

# Trends in Business Analytics Education: Innovation, Learning, and Pedagogy

First A. Author, Second B. Author, Jr., and Third C. Author, *Member, IEEE*

**Abstract**— This comprehensive literature review examines the dynamic evolution of business analytics education, with a focus on curriculum innovation, experiential learning, and emerging pedagogical strategies. Analyzing 103 scholarly articles from 2012 to 2024, the study identifies three core themes: Curriculum Innovation for Industry Competencies, Experiential Learning in Analytical Decision-Making, and Innovative Pedagogies for Skill Development. These themes are further examined through nine critical dimensions: Curriculum Design, Analytical Skills Development, Industry Collaboration, and Technology-Enhanced Learning. The review emphasizes the growing importance of aligning curricula with industry demands, integrating data literacy and ethical considerations, and leveraging technology to improve learning outcomes. Challenges such as the academic-industry gap and the need for ongoing faculty development are also discussed. This review synthesizes current trends in business analytics education. It offers insights for future curriculum innovation and industry collaboration, emphasizing the need to equip graduates with essential competencies for the modern workforce.

**Index Terms**—Business Analytics Education, Curriculum Innovation, Experiential Learning, Pedagogical Advances, Analytical Skills Development

## I. INTRODUCTION

**B**USINESS Analytics (BA) uses data analysis, statistical models, and advanced computational techniques to enhance decision-making and optimize business processes. It is a critical capability that empowers organizations to gain actionable insights from large volumes of data, thereby driving agility, innovation, and competitive advantage [1], [2], [3]. The education and skills development in BA have become increasingly essential in response to the growing demand for data-driven decision-making across industries [4], [5], [6]. BA is pivotal in equipping students with the knowledge and competencies necessary to succeed in a data-driven world [4], [5], [7]. The significance of BA education lies in its role in

fostering critical thinking, problem-solving, and decision-making skills, all of which are vital for navigating the complexities of modern business environments [4], [5], [7], [8].

The integration of BA into academic curricula, especially in business schools, is driven by the need to align educational programs with industry demands [9], [10]. This interdisciplinary field combines data science, information systems, and business strategy elements, enhancing student employability by focusing on competencies directly applicable to the job market [10], [11]. The importance of this alignment is underscored by the adoption of experiential learning techniques, such as case studies, data mining projects, and hands-on training with analytical tools, which enhance students' practical understanding and readiness for industry challenges [12], [13], [14], [15].

Moreover, BA education emphasizes the importance of curriculum design and learning pathways that cover theoretical aspects and provide hands-on experience [16], [17]. This approach ensures that students are well-prepared to handle real-world data challenges, a critical component in maintaining a competitive edge in today's data-driven marketplace [4], [18], [19]. Educational institutions are continuously refining their curricula to keep pace with technological advancements and market needs. This ensures that graduates possess the skills necessary to thrive in various business sectors [18], [19], [20], [21]. Developing robust BA education programs is essential for meeting the growing industry demand for skilled professionals. These programs equip students with technical expertise and foster critical thinking and problem-solving skills, thereby contributing to the success of both individuals and the organizations they join [22], [23]. As the demand for skilled business analytics professionals continues to rise, the role of blended learning in developing analytical skills cannot be overstated. Blended learning environments facilitate the seamless integration of theoretical knowledge with practical applications, enabling students to engage with real-world datasets through online simulations and collaborative projects. This pedagogical approach enhances technical proficiency while nurturing critical thinking and problem-solving abilities, which are essential for success in complex business environments. Furthermore, the flexibility of blended learning accommodates varying levels of student preparedness, thereby fostering an inclusive learning atmosphere where all students can thrive.

To the best of the authors' knowledge, no literature reviews

F. A. Author is with the National Institute of Standards and Technology, Boulder, CO 80305 USA (corresponding author to provide phone: 303-555-5555; fax: 303-555-5555; e-mail: [author@boulder.nist.gov](mailto:author@boulder.nist.gov)).

S. B. Author, Jr., was with Rice University, Houston, TX 77005 USA. He is now with the Department of Physics, Colorado State University, Fort Collins, CO 80523 USA (e-mail: [author@lamar.colostate.edu](mailto:author@lamar.colostate.edu)).

T. C. Author is with the Electrical Engineering Department, University of Colorado, Boulder, CO 80309 USA, on leave from the National Research Institute for Metals, Tsukuba, Japan (e-mail: [author@nrim.go.jp](mailto:author@nrim.go.jp)).

DOI (Digital Object Identifier) Pendiente

on this topic have been published to date. The unique document, classified as a review, is the work of Zhang [15], where business visual analytics is introduced. A literature review on BA education is crucial, given the need for comprehensive analyses that address the pedagogical advancements and curricular innovations in this rapidly evolving field. As BA becomes increasingly integral to industry practices, examining how educational institutions adapt to equip students with the necessary skills and competencies is essential. This review is critical in filling the gap by synthesizing existing research, identifying key trends and challenges, providing a foundation for future curriculum development, and fostering more effective collaboration between industry and academia. Without such a review, educators and institutions may lack the insights needed to evolve their programs in alignment with industry demands and the evolving landscape of business analytics.

This article critically analyzes current trends in BA education and skills development, proposes future research directions, and discusses prevailing challenges. To achieve this, the study employs a methodology grounded in co-word analysis and tech-mining techniques to identify dominant themes within the literature. These themes highlight significant trends in BA education and the acquisition of student skills. Subsequently, each thematic cluster is thoroughly analyzed, and the findings are synthesized into a cohesive narrative in the discussion section.

The structure of this paper is organized as follows: Section 2 details the methodology employed in this study. Section 3 reports the results obtained. Section 4 critically discusses current trends, challenges, and potential future research avenues. Lastly, Section 5 provides the conclusions.

## II. MATERIALS AND METHODS

This section outlines and critically discusses the standard literature analysis workflow, drawing on established methodologies [24], [25], [26]. The employed method is structured into four key steps:

1. Study Design.
2. Data Collection and Preparation.
3. Data Analysis.
4. Data Interpretation and Synthesis.

This structured approach ensures a comprehensive and systematic literature review, enabling a thorough understanding of the current trends, challenges, and opportunities within the field of study.

### A. Study Design

**Table 1** outlines the study's parameters, adhering to the guidelines proposed by Kitchenham [27] for the literature review. Scopus was chosen as the primary bibliographic database for this research. The search strategy was designed to identify relevant documents on BA education and skills development indexed in Scopus. The initial phase of the search strategy, as illustrated in **Fig. 1**, involves searching for

documents with the term "business analytics" in the title or author keywords without any time constraints. A manual analysis was then conducted on the information provided by Scopus, the titles, author keywords, and index keywords during the iterative phase of the process. This manual review aimed to identify other relevant terms to be incorporated into the search string. Each time a new term was identified, it was added to the search string, and the search was rerun. This process continued until no new terms were discovered. The final search string used in Scopus is shown in **Fig. 1**.

**TABLE I**  
PARAMETERS OF THE STUDY

Parameter	Value
Database	Scopus
Years of analysis	Without restrictions
Data retrieval	Aug 30, 2024
Search string	It is derived using an iterative construction method, which will be elaborated upon in the subsequent section.
Inclusion criteria	Documents published in peer-reviewed journals and conference proceedings, books, and book chapters. The documents are directly related to the education and skills development in Business Analytics
Exclusion criteria	Documents where Business Analytics is not the central theme.

**Fig. 2** illustrates the total number of documents retrieved from Scopus, following the PRISMA guidelines [26]. The search initially yielded 108 documents from Scopus without any restrictions. However, five papers were excluded from the analysis. These excluded documents comprised works irrelevant to business analytics.

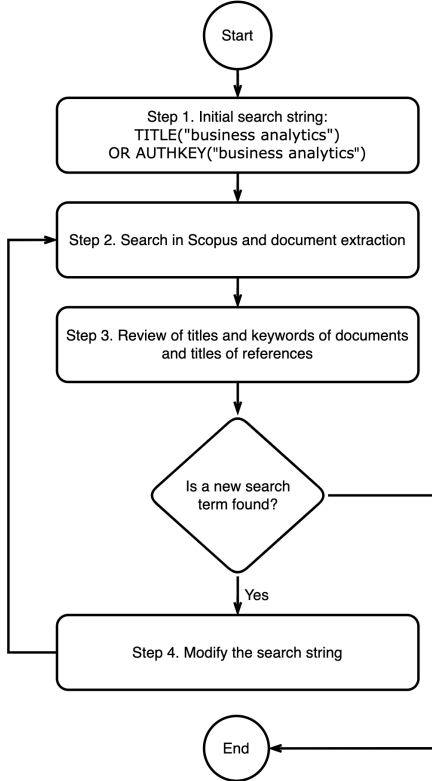
### B. Data collection and preliminary preparation

In line with the procedures outlined by Donthu et al. [25] and Page et al. [26], all bibliographic data from Scopus was downloaded in CSV format. This data set included document titles, abstracts, author keywords, index keywords, authors, affiliations, source titles, and bibliographies. The data processing involved both automated techniques and manual adjustments, which included transforming text to uppercase, standardizing spelling from British to American English, and normalizing hyphenated words. In the initial data preparation stage, noun phrases were extracted from the articles' titles and abstracts. Subsequently, a new column labeled "descriptors" was added, incorporating these noun phrases along with author and index keywords. This descriptors column was then used to identify the dominant themes within the literature.

### A. Data Analysis

The data analysis process consists of two main stages. The first stage involves cleaning the descriptors, while the second focuses on identifying emergent themes within the analyzed database. **Fig. 3** illustrates the algorithm for cleaning the descriptors, which aims to standardize text strings representing the same conceptual idea. This step is crucial, as failing to clean the descriptors can result in low-quality outcomes and

inaccurate interpretations when discovering emergent themes. Although this issue has been extensively addressed in the innovation literature, it warrants further exploration in literature reviews and science mapping studies [28], [29], [30], [31]. The process involves creating and refining a thesaurus consisting of 267 author keywords, 437 index keywords, and 1,647 noun phrases. By the end of this process, the terms were reduced to 236 author keywords, 384 index keywords, and 1,234 noun phrases. As a result, the analysis uses 1529 cleaned descriptors.



```

(
  TITLE ( "business analytics" )
  OR TITLE ( "business data analytics" )
  OR TITLE ( "data science" AND business )
  OR TITLE ( business PRE/1 analytics )
  OR ( AUTHKEY ( business PRE/1 analytics ) AND ABS ( business PRE/1 analytics ) )
  OR ( AUTHKEY ( "business analytics" ) AND ABS ( "business analytics" ) )
  OR ( AUTHKEY ( "business data analytics" ) AND ABS ( "business data analytics" ) )
  OR ( AUTHKEY ( "data science" AND business ) AND ABS ( "data science" AND business ) )
)
AND (
  TITLE ( curricula OR curriculum OR teaching OR education OR student OR "business schools"
  OR pedagogy OR "higher education" OR "engineering education" OR academia )
  OR AUTHKEY ( curricula OR curriculum OR teaching OR education OR student
  OR "business schools" OR pedagogy OR "higher education" OR "engineering education"
  OR academia
  ))
  
```

Fig. 1. Search string design.

### III. RESULTS

#### A. General Dataset Description

The dataset comprises 103 publications from 2012 to mid-2024, exhibiting a robust annual growth rate of 35.4%. The publications are relatively recent, with an average age of 5.23 years, and each document receives an average of 9.8 citations, equating to 0.76 citations per document per year. The dataset

comprises 57 articles, 43 conference papers, two book chapters, and one review (the work of Zhang [15] previously mentioned in the introduction to this paper). The dataset features contributions from 2,110 authors, with an average of 2.87 authors per document and 3.35 co-authors per document. International co-authorship is notable at 25.9%, with authors affiliated with 83 countries and 1,187 distinct institutions.

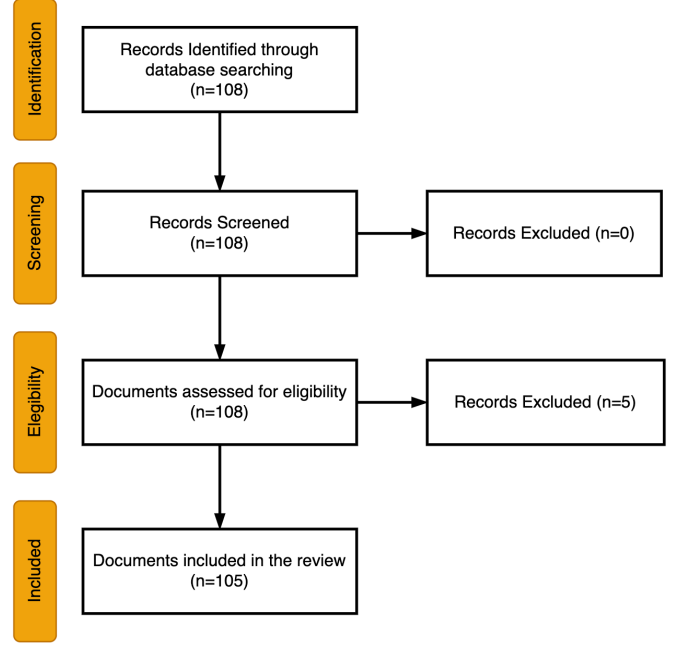


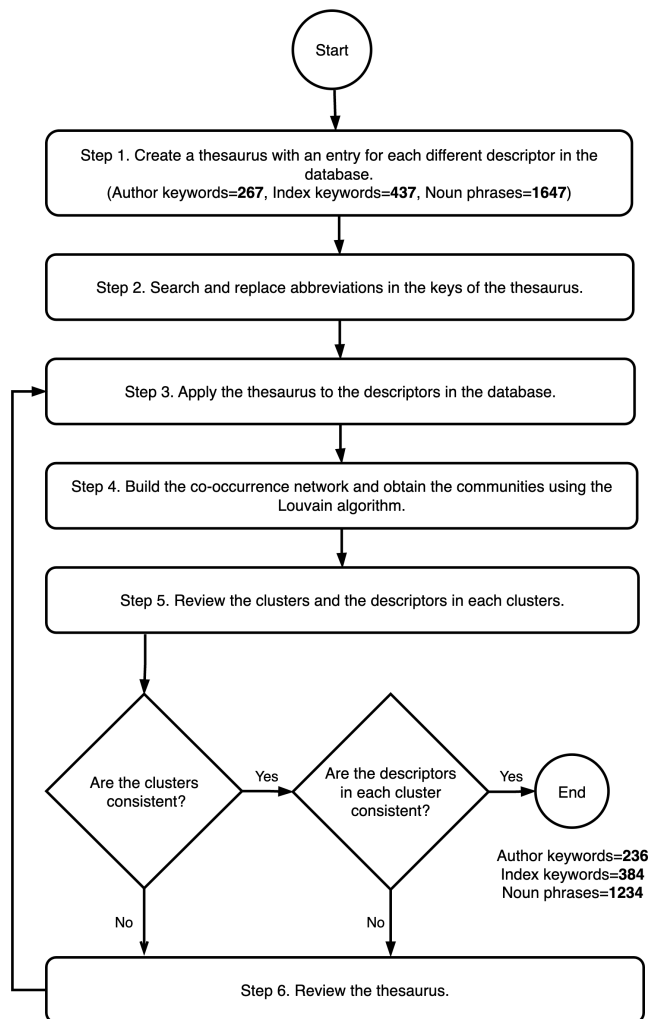
Fig. 2. The PRISMA flow chart.

#### A. Dominant Themes

**Table II** presents the five themes identified using the methodology outlined in **Fig. 3**. In the analysis, only descriptors that occurred at least four times were included, covering 98.9% of the database, representing 95 documents. For each cluster, documents containing these descriptors were selected and examined. **Table II** displays only the ten most common descriptors.

The first thematic cluster (Curriculum Innovation for Industry Competencies) focuses on curriculum design and skills development in business schools, emphasizing the alignment of educational programs with evolving industry needs. Business schools play a pivotal role in bridging the gap between academic knowledge and market demands by fostering competencies in data analytics, decision-making, and quantitative analysis [10], [11], [32]. Institutions are increasingly integrating experiential learning and innovative pedagogies, such as case-based and gamified approaches, to enhance student engagement and develop practical decision-making skills [4], [5], [33]. Despite this progress, gaps remain, particularly in emerging technological demands and core areas such as data quality [34], [35]. No standardized model curriculum creates inconsistencies in graduate skills and

complicates employer expectations [36]. To maintain a competitive advantage, educational institutions must continuously refine their curricula by integrating interdisciplinary approaches, forming partnerships with external organizations, and adopting innovative educational models [18], [37], [38]. These reforms are necessary to prepare graduates for the data-driven business landscape, ensuring they possess the practical knowledge and technological competencies, including analytics and AI, required for success in modern industries [20], [39], [40].



**Fig. 3.** Methodology to obtain the dominant themes from database descriptors.

The second thematic cluster (Experimental Learning in Analytical Decision-Making) consistently highlights integrating experiential learning as a critical strategy for enhancing student engagement, decision-making skills, and learning outcomes in business analytics education. Across the provided paragraphs, experiential learning is emphasized as a means of bridging the gap between theoretical knowledge and practical application, with methods such as real-world case studies, project-based learning, and hands-on labs playing a central role [4], [41], [42]. These approaches, including

flipped classrooms and scaffolded activities, mitigate students' apprehensions about complex quantitative subjects while promoting deeper cognitive engagement and mastery of analytical skills [33], [43]. Furthermore, the involvement of industry partners and interdisciplinary contexts in these experiential strategies enables students to apply classroom learning to real-world challenges, thereby enhancing their readiness for professional roles as analytics professionals [37], [44]. This cluster underscores the importance of active, applied learning experiences in preparing students for the complexities of real-world analytics tasks, making experiential learning a cornerstone of modern business analytics education [12], [38]. Through these immersive methods, students not only gain technical expertise but also develop the critical decision-making abilities necessary to thrive in today's competitive, data-driven business environment [20], [45], [46], [47].

**TABLE II**  
FOUNDED THEMATIC CLUSTERS

Name	Number of Descriptors	Main Descriptors
Curriculum Innovation for Industry Competencies	21	Curriculum; Skills; Education; Information Use; Business Schools; Curriculum Design; Programs; Education Institutions; Competitive Advantages; Knowledge
Experimental Learning in Analytical Decision-Making	15	Students; Courses; Experiential Learning; Decision Making; Learning; Student Learning; Student Engagement; Insights; Learning Outcomes; Analytics Professionals
Innovative Pedagogies and Curriculum Development	11	Teaching; Information Management; Academic Professionals; Pedagogy; Competitive Intelligence; Curriculum Development; Electronic Learning; Technology; Analytics

The third thematic cluster (Innovative Pedagogies and Curriculum Development) centers on the dynamic intersection of innovative pedagogical approaches, curriculum development, and the integration of emerging technologies in business analytics education [48], [49]. This cluster underscores the necessity of evolving traditional pedagogy by integrating experiential learning techniques—such as case-based learning, modular teaching frameworks, hands-on learning experiences, interactive visual narratives, collaborative environments, and real-world problem-solving projects—to cater to diverse student backgrounds and skill levels, thereby enhancing student engagement, satisfaction, and performance in analytics courses [4], [8], [12], [33], [42], [50], [51], [52]. Emphasizing the critical role of academic professionals, it highlights the incorporation of emerging technologies such as blockchain, artificial intelligence, and

data science into curricula. These address challenges in adapting to the rapidly evolving field of analytics and ensuring that educational programs remain relevant to industry demands [35], [51], [53]. By focusing on developing innovative teaching methods and adaptive curricula that cover technical skills and address the evolving needs of industries—particularly in data management and decision-making—the cluster underscores the importance of preparing students with the analytical and practical knowledge needed for complex business environments, including bridging the gap between technical and non-technical learners [12], [37], [38], [51], [54], [55], [56]. The cluster further emphasizes the strategic importance of aligning curriculum design with industry needs, necessitating a rethinking of traditional educational frameworks to include experiential learning and application-oriented models, ensuring continuous curriculum refinement and better preparing students for the complexities of the modern, data-driven business environment [8], [39], [48], [52], [57], [58].

#### IV. DISCUSSION

##### A. Curriculum Design and Development

The design and development of curricula in business analytics education increasingly emphasize the alignment of academic programs with evolving industry demands. Educational institutions are progressively integrating advanced analytics, big data, and business intelligence tools into their curricula to equip students with the necessary skills to tackle real-world challenges. This integration is driven by the recognition that business analytics represents a competitive advantage in the modern data-driven marketplace. Consequently, universities have expanded their offerings, creating specialized undergraduate and graduate programs focusing on technical and analytical skills relevant to industry needs. However, this rapid evolution of the curricula presents significant challenges. One of the primary challenges is striking a balance between incorporating cutting-edge technologies and foundational theories and concepts that are critical to developing broader analytical skills and critical thinking. The pace of technological advancement necessitates frequent curriculum updates, which can strain institutional resources and lead to disparities in the quality of business analytics education across different institutions.

Moreover, there is a persistent challenge in creating curricula that cater to diverse student backgrounds while ensuring all graduates possess a comprehensive skill set, including technical proficiency and strategic business knowledge. To address these challenges, future research should focus on developing modular, adaptive curricula that can evolve with the field without requiring frequent overhauls. Additionally, there is a need for interdisciplinary approaches that blend technical skills with business acumen, ensuring that students are prepared for the complexities of the business analytics profession.

A critical yet underexplored dimension in business analytics (BA) education is the distinction between program

development in public versus private institutions. Public universities often emphasize structured program design, as illustrated by the development of undergraduate BA programs that include detailed justifications, curriculum frameworks, and learning outcomes aligned with institutional mandates and broader educational policy [5]. These institutions typically adopt a more standardized approach, ensuring accessibility and consistency across diverse student populations. In contrast, private institutions tend to demonstrate greater curricular agility, enabling the faster integration of industry-recognized certifications, modular teaching frameworks, and experiential learning components, such as gamification and simulation-based platforms [33]. This responsiveness allows them to align quickly with technological trends and industry demands, although it can result in greater heterogeneity in program quality and focus. Despite these structural differences, both sectors face common challenges, including the need to balance advanced analytical content with accessibility for students from diverse academic backgrounds and to update content in response to rapid technological change continually [12]. Moreover, public institutions may experience additional constraints in updating curricula due to administrative processes and limited funding, which can hinder their ability to implement cutting-edge tools or partner effectively with industry stakeholders. These differences underscore the need for future research that systematically compares BA curricula across public and private institutions to identify shared best practices and support the development of a more cohesive educational framework. Such comparative analyses could inform efforts to establish baseline competencies in BA education while promoting curricular flexibility and innovation tailored to each institutional context.

A promising direction within experiential learning in business analytics (BA) education is the incorporation of dual education models, which blend academic instruction with structured, real-world work experience. These programs align with the increasing demand for graduates who can apply analytical skills in professional settings. While traditional experiential growth focuses on in-class simulation studies [4], dual education expands this paradigm by embedding students within organizations during their academic training. Such integration allows students to develop technical competencies and soft skills in real-time business environments, thereby enhancing their career readiness. For instance, programs that incorporate SAP and ERPsim games [33] can serve as precursors to actual workplace experiences, fostering familiarity with enterprise systems before students engage in internships or cooperative learning modules. However, implementing dual education within BA curricula poses unique challenges. Institutions must coordinate with industry partners to ensure alignment between academic objectives and workplace assignments, a task requiring ongoing collaboration and logistical coordination. Moreover, equitable access to dual education experiences must be considered, as not all students or institutions have the same capacity to engage with external stakeholders. These challenges are further compounded by the need to maintain curricular coherence and academic rigor,

especially when students divide their time between classroom and workplace learning environments. Future research should explore frameworks for scalable and inclusive dual education models in BA programs, including how academic credit can be meaningfully awarded for industry-based experiences. Additionally, there is a need to investigate how dual education impacts learning outcomes, critical thinking, and long-term employability compared to traditional experiential methods [12], [13]. By expanding the scope of experiential learning to include structured, real-world practice, dual education offers a strategic pathway for aligning BA education with the complex demands of today's analytics-driven industries.

### B. Analytical Skills Development

The development of analytical skills in business analytics education is increasingly centered on equipping students with technical proficiency and the ability to apply these skills in real-world contexts. Educational programs focus on integrating hands-on, experiential learning opportunities, such as project-based learning and real-world data analysis, to ensure students are prepared to meet industry demands. For example, utilizing advanced business intelligence tools and incorporating predictive modeling and data visualization into the curriculum is crucial in enhancing students' ability to analyze and interpret complex datasets [45], [49]. These approaches develop technical expertise and foster critical thinking and problem-solving abilities, which are essential for data-driven decision-making in business environments. Despite these efforts, challenges persist, particularly in addressing the varying levels of preparedness among students entering these programs. Many students, especially those with non-technical backgrounds, may require assistance with the mathematical and statistical rigor required in advanced analytics courses [13]. This gap in foundational skills can significantly hinder their ability to engage with and benefit from the curriculum.

Additionally, the rapid pace of technological advancements in the field necessitates continuous curriculum updates, which can be resource-intensive for educational institutions [49]. Future research should explore adaptive learning environments that tailor instruction to individual student needs, thereby bridging the skills gap and ensuring all students can develop the necessary analytical competencies. Moreover, studies examining the long-term impact of different pedagogical approaches on student outcomes, particularly in their ability to apply analytical skills in professional settings, would provide valuable insights for curriculum development [41], [45]. These efforts are crucial for advancing business analytics education and ensuring that graduates are well-equipped to succeed in a data-driven world.

As the demand for skilled BA professionals continues to rise, the role of blended learning in developing analytical skills cannot be overstated. Blended learning environments facilitate the seamless integration of theoretical knowledge with practical applications, enabling students to engage with real-world datasets through online simulations and collaborative projects. This pedagogical approach enhances

technical proficiency and nurtures critical thinking and problem-solving skills, which are essential for success in complex business environments [59]. Furthermore, the flexibility of blended learning accommodates varying levels of student preparedness, fostering an inclusive learning environment where all students can thrive [60].

### C. Experiential Learning Approaches

Experiential learning approaches have become increasingly central to business analytics education, emphasizing the importance of practical, hands-on experiences that bridge the gap between theoretical knowledge and real-world application. Programs now integrate real-world projects, internships, and interdisciplinary collaborations into their curricula, allowing students to engage deeply with complex business problems and apply their analytical skills in realistic settings. For instance, threaded case studies and project-based learning enhance student engagement and improve learning outcomes by immersing students in scenarios that mimic real-world business challenges [4], [41]. Additionally, gamification techniques, such as using SAP and ERPsim games, have effectively deepened students' understanding of business processes through interactive and experiential learning frameworks [33]. Despite the apparent benefits, implementing experiential learning faces significant challenges. One key issue is ensuring scalability and consistency in quality across diverse educational contexts, particularly when resources and faculty expertise are limited [4]. The alignment of these hands-on experiences with academic goals and industry needs is also complex. It requires careful planning to ensure they are educationally valuable and relevant to students' future careers [61].

Furthermore, the need to continuously update and adapt experiential learning activities to keep pace with the rapidly evolving business analytics landscape adds another layer of complexity, demanding significant investment in both time and resources [62]. Future research could focus on developing adaptive learning environments that tailor experiential activities to individual student needs, ensuring equitable access and enhancing learning outcomes across varying skill levels. Additionally, investigating the long-term impact of these approaches on students' career success could provide valuable insights into the most effective strategies for integrating experiential learning into business analytics education [37], [38].

### D. Industry Collaboration

Industry collaboration has become increasingly integral to business analytics education, with academic programs actively seeking partnerships to align curricula with the practical needs of the job market. Universities collaborate with industry stakeholders to co-design courses, integrate real-world projects, and offer internships that provide students with hands-on experience and insights into current industry practices. For example, initiatives like the Teradata University Network (TUN) facilitate knowledge sharing and innovative teaching practices through partnerships between academia and

industry professionals [63]. Such collaborations ensure that graduates are equipped with relevant skills, thereby enhancing their employability and readiness for the workforce [10], [63]. However, these collaborations present significant challenges, particularly in balancing the differing priorities of academia and industry. While universities aim to provide foundational knowledge and long-term educational outcomes, industry partners often focus on immediate, practical skills, leading to potential misalignment in curriculum design [64].

Additionally, the rapid evolution of the business analytics field requires continuous updates to collaborative projects and curricula, which can strain resources and create logistical difficulties in maintaining relevant and impactful partnerships [48]. Future research should investigate sustainable models of industry collaboration that strike a balance between these differing needs and enable ongoing curriculum adaptation in response to industry trends. Investigating the long-term impact of such collaborations on student outcomes, including employability and career progression, is crucial for understanding their value in business analytics education. Furthermore, efforts to make these opportunities more inclusive and accessible to all students, regardless of their background or resources, would ensure that the benefits of industry collaboration are widely distributed [38], [57].

Moreover, incorporating experiential learning within blended learning frameworks can significantly enhance student engagement and outcomes in business analytics education. By facilitating access to industry partnerships and real-world projects, blended learning models enable students to apply theoretical concepts in practical settings, thereby deepening their understanding of analytical tools and methodologies. This integration bridges the gap between academia and industry, cultivating essential soft skills such as teamwork and communication, which are crucial for future analytics professionals. As educational institutions continue to innovate their curricula, leveraging blended learning strategies will be critical in ensuring graduates are well-equipped to meet the evolving demands of the business analytics landscape.

A relevant dimension within business analytics education that warrants deeper exploration is the contrast between public and private institutions in implementing industry collaboration strategies. Public universities, often operating under state mandates and broader accountability frameworks, typically emphasize structured and scalable partnerships that align with their institutional missions and ensure wide access to students. These collaborations may involve formalized internship programs, publicly funded capstone initiatives, or curriculum input from advisory boards composed of industry representatives [6]. For example, capstone projects embedded in public institutions' curricula often target local industry challenges, promoting regional economic engagement while offering students real-world analytics experience [6]. In contrast, private institutions tend to exhibit greater curricular agility and responsiveness to emerging industry trends. Their collaborations frequently involve tighter integration with corporate partners, including co-developed coursework,

exclusive access to industry certifications, and high-frequency engagement with practitioners through guest lectures and innovation labs [10]. These models often enable quicker adaptation to market needs but can lead to variability in educational depth and standardization. Despite these institutional differences, both types of institutions face similar challenges in sustaining meaningful collaboration, such as aligning academic and corporate timelines, ensuring educational rigor, and preventing the over-commercialization of the curriculum [6]. Future research should investigate how institutional governance, funding models, and strategic autonomy influence the design, quality, and scalability of industry collaborations in business analytics programs. Comparative analyses across public and private institutions could uncover best practices that support equitable access to industry experiences while maintaining academic integrity. Moreover, exploring how such models affect student employability, skill development, and career trajectories would provide valuable insights for designing inclusive and future-ready business analytics education across diverse institutional contexts [6], [10].

A promising extension of experiential learning in business analytics (BA) education is the development of dual education models that integrate academic instruction with structured, industry-based experience. These models—standard in vocational and engineering fields—are increasingly relevant in analytics education, where applied knowledge and real-world exposure are critical. While traditional experiential strategies include case-based learning and capstone projects [6], dual education expands on this by embedding students in continuous, supervised professional practice alongside their coursework. For example, institutions like Boston University have implemented frameworks that enable students to engage directly with industry partners through structured analytics projects, thereby improving not only technical skills but also employability and workplace readiness [10]. This integration of theory and practice aligns with current industry trends in collaboration, which emphasize the real-world applicability and relevance of the curriculum. However, implementing dual education in BA programs presents several challenges. One is aligning academic and industry calendars to ensure that learning objectives are met without compromising business timelines [6]. Another is maintaining consistent quality across diverse workplace experiences, which may vary significantly depending on the organizational context and the quality of mentoring. Moreover, institutions must ensure that these programs remain inclusive and accessible to students across socioeconomic backgrounds. Future research should explore scalable dual education models that offer flexibility for both students and companies, particularly in hybrid or online settings. Additionally, studies examining the long-term impact of dual education on student outcomes—such as skill development, job placement, and career progression—would provide valuable evidence for institutional decision-making. As the demand for analytics professionals continues to grow, dual education presents an opportunity to build stronger, more sustained bridges between academia and industry, thereby



enhancing the practical relevance and social value of BA education [6], [10].

#### *E. Student Engagement and Outcomes*

Student engagement and outcomes are critical concerns in business analytics education, with a growing emphasis on using innovative pedagogical strategies to enhance learning experiences. Experiential learning approaches, such as threaded case studies and project-based learning, have significantly improved engagement, particularly in large and diverse classrooms [4], [65]. These methods allow students to apply theoretical knowledge to real-world problems, deepening their understanding and retention of key concepts. For instance, integrating social media analytics into capstone projects engages students with relevant and current issues, connecting them with community organizations and further enriching their educational experience [65]. However, challenges still need to be addressed in maintaining high levels of student engagement, especially in online and hybrid learning environments where traditional methods may be less effective [17]. The asynchronous nature of these environments can lead to reduced interaction and motivation, negatively impacting learning outcomes.

Additionally, designing engaging content for both technical and non-technical students poses a significant challenge, as it requires balancing the complexity of business analytics with accessibility for all students [12]. To address these challenges, future research could explore adaptive learning technologies that tailor content to individual needs, thus enhancing engagement and learning outcomes. Moreover, investigating the long-term effects of different pedagogical strategies on student retention and success in both traditional and online settings could provide valuable insights into effective educational practices in business analytics [33], [66]. Finally, integrating feedback mechanisms that support student learning and achievement may further enhance engagement, particularly in complex and technical subjects such as business analytics [33].

#### *F. Faculty and Professional Development*

Faculty and professional development are critical for successfully implementing business analytics education, as the growing demand for graduates with these skills necessitates that academic institutions continuously update their programs. Faculty must stay current with the latest tools and methodologies, particularly as business analytics intersects with computer science, statistics, and business management [18]. Programs like the Business Data Analytics Graduate Certificate at Loyola University Chicago emphasize the importance of ongoing professional development for educators to deliver relevant content effectively [66]. However, challenges remain, including the rapid pace of technological advancements, the interdisciplinary nature of the field, and the need for structured professional development programs tailored to business analytics educators. These challenges can lead to faculty burnout as they struggle to balance teaching, research, and administrative duties [18]. To address these

issues, there is a need for more targeted and structured professional development programs that focus on the latest trends in analytics tools and teaching methodologies. Research should also investigate the benefits of collaborative learning environments for faculty and the role of institutional support in facilitating ongoing professional development. Additionally, partnerships between academia and industry could help align faculty development programs with the evolving demands of the business analytics profession, ensuring that educators remain well-equipped to teach effectively in this rapidly changing field [66].

#### *G. Innovative Teaching Methods*

Innovative teaching methods in business analytics education are increasingly focused on experiential learning and integrating real-world applications to bridge the gap between theoretical knowledge and practical skills. The use of hands-on labs, enterprise business analysis tools such as Microsoft SQL Server and Cognos, and collaborative environments like wiki-based platforms has proven effective in enhancing student engagement, learning, and confidence [42], [48], [51]. These methods are designed to prepare students for the demands of the business analytics field, which relies heavily on data-driven decision-making and the ability to apply analytical skills in real-world contexts [67]. Additionally, pedagogical frameworks that guide students through data acquisition, preparation, analysis, visualization, and interpretation are gaining traction, offering a comprehensive learning experience that aligns with industry needs [8]. However, implementing these innovative methods presents challenges, particularly in ensuring accessibility and effectiveness for all students, regardless of their prior experience and background. The rapid evolution of technology in business analytics further complicates the task, requiring educators to adapt their teaching practices to stay relevant continually [8], [48].

Moreover, the resource-intensive nature of experiential learning and the complexity of integrating these methods into traditional curricula pose significant obstacles, especially in institutions with limited resources [67]. Research opportunities include developing scalable experiential learning models, exploring cross-disciplinary curricula to ensure broader access to BA skills, and expanding collaborative platforms for sharing best practices in innovative teaching [49], [51].

These efforts would help refine and enhance business analytics education, ensuring it remains current and relevant in a rapidly evolving field.

The effective integration of technology into business analytics education is essential for enhancing student learning experiences and for the strategic design of curricula that meet contemporary industry demands. By adopting blended learning approaches, educators can create a rich learning environment that combines traditional classroom instruction with digital resources, allowing for a more personalized and interactive educational experience. This pedagogical strategy enables the seamless incorporation of advanced data analytics tools and platforms into curricula, ensuring students gain



practical, hands-on experience that aligns with real-world applications. Furthermore, the thoughtful curricula design that emphasizes ICT can equip students with the necessary analytical skills while fostering critical thinking and problem-solving abilities. As educational institutions continuously adapt to technological advancements, integrating these elements into curriculum design will be crucial for preparing graduates who can navigate the complexities of a rapidly evolving business landscape. By prioritizing the alignment of educational programs with industry needs and leveraging innovative pedagogical methods, institutions can enhance the employability and readiness of their graduates in the competitive field of business analytics.

#### *H. Data Literacy and Ethics*

Current trends in business analytics education emphasize the importance of integrating data literacy and ethics alongside technical skills. As data becomes central to business decision-making, students must be prepared to navigate ethical challenges, such as privacy, security, and potential biases, in data-driven decisions. Educators are increasingly incorporating ethics discussions into their curricula to ensure that students are equipped to make responsible and informed career decisions [68]. However, teaching abstract ethical concepts within a technically focused curriculum poses challenges, particularly in striking a balance between practical skills and critical thinking about the use of data. The rapidly evolving landscape of data technology further complicates this, as ethical guidelines must be continuously updated, necessitating that educators stay informed about technological and ethical developments.

Additionally, resistance from students or institutions that prioritize technical proficiency over ethics can hinder the integration of ethical considerations into analytics education. Research opportunities in this area include developing innovative methods to effectively integrate ethics into technical curricula, creating standardized ethical guidelines for use across educational institutions, and investigating the impact of ethics education on students' professional behavior and decision-making [68]. These efforts would help cultivate a more ethically responsible generation of business analytics professionals.

#### *I. Technology-Enhanced Learning*

Current trends in business analytics education are increasingly focusing on technology-enhanced learning, with an emphasis on integrating advanced data analytics tools and platforms into curricula. This approach aims to provide students with hands-on experience that closely aligns with industry needs, utilizing tools such as SAS Enterprise Miner and data visualization technologies to develop practical skills in data analysis and decision-making [45], [47]. The growing demand for business analytics professionals proficient in theoretical knowledge and cutting-edge tools underscores the importance of this trend [57]. However, significant challenges remain, particularly in the gap in faculty expertise, where

many instructors may need more skills to teach these advanced tools effectively. This issue is notably prominent in regions like the Philippines, where a shortage of qualified instructors hampers the full integration of business analytics into the curriculum [47], [57]. Additionally, the rapid pace of technological change makes it difficult for educational institutions to keep their curricula up to date, thereby risking the possibility of students graduating with outdated skills [47], [69]. To address these challenges, future efforts should focus on developing faculty training programs to equip educators with the necessary skills, conducting continuous curriculum evaluation, and creating standardized syllabi that can be adapted to new tools and technologies, ensuring that graduates are prepared for the demands of the business analytics field [45], [57].

#### *J. Global Perspectives on Business Analytics Education*

Business Analytics (BA) education is undergoing a profound global transformation marked by convergence in pedagogical practices, technological integration, and curricular design—despite diverse regional implementations and institutional conditions. Across continents, programs are embracing experiential and project-based learning models that emphasize the application of analytics in real-world contexts, integrating data-driven case studies, interdisciplinary collaboration, and scaffolded assignments to support student engagement and skill acquisition [4], [38], [62], [68]. This shift is seen in undergraduate and graduate programs alike, as institutions in countries such as the U.S., Germany, Turkey, India, the Philippines, and South Africa embed hands-on experiences using authentic datasets and platform-based learning to align student outcomes with job market demands [39], [57], [70], [71]. Modular frameworks, often incorporating gamified instruction and digital tools, enable flexible delivery and curricular expansion across modalities and cultures [12], [33]. Regionally tailored implementations—such as the use of the SFIA framework in the UK to align academic skills with industry expectations [55] or the development of specialized programs in Russia and Vietnam based on sectoral and institutional autonomy [19], [72]—reveal efforts to localize curriculum structures without losing sight of global competencies. Across contexts, universities are increasingly incorporating professional certifications, predictive analytics modules, and industry feedback loops to ensure workforce alignment [11], [32], [54]. Despite national disparities in maturity and instructional resources, shared practices are emerging, including early exposure to analytics, the inclusion of descriptive, predictive, and prescriptive domains, the integration of soft and technical skills, and an emphasis on data literacy and decision-making capabilities [17], [34], [36], [73]. These developments collectively point to the viability of a globally adaptable business analytics curriculum grounded in experiential learning, tool fluency, modular design, and cultural responsiveness—capable of balancing local economic conditions with international educational standards.

Despite global momentum, Business Analytics education

faces a range of persistent structural, pedagogical, and cultural challenges that hinder the development of a cohesive international curriculum. A central concern is the fragmentation of program design, with institutions offering divergent course structures, durations, and content, leading to a lack of standardization in graduate competencies [36], [57], [74]. This variability complicates comparability across institutions and reduces clarity for employers [20], [71]. Programs often operate within disciplinary silos, where business schools embed BA superficially into traditional curricula or rely on simplified tools such as spreadsheets, thereby compromising depth and interdisciplinarity [7], [47], [69]. Furthermore, student engagement and readiness are significant barriers, particularly in courses that combine tech-savvy and non-technical learners or are delivered in online formats [4], [12], [17]. The perception of analytics as difficult, particularly among students with non-technical backgrounds, fosters anxiety and deters participation [13], [75]. These challenges are exacerbated in resource-constrained institutions, such as those in the Philippines and India, where instructor qualifications, infrastructural support, and curricular coherence remain limited [57], [76]. Faculty face difficulties balancing advanced analytical content with accessibility while also lacking standardized frameworks to guide instruction across varying institutional and cultural contexts [34], [49], [77]. Although some universities have introduced project-based and experiential learning to address this gap [37], [67], these innovations are not easily scalable due to faculty workload and limited industry partnerships. Additionally, the disconnect between academia and labor market expectations persists, with BA curricula often lagging behind technological advancements, such as AI and blockchain, or underrepresenting essential soft skills, including communication and business reasoning [35], [78]. Collectively, these barriers underscore the urgent need for globally adaptive, empirically validated, and culturally responsive curricular frameworks.

Global perspectives on Business Analytics (BA) education reveal a rich tapestry of research opportunities aimed at developing culturally adaptive, empirically grounded, and globally harmonized curricula. A consistent theme across the literature is the need to align educational outcomes with labor market expectations while preserving cultural and institutional specificity [55], [79], [80]. Comparative research shows promise in exploring how national skills models, such as those in Portugal or the Philippines, can be operationalized to bridge gaps between curricular content and workforce demands [57], [81], [82]. Studies increasingly emphasize the integration of experiential learning into BA programs, with models like the University of Texas capstone or the UNI-X program offering blueprints for scalable, applied learning across diverse cultural settings [6], [37], [62]. Technologies such as RapidMiner, ERPsim, and SAP are being tested in varying contexts, inviting cross-national evaluations of their pedagogical effectiveness [12], [33]. Frameworks like CRISP-DM and Analytics Project Life Cycle Management provide structured learning trajectories that could be adapted across institutions

to enhance student navigation through complex analytics processes [83], [84]. Emotional and cognitive factors—such as perceived course value and enjoyment—are also emerging as critical mediators of student success, particularly in non-Western or non-technical cohorts [75], [85]. Institutions are increasingly called to co-design curricula with industry input, using tools such as job ad clustering and skill diagnostics to ensure relevance [10], [86]. Longitudinal studies are needed to assess how modular teaching frameworks, including community-embedded and AI-integrated formats, affect career outcomes and academic integrity across modalities [16], [65]. Ultimately, research must support the development of a global BA curriculum that blends standardized competencies with locally responsive delivery methods, enabling inclusive, agile, and industry-aligned analytics education [15], [19], [87], [88].

## V. CONCLUSIONS

This paper presents a comprehensive analysis of current trends, challenges, and opportunities in business analytics education, with an emphasis on curriculum innovation, experiential learning, and effective pedagogical strategies. By examining 103 scholarly articles from 2012 to 2014, the study identified key themes and dimensions that are shaping the evolution of business analytics education. The findings reveal a significant shift towards aligning educational practices with industry needs, fostering critical analytical skills, and leveraging technology-enhanced learning tools.

One of the most critical insights from this review is the growing emphasis on curriculum innovation to address the dynamic and complex nature of the BA field. Programs are increasingly designed to incorporate interdisciplinary knowledge, data literacy, and ethical decision-making frameworks, ensuring graduates are well-equipped to meet the demands of a data-driven industry. However, gaps remain in providing seamless integration of industry competencies, requiring further collaboration between academia and practitioners.

The focus on experiential learning emerged as a pivotal strategy to enhance analytical decision-making skills. Case studies, simulations, and real-world projects allow students to engage directly with complex datasets and business challenges. While such approaches have proven effective, the need for scalable and cost-efficient experiential learning models remains a significant challenge for educational institutions.

Moreover, the adoption of innovative pedagogical strategies underscores the importance of active learning environments in BA education. The integration of technology, such as machine learning tools, cloud computing platforms, and data visualization software, has transformed the way analytical concepts are taught. However, faculty development and resource availability are critical barriers to the widespread implementation of these advanced teaching methods.

Despite the strides made in BA education, this review highlights persistent challenges, such as the academic-industry gap and the need for ongoing faculty training to stay current with technological advancements. Addressing these issues

requires a collaborative and adaptive approach, one that fosters partnerships between educational institutions and industry leaders.

Ultimately, this review offers actionable insights for educators, policymakers, and industry stakeholders to advance business analytics education. By focusing on curriculum alignment, experiential learning, and pedagogical innovation, institutions can better prepare students for the rapidly evolving demands of the analytics workforce, ensuring they possess the skills necessary to thrive in a data-driven world.

#### ACKNOWLEDGMENT

The authors ...

#### REFERENCES

- [1] A. Ashrafi, A. Zare Ravasan, P. Trkman, y S. Afshari, «The role of business analytics capabilities in bolstering firms' agility and performance», *Int. J. Inf. Manag.*, vol. 47, pp. 1-15, 2019, doi: 10.1016/j.ijinfomgt.2018.12.005.
- [2] G. Cao, Y. Duan, y T. Cadden, «The link between information processing capability and competitive advantage mediated through decision-making effectiveness», *Int. J. Inf. Manag.*, vol. 44, pp. 121-131, 2019, doi: 10.1016/j.ijinfomgt.2018.10.003.
- [3] Y. M. Omar, M. Minoufekr, y P. Plapper, «Business analytics in manufacturing: Current trends, challenges and pathway to market leadership», *Oper. Res. Perspect.*, vol. 6, 2019, doi: 10.1016/j.orp.2019.100127.
- [4] R. Kachouie, S. Williams, y H. Suri, «Teaching Tip Threaded Case-Studies to Deepen Engagement in Foundation Business Analytics Courses», *J. Inf. Syst. Educ.*, vol. 35, n.º 2, pp. 112-121, 2024, doi: 10.62273/PZAN1114.
- [5] A. Gharehgozli, A. Gupta, y S.-K. Paik, «Developing an undergraduate business analytics program for a public state-funded business school», *J. Educ. Bus.*, vol. 99, n.º 1, pp. 11-19, 2024, doi: 10.1080/08832323.2023.2248348.
- [6] T. Anand y D. Mitchell, «Objectives and curriculum for a graduate business analytics capstone: Reflections from practice», *Decis. Sci. J. Innov. Educ.*, vol. 20, n.º 4, pp. 235-245, 2022, doi: 10.1111/dsji.12272.
- [7] S. Al-Haddad, B. Thorne, V. Ahmed, y W. Sause, «Teaching information technology alongside business analytics: Case study», *J. Educ. Bus.*, vol. 94, n.º 2, pp. 92-100, 2019, doi: 10.1080/08832323.2018.1507987.
- [8] A. Jeyaraj, «Teaching Tip: Pedagogy for business analytics courses», *J. Inf. Syst. Educ.*, vol. 30, n.º 2, pp. 67-83, 2019.
- [9] Y. Zheng, T. Hameed, R. Lavoie, y P. Sendall, «An overview of current business analytics programs across US AACSB schools», *Issues Inf. Syst.*, vol. 22, n.º 2, pp. 306-317, 2021, doi: 10.48009/2\_iis\_2021\_322-333.
- [10] K. Dickson y V. Zlatev, «An Integrated Framework for Assessing Data and Business Analytics Skills for the Job Market», presentado en Lecture Notes of the Institute for Computer Sciences, Social-Informatics and Telecommunications Engineering, LNICTST, 2023, pp. 305-320. doi: 10.1007/978-3-031-44668-9\_24.
- [11] J. Peta, «Delivery of Quant and Business Statistics courses to the Business students and developing MS in Business Analytics to meet the demands of the businesses», presentado en Proceedings of the International Conference on Industrial Engineering and Operations Management, 2018, pp. 1936-1936. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85067029777&partnerID=40&md5=6caafdfc2a17c5659970ed05e2fc0e3d>
- [12] Y. G. Zhang, M. Y. Dang, y M. D. Albritton, «Delivering a Business Analytics Course Focused on Data Mining for Both Technical and Non-Technical Students», *J. Inf. Syst. Educ.*, vol. 35, n.º 1, pp. 86-98, 2024, doi: 10.62273/MWCG1518.
- [13] P. Carroll, «Analytics Modules for Business Students», *Oper. Res. Forum*, vol. 4, n.º 2, 2023, doi: 10.1007/s43069-023-00216-5.
- [14] Z. Cadarsaib, H. B. Sta, y B. Gobin-Rahimbux, «Enterprise Resource Planning integrated with Business Analytics in Higher Education», presentado en IEEE Global Engineering Education Conference, EDUCON, 2022, pp. 2114-2120. doi: 10.1109/EDUCON52537.2022.9766575.
- [15] Y. Zhang, K. K. Chan, y J. Liu, «Introducing Business Visual Analytics into Business Education by Information Technology and Computing Methods», *Mob. Inf. Syst.*, vol. 2022, 2022, doi: 10.1155/2022/9018733.
- [16] L. F. Laker y M. Sena, «Accuracy and detection of student use of ChatGPT in business analytics courses», *Issues Inf. Syst.*, vol. 24, n.º 2, pp. 153-163, 2023, doi: 10.48009/2\_iis\_2023\_113.
- [17] R. Sebastianelli y N. Tamimi, «ONLINE MS IN BUSINESS ANALYTICS BEST PRACTICES AND BEYOND», presentado en 17th International Conference on e-Learning and Digital Learning 2023, ELDL 2023 and 11th International Conference on Sustainability, Technology and Education 2023, STE 2023, 2023, pp. 210-214. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85188433694&partnerID=40&md5=6eb0420b08709135b42abac6c730c119>
- [18] R. J. Mills, K. J. Fadel, T. Olsen, K. M. Chudoba, y P. A. Dupin-Bryant, «Examining Trends in Business Analytics Education From 2011 to 2020 in AACSB-Accredited Information Systems Programs», *J. Inf. Syst. Educ.*, vol. 33, n.º 3, pp. 232-244, 2022.
- [19] E. V. Kuz'mina, N. G. Pyankova, N. V. Tretyakova, y L. V. Kukhareenko, «Using the Technology of Collecting and Analyzing Structured Information for the Forming Mechanisms of Professional Adaptation Among Students of Engineering Disciplines», presentado en Smart Innovation, Systems and Technologies, 2022, pp. 571-581. doi: 10.1007/978-981-16-8829-4\_55.
- [20] O. Turel y B. Kapoor, «A business analytics maturity perspective on the gap between business schools and presumed industry needs», *Commun. Assoc. Inf. Syst.*, vol. 39, n.º 1, pp. 96-109, 2016, doi: 10.17705/1cais.03906.
- [21] X. Deng, Y. Li, y R. D. Galliers, «Business analytics education: A latent semantic analysis of skills, knowledge and abilities required for business versus NonBusiness Graduates», presentado en 2016 International Conference on Information Systems, ICIS 2016, 2016. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85019423915&partnerID=40&md5=3d1388fadbd7ba0a36542b9373b5ab12>
- [22] R. Dubey y A. Gunasekaran, «Education and training for successful career in big data and business analytics», *Ind. Commer. Train.*, vol. 47, n.º 4, pp. 174-181, 2015, doi: 10.1108/ICT-08-2014-0059.
- [23] F. Rodammer, C. Speier-Pero, y J. Haan, «The integration of business analytics into a Business College undergraduate curriculum», presentado en 2015 Americas Conference on Information Systems, AMCIS 2015, 2015. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84963517333&partnerID=40&md5=3e006df5bcbceda4310b4479cd9e0db39>
- [24] M. Aria y C. Cuccurullo, «bibliometrix: An R-tool for comprehensive science mapping analysis», *J. Informetr.*, vol. 11, n.º 4, pp. 959-975, nov. 2017, doi: 10.1016/j.joi.2017.08.007.
- [25] N. Donthu, S. Kumar, D. Mukherjee, N. Pandey, y W. M. Lim, «How to conduct a bibliometric analysis: An overview and guidelines», *J. Bus. Res.*, vol. 133, pp. 285-296, 2021, doi: <https://doi.org/10.1016/j.jbusres.2021.04.070>.
- [26] M. J. Page et al., «The PRISMA 2020 statement: an updated guideline for reporting systematic reviews», *BMJ*, vol. 372, p. n71, mar. 2021, doi: 10.1136/bmj.n71.
- [27] B. Kitchenham, «Procedures for performing systematic reviews», *Keele UK Keele Univ.*, vol. 33, n.º 2004, pp. 1-26, 2004.
- [28] C. Courseault Trumbach y D. Payne, «Identifying synonymous concepts in preparation for technology mining», *J. Inf. Sci.*, vol. 33, n.º 6, pp. 660-677, 2007.
- [29] A. L. Porter, J. Garner, S. F. Carley, y N. C. Newman, «Emergence scoring to identify frontier R&D topics and key players», *Technol. Forecast. Soc. Change*, vol. 146, pp. 628-643, 2019.
- [30] A. L. Porter, A. Kongthon, y J.-C. Lu, «Research profiling: Improving the literature review», *Scientometrics*, vol. 53, pp. 351-370, 2002.
- [31] Y. Zhang, A. L. Porter, Z. Hu, Y. Guo, y N. C. Newman, «“Term clumping” for technical intelligence: A case study on dye-sensitized

- solar cells», *Technol. Forecast. Soc. Change*, vol. 85, pp. 26-39, 2014, doi: 10.1016/j.techfore.2013.12.019.
- [32] F. Nosrati, T. Burns, Y. Gao, y C. A. Sherman, «A Systematic Review of the US Graduate Programs in Business Analytics», presentado en 28th Americas Conference on Information Systems, AMCIS 2022, 2022. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85192535813&partnerID=40&md5=36a49d762a3ae7d2d9b57e4a15309864>
- [33] M. Wang, J. Zhan, y T. Hu, «Introducing a Teaching Framework for BDA Curricula With the SAP and ERPsim Games: Pedagogy and Assessment», *J. Inf. Syst. Educ.*, vol. 35, n.º 3, pp. 271-283, 2024, doi: 10.62273/GKLQ9635.
- [34] H. Zhu, «TEACHING DATA QUALITY IN BUSINESS ANALYTICS», presentado en AIS SIGED International Conference on Information Systems Education and Research 2022, 2022, pp. 201-205. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85158971871&partnerID=40&md5=e8353a65227189040475ca88af1e4952>
- [35] A. Qasim y F. F. Kharbat, «Blockchain technology, business data analytics, and artificial intelligence: Use in the accounting profession and ideas for inclusion into the accounting curriculum», *J. Emerg. Technol. Account.*, vol. 17, n.º 1, pp. 107-117, 2020, doi: 10.2308/jeta-52649.
- [36] M. Mashayekhi, E. Yetgin, y J. Shen, «Toward designing a business analytics model curriculum for undergraduate business students», presentado en 26th Americas Conference on Information Systems, AMCIS 2020, 2020. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85097722485&partnerID=40&md5=17b1bbd4137bcb616f2ee85320c0fb69>
- [37] S. Gottipati y V. Shankaraman, «Designing a datawarehousing and Business Analytics course using experiential learning pedagogy», presentado en 2016 AIS SIGED International Conference on IS Education and Research, 2016. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85048732362&partnerID=40&md5=e4b7335c9c4f8e30837735797df037b6>
- [38] B. S. Price, V. F. Kleist, y N. McIntyre, «Incorporating program-spanning experiential learning into an online/hybrid master of science business data analytics program», presentado en Proceedings of the 33rd Information Systems Education Conference, ISECON 2016, 2016, pp. 142-155. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85072898156&partnerID=40&md5=a6edcf54d559624b0bf55c472cd34f24>
- [39] T. R. Seaba, M. Anna Segooa, B. M. Kalema, y R. Kekwaletswe, «Business analytics for institutional academic management: A case of South African higher education», presentado en 2018 International Conference on Intelligent and Innovative Computing Applications, ICONIC 2018, 2018. doi: 10.1109/ICONIC.2018.8601236.
- [40] M. E. Johnson, A. Albizri, y R. Jain, «Exploratory Analysis to Identify Concepts, Skills, Knowledge, and Tools to Educate Business Analytics Practitioners», *Decis. Sci. J. Innov. Educ.*, vol. 18, n.º 1, pp. 90-118, 2020, doi: 10.1111/dsji.12195.
- [41] H. J. Yazici, «Project-Based Learning for Teaching Business Analytics in the Undergraduate Curriculum\*», *Decis. Sci. J. Innov. Educ.*, vol. 18, n.º 4, pp. 589-611, 2020, doi: 10.1111/dsji.12219.
- [42] L. Yang y X. Liu, «Teaching business analytics», presentado en Proceedings - Frontiers in Education Conference, FIE, 2013, pp. 1516-1518. doi: 10.1109/FIE.2013.6685090.
- [43] M. D. Dean, «Using the learning assistant model in an undergraduate business analytics course», *Inf. Trans. Educ.*, vol. 20, n.º 3, pp. 125-133, 2020, doi: 10.1287/ITED.2019.0221.
- [44] O. Marjanovic, «Using collaborative visual analytics for innovative industry-inspired learning activities», presentado en ACIS 2015 Proceedings - 26th Australasian Conference on Information Systems, 2015. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85044742065&partnerID=40&md5=4417c94d106b4bf0f4ccceb3669d5416>
- [45] S. Balkan y H. Demirkan, «Teaching predictive model management in MIS classrooms: A tutorial», *Commun. Assoc. Inf. Syst.*, vol. 37, n.º 1, pp. 586-604, 2015, doi: 10.17705/1cais.03728.
- [46] J. Morgan y S. Ravindran, «Using business analytics to target baseball free agents: A case study», presentado en AMCIS 2017 - America's Conference on Information Systems: A Tradition of Innovation, 2017. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85048387384&partnerID=40&md5=5beb7025cc656e509ba0583deb0d9350>
- [47] A. H. Zadeh, S. Schiller, y K. Duffy, «Teaching analytics: A demonstration of association discovery with SAS enterprise miner», presentado en AMCIS 2016: Surfing the IT Innovation Wave - 22nd Americas Conference on Information Systems, 2016. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84987622024&partnerID=40&md5=c773c46c841776c1f7504296c614a885>
- [48] B. Wixom *et al.*, «The current state of business intelligence in academia: The arrival of big data», *Commun. Assoc. Inf. Syst.*, vol. 34, n.º 1, pp. 1-13, 2014, doi: 10.17705/1cais.03401.
- [49] G. A. Davis y C. R. Woratschek, «Evaluating business intelligence / business analytics software for use in the information systems curriculum», presentado en 2014 Proceedings of the Information Systems Educators Conference, ISECON 2014, 2014. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85084020157&partnerID=40&md5=358eb521184f2baafe6ac488ee96a583>
- [50] D. Saundage, J. L. Cybulski, S. Keller, y L. Dharmasena, «Teaching data analysis with interactive visual narratives», *J. Inf. Syst. Educ.*, vol. 27, n.º 4, pp. 233-248, 2016.
- [51] O. Marjanovic, «Sharing and co-Creation of innovative teaching practices in business analytics - Insights from an action design research project», presentado en Proceedings of the 25th Australasian Conference on Information Systems, ACIS 2014, 2014. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84959455583&partnerID=40&md5=3a324d9ad941f33d9b660c45a18c059d>
- [52] D. Jiang, «Teaching Research of Business Data Analytics Course Based on Python», presentado en Proceedings - 2021 6th International Symposium on Computer and Information Processing Technology, ISCIPT 2021, 2021, pp. 577-582. doi: 10.1109/ISCIPT53667.2021.00123.
- [53] S. Heister, M. Kaufman, y K. Yuthas, «Blockchain and the future of business data analytics», *J. Emerg. Technol. Account.*, vol. 18, n.º 1, pp. 87-98, 2021, doi: 10.2308/JETA-2020-053.
- [54] K. J. Shim, S. Gottipati, y Y. M. Lau, «Integration of professional certifications with information systems business analytics track curriculum», presentado en IEEE Global Engineering Education Conference, EDUCON, 2021, pp. 1337-1344. doi: 10.1109/EDUCON46332.2021.9453976.
- [55] J. Lu, «Data science in the business environment: Skills analytics for curriculum development», presentado en Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics), 2019, pp. 116-128. doi: 10.1007/978-3-030-13709-0\_10.
- [56] R. Sharda, D. A. Asamoah, y N. Ponna, «Research and pedagogy in business analytics: Opportunities and illustrative examples», *J. Comput. Inf. Technol.*, vol. 21, n.º 3, pp. 171-183, 2013, doi: 10.2498/cit.1002194.
- [57] E. R. L. Jalao, «Developing the Manpower Complement for Business Analytics Service Professionals: A Case Study on the Challenges Faced by the Philippines», presentado en Procedia Manufacturing, 2015, pp. 3494-3497. doi: 10.1016/j.promfg.2015.07.661.
- [58] F. K. Andoh-Baidoo, A. Villa, Y. Aguirre, y G. M. Kasper, «Business intelligence & analytics education: An exploratory study of business & non-business school IS program offerings», presentado en 20th Americas Conference on Information Systems, AMCIS 2014, 2014. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84905965728&partnerID=40&md5=e5a9e6f2f804e89724bab0e99684824a>
- [59] K. J. Rudestam y R. R. Newton, *Surviving Your Dissertation: A Comprehensive Guide to Content and Process*. Sage Publications, 2015.
- [60] D. R. Garrison y N. D. Vaughan, *Blended Learning in Higher Education: Framework, Principles, and Guidelines*. en Blended Learning in Higher Education: Framework, Principles, and Guidelines. 2012, p. 245. doi: 10.1002/9781118269558.

- [61] M. C. Tremblay, G. J. Deckard, y R. Klein, «Health informatics and analytics - building a program to integrate business analytics across clinical and administrative disciplines», *J. Am. Med. Inform. Assoc.*, vol. 23, n.º 4, pp. 824-828, 2016, doi: 10.1093/jamia/ocw055.
- [62] P. Tarasewich y Y. Lee, «Building an online business analytics graduate program», presentado en AMCIS 2017 - America's Conference on Information Systems: A Tradition of Innovation, 2017. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85048386568&partnerID=40&md5=c9d3b011ccf26004415fd4da4e91fef>
- [63] O. Marjanovic, «Sharing and reuse of innovative teaching practices in emerging business analytics discipline», presentado en Proceedings of the Annual Hawaii International Conference on System Sciences, 2013, pp. 50-59. doi: 10.1109/HICSS.2013.480.
- [64] K. Gillon, E. Brynjolfsson, J. Griffin, M. Gupta, y S. Mithas, «Business analytics: Radical shift or incremental change?», presentado en International Conference on Information Systems, ICIS 2012, 2012, pp. 2383-2388. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84886460003&partnerID=40&md5=c2bb943adb9eaf6b3c30b8a5dfc3b3>
- [65] C. Ye y L. Zhao, «A Social Media Analytics Capstone Research Project with Community Engagement», *J. Inf. Syst. Educ.*, vol. 34, n.º 4, pp. 406-417, 2023.
- [66] D. Bačić, N. Jukić, M. Malliaris, S. Nestorov, y A. Varma, «Building a Business Data Analytics Graduate Certificate», *J. Inf. Syst. Educ.*, vol. 34, n.º 2, pp. 216-228, 2023.
- [67] S.-H. Sunny Park, S. Park, y L. B. Oldham, «Teaching a Man to Fish: Teaching Cases of Business Analytics», presentado en Springer Proceedings in Business and Economics, 2020, pp. 317-328. doi: 10.1007/978-3-030-30967-1\_29.
- [68] S. Wang y H. Wang, «Teaching tip a teaching module of database-centric online analytical process for MBA business analytics programs», *J. Inf. Syst. Educ.*, vol. 30, n.º 1, pp. 19-26, 2019.
- [69] B. Ghosh, «Project based learning to support enterprise business analytics education: The Role of Cross Functional Groups to Enhance Cognitive Outcomes», presentado en CSEDU 2015 - 7th International Conference on Computer Supported Education, Proceedings, 2015, pp. 5-13. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84943541595&partnerID=40&md5=ac4b0bd6b2b3ac8beddb4cee34f4a931>
- [70] M. Birkenkrahe, «Teaching Data Science in a Synchronous Online Introductory Course at a Business School – A Case Study», presentado en Lecture Notes in Networks and Systems, 2022, pp. 28-39. doi: 10.1007/978-3-030-90677-1\_3.
- [71] T. T. Yaman y E. Bilgic, «Is Business Analytics Education Sufficient in Business Schools? The Case in Turkish Business Schools», presentado en Proceedings - 2019 3rd International Conference on Data Science and Business Analytics, ICDSBA 2019, 2019, pp. 152-156. doi: 10.1109/ICDSBA48748.2019.00040.
- [72] H. M. Phuong, P. M. Hoan, N. T. Tuan, y D. T. Tung, «A Proposed Business Intelligence Framework for Autonomous and Non-public Higher Education Institutions in Vietnam», presentado en Lecture Notes in Networks and Systems, 2022, pp. 168-177. doi: 10.1007/978-981-19-3394-3\_20.
- [73] «Teaching Analytics in Colleges of Business», presentado en Proceedings of the Annual Hawaii International Conference on System Sciences, 2023, pp. 6341-6348. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85152136121&partnerID=40&md5=eebd9627001b18249a9ea7d909e724f8>
- [74] S. Mamonov, R. Misra, y R. Jain, «Business analytics in practice and in education: A Competency-based perspective», presentado en 2014 Proceedings of the Information Systems Educators Conference, ISECON 2014, 2014. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85084020309&partnerID=40&md5=576097b928fd10981cceb20355d98ae6>
- [75] R. K. Jena, «Understanding academic achievement emotions towards business analytics course: A case study among business management students from India», *Comput. Hum. Behav.*, vol. 92, pp. 716-723, 2019, doi: 10.1016/j.chb.2018.08.024.
- [76] R. K. Jena, «Measuring business management students' perceptions toward the business analytic courses», *Int. J. Econ. Res.*, vol. 13, n.º 8, pp. 3711-3718, 2016.
- [77] O. Marjanovic, «Using the Revised Bloom's taxonomy to scaffold student learning in Business Intelligence/Business Analytics», presentado en ECIS 2012 - Proceedings of the 20th European Conference on Information Systems, 2012. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84905748837&partnerID=40&md5=f2d0a00239344f0f26ff32c75bccfce>
- [78] D. LeClair, «Integrating Business Analytics in the Marketing Curriculum: Eight Recommendations», *Mark. Educ. Rev.*, vol. 28, n.º 1, pp. 6-13, 2018, doi: 10.1080/10528008.2017.1421050.
- [79] K. S. Hartzel, P. Ozturk, y K. Bryan Menk, «Aligning Business Analytics Programs with Industry Required Knowledge, Skills and Abilities», presentado en 28th Americas Conference on Information Systems, AMCIS 2022, 2022. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85192525610&partnerID=40&md5=1b7e89189b84a8a6180595c66e35beb4>
- [80] T. Dong y J. Triche, «Aligning BI&A curriculum with industry demand», presentado en 26th Americas Conference on Information Systems, AMCIS 2020, 2020. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85097712852&partnerID=40&md5=314d2c0bb0c9acda51bdb6b66a6a7e19>
- [81] L. Cavique, P. Pombinho, y L. Correia, «A Data Science Maturity Model Applied to Students' Modeling», *Emerg. Sci. J.*, vol. 7, n.º 6, pp. 1976-1989, 2023, doi: 10.28991/ESJ-2023-07-06-08.
- [82] G. Swapna, V. Shankaraman, K. J. Shim, y C. Y. Yip, «Information systems business analytics curriculum - Competencies from national infocomm skills model and job listings», presentado en 27th Annual Americas Conference on Information Systems, AMCIS 2021, 2021. [En línea]. Disponible en: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85118653778&partnerID=40&md5=a3b17cf9b5125bb9de4560f7a679d23c>
- [83] S. Jaggia, A. Kelly, K. Lertwachara, y L. Chen, «Applying the CRISP-DM Framework for Teaching Business Analytics», *Decis. Sci. J. Innov. Educ.*, vol. 18, n.º 4, pp. 612-634, 2020, doi: 10.1111/dsji.12222.
- [84] M. E. Johnson, R. Misra, y M. Berenson, «Teaching Bayesian and Markov methods in business analytics curricula: An integrated approach», *Decis. Sci. J. Innov. Educ.*, vol. 20, n.º 1, pp. 17-28, 2022, doi: 10.1111/dsji.12249.
- [85] S. Mitra, Z. Goldstein, y B. L. Kapoor, «Predictors of choosing business analytics concentration and consequent academic performance», *Inf. Trans. Educ.*, vol. 21, n.º 3, pp. 130-144, 2021, doi: 10.1287/ITED.2019.0238.
- [86] K. C. Seal, L. A. Leon, Z. H. Przasnyski, y G. Lontok, «Delivering business analytics competencies and skills: A supply side assessment», *Inf. J. Appl. Anal.*, vol. 50, n.º 4, pp. 239-254, 2020, doi: 10.1287/INTE.2020.1043.
- [87] L. Zhang, F. Chen, y W. Wei, «Teaching Tip A Foundation Course in Business Analytics: Design and Implementation at Two Universities», *J. Inf. Syst. Educ.*, vol. 31, n.º 4, pp. 244-259, 2020.
- [88] B. Williams y R. Elmore, «Teaching business analytics during the covid-19 pandemic: A tale of two courses», *Commun. Assoc. Inf. Syst.*, vol. 48, pp. 32-39, 2021, doi: 10.17705/1CAIS.04805.