

Justin Pinkard

Full Stack Web Developer

St. Paul, MN • +1-651-348-9840 • justin.d.pinkard@gmail.com
[linkedin.com/in/jdpinkard](https://www.linkedin.com/in/jdpinkard) • github.com/jdpinkard • jdpinkard.netlify.app

SKILLS

Languages: HTML5, CSS3, Javascript, SQL, Ruby, Python

Frameworks: React.js, Ruby on Rails

Testing: Jest, RSpec, React Testing Library

General: Version Control/Git, Github, PGAdmin, VSCode, Yarn, NPM

EXPERIENCE

Learn Academy, San Diego, CA (Remote)

October 2023 – Present

Junior Full Stack Web Developer Student

- Completed over 640 hours of coding experience and education with HTML5, CSS3, JavaScript, React, Ruby, Ruby on Rails, and PostgreSQL.
- Practiced Test-Driven-Development using Jest, and RSpec.
- Created over 9 different working projects using the above skills, including a final capstone project hosted on Render, operating in paired and mob programming groups with 19 other cohort members.

Target Corporation, St. Paul, MN

October 2019 – March 2022

Customer Care Advocate

- Investigated customer complaints, developing strategic policies and preventive methods to mitigate future incidents, showcasing a proactive approach to enhancing customer satisfaction.
- Mediated at the service desk, skillfully handling returns and complaints to uphold customer trust and satisfaction with the Target brand, ensuring a positive and delightful customer experience.
- Managed incoming calls, providing comprehensive information on products, services, store policies, hours, and promotions, ensuring customers were consistently well-informed and fostering positive interaction.

US Army, HAAF, GA

March 2008 – August 2011

Apache Helicopter Aircraft Mechanic

- Spearheaded a Parts Finder Program implementation, inputting 800+ lines into ULLS-AE Tech Supply System, and organized and managed \$1.9M worth of allocated parts for the program.
- Established a standard to maintain multiple 125 hour and 250 hour kits to streamline the maintenance process which improved the efficiency of the maintenance program by 30%.
- Managed the Toolroom, Aviation Ground Support Equipment, and special tools inventories maintained in preparation for UASSD inspection resulting in zero losses and 100% accountability.

EDUCATION

Inver Hills Community College, Inver Grove Heights, MN

September 2012 – July 2017

Associate of Arts — Creative Writing