James Driscoll

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Education

State University of New York, College at Oneonta   August 2017 – May 2021
Bachelor of Science in Business Economics
Minor in Computer Information Technology
School of Economics and Business, AACSB Accredited
GPA: 3.31

Professional Experience

Stewart's Shops Corporation, Saratoga, NY   July 2021 - Current
Information Solutions Specialist
- Designed hardware solution for a multi-million-dollar business project focusing on automation.
- Conducted user training sessions to ensure proper use of hardware and software, designed to improve efficiency.
- Offer creative technological solutions to complex business projects.
- Maintain business operational databases.
- Write PowerShell scripts to automate business projects using REST API.
- Promptly respond to end-user's problems to reduce downtime.

Related Experience

SUNY Oneonta, Oneonta, NY   January 2020 – May 2021
Desktop Support Specialist (Seasonal, 3 Semesters)
- Repaired and serviced hardware in student and faculty laptops.
- Deployed new desktop computers/laptops to professors.
- Performed security scan on laptops to look for viruses and malware.
- Teamed with coworkers to find best solution for complex problems.

Keeler Motor Car Company, Latham, NY   May 2020 – August 2020
Administrative Assistant (Seasonal, 1 Summer)
- Published cars on website allowing customers to view current inventory.
- Managed certification process with manufacturer, resulting in resale of vehicle.
- Identified cars in the supply chain process to determine earliest availability.
- Assisted sales staff with sales and the location of cars.

Keeler Motor Car Company, Latham, NY   December 2019 – January 2020
IT Support Specialist Intern
- Provided support to IT management with key IT projects.
- Performed database and server management.
- Implemented hardware and software upgrades, optimizing overall performance.
- Assisted with the rebuild of the phone server.

Skills

- SQL
- Python
- Data Modeling
- Power Automate
- RestAPI
- PowerShell Automation
- Database management

Awards and Certificates

- SUNY Oneonta Presidential Scholarship for Diversity and Leadership, 2017
- Bloomberg Market Concepts, 2019
- Mist Wi-Fi Certification, 2021

Continuing Education

- 100 Days of Code: The Complete Python Pro Bootcamp for 2022
  - Offered on Udemy.com.

References Available Upon Request