Joshua D'Silva

Western University, Bachelor of Engineering Science, Software Engineering with Co-op, June 2023 github.com/jdsilva6 | linkedin.com/in/joshuaddsilva jdsilva6@uwo.com | (647) 580-5178

LEADERSHIP/ AREAS OF EXPERTISE				
PRO	FESSIONAL EXPERIENCE			
OME	ERS, BUSINESS ANALYST, USER DEVICE MANAGEMENT (UDM)	JAN – SEPT 2020		
	Responsible for functional requirements gathering and risk analysis. Contributed towards successful completion of numerous UDM projects (i.e., SharePoint Modernization)			
	Met with managers on a team-by-team basis to customize SharePoint migration(s) to ensure a smooth transition and preservation of workflows			
	Supported enterprise needs analysis and risk mitigation initiatives by managing a set student deep-dive cross-functional team collaboration and communication events	_		
OXF	ORD PROPERTIES, WEB DEVELOPER, APPLICATION DEVELOPMENT	MAY 2019 – JAN 2020		
	Delivered custom web applications and built APIs, to modernize legacy processes/w DevOps environment	orkflows in Agile and		
	Provided application support with maintenance, integration, database normalization processes	& administration		
	Updated Oxford Property websites to ensure scalability over all devices and implemutility	ented a new lease search		
OME	ERS, IT Analyst, Strategic Planning	MAY – AUG 2018		
	Modernized and created training materials and documentation for various OMERS IT Projects Developed front and back-end SharePoint Enterprise assets using JavaScript, HTML, CSS, PowerApps, and Flow, and evaluated SharePoint assets for quality assurance (QA)			
	Managed co-op led initiatives and provided procurement services to projects includi and an interactive onboarding tool	ng the Summer Social		
OME	ERS, IT ANALYST, USER DEVICE MANAGEMENT (UDM)	MAY – AUG 2017		
	Assisted C-Suite executives with IT Solutions (e.g., customized Office365 VBA/Macros, add-ins, ServiceNow workflow solutions, and educated end-users on technologies			
	Project managed/directed and co-narrated OMERS LinkedIn IT Co-op Recruitment video			
	Oversaw co-op-led projects and assisted in procurement activities, (e.g., co-facilitate OMERS IT networking and team-building event with 50+ attendees)	ed/led Summer 2017		
WES	TERN UNIVERSITY, REZNET COORDINATOR (ISP)	APRIL 2017 – MAY 2019		
	Coordinate Technical Consultants supporting 6K+ users to solve network issues over (Promoted in 2018 to Coordinator role, was previously a RezNet Consultant)	r the phone and in-person		

JMB IT SOLUTIONS, CO-FOUNDE	R IT CONSULTANT
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2012 - PRESENT

2013 - 2016

 □ Provide on-site/remote IT Training and consulting on Windows/Android/iOS, email, SEO, and social media (Linkedin, Facebook, Instagram, Snapchat, Twitter) □ Setup local networking technology (Routers, Modems, Repeaters, APs) 				
EDUCATION, AWARDS & EXTRA - CURRICULAR WESTERN UNIVERSITY				
	Capstone Project: The Outbreak Map	April 2022		
	Bitcoinnorth.ca Cryptocurrency/Blockchain University Representative	2017 - 2020		
	Fintech Founders Network Member	2017 – PRESENT		
	Arduino software specialist for the Sunstang solar powered car University showcase project	2016 – 2017		
OUR	LADY QUEEN OF THE WORLD ACADEMY			
	Class Valedictorian	2016		
	Financial Securities Award based on Cryptocurrency Whitepaper	2016		
	Computer Engineering Award for highest mark	2015		
	Honour Roll	2012 - 2016		

☐ York Region District School Board conference rep and Student Ambassador