

# James Dugard

## Full Stack Software Developer

✉ jdugard3@gmail.com ☎ 786-300-7374 📍 Miami, FL 33156 🌐 James Dugard 🔄 jdugard3

### Profile

Results-oriented Full Stack Software Developer with a proactive approach to problem-solving and a passion for continuous improvement. In my past experience working within start-ups, I have thrived in collaborative environments leading different initiatives and teams to drive success for the company. Equipped with a strong analytical mindset and a knack for quick learning, I excel in dynamic settings where adaptability is key.

### Skills

**Javascript** | **UiPath** — *RPA Automation* | **HTML & CSS** | **SQL** | **Python** | **Flask** | **React** | **Node.js** | **Bootstrap** | **Jest** | **SQL Alchemy** | **Git** | **Git Hub** | **Rest APIs** | **Command line / Terminal** | **OOP** | **Team Leadership** | **Performance Evaluation** | **Project Planning & Execution** | **Website Development** | **Mobile Development** | **React Native** | **Vite**

### Professional Experience

**Freelance (Miami Music Works), Web Developer** 08/2024 – present

- Spearheaded the design and development of a fully responsive website for Miami Music Works, enhancing local customer engagement.
- Implemented SEO optimization strategies, resulting in improved search engine rankings and increased organic traffic.
- Integrated dynamic product listings and intuitive contact forms to streamline customer interactions.
- Employed modern design trends and mobile-first principles to create an accessible and visually appealing online presence.
- Collaborated closely with the business to ensure the website effectively reflected their brand identity and growth vision.

#### Lending Spot LLC (StartUp)

*Disclosure & Lock Desk Manager / Closing Department Specialist* 02/2024 – Present

- Optimized disclosure and closing processes, reducing turnaround time.
- Led a team of 3, achieving a 90% on-time disclosure rate and enhancing client satisfaction.
- Trained team members, resulting in an increase in procedural accuracy.
- Managed company pipeline, ensuring loan funding accuracy and timely closings.
- Conducted team evaluations, improving overall performance.

*Loan Officer / IT Support* 01/2023 – Present | Miami

- Facilitated a seamless transition for the branch during the company's shift, collaborating with IT to set up all company computers, resulting in zero downtime.
- Utilized technologies such as Microsoft Office Suite, CRM software, and loan origination systems.
- Managed a pipeline of over 20+ monthly active applications carried the applications from start to end in a timely manner.
- Successfully calculated income for 500+ applicants, enhancing the pre-approval and application process.
- Analyzed and submitted 100% of applicant documentation to processors and underwriters, ensuring accuracy and efficiency.
- Maintained continuous communication with borrowers and relevant parties, improving customer satisfaction by 30%.

## Projects

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**Connection Warmer - Smart Contact Manager**, *App Developer*

01/2025 – 01/2025

Developed a mobile app to simplify contact management and follow-up. It allows users to track interactions, see contact timelines, and use smart follow-ups for better relationship management.

- Integrated contact data reliably using React Native and AsyncStorage for local storage.
- Built an interactive visual timeline of contact interactions with Native UI Components for a clear user experience.
- Implemented a smart follow-up system using React Native and Expo Notifications for automated reminders and status tracking.
- Enabled push notifications via Expo Notifications for timely reminders and follow-up updates.

**ScreenQuest - Gamified Screen Time Tracker**, *App Developer*

11/2024 – 12/2024

Designed and built an engaging RPG-style digital wellness app that gamifies screen time tracking into a motivating experience with quests, achievements, and personalized goals.

- Developed a dynamic time tracking system using React + Vite and Local Storage for accurate and persistent monitoring.
- Engineered achievement unlocks and daily quests with Lucide React and Shadcn/ui for visually appealing gameplay that encourages consistent use.
- Constructed a robust progress visualization dashboard with Recharts for real-time tracking of screen time patterns and achievements.
- Implemented custom goal setting and real-time tracking using Tailwind CSS to create a responsive interface for effective digital wellness management.

**Investment Opportunity Cost Calculator**, *App Developer*

09/2024 – 10/2024

Developed a financial tool to visualize the long-term investment potential of daily expenses through interactive input and real-time growth calculations for informed decisions.

- Implemented an interactive expense input system using React + Vite for real-time investment growth calculations, showing the potential impact of spending.
- Constructed a dynamic line chart visualization with Recharts, projecting compound interest growth for a clear visual of investment futures.
- Engineered a responsive design for desktop and mobile using Tailwind CSS for a consistent and user-friendly experience across devices.
- Integrated Lucide React and Shadcn/ui for a clean and intuitive user interface, enhancing navigation and data input.

**Hoop Legend Sneakers**, *Team Lead*

07/2024 – 07/2024

Led the development of a dynamic e-commerce platform for NBA Superstars' sneakers, offering seamless shopping with user authentication, order processing, and real-time inventory management.

- Engineered a secure authentication system using JWT for protected access to login and order pages.
- Optimized the backend with Flask and SQLAlchemy, significantly improving response time and platform performance.
- Integrated third-party APIs for real-time inventory updates, ensuring accurate product availability and streamlined order processing.
- Developed the front-end UI using JavaScript, React, HTML5, CSS3, and Bootstrap for a responsive and intuitive shopping experience.

## Education

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**Full Stack Software Developer Certificate**, *4Geeks Academy*

02/2024 – 07/2024 | Miami

**Bachelors of Arts - Sports and Fitness**,  
*Florida International University*

08/2015 – 05/2019 | Miami

## Languages

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**English** — Native • **Spanish** — Native