



HM Government

Participation Survey

What is the survey about?

This study plays a vital role in deciding how public money is spent on sports, arts, culture and other facilities in your local area.

Who should complete the questionnaire?

We are interested in the views of everyone aged 16 or over in your household. Please read the rest of the information on this page, then turn over the page to start the survey.

Each person who completes the survey will receive a £10 shopping voucher as a thank you.

How do I fill in the questionnaire?

1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this: ☒
2. Some questions will ask you to: ➡ **Please cross one box only** and some will ask you to:
➡ **Please cross all boxes that apply.**
3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: ➡ **Go to Q34** or a box like this: **Go to Q76**
4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
5. If you change your mind about an answer you have given, completely block out the box you have crossed like this, ☒ and then put a cross in your preferred box.
6. Please use black or blue ink to complete the questionnaire.

Where can I get more information?

✉ : www.participationsurvey.co.uk

☎ : 0800 904 7726 (9am-5pm)

Information about how your data is processed and information about your rights in relation to the data we collect is available on the back of the accompanying letter. You can also access our survey privacy policy by clicking the link near the top of our website privacy policy at:

<https://participationsurvey.co.uk/privacypolicy.html>

KANTAR PUBLIC

PS 2022-23 V7

Section 1: About you

Thank you for choosing to take part in the Participation Survey. In this first section, we would like to find out a little about you and your household.

The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

Q1 Including you, how many adults aged 16 or over are currently living in your household?

Include anyone aged 16 or over with whom you usually share cooking facilities as well as a living room, sitting room or dining area

- | | |
|----------------------------|------------------------------|
| <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 7 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 8 |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 9 |
| <input type="checkbox"/> 5 | <input type="checkbox"/> 10+ |

Q2 What is your age?

Please write in your age below.

➔ If age entered go to Q4

- ☐ Prefer not to say

Q3 Which of the following age bands are you in?

➔ Please cross one box only ☒

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> 16 to 19 | <input type="checkbox"/> 55 to 59 |
| <input type="checkbox"/> 20 to 24 | <input type="checkbox"/> 60 to 64 |
| <input type="checkbox"/> 25 to 29 | <input type="checkbox"/> 65 to 69 |
| <input type="checkbox"/> 30 to 34 | <input type="checkbox"/> 70 to 74 |
| <input type="checkbox"/> 35 to 39 | <input type="checkbox"/> 75 to 79 |
| <input type="checkbox"/> 40 to 44 | <input type="checkbox"/> 80 to 84 |
| <input type="checkbox"/> 45 to 49 | <input type="checkbox"/> 85 or over |
| <input type="checkbox"/> 50 to 54 | <input type="checkbox"/> Prefer not to say |

Q4 Would you describe yourself as...

➔ Please cross one box only ☒

- ☐ Male
- ☐ Female
- ☐ Prefer to self-describe - write in
- ☐ Prefer not to say

Q5 What is your legal marital or registered civil partnership status?

➔ Please cross one box only ☒

- ☐ Never married and never registered in a civil partnership
- ☐ Married ➔ Go to Q7
- ☐ In a registered civil partnership ➔ Go to Q7
- ☐ Separated, but still legally married
- ☐ Separated, but still legally in a civil partnership
- ☐ Divorced
- ☐ Formerly in a civil partnership which is now legally dissolved
- ☐ Widowed
- ☐ Surviving partner from a registered civil partnership
- ☐ Prefer not to say

Q6 Are you living with someone in this household as a couple?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

Q7 How many children aged under 16 currently live in your household?

- | | |
|----------------------------|------------------------------|
| <input type="checkbox"/> 0 | <input type="checkbox"/> 6 |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 7 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 8 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 9 |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 10+ |
| <input type="checkbox"/> 5 | |

➔ Please cross all boxes that apply ☒

[illegible]



If you played video games in the last 12 months, please answer Q10

Q10 In the last 12 months have you paid to play video games online?

Please do not include anything done through paid work, school or academic activities.

⇒ Please cross all boxes that apply ☒

- ☐ Yes, through a one-off payment to play the game (e.g. to purchase a game or its expansions)
- ☐ Yes, through a subscription to play the game (e.g. a Monthly subscription to an online game)
- ☐ Yes, I play the online game for free, but have paid money to access additional features (e.g. loot-boxes, skins, etc.)
- ☐ No, in the last 12 months I have not spent any money while playing online video games
- ☐ I haven't played any video games online
- ☐ Don't know



If you didn't select any events or activities at both Q8a and Q9a, please answer Q11

Q11 What are the reasons you haven't personally attended cultural activities or participated in arts in the last 12 months?

⇒ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ They are difficult to get to
- ☐ I don't know what is available
- ☐ I would feel out of place
- ☐ I don't have anyone to go with
- ☐ The opening hours are inconvenient
- ☐ Due to COVID-19 restrictions or concerns
- ☐ Some other reason - write in

- ☐ No reason in particular

Below are some activities you may have done in the last 12 months.

Q12a. In the last 12 months, how often, if at all, have you done each of the following activities?

Please do not include anything done through paid work, school or academic activities.

➡ Please cross one box only for each option ☒

Q12b. How do you usually pay for this?

➡ Please cross all boxes that apply ☒

	Not in the last 12 months	Every day	Less than daily, at least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Pay a one-time fee	Pay a monthly or annual subscription	Content is paid for through TV licence fee (live TV and BBC iPlayer)	Access free content	Access content using a log-in belonging to someone NOT in my household	Access paid content for free, using other methods
Read an e-book or e-magazine (for example, on a Kindle)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Joined video calls with family, friends (for example Microsoft Teams, Zoom, FaceTime)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched TV at the time it was broadcast	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched TV shows or films on-demand for regular TV channels (for example BBC iPlayer, ITV hub)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched TV shows or films using a streaming service (for example Netflix or Amazon Prime)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to live radio online through a computer, laptop, tablet or phone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to streamed music (for example, through iTunes, Spotify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to downloaded music	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to an audiobook	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to a podcast	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you didn't select any activities or online events or performances at both Q12a and Q13a, please answer Q14

Q14 What are the reasons you haven't personally engaged or participated with arts or cultural activities or events digitally?

⇒ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ I don't have access to the internet
- ☐ I don't have access to an online device such as a smartphone, laptop or tablet
- ☐ I don't know how to access these types of events online
- ☐ Some other reason – write in
- ☐ No reason in particular

Section 3: Libraries

Q15 In the last 12 months have you visited a public library building or mobile library?

Please do not include anything done through paid work, school or academic activities.

- ☐ Yes
- ☐ No ⇒ Go to Q20

Q16 How often in the last 12 months have you visited a public or mobile library?

Please do not include anything done through paid work, school or academic activities.

⇒ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Don't know

Q17 In the last 12 months, have you visited a public or mobile library...

⇒ Please cross all boxes that apply ☒

- ☐ In your free time
- ☐ As a volunteer
- ☐ In some other way
- ☐ Don't know

Q18 In the last 12 months, did you receive any help or training in the following areas when you visited a public or mobile library?

Please do not include anything done through paid work, school or academic activities.

➔ Please cross all boxes that apply ☒

- ☐ Help to apply for a government or council service (for example to apply for a passport or benefit)
- ☐ Training or help to improve your digital or online skills
- ☐ Help to apply for a job or setting up or growing your business
- ☐ Some other form of help or training - write in
- ☐ None of these

Q19 In the last 12 months which of these things have you done when you visited a public or mobile library?

Please don't include paid work, school or college or structured academic activities.

➔ Please cross all boxes that apply ☒

- ☐ Borrowed, browsed or returned books, newspapers, music, CDs, DVDs or audiobooks
- ☐ Accessed online resources such as e-books, magazines or journals
- ☐ Used free Wi-Fi, computer or printing facilities
- ☐ Sought information related to your or someone else's health
- ☐ Used the space to study or work
- ☐ Took part in an event (for example a reading group, film screening or author visit)
- ☐ Took a child to an event
- ☐ Visited the library café or met up with someone
- ☐ Did something else - write in
- ☐ None of these

**Go to
Q21**

Q20 Why haven't you visited a public or mobile library in the last 12 months?

➔ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ I don't know what is available
- ☐ I would feel out of place
- ☐ I don't have anyone to go with
- ☐ The hours are inconvenient
- ☐ Due to COVID-19 restrictions or concerns
- ☐ Some other reason – write in
- ☐ No reason in particular

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Q21 In the last 12 months have you used library services online?

Please don't include paid work, school or college or structured academic activities.

☐ Yes

☐ No ➔ Go to Q25

Q22 How often in the last 12 months have you used library services online?

Please do not include anything done through paid work, school or academic activities.

➔ Please cross one box only ☒

☐ At least once a week

☐ Less often than once a week but at least once a month

☐ Less often than once a month but at least 3 or 4 times a year

☐ Twice in the last 12 months

☐ Once in the last 12 months

☐ Don't know

Q23 In the last 12 months, have you accessed library services online...

➔ Please cross all boxes that apply ☒

☐ In your free time

☐ As a volunteer

☐ In some other way

☐ Don't know

Q24 In the last 12 months which of these things have you done when accessing library services online?

Please do not include anything done through paid work, school or academic activities.

➔ Please cross all boxes that apply ☒

☐ Reserved or renewed books or paid a fine

☐ Searched online catalogues or dictionaries or made an enquiry

☐ Borrowed digital resources such as e-books, e-audio or e-magazines but without visiting the library

☐ Viewed or participated in an online event or activity organised by the library

☐ Checked information online about the library such as opening hours, available facilities or services offered

☐ Accessed online services via library membership such as journals or family history sites

☐ Accessed some other library service online – write in

☐ None of these

Go to
Q26

10

+

+

+

+

Q25 Why haven't you used public library services online in the last 12 months?

➡ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ I don't know what is available
- ☐ I don't have access to the internet
- ☐ I don't have access to an online device such as a smartphone, laptop or tablet
- ☐ I don't know how to access these types of event online
- ☐ Some other reason – write in

- ☐ No reason in particular

Q26 In the last 12 months have you accessed public library services in any of these ways?

Please don't include paid work, school or college or structured academic activities.

➡ Please cross all boxes that apply ☒

- ☐ Through a library website
- ☐ Using a library app
- ☐ Through social media
- ☐ Through YouTube
- ☐ By telephone
- ☐ None of these

Below are some places you may have visited in England in the last 12 months.

Q27b. Was this...

Please do not include anything done through paid work, school or academic activities.

➡ Please cross all boxes that apply ☒

➡ Please cross one box only for each option ☒

[illegible]



If you have not visited any of the heritage sites or historic places listed at Q27a in the last 12 months, please answer Q28

Q28 Why have you not visited a heritage site or place of historic interest in England in the last 12 months in person?

⇒ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ They are difficult to get to
- ☐ I don't know what is available
- ☐ I would feel out of place
- ☐ I don't have anyone to go with
- ☐ The opening hours are inconvenient
- ☐ Due to COVID-19 restrictions or concerns
- ☐ Some other reason – write in

- ☐ No reason in particular

Below are some things you may have done online in the last 12 months.

Q29a. In the last 12 months, how often, if at all, have you done each of these virtual or online activities?

Please do not include anything done through paid work, school or academic activities.

➡ Please cross one box only for each option ☒

Q29b. How do you usually pay for this?

➡ Please cross all boxes that apply ☒

	Not in the last 12 months	At least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months		Pay a one-time fee	Pay a monthly or annual subscription	Content is paid for through TV licence fee (live TV and BBC iPlayer)	Access free content	Access content using a log-in belonging to someone NOT in my household	Access paid content for free, using other methods
Taken a virtual tour of a museum or gallery in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taken a virtual walking tour of a historic town or city, heritage site, castle or monument in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Researched your local history online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Researched items from a museum or gallery collection in England online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Viewed documents from an archive in England online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engaged with text, image, audio, video, or animation, games, or podcast content from heritage sites in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engaged with text, image, audio, video, or animation, games, or podcast content from museums in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	➡	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you did not do any of the activities listed at Q29a in the last 12 months, please answer Q30

Q30 Why have you not done any of these virtual or online activities in the last 12 months?

➡ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ I don't have access to the internet
- ☐ I don't have access to an online device such as a smartphone, laptop or tablet
- ☐ I don't know how to access these types of events online
- ☐ Some other reason – write in
- ☐ No reason in particular

Section 5: Museums

Q31 In the last 12 months, have you visited a museum or gallery in person in England?

Please do not include anything done through paid work, school or academic activities.

- ☐ Yes
- ☐ No ➡ Go to Q34

Q32 How often in the last 12 months have you visited a museum or gallery in England?

Please do not include anything done through paid work, school or academic activities.

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Don't know

Q33 And in the last 12 months have you visited a museum or gallery in England...

➡ Please cross all boxes that apply ☒

- ☐ In your free time
- ☐ As a volunteer
- ☐ In some other way
- ☐ Don't know

Go to
Q35

Q34 Why have you not visited a museum or gallery in England in the last 12 months?

➡ Please cross all boxes that apply ☒

- ☐ They are too expensive
- ☐ I'm not interested
- ☐ I don't have time
- ☐ I have a health problem or disability
- ☐ They are difficult to get to
- ☐ I don't know what is available
- ☐ I would feel out of place
- ☐ I don't have anyone to go with
- ☐ The opening hours are inconvenient
- ☐ Due to COVID-19 restrictions or concerns
- ☐ Some other reason – write in
- ☐ No reason in particular

Q35 Assuming there are no restrictions in place, in the next 12 months do you intend to visit or attend any of the following in England in person?

➡ Please cross all boxes that apply ☒

- ☐ Theatrical or dance performances
- ☐ Music performances
- ☐ Art displays or exhibitions (excluding museums)
- ☐ Other art events or festivals
- ☐ A museum or gallery
- ☐ A historic place or building
- ☐ A library
- ☐ None of these
- ☐ Don't know

Section 6: Sports

Q36 Due to the COVID pandemic, it has been difficult to attend live sporting events in recent months. Despite this, in the last 6 months have you been able to attend any live sporting events in person?

☐ Yes

☐ No ➡ Go to Section 7

Q37 How many live sporting events have you attended in the last 6 months?

If you don't know the exact number, please give your best estimate.

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☐ Don't know

Q38 Which live sporting events have you attended in person?

➡ Please cross all boxes that apply ☒

☐ Football

☐ Rugby

☐ Tennis

☐ Cricket

☐ Athletics

☐ Snooker

☐ Swimming

☐ Gymnastics

☐ Golf

☐ Some other type of sport – write in

--

Section 7: Tourism

Q39 Have you taken a holiday in England in the last 12 months that involved staying away from home for one night or more?

☐ Yes

☐ No ➡ Go to Section 8

Q40 Thinking about your last holiday in England, which of the following best describes the place where you stayed?

If you stayed in more than one place, please think about the place you stayed last.

➡ Please cross one box only ☒

☐ City or large town

☐ Countryside or village

☐ Traditional coastal or seaside town

☐ Rural coastline or coastal village

☐ Mountains or hills

☐ Somewhere else - write in

--

☐ Don't know

Q41 How many nights were you away for?

Please cross one box only ☒

☐ 1-2 nights

☐ 3-6

☐ 7-10

☐ More than 10

☐ Don't know

Q42 Still thinking about your last holiday in England, did you visit any museums, galleries, heritage or cultural sites or events while you were away?

☐ Yes

☐ No

Q43 Did you decide to visit this place for any of the following reasons?

➡ Please cross all boxes that apply ☒

- ☐ To visit museums
- ☐ To attend art exhibitions
- ☐ To visit heritage sites
- ☐ To attend a live performance
- ☐ To participate in dance, music or other creative arts activities
- ☐ None of these

Section 8: Major Events

Q44 Which of these major events have you heard of?

➡ Please cross all boxes that apply ☒

- ☐ Her Majesty The Queen's Platinum Jubilee
- ☐ Unboxed (formerly Festival UK 2022)
- ☐ Birmingham Commonwealth Games 2022
- ☐ Coventry City of Culture
- ☐ None of these

Section 9: Using technology

Now for some questions about your household's internet and computer use.

Q45 Do you personally use the internet, either at home or anywhere else?

- ☐ Yes
- ☐ No ➡ Go to Q51

Q46 How often do you use the internet?

Please cross one box only ☒

- ☐ Almost all the time
- ☐ Several times a day
- ☐ About once a day
- ☐ Several times a week
- ☐ Less often



"Smart" devices or appliances are capable of connecting to the internet, or to other devices that can connect to the internet.

Q47 Which of the following devices do you personally own and use at home?

Please do not include devices owned by your company.

➡ Please cross all boxes that apply ☒

- ☐ Smartphone
- ☐ Laptop computer
- ☐ Tablet
- ☐ Desktop PC
- ☐ Games Console (such as an Xbox or Playstation)
- ☐ Smart TV
- ☐ None of these

Q48 Which of the following do you have in your home?

➡ Please cross all boxes that apply ☒

- ☐ A Wi-Fi router or internet hub (A router is a device that communicates between the internet and the devices in your home that connect to the internet)
- ☐ Smartwatch (such as Apple Watch, Samsung Galaxy Watch)
- ☐ Fitness band or smart wristband (such as FitBit, Jawbone Up)
- ☐ Voice-activated personal assistant or smart speaker device (such as Amazon Echo, Alexa, Google Home)
- ☐ Smart home security (such as internet-connected or smartphone controlled security, smart door lock)
- ☐ Smart energy device (smart meter, bulb or plug) or thermostat
- ☐ Smart kitchen appliance (such as a smart fridge)
- ☐ Smart toy or baby monitor for children
- ☐ Some other smart device for the home - write in

-
- ☐ None of these

Q49 Below is a list of digital skills. Which of these things do you do?

Below is a list of digital skills. Which of these things do you do?

➔ Please cross all boxes that apply ☒

- ☐ Communicate with others by e-mail or other messaging apps (such as WhatsApp)
- ☐ Communicate with others using video tools (such as Facetime, Teams, Skype)
- ☐ Post content such as messages, photographs or videos on social media (such as Facebook, Instagram, Snapchat)
- ☐ Recognise what information or content may, or may not, be trustworthy on websites or apps
- ☐ Use search engines to find information you are looking for (such as searching for news using a browser such as Chrome, Internet Explorer or Safari)
- ☐ Store information online and access the content from a different device (such as using the cloud)
- ☐ Access or use public services online, including filling in forms (such as Vehicle tax, Voting registration, medical visits or prescriptions)
- ☐ Use online banking and complete banking transactions online
- ☐ Use online tutorials, web chat, FAQs or forums to improve your skills in using the internet, digital Apps or products or services

Q50 In the last 12 months, have you taken part in any digital skills training?

For example this might include training on basic functions such as using digital or online applications to communicate, conducting internet searches and how to stay safe online.

- ☐ Yes
- ☐ No

Q51 Would you be interested in attending any digital skills training?

➔ Please cross one box only ☒

- ☐ No, not at all
- ☐ Yes, but only if I didn't have to pay for it
- ☐ Yes and I would be willing to pay for it
- ☐ No, I prefer to upskill myself

Q52 How important do you think it is for you to continue to develop digital skills to help with your day-to-day activities?

➔ Please cross one box only ☒

- ☐ Very important
- ☐ Fairly important
- ☐ Not very important
- ☐ Not at all important



5G (which stands for fifth generation) is the next step in mobile technology. It offers faster upload and download speeds.

Q53 Which statement below best describes how much you know about 5G mobile technology?

➔ Please cross one box only ☒

- ☐ I hadn't heard of it before now
- ☐ I have heard of it but am not sure what it is
- ☐ I understand what it is but am not interested in getting it in the near future
- ☐ I understand what it is and am interested in getting it in the near future

Section 10: Wellbeing

The next questions ask about your feelings on aspects of your life. They are included to help measure people's wellbeing and the information produced will not identify you or anyone in your household.

There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to ten, where 0 is 'not at all' and 10 is 'completely'.

Q54 Overall, how satisfied are you with your life nowadays?

➡ Please cross one box only ☒

Not at all satisfied											Completely satisfied	Prefer not to say
0	1	2	3	4	5	6	7	8	9	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

Q55 Overall, to what extent do you feel that the things you do in your life are worthwhile?

➡ Please cross one box only ☒

Not at all worthwhile											Completely worthwhile	Prefer not to say
0	1	2	3	4	5	6	7	8	9	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

Q56 Overall, how happy did you feel yesterday?

➡ Please cross one box only ☒

Not at all happy											Completely happy	Prefer not to say
0	1	2	3	4	5	6	7	8	9	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

Q57 On a scale where 0 is "not at all anxious" and 10 is "completely anxious", overall, how anxious did you feel yesterday?

➡ Please cross one box only ☒

Not at all anxious											Completely anxious	Prefer not to say
0	1	2	3	4	5	6	7	8	9	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

Q58 How often do you feel lonely?

➡ Please cross one box only ☒

<input type="checkbox"/> Often or always	<input type="checkbox"/> Occasionally	<input type="checkbox"/> Never
<input type="checkbox"/> Some of the time	<input type="checkbox"/> Hardly ever	<input type="checkbox"/> Prefer not to say

Section 11: More about you...

The following questions are about you and your circumstances.

Q59 Do you or your household own or rent this accommodation?

➡ Please cross one box only ☒

- ☐ Owns outright
☐ Owns with a mortgage or loan

Go to
Q61

- ☐ Part-owns and part rents (shared ownership)
☐ Rents it (with or without housing benefit)
☐ Lives here rent-free

Go to
Q60

Q60 Who is your landlord?

➡ Please cross one box only ☒

- ☐ The local authority or council or ALMO
☐ A housing association, RSL, charitable trust or Local Housing Company
☐ Employer (organisation) of a household member
☐ Another organisation
☐ Relative or acquaintance of any current household member from before this tenancy started
☐ Employer (individual) of a household member
☐ Another individual private landlord

Q61 Do you (and your household) live in...

➡ Please cross one box only ☒

- ☐ A house or bungalow
☐ A self-contained flat, maisonette or apartment
☐ A room or rooms (such as a bedsit or flatlet)
☐ Some other type of accommodation

Q62 What is your ethnic group?

➡ Please cross one box only ☒

White

- ☐ English or Welsh or Scottish or Northern Irish or British
☐ Irish
☐ Gypsy or Irish Traveller
☐ Any other White background

Asian or Asian British

- ☐ Indian
☐ Pakistani
☐ Bangladeshi
☐ Chinese
☐ Any other Asian background

Mixed

- ☐ White and Black Caribbean
☐ White and Black African
☐ White and Asian
☐ Any other mixed or multiple ethnic background

Black or Black British

- ☐ African
☐ Caribbean
☐ Any other Black or African or Caribbean background

Other Ethnic Group

- ☐ Arab
☐ Any other ethnic group
☐ Prefer not to say



If you selected any 'other' ethnicity at Q62, please answer Q63.

Q63 Please tell us your ethnic group

- ☐ Prefer not to say

Q64 What is your religion?

➡ Please cross one box only ☒

- ☐ No religion
- ☐ Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
- ☐ Buddhist
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Any other religion
- ☐ Prefer not to say

Q65 Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

Go to
Q67

Q66 Does your condition or illness reduce your ability to carry out day-to-day activities?

- ☐ Yes – a lot
- ☐ Yes – a little
- ☐ No
- ☐ Prefer not to say

Q67 Which of the following options best describes how you think of yourself?

➡ Please cross one box only ☒

- ☐ Heterosexual or Straight
- ☐ Gay or Lesbian
- ☐ Bisexual
- ☐ Other
- ☐ Prefer not to say



The final questions are about your work and employment.

Q68 What is your current working status?

➡ Please cross one box only ☒

- ☐ Working full time (30+hours a week)
- ☐ Working part time (less than 30 hours a week)
- ☐ Unemployed and available for work
- ☐ On maternity or paternity leave
- ☐ Retired and not working at all
- ☐ Full-time education at school, college or University
- ☐ Looking after home or family
- ☐ Permanently sick or disabled
- ☐ Doing something else
- ☐ On government supported training
- ☐ Prefer not to say

Go to
Q71

Go to
Q69

Q69 Have you EVER had a paid job, apart from casual or holiday work?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

Go to
Q70

Go to
Q77

Q70 When did you leave your last PAID job?

Please enter the month and year below.

M	M	Y	Y	Y	Y
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☐ Don't Know

Q71 Are you or were you working as an employee or are/were you self-employed?

If you are not currently working please think about the last main job you had.

Please think about your main job.

☐ Employee

☐ Self-employed ➔ Go to Q74

Q72 In your job do you or did you have any formal responsibility for supervising the work of other employees?

☐ Yes

☐ No

Q73 How many people work or did you work for your employer at the place where you work/worked?

☐ 1 to 24

☐ 25 to 249

☐ 250 to 499

☐ 500 or more

Go to
Q76

Q74 Are you or were you working on your own or do/did you have employees?

➔ Please cross one box only ☒

☐ On own or with partner(s) but no employees ➔ Go to Q76

☐ With employees

Q75 How many people do you or did you employ at the place where you work/worked?

➔ Please cross one box only ☒

☐ 1 to 24

☐ 25 to 249

☐ 250 to 499

☐ 500 or more

Q76 Which of the following best describes the type of work you do/did?

➔ Please cross one box only ☒

☐ **Modern professional occupations such as:** teacher, nurse, physiotherapist, social worker, welfare officer, artist– musician, police officer (sergeant or above), software designer

☐ **Clerical and intermediate occupations such as:** secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary, nursery nurse

☐ **Senior managers or administrators (usually responsible for planning, organising and co-ordinating work, and for finance) such as:** finance manager, chief executive

☐ **Technical and craft occupations such as:** motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener, train driver

☐ **Semi-routine manual and service occupations such as:** postal worker, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist, sales assistant

☐ **Routine manual and service occupations such as:** HGV driver, van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter or waitress, bar staff

☐ **Middle or junior managers such as:** office manager, retail manager, bank manager, restaurant manager, warehouse manager, publican

☐ **Traditional professional occupations such as:** accountant, solicitor, medical practitioner, scientist, civil or mechanical engineer

☐ Prefer not to say

Q77 Do you have any educational qualifications for which you received a certificate?

☐ Yes

☐ No

☐ Prefer not to say

Q78 Do you have any professional, vocational or other work-related qualifications for which you received a certificate?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say



If you answered 'yes' at Q77 or Q78, please answer Q79

Q79 Is your highest qualification ...

➡ Please cross one box only ☒

- ☐ at degree level or above
- ☐ or another kind of qualification
- ☐ Prefer not to say

Q80 Can I just check are you at present enrolled on any full-time or part-time education course?

- ☐ Yes
- ☐ No

Q81 How well would you say you are managing financially these days? Would you say you are...

➡ Please cross one box only ☒

- ☐ Living comfortably
- ☐ Doing alright
- ☐ Just about getting by
- ☐ Finding it quite difficult
- ☐ Finding it very difficult
- ☐ Prefer not to say

Section 12: End of Survey

Q82 This survey is conducted by Kantar Public, an independent social research organisation. We may like to contact you again, with questions relating to this survey or to help with other connected research for the Government or a charity. Would it be okay for us to contact you within the next two years?

This will involve us keeping a secure record of your name, email address and or telephone number for two years. Your contact details will not be used for any other purposes and will be destroyed after two years. If you answer 'yes', you are giving your permission for us to re-contact you within the next two years. You are not agreeing to take part in any research.

- ☐ Yes
- ☐ No

Q83 If follow up research related to this survey was being conducted on behalf of the government or a charity would you be willing for Kantar Public to securely pass your name, contact details and information from this survey to another research organisation, so they could contact you within the next two years?

This will involve us keeping a secure record of your name, email address and or telephone number for two years. Your contact details will only be shared for valid research purposes and will be destroyed after two years.

If you answer 'yes', you are giving your permission to be re-contacted to discuss taking part in follow-up research within the next two years by another research organisation. You are not agreeing to take part in any research.

- ☐ Yes
- ☐ No

Q84 If you answered 'yes' at Q82 or Q83, please enter your telephone number in case we want to contact you for any follow up research.

Telephone number:

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Q85 Do you have a home or work email address that you access at least once a month?

☐ Yes

☐ No ➔ [Go to Q87](#)

Q86 Please enter your email address in case we want to contact you for any follow up research.

Email address:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

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Q87 As a thank you for returning a completed version of this questionnaire, a £10 shopping voucher will be posted to your address within 10 working days.

In order for us to address the voucher to you personally, please enter your full name in the box below.

First name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Last name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Q88 Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Signature

D	D	M	M	Y	Y
---	---	---	---	---	---

Date

Thank you for completing the questionnaire.
Please return it to us in the envelope provided.