

YOUR HOME OR BUSINESS. CONNECTED. MANAGED. PROTECTED. CONTROLLED.



Managed WiFi Service

With multiple users and devices on your network, you need a predictable WiFi performance and speed throughout your home or business.

Managed WiFi Service, from Citizens, allows you to manage device connectivity, control internet access times, and setup guest networks creating the network that best fits your needs.

BENEFITS

- On-site Router Installation
- Optimal Router Location
- Optimized Range & Coverage
- Network Security & Guest Networks
- Parental Controls
- Password Protection Assistance
- Backup Customer Configurations for Quick Restore
- Performs Remote Reboots, Configurations, & Firmware Upgrades
- Remote Support
- Troubleshooting

EXPERIENCING TROUBLE WITH YOUR CONNECTION?

With Managed WiFi Service, you can simply contact Citizens' staff and they can remotely connect to your WiFi router to determine where the issues are in your network. Staff will also be able to determine if the issues are limited to certain devices.

FORGET YOUR PASSWORD?

With Managed WiFi Service, you can simply contact Citizens' staff and they will assist you in creating a new one!

**Maximize your Fiber-Fast Internet
experience for only \$4.99/mo**



TP-Link Wireless Router

Features & Benefits:

One-Time Fee

\$69.99

- With 300Mbps over the 2.4GHz band and 867Mbps over the crystal clear 5GHz band, you'll have a superior experience with seamless HD streaming, online gaming and other bandwidth-intense tasks
- 4 well-ordered antennas make all of your connections more efficient and stable. Advanced antenna technology increases the receiving sensitivity to enlarge WiFi coverage.
- Supports USB 2.0 port, easily share files & media with networked devices
- Full Gigabit Ports, Support 1000Mbps WAN port and four 1000Mbps LAN port, for ultrafast data transfer speeds
- Provides WPA/WPA2 and WPA-PSK/WPA2-PSK authentication and TKIP/AES encryption security
- Provides 64/128-bit WEP encryption security and wireless LAN ACL
- Easy Parental Control. Supervise children and staff with responsible access, controlled by parents or administrators.

citizens-connected.com (715) 237-2605

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Terms & Conditions

The standard in-home visit of approximately one hour is included at no additional cost to the customer. Optimal router placement is based on the existing wiring locations in your home.

Citizens can provide additional in-home service for additional device connections, wiring, or other services billed on an hourly basis. A separate appointment may be required depending on Service Technician availability.

While Citizens' Managed WiFi Service is available to support your wireless network, it is not intended as ongoing support for the connection of wireless devices outside of the initial in-home visit. Customers may be invoiced for excessive remote assistance of wireless device connection and troubleshooting at an hourly rate billed in quarter hour increments, at Citizens' sole discretion and notification.

WiFi speeds and coverage will vary based on the device connecting to the WiFi network, distance from the router, number of devices on the network and "noise" from other electronics on the same frequency.

Internet speed tests can be measure accurately only with a hard-wired connection directly from a device to a gateway access point.

For more information, contact us by phone at (715) 237-2605 or email at info@citizens-connected.com.

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