

TPLink AC1300 DECO Mesh System

Setup Instructions



Your pathway to the world



TP-Link AC1300 Deco M5 Whole Home Mesh Initial Setup

Setup of this system requires you to download the TP-Link Deco App to your smartphone or tablet.
Do this **BEFORE** disconnecting your old router. This app is free to download and use.

Download the TP Link Deco App and Create Account

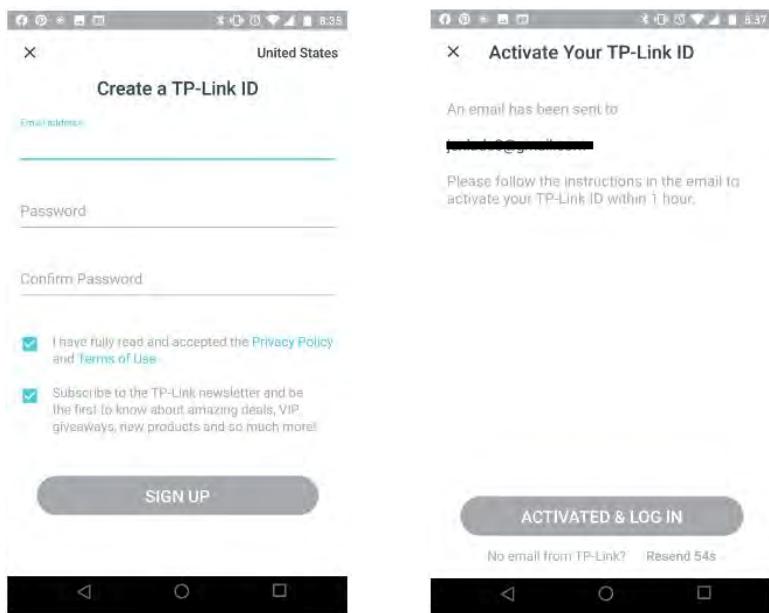
1. Download the TP-Link Deco app from the app store.
2. Open the Deco app and agree to the terms and conditions.



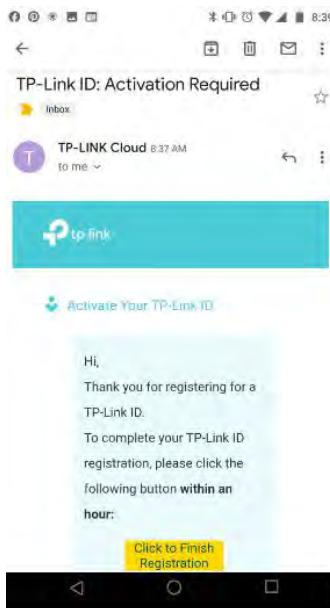
3. Select **SIGN UP** on the **Welcome to Deco** screen.



4. Enter your email address and create a password. Select **SIGN UP** when done.



5. While keeping the Deco App open (**DO NOT HIT the X on the next screen**), open your email and look for the email from **TP-LINK Cloud**.
6. Click the orange link that reads "**Click to Finish Registration**"



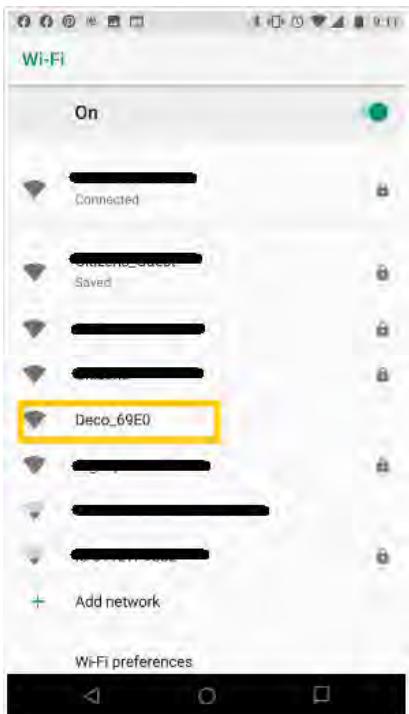
Authorize the Deco Mesh to use Citizens Connected Internet

1. Remove 1 of the 3 mesh points from the box with its power cord.
2. Connect your internet line to the mesh point using either of the ethernet ports on the mesh, and then plug the mesh into power. **DO NOT PLUG IN THE OTHER 2 PIECES.**

3. Wait for the light on the Deco Mesh to start blinking blue



4. Go to WiFi Settings (not through the Deco app) on your phone or tablet and connect your phone to the new **Deco WiFi** that is showing. No password is required to connect.



5. A Citizens Connected page will open on your phone asking for your Citizens Username and Password.
6. Enter the information given to you from Citizens Connected and click **Submit**.
If you do not have this information, contact Citizens Connected.
7. Reboot the Deco Mesh



Current Device Information

| | |
|---|--------------------------------|
| Username: <input type="text" value="username"/> | MAC Address: 3C:84:6A:CD:69:A1 |
| Password: <input type="password" value="password"/> | IP Address: 172.38.194.63 |
| <input type="button" value="Connect"/> | |

Please enter your Citizens Connected broadband or mobile username and password, and then press Connect button to initiate your broadband connection. This will need to be done one-time only.
If you receive an error message or have questions, please contact the Citizens Connected Support Department at 775.237.HELP

Add Adding the Additional Mesh Points

1. Go back to the TP-Link Deco App
2. Click ACTIVATED & LOG IN



3. Enter the email address and password used in setup and click LOG IN



4. Follow the instructions in the TP-Link Deco app to finish setup of the other 2 Mesh Points. This app is very well designed and will walk you through the final steps if you read each screen.