



RE: Parcel Shield SSO Integration

From Burgess, Robert <Robert.Burgess@cencora.com>

Date Fri 6/6/2025 5:05 PM

To Alan Mahnke <alanm@parcelshield.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Swartz, Paul <Paul.Swartz@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc Alex Olszewski <alexo@parcelshield.com>; Justin Merth <justinm@parcelshield.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

1 attachment (551 KB)

Guide -- AaaS Fundamentals - OIDC.pdf;

Hello Parcelshield Team,

Here is OIDC information as promised from our meeting earlier.

As discussed, we use OIDC for integration with AaaS because of its ease and flexibility within application frameworks. Many enterprise platforms and applications have direct support for OIDC so the integration is primarily one of configuration rather than development, although writing your own code is simple enough if necessary. Search the web for information about support for OIDC in your environment.

Attached is a developer's primer that describes how OIDC works in the Cencora ecosystem. It provides information about how to support OIDC via code/development, but if you're working with a framework that supports OIDC it is still instructive for how things work.

There are three AaaS environments to work in:

- TEST/PoC allows you to do initial development and testing
- UAT/STAGE is a production-like environment for performing UAT, etc
- PROD is the full production environment

For development purposes, an OIDC configuration has been set up for you on AaaS TEST. We will provision other environments as development is finalized. Here is the link to the OIDC well-known configuration:

https://tst.aaas.cencora.com/oidc/op/v1.0/4_Pv18t6XTOc51PxyYytQzHA/.well-known/openid-configuration

Here is a sample OIDC /authorize request you can test:

https://tst.aaas.cencora.com/oidc/op/v1.0/4_Pv18t6XTOc51PxyYytQzHA/authorize?client_id=erg1mMiczzZR4CltGoUCv_h7&scope=openid%20email%20profile%20uid%20AaaS&response_type=code&redirect_uri=https://655064844703.us1.my.gigya-ext.com/pages/oidc-redirect&nonce=ElxxsnBjJbr

You can test this login flow with a test account (see AaaS OIDC Fundamentals guide for details). Note that in this sample *redirect_uri* is a placeholder value, and you will need to configure the actual value for your environment; the authorization will fail if your *redirect_uri* is not properly registered in AaaS.

Here's a summary of the vital parts:

client_id – the unique identifier for your application's configuration within CIAM; you can test your code using the client_id from the sample: **erg1mMiczzZR4CltGoUCv_h7**

scope – OIDC scopes you need to retrieve

response_type – for security reasons, we only allow “code” response

redirect_uri – your application's endpoint to receive the OIDC response from CIAM; this value is case sensitive (including the domain). Once you setup your own endpoint, send us the redirect_uri for configuration in AaaS

nonce – string that associates a client session with an ID Token and mitigate replay attacks

state (optional) – opaque value used by the client to maintain state between the request and callback

Post-login API operations require a client secret, which will be shared directly to a single member of your team. Please let me know who should receive it and I will send to that individual.

This should be enough for your team to begin working with AaaS OIDC, but we are available as necessary to provide guidance.

Your TEST *redirect_uri* has been configured, so you can test immediately after you have configured things on your end.

From: Alan Mahnke <alanm@parcelshield.com>

Sent: Friday, June 6, 2025 1:08 PM

To: Hendricks, Brian <Brian.Hendricks@cencora.com>; Swartz, Paul <Paul.Swartz@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Justin Merth <justinm@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

Subject: Re: Parcel Shield SSO Integration

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Hi there,

Sharing URL's that were posted in Team chat earlier today.

Dev/Test callback url: <https://parcelshield-dev.us.auth0.com/login/callback>

Prod callback url: <https://parcelshield.auth0.com/login/callback>

Next steps:

- Siva to send client ID's for both of environment
- Siva to send user accounts for Dev/test environment; accounts to be used for SSO testing
- AI to work with PS team to establish Dev/test user credentials and send those back to Siva
- Paul and AI to work with Devika on user account for Prod environment so we're aligned on data someone will see
- Test SSO handshake in Dev/Test
- Coordinate timing of next steps for Jun/Jul as there are other roadmap/business commitments for both teams

Thank you,

AI Mahnke

From: Hendricks, Brian <Brian.Hendricks@cencora.com>

Sent: Wednesday, June 4, 2025 8:50 AM

To: Alan Mahnke <alanm@parcelshield.com>; Swartz, Paul <Paul.Swartz@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Justin Merth <justinm@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

Subject: RE: Parcel Shield SSO Integration

Hi Alan,

Good to hear we are able to move forward. It appears the team is mostly available on Friday at 12pm ET and 1:30pm ET for a quick connect. We do have a lot of work planned for July so we will have to evaluate the teams bandwidth to start work on this right away. Let's connect and take it from there.

Thanks,

Brian Hendricks

Cencora

Business Applications IT

Product Owner, Product Management

Mobile: 516.661.4429

www.cencora.com

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From: Alan Mahnke <alanm@parcelshield.com>

Sent: Tuesday, June 3, 2025 4:15 PM

To: Swartz, Paul <Paul.Swartz@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Justin Merth <justinm@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

<Sanjoy.Paul@cencora.com>
Subject: Re: Parcel Shield SSO Integration

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Good afternoon,

Circling back on this email thread related to SSO between Triose customers and ParcelShield. Can we connect on Friday to start moving this forward again on the ParcelShield side? We've shared past conversations with the ParcelShield resources who will help move this forward but it may be helpful to run through a quick refresh and update on what's been done since the last call. From the last call we had:

- Cencora/Triose - finish some SSO configuration work
- ParcelShield - setup test URL (pending getting people back together and SSO refresh)

We have resources in different time zones supporting this effort on the ParcelShield side. Are there a couple good available times for the Triose/Cencora team members?

Please let me know.

Thank you,

Al Mahnke

From: Alan Mahnke <alanm@parcelshield.com>
Sent: Tuesday, April 22, 2025 3:14 PM
To: Swartz, Paul <Paul.Swartz@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: Re: Parcel Shield SSO Integration

Hi Paul,

Unfortunately, we do not have an update at this time.

Thank you,

Al Mahnke

From: Swartz, Paul <Paul.Swartz@cencora.com>
Sent: Tuesday, April 22, 2025 1:01 PM
To: Alan Mahnke <alanm@parcelshield.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Hi Al! Just circling back on this for an update?

From: Alan Mahnke <alanm@parcelshield.com>

Sent: Friday, April 4, 2025 9:34 AM

To: Swartz, Paul <Paul.Swartz@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

Subject: Re: Parcel Shield SSO Integration

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Good morning Paul,

No update on the ParcelShield side at this point. The team is looking for a resource who can support SSO implementation. Unfortunately, I don't have an ETA at this point.

Thank you,

Al Mahnke

From: Swartz, Paul

Sent: Friday, April 4, 2025 8:45 AM

To: Hendricks, Brian; Alan Mahnke; Kotha Siva, Subrahmanyam
Cc: Alex Olszewski; Chris Olszewski; Burgess, Robert; Jent, Steven; Paul, Sanjoy
Subject: RE: Parcel Shield SSO Integration

AI – wanted to see if there were any updates on the Parcelshield side?

From: Hendricks, Brian <Brian.Hendricks@cencora.com>
Sent: Wednesday, March 19, 2025 10:01 AM
To: Alan Mahnke <alanm@parcelshield.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>; Swartz, Paul <Paul.Swartz@cencora.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Hi Alan,

Thanks for the update. Please let me know when we can resume the implementation.

Brian Hendricks

Cencora

Business Applications IT

Product Owner, Product Management

Mobile: 516.661.4429

www.cencora.com

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From: Alan Mahnke <alanm@parcelshield.com>
Sent: Wednesday, March 19, 2025 9:39 AM
To: Hendricks, Brian <Brian.Hendricks@cencora.com>; Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: Re: Parcel Shield SSO Integration

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Good morning Brian,

In working with the ParcelShield leadership team, we will need to put our portion of SSO on hold. The person who was supporting this effort is no longer with ParcelShield. We are looking for a resource who can help support SSO implementation.

Apologies for any delays this may cause in the broader SSO rollout.

Thank you,

Al Mahnke

From: Alan Mahnke
Sent: Friday, March 14, 2025 12:06 PM
To: Hendricks, Brian; Kotha Siva, Subrahmanyam
Cc: Alex Olszewski; Chris Olszewski; Burgess, Robert; Jent, Steven; Paul, Sanjoy
Subject: Re: Parcel Shield SSO Integration

Hi Brian,

Apologies for the delay in getting back to the Cencora team.

A couple team members supporting this request have been out of office. I will try to have a better update early next week so we can move this effort forward.

Thank you,

Al Mahnke

From: Hendricks, Brian <Brian.Hendricks@cencora.com>
Sent: Friday, March 14, 2025 9:15 AM
To: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>; Alan Mahnke <alanm@parcelshield.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Hi Alan,

I am looking for an update on the ParcelShield SSO integration and specifically the SP Initiated test URL. Further delay may impact our delivery timeline. Please provide an update.

Thanks,

Brian Hendricks

Cencora

Business Applications IT

Product Owner, Product Management

Mobile: 516.661.4429

www.cencora.com

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From: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Sent: Tuesday, March 11, 2025 11:33 PM

To: Alan Mahnke <alanm@parcelshield.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

Subject: RE: Parcel Shield SSO Integration

Thanks. Can we know latest updates on this.

Thanks!

Siva

From: Alan Mahnke <alanm@parcelshield.com>

Sent: Friday, March 7, 2025 7:37 AM

To: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

Subject: Re: Parcel Shield SSO Integration

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Hi Siva,

Checking with the team. A few people had travel this week.

I will follow-up.

Thank you,

Al Mahnke

From: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Sent: Wednesday, March 5, 2025 7:42 PM
To: Alan Mahnke <alanm@parcelshield.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Hi Alan,

Good Evening, Just to follow Please provide updates on this.

Thanks!

Siva

From: Kotha Siva, Subrahmanyam
Sent: Tuesday, February 25, 2025 10:19 AM
To: Alan Mahnke <alanm@parcelshield.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Sure. That works. Thanks for updates.

From: Alan Mahnke <alanm@parcelshield.com>
Sent: Tuesday, February 25, 2025 10:02 AM
To: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: Re: Parcel Shield SSO Integration

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Hi Siva,

I've submitted a request for the needed information. From a timing perspective, it's probably going to be next week before we have it. Just working through a few projects in flight and trying to close those out this week.

Thank you,

Al Mahnke

From: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Sent: Tuesday, February 25, 2025 2:44 AM
To: Alan Mahnke <alanm@parcelshield.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Hi,

Good Morning, It was nice talking with you. Could you Please share the SP Initiated test URL

Thanks!

Siva

From: Alan Mahnke <alanm@parcelshield.com>
Sent: Friday, February 21, 2025 5:29 AM
To: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: Re: Parcel Shield SSO Integration

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Hi Siva,

Historically, we've tested the SSO configuration in PROD because our customers don't have lower environments to test. Historically, we've exchanged keys, made SSO configuration updates and conducted a test but do realize there are a few more moving parts with what Cencora/Triose is trying to accomplish.

We can start with testing between ParcelShield and Cencora/Triose. From my understanding, the remainder of the SSO connection between Cencora/Triose and their customers has been tested.

Thank you,

Al Mahnke

From: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Sent: Thursday, February 20, 2025 11:13 PM
To: Alan Mahnke <alanm@parcelshield.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: RE: Parcel Shield SSO Integration

Hi Alan,

Thanks for updates. Based your comments below, if you have only one Prod environment, how can we test this integration ?

Thanks!

Siva

From: Alan Mahnke <alanm@parcelshield.com>

Sent: Thursday, February 20, 2025 1:33 PM

To: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>

Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>

Subject: Re: Parcel Shield SSO Integration

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Hi Siva,

Please see below.

Thank you,

Al Mahnke

From: Kotha Siva, Subrahmanyam <Subrahmanyam.KothaSiva@cencora.com>
Sent: Wednesday, February 19, 2025 3:42 AM
To: Alan Mahnke <alanm@parcelshield.com>
Cc: Alex Olszewski <alexo@parcelshield.com>; Chris Olszewski <ChrisO@parcelshield.com>; Burgess, Robert <Robert.Burgess@cencora.com>; Hendricks, Brian <Brian.Hendricks@cencora.com>; Jent, Steven <Steven.Jent@cencora.com>; Paul, Sanjoy <Sanjoy.Paul@cencora.com>
Subject: Parcel Shield SSO Integration

Hi Alan,

Good Morning, This is Siva from CIAM – Cencora team. Here's quick updates that started the SSO integration with Parcel Shield system

Could you Please provide more details on below items.

1)Number of environments available to configure – Non-Prod & Prod ? **Just Prod environment since we're providing SSO to customers**

2)OIDC Implementation – Please share the redirect URI details to trust the system for Non-Prod **No non-PROD. Triose customers are currently using a branded URL that ParcelShield created -->**
<https://triose.parcelshield.net/>

3)Defaults Claims will be configured – Email Login Identifier, First Name & Last Name. Pls let me know if you need particular claim information. **We need Email Login Identifier, First Name & Last Name**

Note :- I will share the RP Client ID and Client Secret details once receive updates for above items. I will also setup one working session. **Sounds good**

Please let me know if you have any questions.

Thanks!

Siva

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