Jose David Santa

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Career Summary

I am a computer engineer with excellent interpersonal skills, high adaptability to change and initiative.

I have experience in customer interaction for the diagnosis of their requirements and solving their problems. In addition, I have a background in technical, business and humanist approach. This allows me to be able to design, implement, support and manage solutions in the field of software development.

My priority is to keep learning new things that allow me to achieve the team's goals with responsibility, innovativeness and teamwork.

I am used to different agile management methodologies such as SCRUM and Kanban.

Summary of Qualifications

Skills:

- Functional Testing
- Smoke Testing
- Exploratory Testing
- OTT Testing
- API Testing
- Analytics Testing
- Test Planning
- Agile & Waterfall Methodologies
- Defect Management Process
- Service Testing
- Sanity Testing

- Testrail
- Xray
- Charles Proxy
- SQL
- Configurator
- Putty/Winscp
- Xcode
- Android Studio
- Glassfish
- Postman
- Jira

Languages

- Spanish (Native)
- English (Fluent)

Career History

Aug. 2021 – Currently

Team International

QC Analyst

- Design and execution of test cases for grain Marketplace.
- Functional, regression and End to End testing for different teams and internal projects.
- Create detailed, understandable, and well-structured test cases and test plans
- Estimated, prioritized, planned, and coordinated all necessary testing activities for successful project completion
- Third Party integration testing with swagger and postman.

Globant   Nov. 2018 – Aug. 2021
QC Analyst
- Design and execution of test cases for connected TV applications.
- Functional, exploratory, and smoke testing for Roku, Fire TV, Apple TV, Android TV, Xbox and PS4
- Sprint reports and risk management.
- Task prioritization and distribution to the QC team.
- Charles proxy log and Backend response mapping.

Quipux   Aug. 2016 – Nov. 2018
Functional Business Analyst
- Requirement Analysis with final user.
- Database review with SQL queries.
- Server deployments with glassfish.
- API testing.
- Test environment support and setup.
- User manual documentation.

Unisys   April. 2014 – Aug. 2016
Service Desk Analyst
- Microsoft office and in-house software support.
- Primary hardware remote support.
- Incident management.

Education

Universidad Católica de Oriente, Rionegro, Colombia   Feb. 2018 – Dec. 2018
Postgraduate, Software Management

Universidad Eafit, Medellín, Colombia   Oct. 2018
Course, Requirement Engineering

Universidad Eafit, Medellín, Colombia   Feb. 2016
Course, Software Testing

Universidad Católica de Oriente, Rionegro, Colombia   Feb. 2006 – Dec. 2015
Bachelor's degree in science, Computer Engineering