

JOSHUA NOVAK

C: (905)302-3733

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Skills

- Enterprise networking – OSI and TCP/IP models, routing, switching, Cisco CLI, subnetting, and IPv4/v6
- Programming/Scripting Languages – C, C++, C#, Python, Bash, TypeScript
- Databases – PostgreSQL, MySQL, SQL Server 2016, Oracle SQL
- Linux Proficiency – Debian, Ubuntu, Arch, Kali, ParrotOS
- Software – UniMax 2ndNature, Cisco CUCM, Cisco Prime, Solar Winds Orion, Microsoft SCSM

Certifications and Awards

- Cisco Certified Entry Networking Technician
- Six Sigma White Belt
- Second place winner in 2018 Sheridan College SDNE Capstone Project competition

Education

Software Development and Network Engineering Co-op Program *September 2015 – December 2018*
Sheridan College, Oakville, ON

- CGPA of 3.58

Projects

Budgetise *January 2018 – December 2018*

- 2018 SDNE Capstone project: franchise budgeting system

Work Experience

Technical Analyst Student *May 2018 – August 2018*
Royal Bank of Canada, Toronto, ON

- Used UniMax 2ndNature to handle telecommunications support tickets and requests
- Contacted users via email and telephone to better assist with request

Communications Analyst Student *August 2017 – January 2018*
Maple Leaf Foods, Mississauga, ON

- Used Cisco Prime and SolarWinds Orion to monitor and troubleshoot infrastructure
- Supported user issues via the System Centre Service Manager Console system
- Supported Maple Leaf Foods Cisco VoIP platform utilizing CUCM and Unity

Research and Development Co-op *January 2017 – April 2017*
World Vision Canada, Mississauga, ON

- Researched new technologies to improve business efficiencies and find new streams of revenue.
- Assisted with the research, documentation, and training for company projects and campaigns.

Volunteer Experience

Camp Mini-Yo-We *Summers 2010 – 2014*
Port Sydney, Muskoka, ON

Hobbies/Interests

- Building a homelab to complement my certification studies and to learn new skills
- Played bass guitar since 2007; member of the worship band as a at Harvest Bible Chapel Oakville