designed a dynamic web application with ASP.NET and Visual Basic utilizing AJAX technology.
- Team leader for installation of heterogeneous network infrastructure with Cisco and Juniper hardware. Management and troubleshooting of data center operations.
- Research of new technology: COMGRAPH Research Group: Scientific research of face-based biometric systems

LANGUAGE SKILLS

Fully fluent in English and Spanish

TECHNICAL SKILLS

Amazon Web Services, Git, Sun Solaris, SQL, Oracle Weblogic Server, UNIX and Linux Systems, Shell Scripting, Java, JMeter, Thoughtworks Twist, HP ALM Defect Tracking, Regression Testing, Integration Testing, Apache Tomcat Server, Cisco IOS, JuneOS, ASP.NET, HTML, CSS, CA Wily CEM, Introscope, HP SiteScope and Business Availability Center, HP LoadRunner, Windows Server; Adobe Premiere Pro CC, Adobe Photoshop CC

HOBBIES AND INTERESTS

- Cloud Computing, Video Editing
- Finisher of multiple marathons and Ironman 70.3 Miami