**Jonathan Polansky**

Jon@Jon-Polansky.com ❖ (631) 662-6400 ❖ Kings Park, NY

**EDUCATION**

**Western Governor’s University Graduated June 2023**

*Bachelor of Science, Cloud Computing Salt Lake City, UT*

**CERTIFICATIONS**

* CCNA (Cisco Certified Network Associate)
* AWS Certified Cloud Practitioner
* Microsoft Azure Fundamentals
* LPI Linux Essentials
* CompTIA A+
* CompTIA Network+
* CompTIA Security+
* CompTIA Cloud+
* CompTIA Project+
* ITIL v4 Foundations

**SKILLS**

* **Scripting -** PowerShell, Python, Bash
* **Microsoft Azure -** Storage, Compute, Azure AD, Intune, Networking, Databases, O365
* **Amazon Web Services -** Storage, Compute, IAM, Workspaces, Route 53, Networking
* **Windows Server -** Active Directory, Group Policy, DNS, Hyper-V, Exchange 2016-2019
* **Linux Server -** Ubuntu, RedHat
* **Virtualization -** VMWare, Proxmox, Containers
* **Networking -** Cisco, SonicWALL, Wireshark
* **Mobile Device Management** **–** AirWatch, Intune

**WORK EXPERIENCE**

**Edge Technology Group / Thrive Networks Greenwich, CT**

*Systems Administrator March 2023 - Present*

* Serve as the primary escalation point for resolving diverse helpdesk issues across our Hedge Fund and Private Equity clientele.
* Develop automated scripts using PowerShell and Bash, streamlining routine tasks such as user and software provisioning.
* Manage Office 365, Exchange Online, Sharepoint, and Teams including managing permissions, adding and modifying users and troubleshooting issues.

*Client Support Engineer June 2022 – March 2023*

* Troubleshooted client cloud environments, including Azure, AWS, VMWare, and Citrix.
* Investigated, diagnosed, and resolved client issues across their entire stack, including software, hardware, networking, and cloud services.

**Sourcepass East Northport, NY**

*Client Onboarding Manager October 2021 – June 2022*

* Scoped, planned, and executed all new client onboardings.
* Completed any project work sold as part of onboarding, including email migrations, cloud deployments, network refreshes, firewall installations, and security hardening.
* Trained Project Engineers on implementation and documentation according to Sourcepass standards.
* Collaborated with stakeholders to ensure a smooth transition to Sourcepass’ MSP services.

*Project Engineer August 2020 – October 2021*

* Designed and implemented network and server infrastructure for small to medium businesses.
* Assisted with server, email, and domain migrations.
* Configured and documented client infrastructure.