

James D. Mays

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Career Summary:

- Extensive travel to meet with clients and develop a set of requirements tailored to their needs.
- Supervision of developers as they put the requirements into code.
- Implementation of new software at client organizations, including managing the staff and personalities unique to each organization.
- Transformed legacy data into new software applications through stored procedures and custom scripts.
- Being a Product Owner/Product Manager fielding calls from both new and prospective customers in regard to new feature requests and implementation timelines.
- Developed a commercial product from scratch for a successful startup.
- Developed a medication administration record and integrated it with a medication API.
- Provided extensive technical support to customers.
- Managed large projects with numerous stakeholders, complex requirements, and multiple developers.
- Technical Skills include but not limited to: Laravel/PHP, Javascript, JQuery, React, Vue, MySQL, MSSql, Docker, JMeter Load Testing, and more.

Experience:

Senior Full Stack Engineer **Informulate Technologies, LLC - Orlando, Florida** **October 2021 - Present**

- Provide programming for web applications, employing a comprehensive range of technologies to meet customer needs.
- Collaborate with cross-functional teams to design, develop, and implement solutions that enhance user experience and drive business growth.
- Continuously innovate and improve existing systems based on market demand and emerging technologies.

Vice President of Product Development **Lightning Step Technologies - Houston, Texas** **December 2015 – November 2020**

- Co-founded the company and spearheaded the development of an Electronic Medical Record Application, the flagship product of the organization.
- Managed the entire Software as a Service (SaaS) lifecycle during the initial two years, ensuring seamless delivery and customer satisfaction.
- Led product enhancements based on market research and customer feedback, contributing to the company's growth and success.

Director of Information Technology
Kiva Recovery Center - Vernon Hills, Illinois
January 2013 - December 2015

- Established information technology infrastructure for company startup, including software development and network management.
- Developed software solutions for documentation of services provided, optimizing internal processes and improving data management.
- Provided training and ongoing support to users, ensuring smooth operation of IT systems.

President/Mayor
Village of Stillman Valley - Stillman Valley, Illinois
March 2004 - April 2013

- Elected to two consecutive terms, serving as the Chief Executive for the Village of Stillman Valley, Illinois.
- Implemented strategic initiatives to promote community development and enhance quality of life for residents.
- Improved financial reporting and practiced fiscal responsibility to result in a financial surplus.
- Led effort to build a multi-million dollar wastewater treatment plant.

Senior Solution Architect
Netsmart Technologies (formerly Sequest Technologies) - Lisle, Illinois
August 2005 - August 2012

- Managed projects for new customer implementations, overseeing technical design requirements and providing consultation on industry best practices.
- Led a team of project managers in the development and implementation process for new customer organizations, ensuring successful project delivery.

Vice-President of Administrative Services
Rosecrance Health Network - Rockford, Illinois
January 1998 - August 2005

- Provided leadership to HealthNet Employee Assistance Program and staff. Including clinical decision making and communication with customers.
- Managed partnerships with various healthcare entities to enhance operational efficiency and collaboration.
- Chief Privacy Officer implementing HIPAA policies across the entire organization.
- Oversaw Information Technology Department including evaluation and development of clinical information systems.

Education:

Master of Arts (MA) in Psychology,
Trinity International University

Bachelor of Arts (BA) in Psychology,
Trinity International University